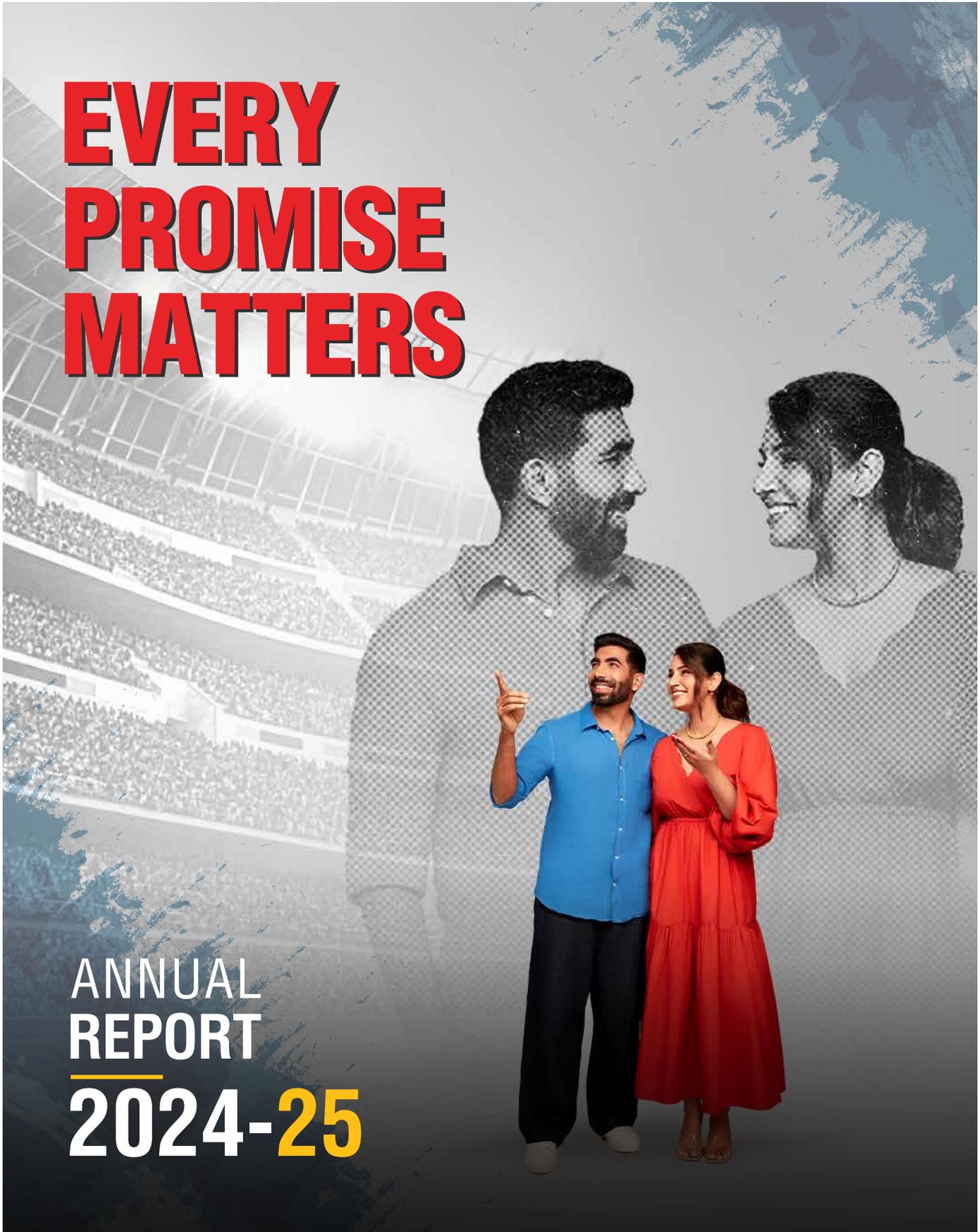


EVERY PROMISE MATTERS

ANNUAL
REPORT
2024-25

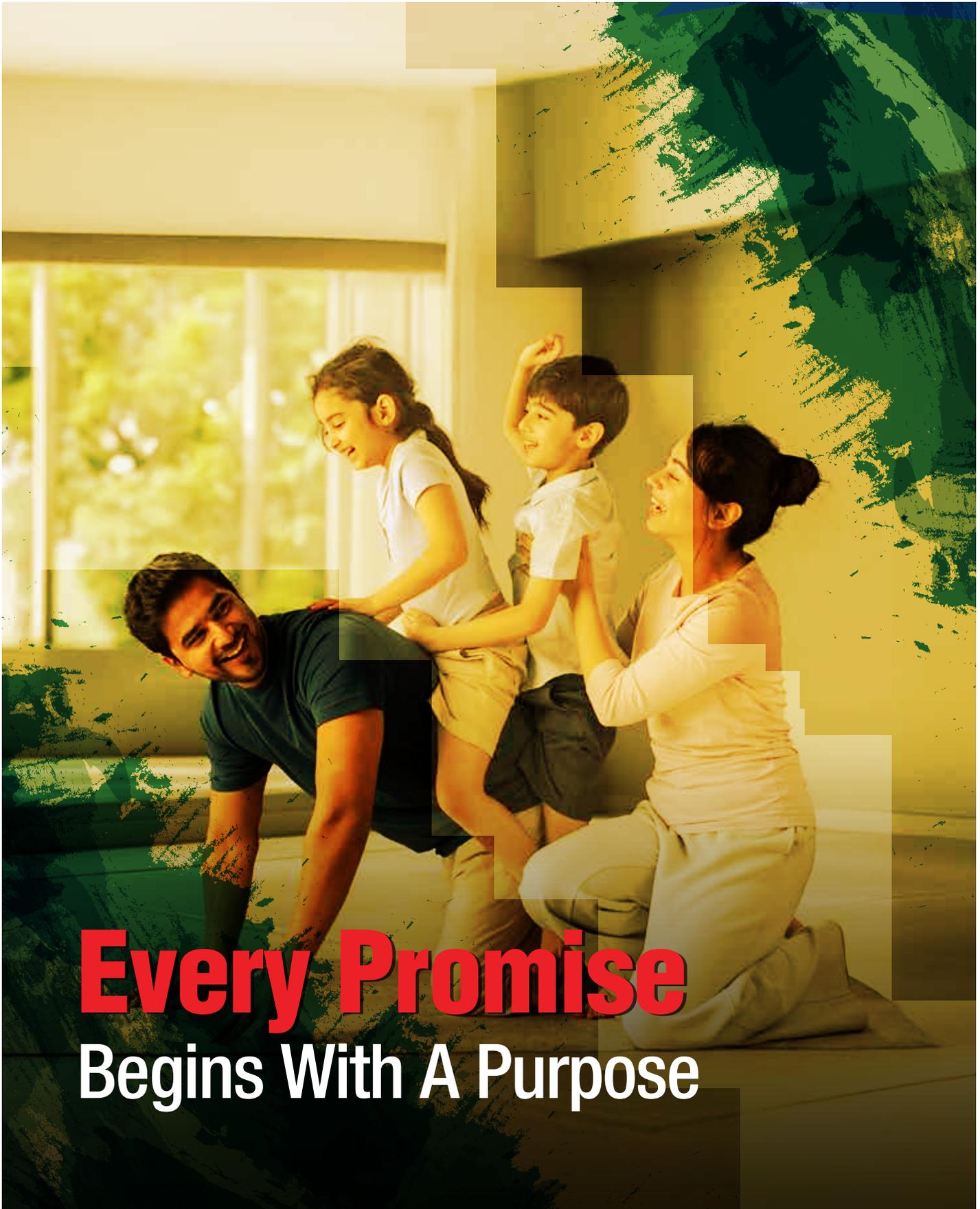


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Corporate Information



Every Promise
Begins With A Purpose

BOARD OF DIRECTORS*

Mr K Satyanarayana Raju
Mr Bhavendra Kumar
Mr Santanu Kumar Majumdar
Mr Edward Moncreiffe
Mr Amitabh Nevatia
Dr Kishore Kumar Sansi
Mr Supratim Bandyopadhyay
Ms Geeta Mathur
Mr Suryanarayana Somayajula
Mr Animesh Chauhan
Dr Rabi Narayan Mishra
Mr Anuj Mathur

STATUTORY AUDITORS FOR FINANCIAL YEAR 2024-25

M/s Brahmayya & Co.
M/s Bhatia & Bhatia

BANKERS

Canara Bank
The Hongkong and Shanghai Banking Corporation Limited
Punjab National Bank
Karnataka Gramin Bank
Kerala Gramin Bank
Karnataka Vikas Grameena Bank
Andhra Pragathi Grameena Bank
Dhanlaxmi Bank
HDFC Bank
State Bank of India
ICICI Bank
Madhya Pradesh Gramin Bank
Andhra Pradesh State Co-operative Bank
IndusInd Bank
Deutsche Bank
Himachal Pradesh Gramin Bank
Tamil Nadu Grama Bank
Tripura Gramin Bank
Kotak Mahindra Bank

COMPANY SECRETARY

Ms Vatsala Sameer

REGISTERED OFFICE

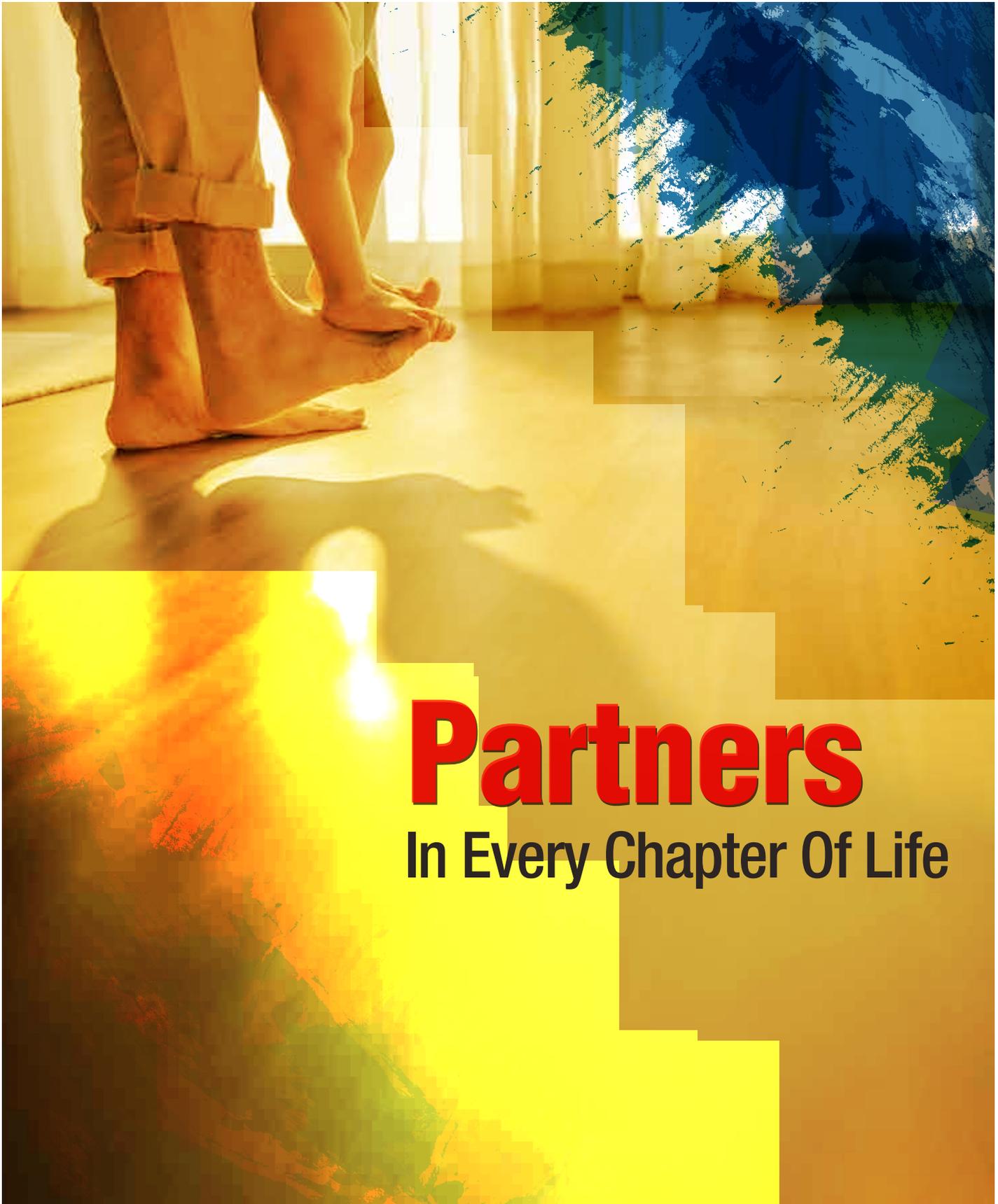
8th floor, Unit No. 808-814, Ambadeep Building, Kasturba Gandhi Marg,
New Delhi – 110001

CORPORATE OFFICE

35th Floor, Tower 1, M3M International Financial Centre,
Golf Course Extension Road, Sector 66, Gurugram – 122 002, Haryana

*As on 21st July 2025

Corporate Profile



Canara HSBC Life Insurance

Incorporated in 2007, Canara HSBC Life Insurance Company Limited is a joint venture promoted by Canara Bank (51 per cent) and HSBC Insurance (Asia Pacific) Holdings Limited (26 per cent). Punjab National Bank is also a shareholder of the Company, holding 23% as an investor. As a bancassurance-led insurance company with its corporate office at Gurugram, Haryana and more than 100 branch offices as of March 31, 2025, pan India, Canara HSBC Life brings together the trust and market knowledge of public and private banks.

For more than 15 years now, Canara HSBC Life Insurance has sold and services customers through multiple channels and a well-diversified network of Canara Bank and HSBC located in multiple [Tier 1, 2 and 3] cities across the country. Canara HSBC Life Insurance has a vast portfolio of life insurance solutions and offers various products across individual and group spaces comprising of life, health, term plans, retirement solutions, credit life and employee benefit segments through partner banks and digital.

With an aim to provide simpler insurance and faster claim process, Canara HSBC Life Insurance intends to keep the promises of their customers alive with their “Promises Ka Partner” philosophy.

Fast Facts about the Company

MD and CEO – Mr. Anuj Mathur

Shareholders/Promoters - Canara Bank: 51% and HSBC Insurance (Asia Pacific) Holdings Limited: 26%

Shareholder/Investor – Punjab National Bank: 23%

Products – Protection Solutions, Savings and Investments Plans including Child’s Future Protection Solutions, Retirement Solutions and Accidental and Health Riders

Website

www.canarahsbclife.com

Social Media Handles

Facebook – <https://www.facebook.com/CanaraHSBCLifeInsurance>

Instagram - <https://www.instagram.com/canarahsbcboc/>

X - <https://x.com/CanaraHSBCLI>

LinkedIn - <https://www.linkedin.com/company/canara-hsbc-life-insurance-company/>

YouTube - <https://www.youtube.com/c/CanaraHSBCLifeInsurance>

BOARD OF DIRECTORS



K SATYANARAYANA RAJU

Chairman & Non-Executive Director



EDWARD MONCREIFFE

Non-Executive Director



BHAVENDRA KUMAR

Non-Executive Director



**SANTANU
KUMAR MAJUMDAR**

Non-Executive Director



AMITABH NEVATIA

Non-Executive Director



**KISHORE
KUMAR SANSI**

Independent Director

BOARD OF DIRECTORS



**MR SUPRATIM
BANDYOPADHYAY**

Independent Director



GEETA MATHUR

Independent Director



**SURYANARAYANA
SOMAYAJULA**

Independent Director



ANIMESH CHAUHAN

Independent Director



**RABI NARAYAN
MISHRA**

Independent Director



ANUJ MATHUR

Managing Director &
Chief Executive Officer

Dear Shareholders,

It is with immense pride that I present to you the Annual Report for financial year 2024–25, a year where we not only stayed the course amid global turbulence but also reaffirmed our purpose and stepped forward with renewed conviction. The world around us continues to evolve in complex and often unpredictable ways, yet our belief in long-term value creation through trust, resilience, and responsible growth has remained steadfast.

