

Date: 10th September 2026

To, National Stock Exchange of India Limited ("NSE") Listing Department Exchange Plaza, C-1 Block G, Bandra Kurla Complex Bandra [East], Mumbai – 400051	To, BSE Limited ("BSE") Listing Department Corporate Relationship Department Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai - 400 001
NSE Symbol: CANHLIFE	BSE Security Code: 544583
ISIN: INE01TY01017 (Equity)	ISIN: INE01TY01017 (Equity)
INE01TY08012 (Non-Convertible Debentures)	

Dear Sir/ Madam,

Subject: Disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Pursuant to the provisions of Regulation 30 read with Sub-Para 20 of Para A of Part A of Schedule III of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), we hereby submit that the Company is in receipt of an Order dated 10th September 2026, passed by the Insurance Regulatory and Development Authority of India ("IRDAI").

The requisite details of the Order as required under Regulation 30 of the Listing Regulations are given in **Annexure 1**.

The details as required under Regulation 30(13) of the Listing Regulations read with the Industry Standards Note on Regulation 30 of the Listing Regulations are given in **Annexure 2**.

We further state and declare that the information and details provided in **Annexure 2**, in compliance with Regulation 30(13) of the Listing Regulations read with the Industry Standards Note on Regulation 30 are true, correct and complete to the best of our knowledge and belief.

The above information will also be made available on the Company's website at <https://www.canarahsbclife.com/>.

You are requested to kindly take the same on your records.

Thanking you.

Yours Sincerely,
For **Canara HSBC Life Insurance Company Limited**

VATSALA Digitally signed by
VATSALA SAMEER
Date: 2026.09.10
20:09:06 +05'30'
SAMEER
Vatsala Sameer
Company Secretary and Compliance Officer
Membership No: A14813

Encl.: As above

Annexure 1

Sr. No	Particulars	Details
a)	Name of the Authority	Insurance Regulatory and Development Authority of India (IRDAI)
b)	Nature and details of the action(s) taken, or orders(s) passed	The Company had received a show cause notice (SCN) dated 12th March 2026 from IRDAI, based on a social media post, relating to misselling of a policy. The Company duly responded to the SCN and was also provided an opportunity for personal hearing and additional submissions, subsequently. After considering the submissions and the personal hearing, IRDAI issued an Order dated 10th September 2026, wherein a penalty of ₹ 1,00,00,000/- (Rupees One Crore) has been levied, with respect to certain aspects pertaining to policyholder interest, under the Protection of Policyholder Regulations, 2024 read with Corporate Governance Regulations, 2024. As part of this Order, the IRDAI has also issued additional directions to the Company and has advised submission of an Action Taken Report on these directions within the specified timelines.
c)	Date of receipt of direction or order including and ad interim or interim orders or any other communication from the authority	10 th September 2026 at 5.33 p.m.
d)	Details of the violation(s) /contravention(s) committed or alleged to be committed	Penalty has been levied with respect to certain aspects pertaining to policyholder interest, under the Protection of Policyholder Regulations, 2024 read with Corporate Governance Regulations, 2024.
e)	Impact on financial, operation or other activities of the listed entity quantifiable in monetary terms to the extent possible	The financial impact is restricted to the amount stated in Sl. No. b) above. No impact is expected on the operation or other activities of the Company.

Annexure 2

Sr. No	Particulars	Details
a)	Name of the listed company	Canara HSBC Life Insurance Company Limited
b)	Type of communication received	The Company has received an Order from IRDAI levying a penalty. As part of this Order, IRDAI has also issued additional directions to the Company and has advised submission of an Action Taken Report on these directions, within the specified timelines.
c)	Date of receipt of communication	10 th September 2026 at 5.33 p.m.
d)	Authority from whom communication received	Insurance Regulatory and Development Authority of India
e)	Brief summary of the material contents of the communication received, including reasons for receipt of the communication	The Company had received a show cause notice (SCN) dated 12th March 2026 from IRDAI, based on a social media post, relating to misselling of a policy. The Company duly responded to the SCN and was also provided an opportunity for personal hearing and additional submissions, subsequently. After considering the submissions and the personal hearing, IRDAI issued an Order dated 10th September 2026, wherein a penalty of ₹ 1,00,00,000/- (Rupees One Crore) has been levied, with respect to certain aspects pertaining to policyholder interest, under the Protection of Policyholder Regulations, 2024 read with Corporate Governance Regulations, 2024. As part of this Order, the IRDAI has also issued additional directions to the Company and has advised submission of an Action Taken Report on these directions within the specified timelines.

f)	Period for which communication would be applicable, if stated	Not applicable
g)	Expected financial implications on the listed company, if any	The financial impact is restricted to the extent of ₹ 1,00,00,000 (Rupees One Crore only). No impact is expected on the operation or other activities of the Company.
h)	Details of any aberrations/ non-compliances identified by the authority in the communication	IRDAI has levied penalty with respect to certain aspects pertaining to policyholder interest, under the Protection of Policyholder Regulations, 2024 read with Corporate Governance Regulations, 2024.
i)	Details of any penalty or restriction or sanction imposed pursuant to the communication	IRDAI has issued a penalty of ₹ 1,00,00,000/- (Rupees One Crore), pursuant to the communication.
j)	Action(s) taken by listed company with respect to the communication	The Company will take necessary steps to adhere to all directions as mentioned in the Order.
k)	Any other relevant information	The Company remains committed to policyholder interest and adherence to regulatory guidelines/ regulations, and will continue to take steps to further enhance governance and controls around the same.