

Support for Policyholders Affected by the Assam Floods, 2026

Canara HSBC Life Insurance extends its heartfelt condolences to the families affected by the devastating floods in Assam during July 2026. We stand committed to supporting our policyholders and their families during this difficult time through a swift, compassionate, and simplified claims settlement process.

To provide immediate assistance to affected families, we have simplified the claim documentation requirements and are committed to expediting claim assessment and settlement.

Documents Required for Claim Submission

To facilitate faster processing of claims, the following documents will be accepted:

1. Death Certificate issued by Municipal Authorities; or List of deceased persons published by State/Central Government authorities; or Any other acceptable proof of death, as applicable.
2. Claimant Statement / Claim Form
3. Photo Identity Proof of the Claimant along with proof of relationship to the Life Assured, wherever applicable.
4. Bank Account Details of the claimant, including a cancelled cheque, bank statement, or NEFT mandate.

Assistance and Support

District Claims Service Head

Mr. Pankaj Das

 +91 98592 84460

 pankaj.das@canarahsbclife.in

Alternative Modes for Claim Submission

Claimants may submit their claim documents through any of the following channels:

 claims.unit@canarahsbclife.in

 customerservice@canarahsbclife.in

 **Canara HSBC Life Insurance Customer App**

 **Customer Care Helpline:**

1800-891-0003 | 1800-103-0003

We are committed to providing timely support and ensuring the prompt settlement of eligible claims for affected policyholders and their families.