The global economy continued to navigate persistent uncertainty in financial year 2025. While inflationary pressures showed signs of easing, global financial landscape remained uncertain. Rising trade fragmentation and global geopolitical tensions, including high tariffs, uncertainty in policies pose significant risks to trade and financial stability (source)¹. Capital flows and global value chains are under pressure, underscoring the need for policy prudence and adaptability. For businesses worldwide, the current economic environment demands both agility and clarity of purpose more than ever.

Amid this volatility, India remains one of the few major economies to sustain stable, broad-based growth. In financial year 2025, India became the 4th largest global economy², driven by domestic reforms and global positioning under the vision of *Aatmanirbhar Bharat*. We are also the world's fastest-growing major economy, with real GDP growing at 6.5% and nominal GDP tripling from ₹106.57 lakh crore (2014–15) to ₹331.03 lakh crore (2024–25). As we look forward, we are projected to be world's fastest growing major economy in **2025-26**.

The foundation of our economy is solid, backed by digital adoption, and expanded financial access, and robust demand for technology-led services. Our economy is fast approaching the inflection point of a \$5 trillion milestone, and the role of life insurance as a foundation for protection, planning, and resilience has never been more crucial.

Reimagining Insurance in India

While economic momentum is undeniable, India's life insurance penetration remains at **2.8% of GDP**, leaving room for significant growth [IRDAI Annual Report- 2024]³. The **IRDAI's vision of "Insurance for All by 2047"** is both an aspiration and a call to action for the industry to protect every Indian life, across every geography and income segment.

A Year of Performance, Purpose, and Progress

In this dynamic landscape, Canara HSBC Life Insurance continued to strengthen its foundations and scale responsibly. Financial year 2025 was marked by decisive growth, disciplined execution, and purposeful transformation. Our **Individual Weighted Premium Income grew by 28% in financial year 2025**, outperforming the industry growth of ~10%. We maintained our **continued profitability**, reporting **Profit Before Tax of ₹128 crore** in financial year 2025 and a robust **solvency ratio of 206%** in financial year 2025, well above regulatory thresholds.

Our **Indian Embedded Value (IEV)** increased to **₹6110.74 crore** in financial year 2025, reflecting our consistent focus on long-term value creation and sustainable shareholder returns. We insured over **82 lakh lives** in financial year 2025 across individual and group offerings, including underserved and rural segments under financial inclusion schemes.

Financial year 2025 also marked a leap in our customer centricity journey, reflected in our claim settlement ratio of 99.38% — a testament to our unwavering dedication to standing by our customers when they need us most, truly living up to our promise of being their trusted partner. Our 13th month persistency also improved during the year, reaching **82.50%**, a strong indicator of growing customer trust and long-term engagement.

Looking Ahead

This evolution is a natural progression for an institution that has long upheld the principles of transparency, governance, and stakeholder stewardship. What lies ahead is an opportunity to elevate these standards further, deepen our engagement with shareholders, and operate with an even sharper lens on long-term value creation.

We will continue to deepen our market presence, especially in tier II and III towns where protection gaps remain large. Our focus will be on designing more inclusive, diversified products that reflect India's changing demographics and aspirations. We will build stronger, technology backed servicing platforms that provide instant, intuitive support. And at every step, we will measure our success not just by financial returns, but by the lives we touch and the trust we earn.

Financial year 2025 laid a strong foundation strategically, culturally, and operationally. Financial year 2026 will be about unlocking our potential.

On behalf of the Board, I extend my deepest gratitude to our policyholders for their continued faith, to IRDAI for its progressive reforms, to our bank partners and shareholders for their support, and to every member of the Canara HSBC Life family for their relentless pursuit of excellence.

Warm regards,
K Satyanarayana Raju
Chairman

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¹Source: Barrons

<https://www.barrons.com/articles/imf-growth-outlook-financial-stability-fbe2548c>

²Source: PIB

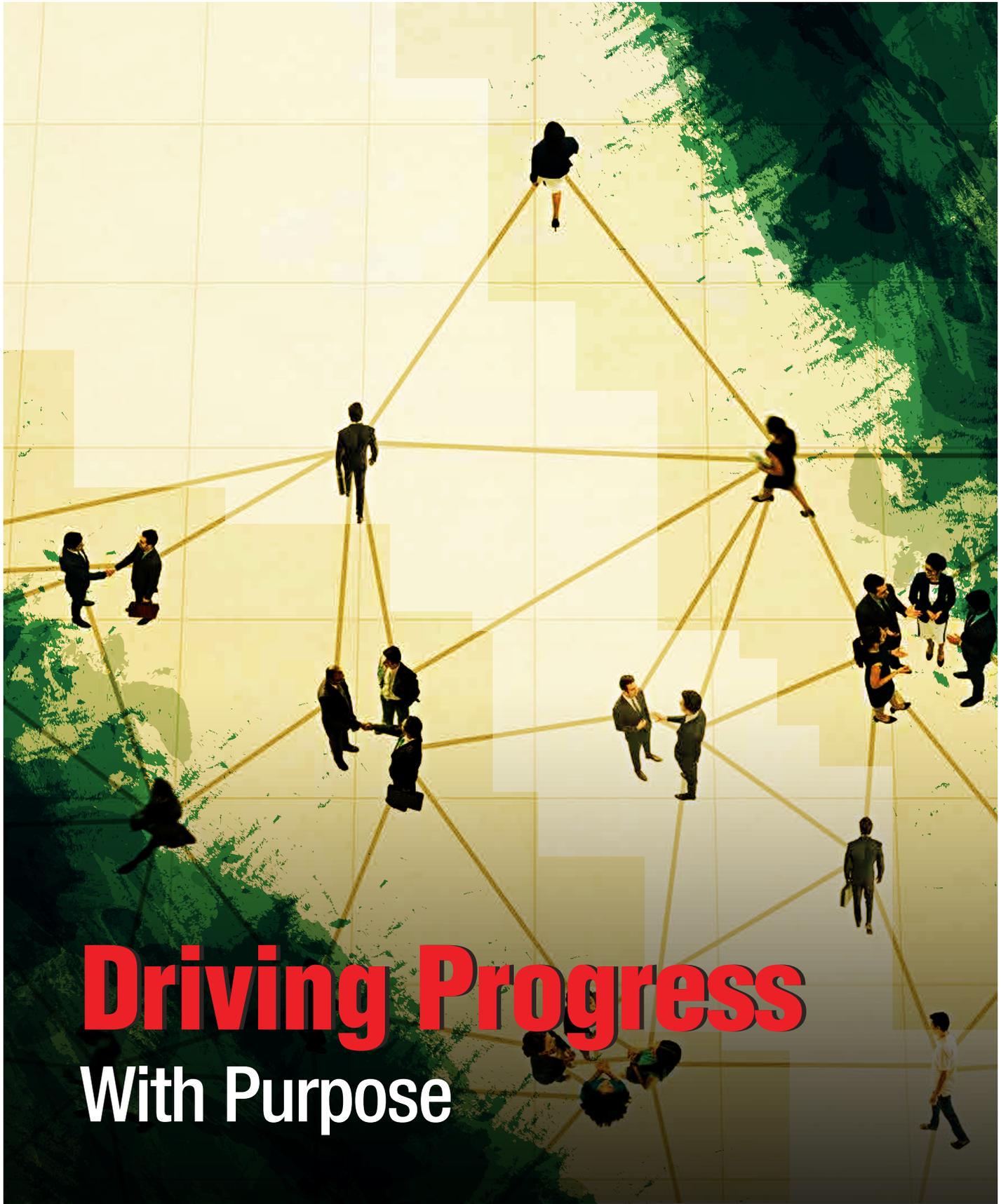
[https://www.pib.gov.in/PressNoteDetails.aspx?NotelD=154660#:~:text=India%20became%20the%204th%20largest,crore%20\(2024%E2%80%9325](https://www.pib.gov.in/PressNoteDetails.aspx?NotelD=154660#:~:text=India%20became%20the%204th%20largest,crore%20(2024%E2%80%9325)

³Source: IRDAI

<https://irdai.gov.in/document-detail?documentId=6436847>



MD & CEO's Message



Dear Shareholders,

Greetings and my best wishes to you and your families.

Financial year 2025 marked a year for Canara HSBC Life Insurance, that combined remarkable growth with forward momentum. As your company completes **17 years of operations**, it remained guided by our purpose, grounded in customer trust, and energised by the opportunities that lie ahead.

Over this journey, we have built a strong foundation, delivering consistently across business, customer, and regulatory priorities. We are proud to have maintained a **claim settlement ratio of 99.38% for financial year 2025**, emphasizing our commitment to be the 'Promises Ka Partner' for our customers when it matters the most. This year was marked by significant milestones and defining moments that reaffirmed our commitment to our vision — 'to be the most trusted partner in securing lives through simple, accessible insurance solutions for everyone, everywhere'. Each step forward brought us closer to making protection inclusive, intuitive, and impactful for all.

Consistent Performance

Your company closed financial year 2025 with solid financial and operational results with Individual weighted premium income of **₹2,179 crore**, marking a **28%** growth over previous year. Our 13th month persistency improved in financial year 2025, reaching 82.50%, a clear indicator of growing customer trust and long-term engagement. The Company issued over **1.94 lakh individual policies in financial year 2025**, securing the lives of more than **82 lakh people** across our retail and group portfolios. Our **Assets Under Management (AUM)** grew to **₹41,166 crore**, while our **Solvency Ratio stood at 206%**, well above the regulatory minimum of 150%. We delivered a **Profit Before Tax of ₹128 crore**, maintaining our profitability track record, and our **Indian Embedded Value (IEV)** rose to **₹6110.74 crore**, registering a growth of **18%**, year on year, demonstrating sustained shareholder value creation. These outcomes reflect our disciplined approach to growth and our ability to balance business expansion with strong risk and governance practices.

Strengthening Our Brand and Customer Connection

At the heart of our business lies our commitment to building a trustworthy, relevant, and relatable brand. We launched the 5th season of the "**Depend on Insurance**" podcast, spotlighting the role of life insurance in securing life goals with dependability and consistency.

As we look to the future, we are excited to welcome **Jasprit Bumrah and Sanjana Ganesan** as our brand ambassadors from financial year 2026 onwards. Their association brings a fresh and relatable presence to our brand as we continue to strengthen our connection with diverse audiences across the country

Driving Digital Innovation and Operational Excellence

Financial year 2025 was a year of deep digital transformation. We invested in digital modes and automation to accelerate decision-making, improve service journeys, and empower our field force.

We launched a comprehensive sales Management tool, designed to streamline sales operations by automating and structuring lead tracking from initial contact to conversion, thereby boosting productivity and engagement. Our technology enabled in-house teams developed an AI enabled underwriting solution- **OmniGen AI**, accelerating policy issuance with more consistent and accurate decisioning. We have also embraced AI and Gen-AI and working on many areas like Technology, customer servicing, renewals, sales assist among others, while ensuring a strong AI ethics and governance in place.

Our Values

Financial year 2025 was also a year of introspection. As we prepare for our next phase of growth, we took time to revisit and renew our **Vision, Values and our core Strategic Pillars**. In a rapidly evolving world, these anchors will help us stay rooted in purpose, aligned in direction, and unified in how we serve our customers and one another.

We remain deeply committed to creating long-term impact in the communities we serve. In financial year 2025, through our CSR initiatives, we positively impacted over **12,000 lives** across India. Our focus on **education of underprivileged children, women's empowerment, environmental sustainability, and inclusion**, align with our belief that insurance is not just a product, but a tool for social progress.

Our volunteering programmes saw enthusiastic participation from employees across functions and locations reinforcing our people's commitment to purpose beyond performance.

Outlook for Financial Year 2026

Our priorities for the year are clear. We will focus on **increasing our market share** by strengthening our presence across priority markets, especially in **underserved geographies and demographics**. We will **deepen our distribution networks**, broaden access through digital enablers, and **level up customer experience through top-tier tech integration**.

Aligned with IRDAI's vision of **"Insurance for All by 2047,"** we are committed to building solutions that are simple, accessible, and relevant to the evolving life journeys of Indian consumers. At the same time, we will continue to invest in our people, culture, and platforms to ensure that we stay responsive, agile, and future-ready.

I extend my heartfelt appreciation to our employees, whose unwavering commitment continues to bring our core values: **agility, collaboration, customer centricity, and ownership** to life every day. Their dedication remains our greatest strength, enabling us to serve our customers with purpose and empathy. I would also like to thank our shareholders and the Board of Directors for their consistent guidance and trust, and express sincere gratitude to our regulator, IRDAI, for fostering a progressive and supportive policy environment that continues to enable industry-wide growth. I wish you and your families good health and a fulfilling year ahead.

Warm regards,

Anuj Mathur

MD & CEO

Canara HSBC Life Insurance

EXECUTIVE COMMITTEE



ANUJ MATHUR
Managing Director & Chief Executive Officer



SOLY THOMAS
Chief Distribution Officer – Bancassurance



SACHIN DUTTA
Chief Operating Officer



MANOJ JAIN
Chief Compliance Officer



RISHI MATHUR
Chief Distribution Officer -
Alternate Channels and
Chief Marketing Officer



VATSALA SAMEER
Company Secretary

EXECUTIVE COMMITTEE



RITESH KUMAR RATHOD

Chief Strategy And Data Officer



VIKAS GUPTA

Chief Risk Officer



KIRAN YADAV

Chief People Officer



TARUN RUSTAGI

Chief Financial Officer



**JYOTI KARTARSINGH
VASWANI**

Chief Investment Officer



NITIN AGARWAL

Chief Actuary



Awards & Recognition



Celebrating
Milestones & Excellence



Recognised as Great Place to Work by the Great Place to Work Institute for four years in row

A consistent recognition that reflects our unwavering commitment to fostering a positive, inclusive, and empowering workplace culture.

Recognised amongst the Best Workplaces in BFSI Sector by the Great Place to Work Institute

This accolade underscores our leadership in the BFSI space, driven by a people-first approach and a culture of continuous improvement.



Awarded as Fraud Prevention Insurance Company of the Year at the India Insurance Awards and Summit 2025

A testament to our robust risk management framework and proactive fraud prevention strategies that safeguard customer trust.



Awarded as the Most Innovative Life Insurance Company at the India Insurance Awards and Summit 2025

Recognized for pioneering the use of Generative AI in underwriting, setting new benchmarks in innovation and efficiency.



Most Amiable Insurer 2024 at the ET Insurance Summit

Celebrated for our customer-first philosophy and empathetic service approach that builds lasting relationships.





Recognised as Champions of CSR at the Times Now ESG Impact Summit

Honored for our impactful CSR initiatives that drive sustainable change and community empowerment.

Recognised by ET Now amongst India's Top Brands at ET Best Brands Summit

A reflection of our strong brand equity, built on trust, innovation, and customer-centricity.



Best Use Of Net Promoter Score at the Quantic 3rd Excellence Awards 2024

Recognized for leveraging NPS insights to enhance customer experience and loyalty.



Recognised for Best Environmental Sustainability Initiative of the Year at Indian CSR Awards 2024

Acknowledged for our commitment to environmental stewardship through innovative sustainability programs.



Institutional Excellence Recognition at Bharat Shrestha Sewa Sanstha Puraskar 2024

Celebrates our organizational excellence and dedication to service delivery at the highest standards.





Bronze award in the innovative online media category at ACEF Global Customer Engagement Awards

Recognized for creative digital storytelling for Depend on Insurance Season 5 which engaged and educated customers effectively

Silver award for AI powered marketing initiatives at ACEF Global Customer Engagement Awards

Honored for integrating AI into marketing strategies to deliver personalized and impactful customer experiences.



Recognised at Drivers of Digital Awards for excellence in digital engagement and content innovation

Acknowledgement received for Season 5 of Depend On Insurance

Awarded for Best Video Content in an Integrated Social Media Marketing Campaign at the videa awards 2025

Celebrated for crafting compelling video narratives that drove engagement across platforms.



Awarded for Technology deployment in Video Marketing at the videa awards 2025

Recognized for leveraging cutting-edge technology to elevate video marketing effectiveness.





Recognised for Best Learning and Development Strategy at HDM Awards 2025

A testament to our investment in talent development and a culture of continuous learning.

Recognised as the Generative AI/ML Market Disruptor of the Year at AWS AI Conclave

Honored for leading the industry in AI/ML innovation, transforming business processes and customer experiences.



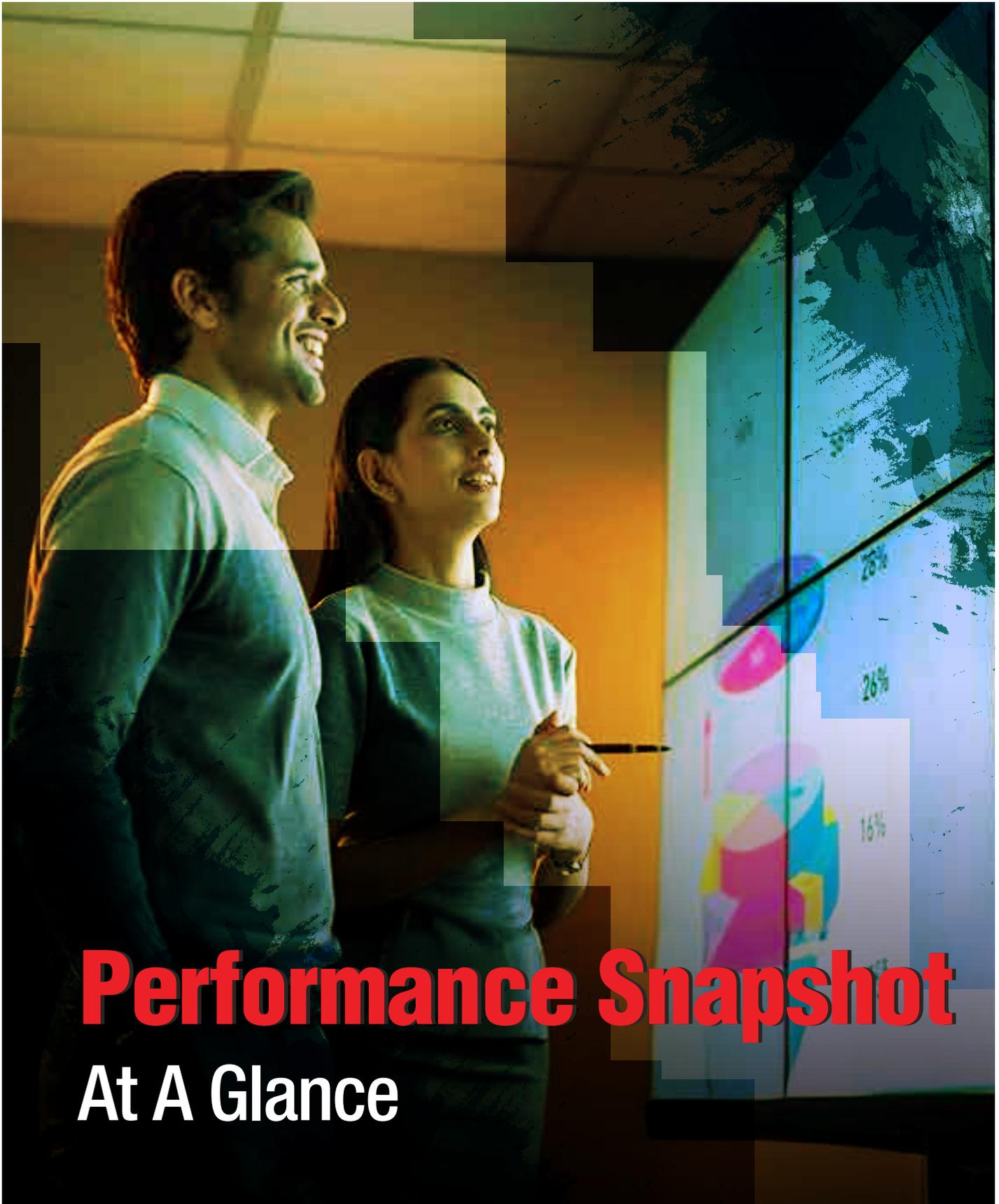
Recognised as Best Customer Service Provider at the ASSOCHAM Annual Awards

Appreciated for our relentless dedication to delivering exceptional customer experiences, driven by empathy, responsiveness, and a deep understanding of customer needs.





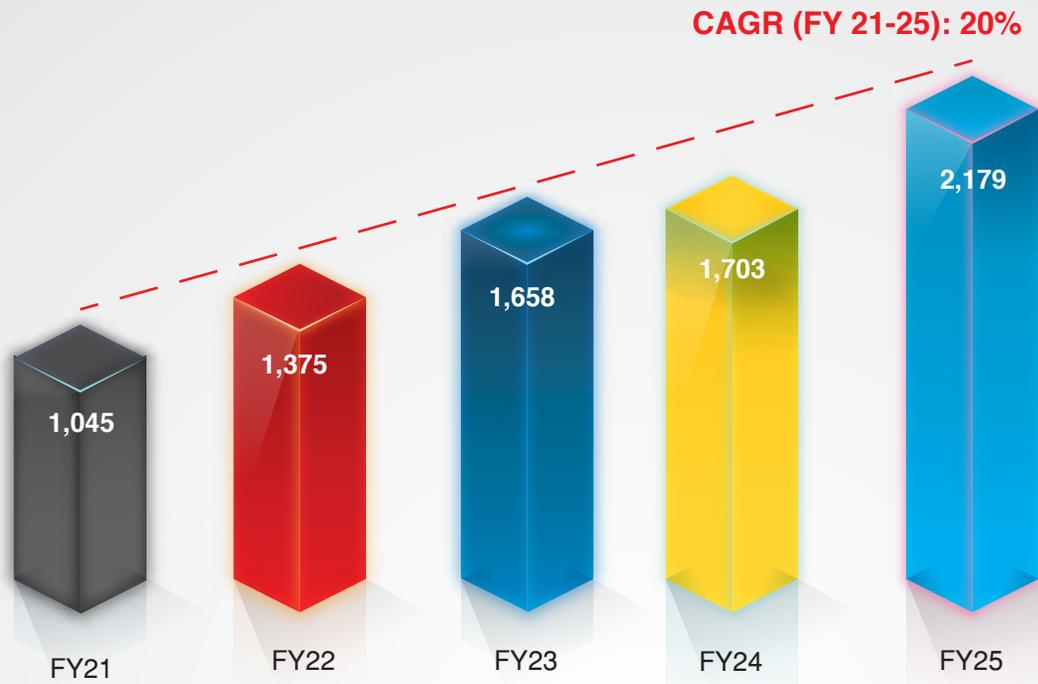
Performance Snapshot



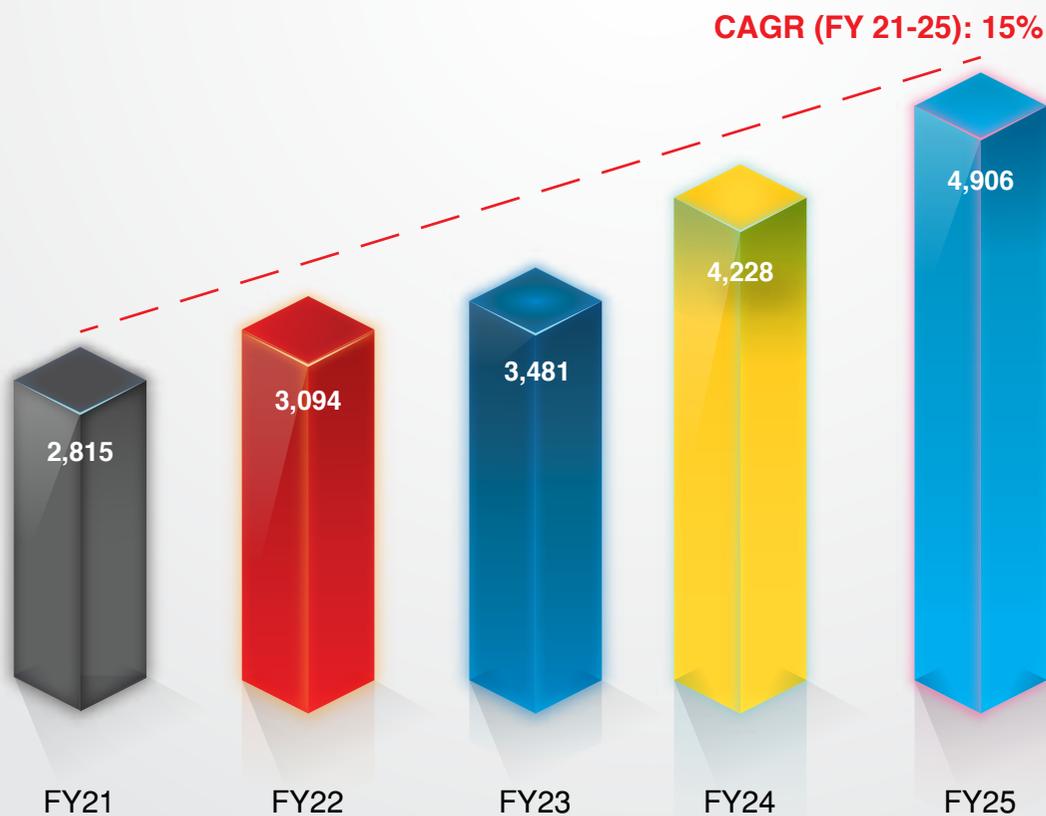
Performance Snapshot At A Glance

New Business Premium

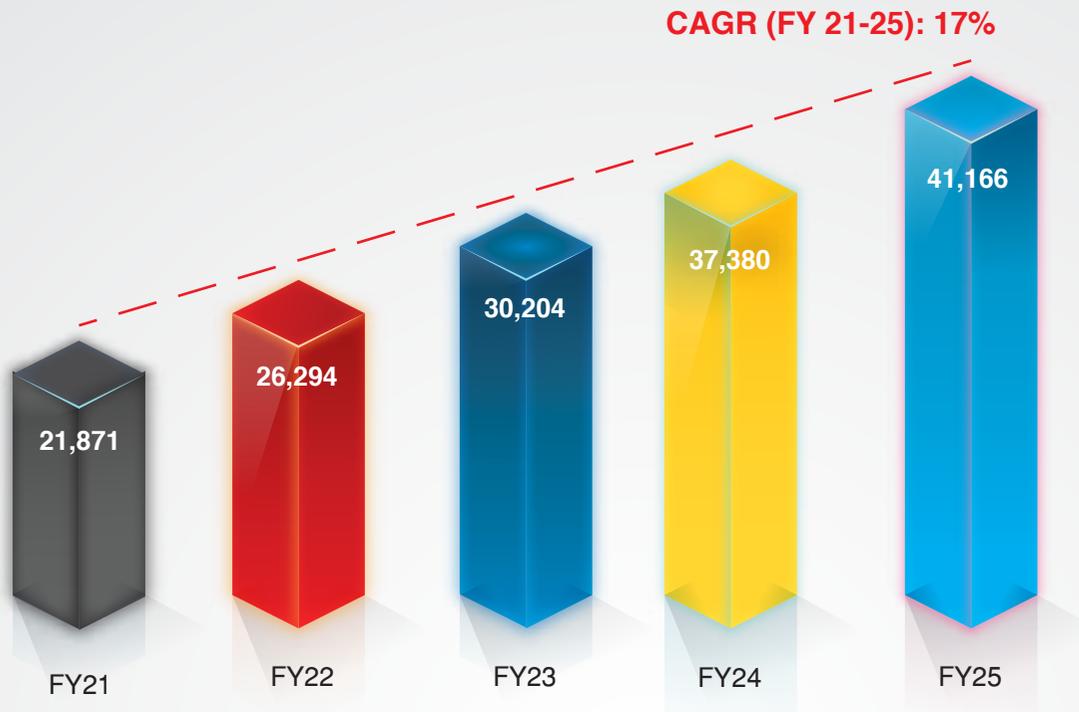
Individual WPI (in Cr)



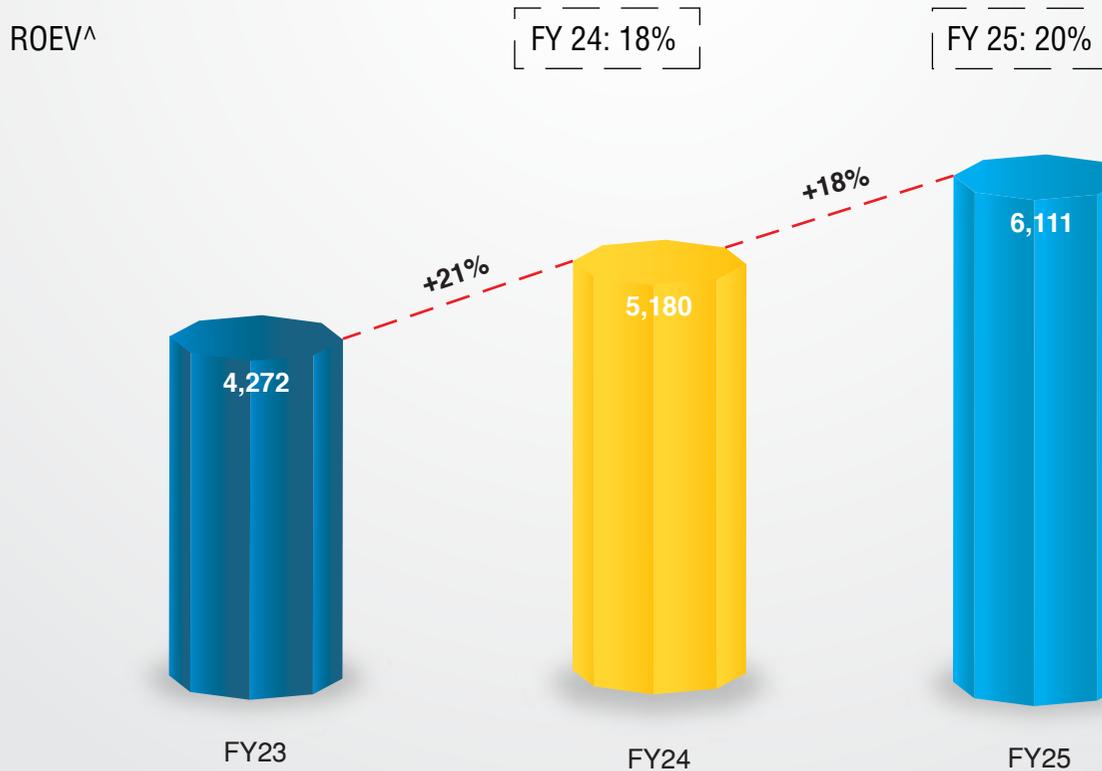
Renewal Premium (in Cr)



Assets Under Management (in Cr)

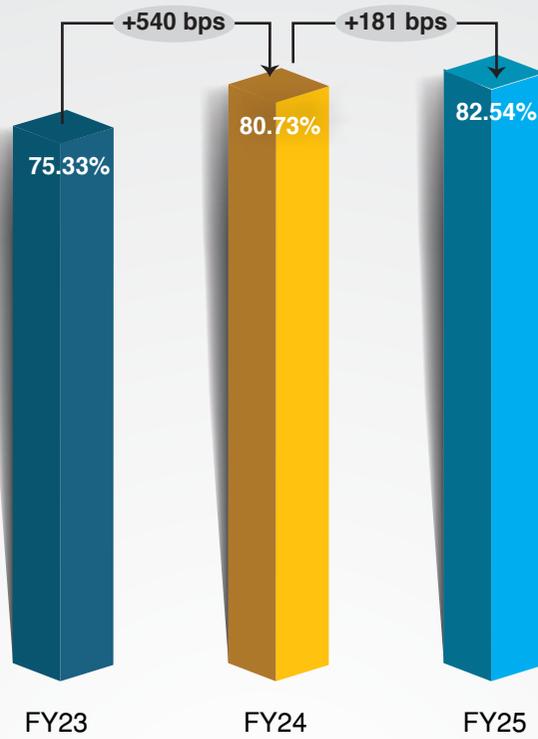


Indian Embedded Value (in Cr)

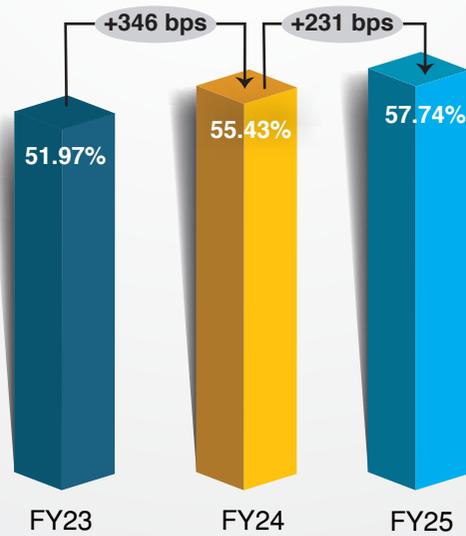


[^]Operating Return on Embedded Value

13th Month Persistency

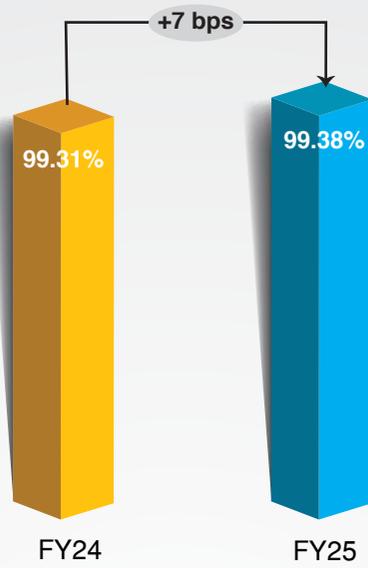


61st Month Persistency



1 basis point (bps) = 0.01%

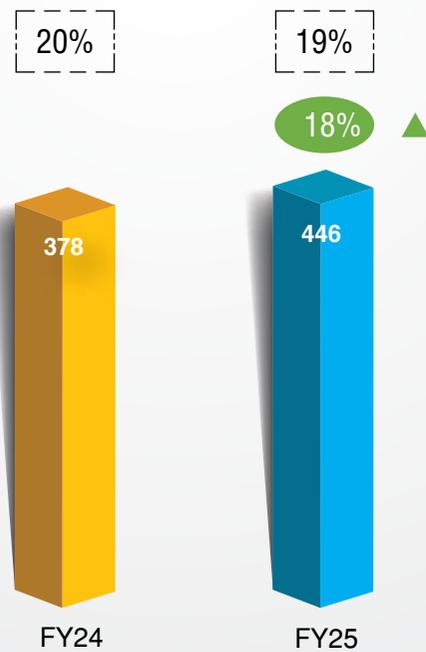
Overall Claim Settlement Ratio



1 basis point (bps) = 0.01%

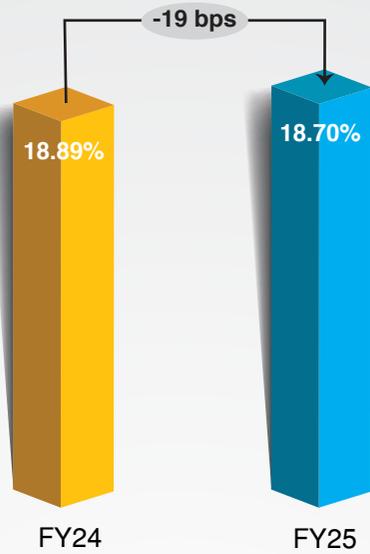
Value of New Business (in Cr)

VNB Margin (in %)



● YoY Growth

Total Cost Ratio



1 basis point (bps) = 0.01%

Total cost ratio includes all expenses in the nature of operating expenses of life insurance business including commission, remuneration/brokerage, rewards to the insurance agents and intermediaries which are charged to revenue account divided by total premium during the specified time Fiscal/period.

Customers' Speak



Customer Confidence
In Their Own Voice

Voices of Trust, Stories of Promises Met

NIBAN NEWAR

Great service and wonderful features of Canara HSBC Insurance. Thanks!

PRABIR DAS

As the policy is very good—not just for tax exemption—it is very much essential for a force personnel's family life. I recommended all members of the force to look forward to it.

GRINDRA CHHABRA

A memorable experience, especially on a holiday when Mr. Ravinder came to the office to help me – appreciate it – Regards – God bless.

SHASHI BHATT

All information regarding the insurance policy was given to us timely and properly. The behavior of the representative was good. I am happy to be a policyholder. Being a long-term policyholder, I hope our contact will continue for further information regarding my policy.

NAGA DEEPTHI MACHIRAJU

The Canara HSBC team is very well trained and highly professional while booking the policy. All the best.

JAMPA PHUNTSOK

Good information update on the app. The app has improved a lot so far and has become more accessible and understandable. Also, the premium reminder SMS is good enough, and the premium payment history is clearly visible. Hoping to have the same convenience and experience in the future as well. Thank you.

Voices of Trust, Stories of Promises Met

MANALI DEOKAR

All are good and helpful. They give full information about the policy and provide proper guidance. My experience is very nice.

GOPAL SINGH

The executive was extremely polite, very knowledgeable, and very patient with senior citizens like my wife and myself. The job was also done as required.

CORPORATE SOCIAL RESPONSIBILITY INITIATIVES FOR FY 2024-25

Our Company launched focused CSR initiatives aimed at creating meaningful and lasting impact in the communities we serve. These initiatives are centered around key areas such as **education and skill development, environmental sustainability, healthcare, and financial literacy awareness.**

Our CSR programs are thoughtfully designed and strategically executed to ensure targeted outreach and maximum benefit for the intended beneficiaries.

EDUCATION AND SKILL DEVELOPMENT

This initiative enhanced the learning of over **2,400** underprivileged children and youth, with 70% transitioning to mainstream education. The programme has trained **521 youth in professional skills**, including **40% females**, supporting workforce readiness. They were executed in partnership with **Amba Foundation, Aide Et Action and Friends of Tribals Society.**



ENVIRONMENTAL SUSTAINABILITY

This initiative is central to our efforts, focusing on minimizing environmental impact and addressing climate changes. Our projects, including agroforestry and clean energy from pine residue, have **trained over 700 beneficiaries** in sustainable practices. We have **planted over 52,000 samplings**, boosting water conservation and urban greenery. These initiatives were executed in partnership with **Ashray Foundation and Mythri Sarva Seva Samithi.**



HEALTHCARE:

In partnership with **Bhoomika**, this initiative has enhanced access to essential eye care in underserved areas. In the last financial year, the initiative benefitted **over 3,200 beneficiaries with 523 successful cataract surgeries**, significantly improving quality of life.



EMPLOYEE VOLUNTEERING:

Invested **3,010 employee volunteering hours** which significantly impacted over **4,000 beneficiaries in the last financial year**, focusing on skill-based activities, creating awareness, mentoring students and conducting activities for the welfare of individuals with visual impairment through initiatives like **Protsaahan, EachOneTeachOne & Sashakt**.



Our Corporate Social Responsibility (CSR) projects are aligned with the United Nations Sustainability Development Goals (SDGs), particularly targeting quality education, decent work and economic growth, gender equality, good health and well-being, life on land, no poverty, affordable and clean energy and zero hunger. By aligning our efforts with the SDGs, we contribute to the global agenda for a more sustainable and inclusive future.

OUR CSR PARTNERS



MYTHRI SARVA SEVA SAMITHI
Water, Sanitation & Food Security for all



Changing the world through Education



Marketing Initiatives



Perfect Plan Campaign

Our Perfect Plan campaign aimed at communicating the importance of life insurance in people's lives by securing a promising future for families with the help of Canara HSBC Life Insurance's comprehensive plans. Presence on OTT during India v/s Sri Lanka series extended reach. Moreover, our dynamic outdoor advertisements at CyberHub and M3M IFC, Gurgaon showcased the power of our integrated media strategies.



Campaign Highlights



500 million people



40 million views



200,000 digital engagements



950+ TV GRPs enabling higher website traffic

Depend on Insurance: Season 5

Conversations Around Life Lessons: Educational Podcast Series

We brought together our leadership and distinguished achievers as guests for candid conversations on financial planning, navigating through life's unpredictable turns, and the value of dependable partners in shaping a worry-free future and securing promises. From mastering money to planning for life's curveballs, every episode is packed with stories, strategies, and stories worth celebrating.

The stories served for perfect inspiration for all to take the leap of faith towards their dreams, and how it can become a little easier, with a dependable partner by your side like life insurance by Canara HSBC Life Insurance. This message connected broadly, achieving a reach of 8 million, 12 million views, and 0.1 million engagements. We maximized reach by featuring the audio format on major podcast platforms.



ZIIP (Junior Interactive Insurance Program)

Initiative to simplify insurance terminologies

Zunior Interactive Insurance Program is Canara HSBC Life Insurance's flagship initiative aimed at building early financial awareness among teenagers. Designed as an engaging workshop, ZIIP aims at simplifying essential concepts such as the basics of insurance, need for long-term financial planning, types of insurance plans, to enable kids to help us simplify the sales literature.

We had 25 young learners aged 13 to 17 who were part of this program and learnt through interactive sessions, activities and conceptual classes. Aligned with IRDAI's mission of Insurance for All by 2047, ZIIP reinforces our commitment to nurturing financially aware, responsible future customers and strengthens our brand promise of being a true Promises Ka Partner for every generation.



Channel Initiatives

Strengthening our presence across 9,000+ branches

Our Channel Marketing initiatives have significantly enhanced our presence across 9,000 Canara Bank branches. Strategic updates like refreshing branding aligned with the brand campaign, and targeted micro-marketing efforts have notably increased brand visibility. 3,554 BID (Branch Insurance Day) Kits for customer activation were sent to 3000+ branches during the year.

These efforts ensure a consistent and seamless brand experience, underscoring our commitment to providing tailored solutions for all our customers.



AI Initiatives in Marketing

Enhancing Speed, Reducing Costs and Driving Engagement

We leveraged AI to enhance our marketing efforts with AI Avatar based videos for app feature explainer, product feature explainer, and sales training videos. We produced 200+ videos on a scale, in multiple languages. This helped in increasing customer understanding of products, updated videos quickly as products evolve and prepared fresh pitches on-the-go. We secured healthy engagement across social media as well.



State Level Insurance Committee (SLIC)

Impactful initiatives to educate consumers

As the designated lead insurer for Karnataka and Delhi under the State Level Insurance Committee (SLIC), your Company has executed high-impact outreach initiatives to boost insurance awareness. On-ground activations—such as door-to-door engagement and community events—have directly connected with over 1,00,000 individuals. Complementing this, targeted digital campaigns on Meta platforms have significantly amplified our reach, engaging over 2 lakh people monthly and driving deeper awareness among our core audience segments.



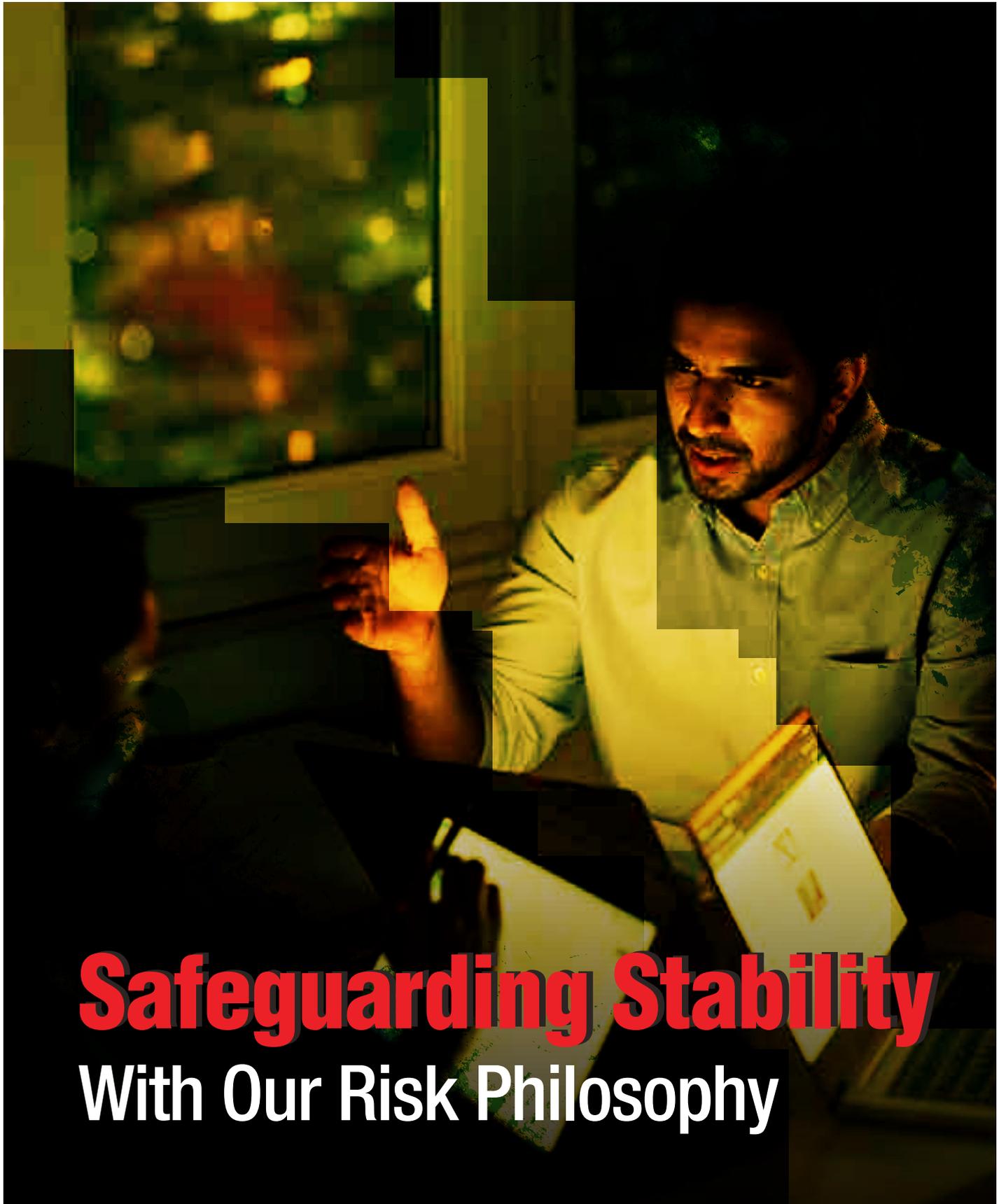
Cyber Fraud Awareness

We remain committed to safeguarding our customers from digital threats. Through Cyber Jagrookta, a monthly awareness campaign, we intend to empower them to identify and prevent cyber frauds. This includes educative content and proactive communication. Our initiatives ensure safer online interactions, fostering trust and security while strengthening our role as a responsible financial partner.





Risk Management Framework



Safeguarding Stability
With Our Risk Philosophy

RISK MANAGEMENT FRAMEWORK

Canara HSBC Life Insurance (“the Company”) is in the business of providing financial protection to its customers, hence, it is imperative that the Company has a robust risk management framework. The Company has implemented a framework that has evolved over the period of time, which facilitates strong governance in the overall functioning of the organization and at the same time ensures that risk management remains an integral responsibility of each employee in their day-to-day operation.

The effectiveness of a Company’s risk management strategies and policies is fundamental to its success. Risk is inherent in aspects of all commercial operations, and this is even more relevant to financial services entities. The Company is exposed to different kinds of risks and the risk management framework enables informed decision-making and appropriate mitigation of various risks, thereby ensuring no escalation in the Company’s risk posture.



- 1. Risk Reporting:** Reporting the current risk profile to the Risk Committee and Governance Forums will enable informed decision-making and strong governance at the enterprise level.
- 2. Risk Monitoring:** Ongoing monitoring of internal control performance and key indicators to identify emerging risks.
- 3. Risk Identification and Assessment:** Effective identification and assessment are needed to understand our inherent and residual risk exposure, allowing for the allocation of resources.
- 4. Risk Mitigation and Management:** Determining responses to risks based on in-depth analysis, whether to control, transfer, avoid, accept or finance.

The Company has an independent Risk Management function in place, which is headed by a Chief Risk Officer (CRO). The Chief Risk Officer (CRO) directly reports to Chief Executive Officer (CEO) of the Company and is a member of the Management Executive Committee, which empowers the Risk Management function with strong governance over the entire ecosystem of the organization.

Under the overall ambit of corporate governance, the Company has established a risk management framework that is supported by a “Three lines of Defense” approach with a clear segregation of roles and responsibility that helps in appropriately safeguarding the interests of Company’s customers as well as its shareholders.



1- First Line of Defense

Collaborate to embed risk management in day-to-day activities and accountable for managing risks within the business

02- Second Line of Defense

Collaborate to drive effective enterprise- wide risk management and provide oversight, advice and risk insights

03-Third Line of defense

Internal Audit

The Company also has in place a Board level Risk Management Committee (RMC), which ensures that an effective risk management framework is implemented within the Company. The RMC is supported by the Company’s risk management function which ensures that risk is managed within the stated appetite and that the risk management activities adequately support Company’s objectives and long-term strategies.

The Company has implemented various risk-related policies and frameworks formulated in accordance with local regulatory requirements and industry’s best practices to protect the interest of the customers and shareholders.

STATEMENT IN RESPECT OF ADEQUACY OF INTERNAL FINANCIAL CONTROLS WITH REFERENCE TO THE FINANCIAL STATEMENTS

Your Company has in place adequate internal financial controls with reference to financial statements. During the year, your Company had engaged an external firm to review adequacy and working effectiveness of internal financial controls within your Company, based on the requirements of the Companies Act 2013 and the guidance note issued in this regard by the Institute of Chartered Accountants of India.

As per the review conducted, there are no significant deviations that can be construed as material weaknesses in the internal controls over financial reporting. The results of the review were also placed before the Audit Committee and the Board in their meetings held on 6th May 2025. Further, the statutory auditors provide an audit opinion on adherence to Internal Financial Controls.



ESG at a Glance



Sustainability
In Action

ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) PHILOSOPHY

The ESG or Environmental, Social and Governance criteria helps assess how a company performs as a responsible corporate citizen, towards the environment it operates in, how it endeavors to give back to the society, how it manages its relationships with stakeholders and how transparent it is with regard to its disclosures and management practices, thereby demonstrating ethical leadership.

Your Company is committed to protect the environment through use of sustainable means of doing business and being environmentally sensitive and caring for it. As a committed corporate citizen, your Company has been giving back to the communities it operates in, since inception, with the objective to empower and uplift more and more citizens from the marginalized sections of the society.

Your Company is in the business of life insurance, and its objective is to help people fulfill their promises made to their loved ones in their times of need. Life insurance is an essential instrument in the context of the financial inclusion agenda of the country and also as a social security measure for India's citizens. It is gratifying that your Company through its life insurance solutions is able to provide a safeguard to its customers that help them achieve long term goals for their families and also provide support in the event of an unfortunate event.

With the strong parentage of your Company and the guidance that comes with it, good governance is intrinsic in all its policies and procedures, and its everyday activities.

Your Company has in place a Board approved ESG Policy and has also constituted an Environmental, Social and Governance Steering Group (the ESG Group) to integrate ESG considerations into the Company's business strategy and operations in order to create long-term value for all stakeholders, including policyholders, employees, investors, communities, as well as the environment. The Group is responsible for formulating and monitoring the Company's ESG policy and framework, strategic direction & guidance, oversee implementation of ESG initiatives and reporting, as well as identifying, assessing and mitigating potential risks relating to ESG matters.

The Company's ESG philosophy is guided by the following principles:

- **Environmental:** The Company is committed to minimizing its environmental footprint and promoting a sustainable future by environmental conservation and reduction of carbon footprint. This includes focus on climate change, environmentally conscious processes, sustainable investments and waste management and disposal.
- **Social:** The Company believes in building a strong and diverse workforce and is also committed to giving back to the society it operates in. Social commitments of the Company focus on diversity and inclusion (D&I), employee wellbeing, customer focus and community engagement.
- **Governance:** The Company upholds the highest ethical standards and maintains a robust corporate governance structure. This includes focus on ethical conduct, value behaviours, risk management and corporate governance.

Initiatives under the ESG Framework

Environmental Initiatives

While the Company's operations in the financial services sector have limited direct environmental impact, a conscious effort is made to promote sustainability through the "Go Green" approach. Key initiatives include:

- **Digital-first solutions:** Enhanced customer servicing through IVR, SMS, WhatsApp bots, and online portals
- **Paper conservation:** Printer access control and digital internal processes
- **Energy efficiency:** 100% LED lighting and use of sensor-based taps
- **Carbon footprint reduction:** Virtual meetings replacing travel; carpool encouragement
- **Renewable energy:** 25 KVA solar power capacity installed at Head Office
- **Pollution control:** Installation of RECDs on DG sets
- **E-waste management:** Disposal through certified green vendors
- **Recycling collaboration:** Shredded paper shared with NGO GOONJ for upcycled products
- **Agroforestry:** Supported 300+ farmers with training and infrastructure for climate-resilient agriculture
- **CSR Project Cheer Urja:**
 - 350,140 kgs pine needles collected
 - 700 acres cleared
 - 350,300 kgs of eco-friendly briquettes produced
 - Helped mitigate forest fires and promote biodiversity
- **Green cover:** 52,000+ saplings planted across office locations
- **Employee engagement:** Nest-making workshops, sustainability awareness campaigns
- **Waste management:** Centralized dustbins and biodegradable waste bags implemented across offices

Social Initiatives

The Company strives to create a lasting positive impact on its stakeholders and the communities it serves, an objective that is integral to its mission. Initiatives undertaken to support employees and the community include:

- **Employee wellbeing:** Emotional, mental, and physical health programs with expert support
- **Education access:** Non-formal education provided to 2,400+ underprivileged children
- **Women empowerment:** 500+ women supported through entrepreneurship and skill development
- **Youth employability:** Training and placement support provided to over 500 youth
- **Healthcare:** Eye care services for 3,200+ rural individuals, including 500+ cataract surgeries
- **Health awareness:** Observance of Health Day and Heart Day for employee wellness
- **Volunteering culture:** Employees engaged in CSR and environmental initiatives
- **Workforce diversity:** 36.4% overall gender diversity
- **Seasonal outreach:** Distribution of woollen clothes in night shelters
- **Wellness programs:** On-desk yoga, mindfulness, and meditation sessions conducted

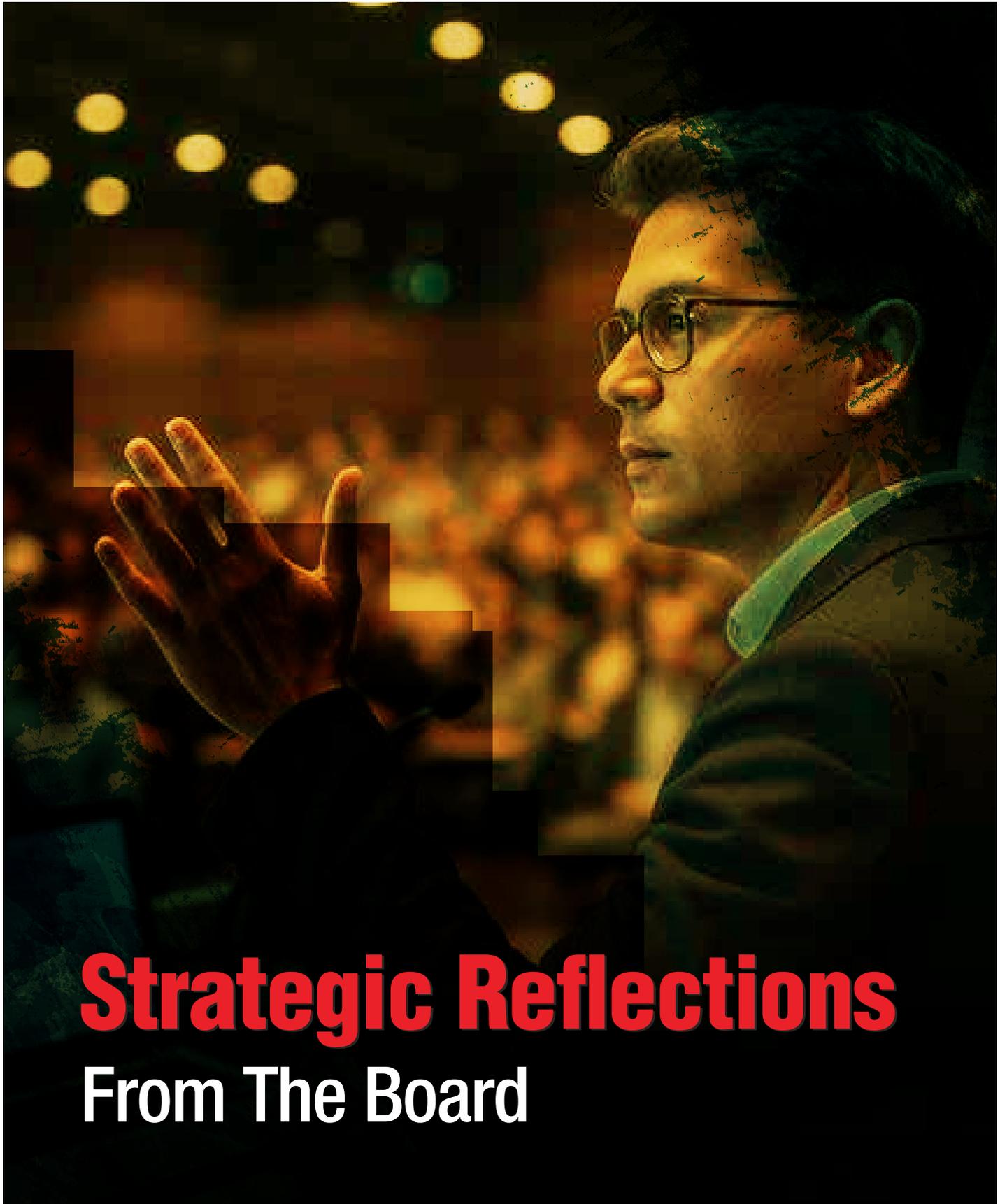
Governance Initiatives

The Company's governance framework is anchored in transparency, ethical conduct, and trust. Value behaviors, agility, customer centricity, accountability, collaboration,

empowerment, and respect guide all actions. Ethical conduct and strong leadership remain at the core of all operations. Notable governance practices include:

- **Board excellence:** A highly experienced and diverse Board, with average experience exceeding 30 years
- **Independent oversight:** All Board Committees chaired by Independent Directors
- **Robust evaluation:** Peer and self-assessment mechanisms for Board and Committee performance
- **Compliance & certification:** ISO 9001:2015 certified across policy design, customer service, and operations
- **Rigorous appointments:** Fit & proper criteria applied to all Director appointments
- **Defined frameworks:** Board-approved policies on Code of Conduct, Corporate Governance, Conflict of Interest, Anti-fraud, Delegation of Authority, and Business Continuity Management
- **Performance management:** A Formal framework for all employees, including Key Management Personnel
- **Whistleblower mechanism:** Multiple secure and anonymous grievance channels available
- **Risk governance:** Active Risk Management Committee at the Board level with defined thresholds and risk appetite

Directors' Report



Strategic Reflections From The Board

DIRECTORS' REPORT

Dear Members,

Your Directors have pleasure in presenting the Eighteenth Annual Report of Canara HSBC Life Insurance Company Limited (the 'Company'), together with the audited financial statements and the auditors' report thereon for the financial year ended 31st March 2025.

Financial Performance Snapshot

The key financial parameters for the financial year ended 31st March 2025 are summarized below:

(₹ in Crores)

| Particulars | Financial Year 2024-25 | Financial Year 2023-24 |
|--|------------------------|------------------------|
| A) New Business premiums | | |
| First Year Premium | 2,173 | 1,694 |
| Single Premium | 948 | 1,207 |
| B) Renewal premiums | | |
| Renewal Premium | 4,906 | 4,228 |
| Total Premium Income | 8,027 | 7,129 |
| Profit before tax | 128 | 124 |
| Profit after tax | 117 | 113 |
| Net Worth | 1,517 | 1,419 |
| Other key parameters | | |
| Annualized premium equivalent | 2,339 | 1,888 |
| Individual number of policies (in numbers) | 194,121 | 184,726 |
| Persistency Ratio - 13 th month | 82.5% | 80.7% |
| Persistency Ratio – 61 st month | 57.7% | 55.4% |
| Asset under management | 41,166 | 37,380 |
| Expenses of Management ratio | 18.7% | 18.9% |

Business Review and Outlook

Macroeconomic Outlook

In the financial year 2024-25, India achieved a real GDP growth rate of 6.5%, solidifying its position as the world's fourth-largest economy. This notable position was achieved despite the global economic growth limited to 3.3% in 2024, well below the historical average of 3.7%, on account of enduring structural challenges such as weak investment, sluggish productivity growth, and elevated debt levels.

Despite an uncertain global environment, domestic financial markets demonstrated resilience throughout the financial year 2024-25.

The headline inflation moderated to an average of 4.6% during 2024-25, down from 5.4% in 2023-24 due to robust agricultural crop production, softening global commodity prices, particularly food and energy, easing supply chain pressures, government supply management measures, and the lagged impact of monetary policy actions.

India's economic resilience was supported by sound macroeconomic fundamentals, proactive policy measures, and sustained public capital expenditure. Growth was driven by robust consumption, improved net exports, a buoyant services sector, and a recovery in agriculture.

The domestic equities experienced a surge in the first half, reaching new peaks, but declined in the second half due to concerns over GDP growth slowdown, corporate earnings growth, tariff policy uncertainty, and foreign portfolio investment (FPI) outflows.

The Indian Rupee depreciated, though less significantly, compared to some of its emerging market peers, as the US dollar and US asset yields remained strong. Capital flow was volatile during the year, with net foreign direct investment (FDI) inflows significantly lower than those recorded the previous year.

Source:

The Economy – Review and Prospects, Reserve Bank of India Annual Report 2024-2025

IMF - World Economic Outlook Apr 2025

Industry Performance and Outlook

In the financial year 2024-25, the Indian life insurance industry showed positive momentum. The total new business premium increased by 5%, reaching ₹397,337 crores, up from ₹377,960 crores in the financial year 2023-24. This growth was primarily driven by the individual business segment, which witnessed 11% increase in premiums from ₹149,852 crores to ₹166,591 crores. In contrast, group business premiums remained largely flat, growing by just 1% to ₹230,746 crores.

The Individual Weighted Premium Income (WPI) grew by 10%, rising from ₹108,975 crores to ₹120,373 crores, reflecting the sector's strategic emphasis on financial inclusion. Private insurers continued to expand their market share in individual WPI, increasing from 67.8% to 70.6%, with the top 10 insurers accounting for 90% of this segment, highlighting both industry consolidation and growing customer trust in leading brands.

Looking forward, the industry's positive outlook is supported by strong macroeconomic fundamentals such as robust GDP growth, a young and urbanizing population, and rising financial literacy. Structural drivers like digital adoption, along with regulatory and government initiatives, including IRDAI's 'Insurance for All by 2047', are expected to further accelerate growth.

Company Performance

Strong Growth

In the financial year 2024-25, your Company delivered impressive performance in a competitive life insurance market. Ranking among the top 10 private life insurers, the Company recorded the second-highest growth in individual Weighted Premium Income (WPI) at 28%, significantly outperforming the private sector average of 15% and the overall industry growth of 10%. Over the long term (financial year 2014-15 to financial year 2024-25), the Company has maintained a strong Compounded Annual Growth Rate (CAGR) of 21% in individual WPI, well above the private sector average of 16% and the industry average of 11%.

This growth has also translated into notable market share gains. Your Company's overall market share in individual WPI improved from 1.6% in the financial year 2023-24 to 1.8% in the financial year 2024-25, while its share within the private sector rose from 2.3% to 2.6% over the same period. These gains reflect your Company's growing brand strength and customer trust.

Financial Strength and Operational Excellence

Financial indicators remained strong and for the 13th consecutive year, your Company has

generated profits. During the financial year 2024-25, your Company generated ₹128 crores in profits and ₹442 crores in retained earnings. Your Company continued to operate efficiently with cost to GWP ratio of 18.7%, placing it in top quartile amongst private life insurers. Assets Under Management (AUM) grew by 10% year-on-year, crossing ₹41,000 crores.

Customer-Centric Achievements

Customer satisfaction continues to be a top priority for your Company, as reflected in its highest-ever retail claim settlement ratio of 99.43% and overall claim settlement ratio of 99.38% and best-ever Net Promoter Score (NPS) of +70 — indicating strong customer trust and loyalty. Persistency ratio also showed significant improvement, with the 13th month persistency increasing over previous year to 82.5% from 80.7% (increase of 1.8%), while the 61st month persistency increasing to 57.7% from 55.4%, (increase of 2.3%). These metrics show that your Company's customer-focused approach, use of digital tools, and active communication are helping build strong and lasting customer relationships.

Technology and Innovation

Your Company has developed a state-of-the-art Information Technology (IT) ecosystem that significantly improves both customer experience and operational efficiency. The successful shift to digital onboarding ensures a seamless, paperless start to the customer journey. Through a self-service mobile app, policyholders can independently manage their insurance needs, greatly enhancing service interactions. These capabilities underscore a customer-centric approach, powered by scalable and responsive technology.

Built on a cloud-native architecture, the IT infrastructure supports rapid development cycles and improved cost efficiency. With a strong emphasis on analytics-led engagement and seamless partner integration, the IT strategy is geared toward delivering smarter, faster, and more personalized insurance services - while remaining agile for future advancements.

Your Company is advancing its research and development by integrating Artificial Intelligence (AI) – including Machine Learning (ML) and Generative AI (GenAI) – into key business areas. The Company in-house data science and GenAI teams are leveraging Large Language Models (LLMs) and proprietary frameworks, customized with historical data and advanced algorithms, to deliver transformative projects.

Key initiatives focus on leveraging AI & GenAI technologies to enhance various business functions, including an AI-powered underwriting engine for improved risk assessment, an automated recruitment process driven by AI, a customer sentiment tracking platform utilizing AI and Natural Language Processing (NLP), GenAI-enabled sales performance visualization tools offering actionable insights and optimizing bank branch clustering for Salesforce through geospatial analytic.

To foster responsible innovation, your Company has implemented a robust AI Ethics and Governance (AIEG) Framework which includes mandatory AI Impact Assessments before deploying any AI solutions. The process highlights AI-specific risks and outlines mitigation measures, supporting secure and ethical AI adoption

These efforts demonstrate our commitment to responsible AI adoption, operational excellence and delivering superior value to our customers and stakeholders.

Regulatory Landscape

The financial year 2024-25 marked a period of significant regulatory transformation for the Indian life insurance industry, driven by proactive reforms initiated by the Insurance Regulatory and Development Authority of India (IRDAI). These reforms are aimed at enhancing policyholder protection, deepening financial inclusion, strengthening risk governance, and enabling sustainable growth across the sector.

Key regulatory updates during the year included the revised Policyholder Protection

Regulations, which have reinforced the industry's focus on customer-centricity and fair conduct throughout the policy lifecycle. These regulations mandate the adoption of standardised processes and governance mechanisms by insurers and distributors, particularly in areas such as grievance redressal and policy servicing. These measures are expected to enhance customer trust, improve persistency, and elevate the overall standard of market conduct.

Progress on the risk-based capital framework, signals a shift toward a more risk-sensitive solvency regime. This transition is expected to improve capital efficiency, promote stronger balance sheets, and align solvency assessment with the underlying risk profile of insurers.

The revised principle-based regulatory sandbox regime provides increased flexibility for testing different business models and technologies and offers insurers greater agility to test innovative products, distribution models, and technologies, thereby accelerating digital transformation and enhancing customer value.

In summary, the evolving regulatory environment in financial year 2024–25 reflects a clear emphasis on innovation, resilience and sustainable growth. These reforms are collectively laying the groundwork for a more customer-aligned, well-capitalized, and future-ready life insurance sector.

Financial Strength Rating

During the year, CARE re-affirmed the rating of 'CARE AAA' stable. Reaffirmation of rating of your Company continues to factor in its strong parentage marked by high degree of support, synergies from access to bancassurance tie-ups with promoter banks and shared brand name. The rating also favorably factors in its strong liquidity position, experienced management and a comfortable solvency ratio.

Rural and Social Sector Obligations

As per the revised Regulatory provisions, from financial year 2024-25 onwards, a new methodology has come into force for determining the rural and social sector obligations of insurance companies.

For rural sector obligation, a company is required to cover 10% of lives in gram panchayats which have been identified and allocated to each company.

For social sector obligation, 10% of total lives covered in a financial year should be from the social sector. As per the Regulations, lives covered under Pradhan Mantri Jeevan Jyoti Bima Yojna are considered towards social sector obligations.

Your Company successfully met its rural and social sector obligations, as stipulated by the Regulator.

For the rural sector, the Company has over-achieved the target of 10% of total population, i.e., 283,948 lives covered against target of 108,629 lives. All the 188 Gram Panchayats allocated to the Company have achieved the target of covering 10% population each.

For the social sector, the Company has insured 986,110 lives (retail business + Group business) against target of 822,028 lives.

Solvency Margin

Your Company has maintained a healthy solvency margin consistently with Solvency Ratio of 206%, as on 31st March 2025, well above the regulatory limit of 150%. The Available Solvency Margin was ₹2,190 crores against the Required Solvency Margin of ₹1,064 crores.

The capital structure as at 31st March 2025 stood as follows:

| | |
|----------------------|-----------------|
| No. of shares issued | 95 crores |
| Face value | ₹10/- per share |
| Paid up capital | ₹950 crores |

As at 31st March 2025, your Company's shares were held by the following shareholders:

| Name of shareholders | Percentage of holding |
|--|-----------------------|
| Canara Bank * (Promoter) | 51% |
| HSBC Insurance (Asia-Pacific) Holdings Ltd. (Promoter) | 26% |
| Punjab National Bank (Investor) | 23% |

*Including one Equity Share of face value of ₹10 each held by five individuals, beneficial interest of which lies with Canara Bank.

ISO Certification

ISO 9001:2015

During this period, your Company has successfully completed the surveillance audit as per ISO 9001:2015 standard – a globally recognized standard for quality management. This further establishes your Company's vision of keeping customer interest at its core with a constant endeavor to enhance the quality management system in its product design and development, customer service and operations. The next surveillance audit of your Company is planned in the financial year 2025-26.

ISO 27001:2022

During the period under review, the Company successfully attained ISO 27001:2022 certification – a globally recognized standard for Information Security Management Systems (ISMS). This achievement represents a key milestone in the Company's ongoing efforts to strengthen data security, enhance risk management practices, and drive continuous improvement across the organization. The certification process involved a comprehensive evaluation of its information security policies, procedures, and controls, ensuring alignment with international best practices. This accomplishment positions the Company to better manage evolving cyber risks and further supports its strategic objective of delivering secure, resilient, and responsible business operations. The next surveillance audit of your Company is planned in the financial year 2025-26.

Product Portfolio

Your Company remains dedicated to building a strong, customer-focused product portfolio by bridging market gaps, simplifying the product range, and introducing innovative features aligned with evolving customer needs. Product design and positioning are driven by close collaboration with distributors and customers, supported by robust market intelligence and analytics.

The product portfolio continues to maintain a balanced mix of traditional savings, unit-linked, annuities and pure protection life insurance plans.

In the financial year 2024–25, your Company launched the following new products to strengthen its market presence and meet diverse customer requirements:

- A new Term Plan (Promise 2 Protect) - offering comprehensive coverage for both self and spouse under a single policy, with flexible options such as return of premium on survival and sum assured enhancement at key life milestones.

- A new participating product (Promise4Future) designed to help families plan for long-term goals like children's education and marriage, with the benefit of annual bonuses.
- Two individual riders were introduced providing additional protection to customers against disability, and critical illnesses, enhancing the base cover.
- A Group Credit Life Product covering loan liabilities in the event of death, total and permanent disability, or critical illness.

During the year, the Company's product portfolio was refreshed and updated to comply with the IRDAI (Insurance Products) Regulations, 2024, and the IRDAI (Protection of Policyholders' Interests, Operations and Allied Matters of Insurers) Regulations, 2024, including the Master Circulars. This significant change to the product portfolio was completed within the stringent timelines provided.

To maintain competitiveness, select savings and retirement products were modified with improved features and benefits. In the unit-linked segment, two new funds were added, offering policyholders with wider investment choices aligned with their financial goals.

Your Company remains focused on continuous innovation, ensuring that the product suite stays relevant, competitive, and aligned with customers' evolving life goals.

Marketing

During the financial year 2024-25, your Company has solidified its brand presence with several notable achievements, amplifying its commitment to customer-centric innovation and trust-building.

The introduction of the podcast series 'Depend on Insurance – Depend on Us', in its innovative fifth edition, significantly increased emotional connection with the audience. The podcast garnered impressive social media attention and active engagement, reflecting strong audience appreciation and positive media coverage.

The Company's strategic social media approach saw substantial growth, particularly on LinkedIn (+22%) and Instagram (+20%), driven by authentic content reflecting real-life scenarios. Notably, more than half of the content was contributed by employees, strengthening credibility and reinforcing the brand's human-first voice.

The adoption of AI-driven marketing tools, including virtual avatars and automated content, enabled regional customisation, and stronger customer engagement.

More recently, your Company onboarded India's prime fast bowler Jasprit Bumrah and his spouse and sports presenter Sanjana Ganesan, as brand ambassadors. Jasprit's discipline, reliability and performance, align strongly with Company's brand persona of trust and commitment. Together, they will help us expand our reach, increase our awareness, build deeper customer connect and strengthen our position as a trusted life insurance partner.

As the lead insurer for Karnataka and Delhi under the State Level Insurance Committee (SLIC), your Company executed impactful outreach programs, reaching over 1 lakh individuals through door-to-door and community activities. Targeted digital campaigns extended this impact to over 2 lakh users monthly, driving awareness in priority markets.

Through these integrated efforts, your Company has reinforced its promise of protection, deepened trust, and expanded reach, staying true to its focus on innovation, inclusion, and impact to remain future-ready and customer-first.

Risk Management Framework

In line with section 134(3)(n) of the Companies Act 2013, your Company has included a description of the risk management framework in the notes to accounts forming part of the financials statement for the financial year 2024-25, which forms part of the Annual Report.

Investments

The financial year 2024-25 saw a complex interplay of inflation normalization, geopolitical tensions and cautious optimism for global growth. The continued global conflicts, followed by trade tariff tensions added volatility to global trade and financial markets. While advanced economies experienced subdued expansion, emerging markets showed relative resilience, particularly Asia. India remained one of the fastest growing major economies during the financial year 2024-25. The key drivers of growth for India were healthy corporate balance sheets, private consumption, tamed inflation and rupee stability. Despite global headwinds, Indian Equity markets remained resilient with Nifty50 index recording an annual return of approximately 5%.

The Assets Under Management (AUM) of your Company grew by 10% during the year and stood at ₹41,166 crores.

Your Company offers a wide range of traditional, and unit linked products to help customers achieve their financial goals. During the year, your Company has continued to expand its fund options and offer new competitive savings and protection products.

Investment funds are managed as per the stated objectives laid down in the Investment Policy, Asset-Liability Management Policy, and respective funds' objectives. Your Company follows a prudent investment strategy and maintains well diversified and balanced portfolios across funds within the risk reward framework to position the funds for long-term sustainable performance. The endeavor is to meet the policyholder expectations and help them achieve their stated financial objectives.

Performance of both traditional and unit-linked funds is commensurate with the risks assumed in the respective funds.

Despite a volatile global and domestic environment, most of the debt, equity and hybrid funds of your Company have outperformed the benchmark. The Company continued to focus on enhancing policyholder wealth and security through consistent and steady long-term fund performance and prudence in investing.

The overall investment strategy of your Company is focused on ensuring adequate returns on investments for its policyholders consistent with protection, safety, and liquidity of the funds. Your Company will continue with its disciplined approach to investing, backed by in-depth research, to create wealth for its customers in the long term.

Policyholder Bonus

The Board of Directors of your Company, on the recommendation of With-profits Committee, approved the distribution of policyholder bonus for participating policies as follows:

- Regular reversionary and cash bonuses declared are in line with those declared last year for all existing participating products.
- Regular reversionary bonuses have been declared for the new participating product depending upon the plan option.
- Interim bonus rate for in-force policyholder exits due to deaths over the coming year has been set to be the same as the regular reversionary/ cash bonus rates declared for the financial year 2024-25.
- Terminal bonuses on exits of policies participating in the surplus/ losses of the with-profits fund are such that the final payouts are aligned to their asset shares.

Reversionary Bonus amounting to ₹227 crores was allocated to the participating policyholders for the year ended 31st March 2025. In addition, a payment of ₹23 crores was made towards interim, terminal and cash bonus during the financial year.

Policyholders' Claims and other payments

In line with the TCF (Treating Customer Fairly) philosophy, your Company firmly believes that it is its responsibility to offer the best support in every possible manner at claims stage. Your Company sincerely promises all its policyholders to support their family/dependents in their hour of need. The processes too are designed to provide customers with a hassle-free claims experience.

During the financial year 2024-25, 2,785 individual death claims were received; 2,771 death claims were settled and paid, and 16 death claims were repudiated. The settlement percentage for individual death claims as of 31st March 2025 stood at 99.43%.

At an overall level, i.e. including both individual and group claims – 12,116 claims were intimated. Of these, 12,043 death claims were settled and paid, while 75 death claims were repudiated. The overall claim settlement percentage as of 31st March 2025 stood at 99.38%.

The following are the details of the number of benefit payouts during the year, and those remaining outstanding as at the end of the year:

| S.No. | Claims | Death Claims | Benefit Claim Payouts (survival claims) | | | | |
|-------|---|--------------|---|------------------|-------------------|-----------|----------------|
| | | | Maturity | Survival Benefit | Annuities/Pension | Surrender | Other Benefits |
| 1 | Claims outstanding at the beginning of the period | 2 | 327 | 1,238 | 4,702 | 225 | 1,766 |
| 2 | Claims reported during the period | 12,116 | 6,836 | 39,947 | 39,959 | 22,157 | 13,201 |
| 3 | Claims settled during the period | 12,043 | 6,097 | 37,281 | 39,173 | 21,807 | 13,553 |
| 4 | Claims repudiated during the period | 75 | 0 | 0 | 0 | 0 | 2 |
| 5 | Claims rejected during the period | - | - | - | - | - | - |
| 6 | Claim transferred to unclaimed account | - | 0 | 0 | 0 | 0 | 0 |
| 7 | No. of claims settled during last financial year but paid during the current financial year | - | - | - | - | - | - |
| 8 | Claims outstanding at end of the period | 0 | 1,066 | 3,904 | 5,488 | 575 | 1,412 |

Customer Experience Initiatives

Building a customer-first service delivery model

Commitment to Customer Experience Excellence

The Company remains steadfast in its commitment to delivering a superior customer experience, emphasizing seamless service across every touchpoint. As consumer preferences and behaviors evolve, the Company consistently prioritizes a frictionless journey throughout the entire policy lifecycle.

Rooted in this dedication, the Company ensures that each customer interaction — from initial engagement to ongoing support — upholds the highest standards of service excellence. The Company has placed an ongoing process to seek feedback from customers and improve internal processes in accordance, to meet customer expectations and continuously improve standards of delivery. By leveraging advanced technologies and embracing innovative solutions, the Company proactively anticipates and responds to changing customer needs, reinforcing its customer-first philosophy.

Key Customer Experience Initiatives in Financial Year 2024–25

To further elevate customer satisfaction, your Company built upon its digital initiatives — by integrating advanced technologies, including Artificial Intelligence, to enhance service delivery and engagement. Your Company has further invested in Gen AI platform to strengthen and make processes more efficient.

- **Customer Mobility App:** The Customer App provides 24x7 access to a wide range of services, including policy details, premium receipts, policy statements, premium payments, updation of KYC and bank details, video-based survivorship confirmations, and more. Its intuitive 'DIY' feature empowers customers to make changes anytime, eliminating paperwork and enabling instant confirmations. This results in faster resolutions and continuous support.

Owing to these and more digital initiatives, the Company achieved a significant progress in financial year 2024–25, with digital service requests rising to 86% from 79% in previous year, reflecting enhanced customer engagement and operational efficiency.

- **Sales Servicing App:** It equips distributor partners and sales support teams to provide real-time service to customers, supporting the Company's omnichannel strategy.
- **Generative AI-powered Underwriting (UW) Co-Pilot:** Marking a significant milestone in the Company's digital transformation journey, the Company launched an AI powered tool for underwriting. The tool intelligently analyzes diverse data sources, including application forms, digitized medical records, financial documents, underwriting manuals, and historical claims data. The system delivers automated underwriting decisions with confidence scores, enabling early and accurate assessment of application feasibility.
- **WhatsApp Bot:** This tool provides instant responses and seamless interactions, for 13 information/ request types including fund value, due date etc. ensuring quick access to information and reinforcing the Company's commitment to digital innovation.
- **Intelligent IVR in Regional Languages:** A 24x7 self-service platform allows customers to access services in their preferred language, offering convenience and accessibility through voice-based interactions.
- Integration with Canara Bank app for renewal premium payment and servicing, which will provide better service experience to customers and persistency for the Company.

Throughout these digital advancements, the Company has maintained a strong personal connection with its customers, actively seeking feedback through a robust Net Promoter Score (NPS) framework. The Company achieved blended NPS score of +70 — its highest-ever score, reflecting the success of its customer-centric initiatives and its ongoing pursuit of service excellence.

Corporate Social Responsibility (CSR) and Sustainability

Giving back to the society is the core belief of your Company and has been the guiding principle since its inception. Your Company adopts a long-term approach with respect to community/ social investment for a better impact and sustainability of the initiatives and

follows a shared value approach. All its social and environmental projects are need-based with special focus on Government's priority areas and are also guided by UN's Sustainable Development Goals (SDGs).

Your Company has in place a very comprehensive and structured CSR programme. During the financial year 2024-25, the CSR efforts were channelized in three areas – Education & Skill Development, Environment and Health. To pursue its CSR objectives, your Company identified six projects as per Schedule VII of the Companies Act, 2013 and partnered with like-minded NGO partners.

Through the various educational initiatives, your Company supported more than 2,400 children from marginalized communities thereby minimizing dropouts by providing remedial classes as well as developing life-skills. More than 70% children have been integrated into mainstream education.

Your Company's Skill Development & Livelihood Programmes have been instrumental in empowering individuals and communities by providing them with employable skills and livelihood opportunities. Through our CSR initiatives, more than 500 project beneficiaries, approximately 40% of which are female, have benefitted.

With respect to environmental initiatives, including biodiversity conservation and production of clean energy, climate friendly agriculture practices along with sustainable livelihoods were some of the interventions undertaken as part of the CSR projects. Through capacity building trainings, more than 700 project beneficiaries were enabled to adopt sustainable farming techniques and livelihood opportunities that are resilient to climate-change. Apart from above, more than 52,000 saplings were planted to improve water conservation, ground water level and green cover in urban areas.

The healthcare intervention successfully provided eye care services to over 3,200 individuals living in rural communities, with over 500 beneficiaries receiving cataract surgeries.

Your Company's commitment to social responsibility is exemplified through its impactful employee volunteering programmes – Protsaahan, EachOneTeachOne & Sashakt. Under Protsaahan, the Company's employees engaged in skill-based volunteering activities, with the project beneficiaries. Through EachOneTeachOne, the employees act as mentors, providing guidance and support to underprivileged children in their academics. Sashakt is a dedicated volunteering programme for the welfare of persons with disabilities. Efforts were also directed to disseminate financial literacy to around 2,500 project beneficiaries in their local language.

During the financial year 2024-25, your Company invested more than 3,000 employee volunteering hours on social initiatives thereby impacting 4,000+ project beneficiaries.

The details of the projects undertaken during the year on the CSR activities for the financial year 2024-25, annexed herewith as **Annexure A**.

Environmental, Social and Governance (ESG)

Your Company is committed to integrating Environmental, Social and Governance (ESG) considerations into the Company's business strategy and operations to create long-term value for all stakeholders, including policyholders, employees, investors, communities, as well as the environment.

The Company's ESG philosophy is guided by the following principles:

- Environmental: The Company is committed to minimizing its environmental footprint and promoting a sustainable future by environmental conservation and reduction of carbon footprint. This includes focus on climate change, environmentally conscious processes, sustainable investments and waste management and disposal.
- Social: The Company believes in building a strong and diverse workforce and is also committed to giving back to the society it operates in. Social commitments of the

Company focus on diversity and inclusion (D&I), employee wellbeing, customer focus and community engagement.

- Governance: The Company upholds the highest ethical standards and maintains a robust corporate governance structure. This includes focus on ethical conduct, value behaviours, risk management and corporate governance.

The ESG policy is placed on the Company's website and can be accessed through the following web link:

<https://www.canarahsbclife.com/content/dam/chli/pdfs/investor-relations/policies-and-code-of-conduct/esg-policy.pdf>

People & Leadership Development: A Strategic L&D Perspective

At the heart of sustainable organizational growth lies a robust People and Leadership Development strategy. Your Company's commitment to nurturing talent is reflected in its structured approach to capability building, with a strong emphasis on developing high-potential individuals and strengthening the leadership pipeline.

Your Company fosters a people-centric culture rooted in inclusivity, empowerment, and performance. The Company emphasizes attracting, developing, and retaining talent through structured programs that value diversity across tenure, roles, education, gender, age, and background. It promotes a "For All" culture that spans hiring, onboarding, and continuous learning, with tailored benefits and development opportunities that support both personal and professional growth.

By investing in continuous learning and leadership development, your Company enhances employee engagement, supports career progression, and significantly improves talent retention. The consistent recognition as a *Great Place to Work* for four consecutive years and inclusion in the *Top 50 Best Places to Work in BFSI* underscores the impact of these initiatives on organizational culture and employee satisfaction.

Auditors

Auditors' Report

Your Directors have examined the joint statutory auditors' report on financial statements for the financial year 2024-25. The report is self-explanatory and does not call for any comments under section 134(3)(f) of the Companies Act, 2013 as the report carries no qualifications/ adverse remarks/ reservations/ disclaimers.

The Comptroller and Auditor General of India (C&AG) have conducted Supplementary Audit u/s 143(6) (b) of the Companies Act, 2013 of the financial statements of the Company for the financial year 2024-25. The C&AG reports, along with management response, if required, will form part of the Annual Report.

Appointment of Statutory Auditors

During the year, Comptroller and Auditor General of India (C&AG) appointed M/s Bhatia & Bhatia and M/s Brahmayya & Co. as joint statutory auditors of the Company for the financial year 2024-25. The joint statutory auditors hold office till the conclusion of the Eighteenth Annual General Meeting (AGM).

The C&AG will also appoint joint statutory auditors for the financial year 2025-26, who shall hold office up to the conclusion of the Nineteenth AGM.

Details in respect of frauds reported by auditors

There is no qualification, reservation or adverse remark made by the joint statutory auditors in their report. There were no reportable frauds identified by the auditors during the financial year 2024-25.

Secretarial Auditor

The Board appointed M/s Chandrasekaran Associates, Company Secretaries, to undertake the secretarial audit of your Company for the financial year 2024-25. The secretarial audit report is hereby annexed as **Annexure B** and forms part of this report. There is no qualification/ adverse remarks/ reservations/ disclaimers in the report.

Cost Records and Cost Audit

Maintenance of cost records and requirement of cost audit as prescribed under the provisions of the Section 148 (1) of the Companies Act, 2013 are not applicable on the business activities carried out by the Company.

Corporate Governance

Your Company firmly believes in being a good corporate citizen and is committed to sound corporate practices, maximizing shareholder value and providing superior customer experience, ethically and on a sustainable basis. It endeavors to achieve the highest standards of corporate governance through consciousness, fairness, transparency and professionalism, thereby leading the way for long term success of the Company.

Your Company has a Board approved Corporate Governance Policy which is in accordance with the IRDAI Corporate Governance Regulations and the requirements of the Companies Act, 2013, as well as the Articles of Association.

The Corporate Governance Report containing disclosures required to be made under the Companies Act, 2013 as well as the regulatory requirements is annexed hereby as **Annexure C** and forms part of this report. A certificate certifying compliance with the regulatory requirements, is annexed hereby as **Annexure D** and forms part of this report.

Key Managerial Personnel

As on the date of signing of the report, the following were the Key Managerial Personnel of your Company under the provisions of the Companies Act 2013:

- Mr Anuj Mathur, Managing Director & Chief Executive Officer
- Mr Tarun Rustagi, Chief Financial Officer
- Ms Vatsala Sameer, Company Secretary & Compliance Officer

In terms of the regulations on the Corporate Governance issued by the IRDAI, the following employees of the Company were holding positions of Key Managerial Persons as on date of signing of the report:

- Mr Anuj Mathur, Managing Director & Chief Executive Officer
- Mr Tarun Rustagi, Chief Financial Officer
- Mr Rishi Mathur, Chief Distribution Officer – Alternate Channels and Chief Marketing Officer
- Mr Soly Thomas, Chief Distribution Officer – Bancassurance
- Ms Kiran Yadav, Chief People Officer
- Ms Jyoti Vaswani, Chief Investment Officer
- Mr Sachin Dutta, Chief Operating Officer
- Mr Ritesh Kumar Rathod, Chief Strategy & Data Officer
- Mr Vikas Gupta, Chief Risk Officer
- Mr Manoj Jain, Chief Compliance Officer
- Ms Vatsala Sameer, Company Secretary
- Mr Nitin Agarwal, Chief Actuary
- Mr Saurabh Sahni, Chief Internal Auditor
- Mr Suneet Kumar Saxena, Chief Technology Officer

Directors

As on date of signing of the report, the Board of Directors comprises of 12 Directors, including 6 independent Directors, 5 non-executive Directors and 1 executive Director. The Chairman of the Board holds a non-executive position and the Managing Director & Chief Executive Officer is the only executive Director.

The details of the Board and Committee meetings and the attendance of Directors thereat, form part of the Corporate Governance Report which is annexed as **Annexure C**.

Changes in Directorships

During the financial year 2024-25 and up to date of this report, the following changes were made in the Board of Directors of your Company:

i. Details of the Directors appointed/ re-appointed

| Name of the Member | Particular | Designation | Director Identification Number (DIN) | Date of appointment |
|---------------------------|---------------------------------------|---|--------------------------------------|-------------------------------|
| Mr Edward Moncreiffe* | Appointment as an Additional Director | Non-executive Director | 10637615 | 27 th May 2024 |
| Mr Anuj Mathur | Reappointment | Managing Director & Chief Executive Officer | 00584057 | 1 st July 2024 |
| Mr Swapan Khanna | Appointment | Alternate Director for Mr Edward Moncreiffe | 03123631 | 22 nd July 2024 |
| Mr Amitabh Nevatia | Appointment | Additional Non-executive Director | 10891350 | 16 th January 2025 |
| Dr Rabi Narayan Mishra | Appointment | Independent Director | 09435887 | 14 th April 2025 |
| Mr Animesh Chauhan | Appointment | Independent Director | 02060457 | 14 th April 2025 |
| Mr Bhavendra Kumar | Appointment | Additional Non-executive Director | 10401479 | 13 th June 2025 |
| Mr Santanu Kumar Majumdar | Appointment | Additional Non-executive Director | 08223415 | 19 th July 2025 |

*Mr Edward Moncreiffe was appointed as director of the Company in the Annual General Meeting held in August 2024

The above appointments were recommended by the Nomination and Remuneration Committee (NRC) and approved by the Board and shareholders, wherever required.

Mr Amitabh Nevatia, Mr Bhavendra Kumar and Mr Santanu Kumar Majumdar, Additional Directors, hold office up to the date of the Eighteenth AGM and being eligible, offer themselves for appointment as Directors.

In accordance with the provisions of Companies Act, 2013 and the Articles of Association, Mr K Satyanarayana Raju (DIN – 08607009) and Mr Anuj Mathur (DIN – 00584057) shall retire by rotation at the Eighteenth AGM, and being eligible offer themselves for re-appointment.

The Board of Directors feels that the appointment/ re-appointment of the above-mentioned Directors would be in the best interest of your Company. The Board recommends their appointment/ re-appointment as Directors of your Company.

Your Company has received the requisite disclosures and undertakings from all the Directors in compliance with the provisions of the Companies Act, 2013 and the IRDAI Corporate Governance Regulations.

ii. Details of cessation/ resignation of Directors

| Name | Reason of cessation | Director Identification Number (DIN) | Date of Cessation |
|----------------------------|------------------------|--------------------------------------|--------------------------------|
| Mr Gregory Thomas Hingston | Resigned as a Director | 10289348 | 1 st May 2024 |
| Mr Swapan Khanna | Resigned as a Director | 03123631 | 22 nd October 2024 |
| Mr Ranjan Bhattacharya | Resigned as a Director | 07835117 | 31 st December 2024 |
| Mr Ashok Chandra | Resigned as a Director | 09322823 | 16 th January 2025 |
| Mr Devendran Surendran | Resigned as a Director | 10174317 | 24 th March 2025 |
| Mr Raj Kamal Verma | Resigned as a Director | 07847454 | 31 st March 2025 |
| Mr Debashish Mukherjee | Resigned as a Director | 08193978 | 1 st June 2025 |

The Board would like to place on record its sincere appreciation for the guidance and support provided by these Directors during their tenure.

Independent Directors

As on the date of this Report, your Company has Six (6) Independent Directors on Board - Dr Kishore Kumar Sansi, Mr Supratim Bandyopadhyay, Ms Geeta Mathur, Mr. Suryanarayana Somayajula, Dr Rabi Narayan Mishra and Mr. Animesh Chauhan.

The Independent Directors met once separately during the financial year 2024-25 on 27th May 2024. The Independent Directors of your Company have given a confirmation that they meet the criteria of independence as provided under section 149(6) of the Companies Act, 2013 and said declaration was noted by the Board of Directors at its meeting held on 29th April 2024.

The Board is satisfied of the integrity, expertise and experience including proficiency of all Independent Directors.

The Independent Directors have complied with the Code for Independent Directors as prescribed in Schedule IV to the Act and with the requirements of registration in ID data bank as prescribed by the Ministry of Corporate Affairs.

Evaluation of performance of the Board

Under the Companies Act, 2013, the performance of the Board and its Committees as well as of individual Directors is required to be evaluated annually.

Accordingly, your Company has in place a Board and Directors' Evaluation Policy, which was approved by the Board on the recommendation of the Nomination and Remuneration Committee (NRC). The Policy lays down a mix of self and peer evaluation criteria through a rated questionnaire, which addresses various facets of performance of the Board, its Committees and the individual Directors, including the Chairman. The Policy and the questionnaire are also reviewed by the NRC and the Board, on an annual basis.

The questionnaire was circulated to all Directors and based on the responses submitted by the Directors, results of the evaluation exercise were presented in the meetings of the NRC and Board.

Policies on Directors and KMP's

In terms of the requirements under the Companies Act, 2013 and IRDAI (Corporate Governance for Insurers) Regulations 2024, as amended, in connection with Directors & KMPs, your Company has in place the following policies:

Directors' & KMP Policy:

The purpose of Directors' and KMP Policy is to:

- describe the procedure and criteria on the basis of which Nomination & Remuneration Committee (NRC) will identify persons eligible to be appointed as Directors and assess independence of Directors
- lay down provisions with respect to term of appointment, criteria for re-appointment and remuneration of Directors
- lay down provisions with respect to remuneration payable to the key management persons
- lay down the performance evaluation framework of Directors, including Independent Directors

The aforesaid policy is placed on the Company's website and can be accessed through the following web link:

<https://www.canarahsbclife.com/content/dam/chli/pdfs/investor-relations/policies-and-code-of-conduct/directors-and-kmp-policy.pdf>

Compensation Policy:

Your Company also has in place a Compensation policy to define a compensation strategy that is fair, equitable, transparent, comprehensible and competitive with the market. This Policy applies to all full-time employees of the Company, including the Key Managerial Persons. The compensation structure and governance framework for the KMPs forms part of the Annexure to the Compensation policy and specifies the following for KMPs:

- Compensation structure
- Limits of variable pay and parameters to be considered for determination of variable pay
- Deferral arrangements for the variable pay
- Malus and clawback provisions

Directors & Officers (D&O) Liability Insurance

The Company has in place D&O Liability Insurance for its Directors and other officers/employees.

Deposits

During the year, your Company has not accepted any deposits under Section 73 of the Companies Act, 2013.

Dividend

Your Company paid final dividend of ₹0.20 per equity share of face value ₹10 each for financial year 2023-24 amounting to ₹19 crores (over and above an Interim dividend of ₹0.20 per equity share of face value ₹10 each paid in financial year 2023-24 amounting to ₹19 crores).

The Board of Directors of your Company have recommended a final dividend of ₹0.40 per equity share of the face value of ₹10 each, for the financial year 2024-25 in its meeting held on 6th May 2025, subject to approval of the members of the Company at their annual general meeting.

Accumulated Profit/ Reserves

Your Company has made a profit after tax of ₹117 crores in the financial year 2024-25. The accumulated profits as on 31st March 2025 stood at ₹442 crores.

Statement on Prevention, Prohibition and Redressal of Sexual Harassment of Women at the Workplace

The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 provides protection against sexual harassment of women at the workplace and for the prevention and redressal of complaints.

Your Company has formulated the Policy on Prevention of Sexual Harassment at Workplace. The objective of the Policy is to ensure a safe and comfortable working environment which is free from harassment and where all female employees are treated with dignity, courtesy and respect.

With a view to protecting women employees from sexual harassment at their workplace and for prevention and redressal of complaints related to Sexual Harassment, the Company has a constituted Internal Committee (IC) for all offices across the country. The details of the cases referred to the IC during the financial year 2024-25 are as follows:

| No. of cases filed | No. of cases disposed | No. of cases pending for more than ninety days | No. of cases pending as on 31 st March 2025 |
|--------------------|-----------------------|--|--|
| 9 | 4 | 1 | 5* |

*5 open active cases are disposed in first quarter of the financial year 2025-26.

Compliance of the provisions relating to the Maternity Benefit Act, 1961

The Company has complied with all applicable provisions under the Maternity Benefit Act, 1961, during the financial year 2024-25.

Particulars of Loans, Guarantees or Investments under Section 186 of the Companies Act 2013

In accordance with section 186(11)(a) of the Companies Act, 2013, read with clarification issued by the Ministry of Corporate Affairs on 13th February 2015, Section 186 does not apply to insurance companies.

Update on implementation of Ind-AS

During the year, the Ministry of Corporate Affairs (MCA) on 14th August 2024 notified the Ind AS 117 - Insurance Contracts which is based on IFRS 17 issued by the International Accounting Standards Board (IASB).

The Insurance Regulatory and Development Authority of India (IRDAI) vide its letter dated 30th September 2024, has suggested the implementation of Ind AS for all insurers from 1st April 2027. The proposed implementation timelines reflects the complexity of the standard and its implications for financial reporting, actuarial systems and operational frameworks.

The Company is in the process of implementing the new standard under the Guidance of Steering committee comprising of the Chief Financial Officer, Appointed Actuary and other members from cross-functional areas such as investments, information technology etc., and is sharing the status update on the implementation with Audit Committee of the Board on a regular basis.

Material changes and commitment

There are no matters which have material impact on the financial position of the Company, except those disclosed in the annual report.

Change in the nature of business during the last financial year

There was no change in the nature of business during the last financial year.

Holding Company and names of companies which have become or ceased to be the Company's Subsidiaries, Joint Ventures or Associate Companies during the year

Canara Bank holds 51% equity shares of your Company and is accordingly, the holding Company of the Company. Your Company does not have any subsidiary or joint venture Company.

Compliance of Secretarial Standards

During the year, your Company has duly complied with the provisions of applicable Secretarial Standards issued by Institute of Companies Secretaries of India.

Legal update

No significant and/or material orders have been passed by the regulators, courts or tribunals, which impacted the ongoing concern/ status of the Company, or which could potentially impact the Company's future operations.

The details of application made or any proceeding pending under the Insolvency and Bankruptcy Code, 2016 during the year along with their status as at the end of the financial year

During the year under review, the Company has neither made any application nor there is any pending proceeding under the Insolvency and Bankruptcy Code, 2016.

The details of difference between amount of the valuation done at the time of one-time settlement and the valuation done while taking loan from the Banks or Financial Institutions along with the reasons thereof

During the year under review, your Company has not availed any loan from any Banks or Financial Institutions and therefore no valuation was carried out.

Transfer to Investor Education and Protection Fund

Your Company was not required to transfer any amount towards the Investor Education and Protection Fund during the financial year 2024-25.

Statement in respect of the adequacy of Internal Financial Controls with reference to the Financial Statements

Your Company has in place adequate internal financial controls with reference to financial statements. During the year under review, your Company had engaged an external firm to review adequacy and working effectiveness of internal financial controls within your

Company, based on the requirements of the Companies Act, 2013 and the guidance note issued in this regard by the Institute of Chartered Accountants of India.

As per the review conducted, there are no significant deviations that can be construed as material weaknesses in the internal controls over financial reporting. The results of the review were also placed before the Audit Committee and the Board in their respective meetings held on 6th May, 2025. Further, the statutory auditors provide an audit opinion on adherence to Internal Financial Controls.

Annual Return

Pursuant to Section 92(3) and Section 134(3)(a) of the Companies Act, 2013, the draft annual return for the financial year 2024-25 is available on the Company's website at <https://www.canarahsbclife.com/public-disclosures>.

Related Party Transactions

The Company's shareholders, their associate companies are also the distributors of its life insurance products, and the arrangements are in line with various regulatory provisions. As such, there are a few transactions/ contracts/ arrangements that the Company enters into with its related parties, which are in the ordinary course of business and at arms' length.

The information on transactions with related parties pursuant to Section 134(3)(h) of the Act read with Rule 8(2) of the Companies (Accounts) Rules, 2014 is given in **Annexure E** in Form AOC-2 and the same forms part of this report. New related party transactions entered into during the financial year 2024-25 were approved by the Audit Committee. The Audit Committee also granted omnibus approval for transactions that were repetitive in nature.

The Company has in place a Policy on Materiality of Related Party Transactions and Dealing with Related Party Transactions, the same is reviewed annually and/or as and when need arises by the Audit Committee and the Board. It ensures proper approval and reporting of the concerned transactions between the Company and related parties.

As per Accounting Standard (AS) 18 on 'Related Party Disclosures', the details of related party transactions entered into by the Company are also included in the Notes to Accounts.

Particulars of Conservation of Energy, Technology Absorption, Foreign Exchange Earnings and Outgo

Information as required under section 134(3)(m) of the Companies Act, 2013 read with Rule 8(3) of the Companies (Accounts) Rules, 2014 is as under:

a. Conservation of Energy

| | | |
|---|---|--|
| i | The steps taken or impact on conservation of energy | <p>During the year, your Company continued to leverage on the IPM+ technology (Intelligent Power Management) for fine-grained, non-intrusive power management across all hardware.</p> <p>This technology senses 'applications' and optimizes power according to needs of each application by intelligently managing power in components. It continues to be helpful in ensuring that power is automatically managed and saved without user intervention.</p> <p>The Company has also chosen it's primary cloud provider which promotes energy conservation and sustainability through several strategies. Cloud infrastructure chosen reduces carbon emissions and invests in renewable energy sources with</p> |
|---|---|--|

| | | |
|-----|--|---|
| | | <p>efficient data centre designs to further minimize environmental impact. Systems designed for cloud native setup in combination with cloud tools and services help in optimize their cloud workloads and track their carbon footprint.</p> <p>This has reinforced your Company's commitment about conservation of energy with sustainability through Green IT and helps in conservation of energy across data centre and workstations in use.</p> <p>Paperless process for digital customer onboarding, servicing of customers are being driven across the Company with increased DIY services, thereby substantially reducing use of paper and leading to environment conservation.</p> <p>Energy Consumption Reduction Initiatives</p> <ul style="list-style-type: none"> <p>Enhancing Energy Efficiency:</p> <p>Your Company is committed to improving the energy efficiency of our office and workplace environments through the adoption of energy-saving appliances, LED lighting solutions, and improved insulation. Additionally, we are actively promoting awareness among employees to switch off computers, lights, and other equipment when not in use. Automated sensor systems have been installed across all cabins, meeting rooms, and training rooms to ensure lights and devices are powered down when spaces are unoccupied.</p> <p>Green Building Initiatives:</p> <p>The Head Office of your Company has been equipped with a 25 KVA solar power system integrated with an on-grid feeding mechanism, thereby reducing reliance on conventional energy sources. Furthermore, our corporate office operates within a GOLD LEED-certified building, underscoring our commitment to sustainable building practices.</p> <p>Implementation of IoT Devices:</p> <p>Your Company is currently in the process of deploying Internet of Things (IoT) devices to enable real-time monitoring of energy consumption at our major branches. This initiative aims to identify and mitigate energy losses effectively, leading to optimized energy management.</p> |
| ii | The steps taken by the Company for utilising alternate sources of energy | Not Applicable |
| iii | The capital investment on energy conservation equipments | The Company co-located data center is recognized as best in class in energy conservation, thereby contributing to energy conservations measures. |

b. Technology Absorption

| | | |
|------|---|---|
| i | The efforts made towards technology absorption. | <ul style="list-style-type: none"> • Your Company has through careful assessment and evaluation started using enterprise Gen AI platforms with leading cloud providers. • Your Company has been a frontrunner in evaluating and using Agentic AI framework supporting underwriting decision executing as co-pilot for underwriters. • The Company has also started using Gen AI for efficiency in software development lifecycles. • Your Company with its systems built on new age micro services architecture and extensive API services transformed the landscape to be open for integration. • Your Company through SDK based has integrated it's servicing capability to Bank customers on the Banking app and continues to focus on automation for improved customer experience. New DIY capabilities for customers have been added. • Processes including video KYC and eKYC with auto review have been introduced to all touch points to improve customer experience. <p>Your Company has been operating with the majority of transaction processing systems on cloud or using cloud services providing higher resilience, scalability, and maintaining the performance levels of the system as it plans to have most of the infrastructure on cloud in the following year.</p> |
| ii | The benefits derived like product improvement, cost reduction, product development or import substitution. | Other technological initiatives such as use of Gen AI for SDLC, case summarization for underwriters, digital profile review of customers for risk assessment, and continued focus on robotic process automation has resulted in operational efficiency as your Company's continued focus on customer experience enhancement and sustainable growth. |
| iii. | <p>In case of imported technology (imported during the last three years reckoned from the beginning of the financial year) –</p> <ol style="list-style-type: none"> a. The details of technology imported b. The year of import | Not Applicable |

| | | |
|-----|---|-----|
| | c. Whether the technology been fully absorbed | |
| | d. If not fully absorbed, areas where absorption has not taken place, and the reasons thereof | |
| iv. | The expenditure incurred on Research and Development | Nil |

c. Details of Foreign Exchange Earnings and Outgo:

(₹ In Crores)

| Particulars | FY 2024-25 | FY 2023-24 |
|-------------------------------------|------------|------------|
| Foreign exchange earnings and outgo | | |
| - Earnings | Nil | Nil |
| - Outgo | 37.6 | 94.8 |

Directors' Responsibility Statement

The Directors confirm that:

1. in the preparation of the annual accounts, the applicable accounting standards have been followed along with proper explanation relating to material departures;
2. the Directors have selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of your Company at the end of the financial year and of the profit of your Company for that period;
3. the Directors have taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of the Companies Act, 2013 for safeguarding the assets of your Company and for preventing and detecting fraud and other irregularities;
4. the Directors have prepared the annual accounts on a going concern basis; and
5. the Directors have devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

Acknowledgement

The Board of Directors would like to thank the policyholders and distributors for reposing their trust in the Company.

The Directors take this opportunity to thank all employees for their continuous hard work, dedication and commitment. The Board of Directors is also grateful to the shareholders for their contribution in supporting your Company's strategies and business operations.

The Board of Directors thank the Insurance Regulatory and Development Authority of India, other Regulators & Government authorities for their support, guidance and direction provided from time to time.

On behalf of the Board of Directors

For **CANARA HSBC LIFE INSURANCE COMPANY LIMITED**

Satyanarayana Raju K
Chairman
DIN: 08607009

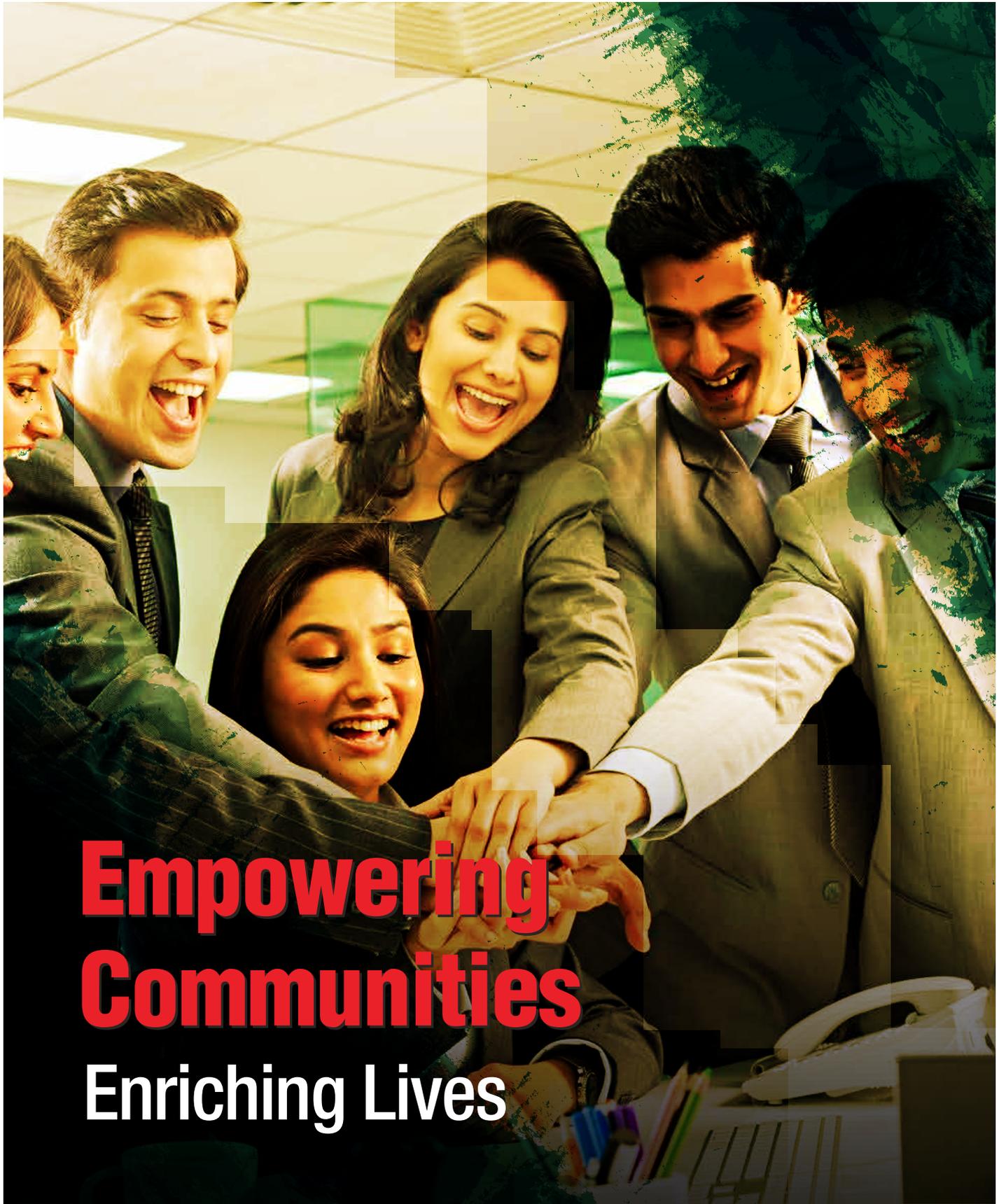
Date: 21st July 2025
Place: Bengaluru

Anuj Mathur
Managing Director & Chief Executive Officer
DIN: 00584057

Date: 21st July 2025
Place: Bengaluru



Annual Report on CSR Activities



**Empowering
Communities**
Enriching Lives

CSR REPORT FOR THE FINANCIAL YEAR 2024-25

1. Brief outline on CSR Policy of the Company:

Life insurance, our business is all about social security and protection aimed at well-being of the society. The Company is committed to 'giving back' to the society and has a comprehensive structured CSR programme. As per the approach and philosophy of the CSR Policy, CSR efforts of the Company were channelized in three areas – (mentioned in Schedule VII of the Companies Act, 2013): Promoting Education, Ensuring Environmental Sustainability and Promoting Healthcare. To pursue these objectives, the Company partnered with reputed NGOs, trusts, societies and companies to implement the projects. The Company delivered six projects in the financial year 2024-25.

2. Composition of CSR Committee:

| Sl. No. | Name of Director | Designation/Nature of Directorship | Number of meetings of CSR Committee held during the year | Number of meetings of CSR Committee attended during the year |
|---------|-----------------------------|---|--|--|
| 1. | Mr Suryanarayana Somayajula | Independent Director | 3 | 3 |
| 2. | Mr Debashish Mukherjee | Non-Executive Director | 3 | 3 |
| 3. | Mr Edward Moncreiffe | Non-Executive Director | 3 | 3 |
| 4. | Mr Raj Kamal Verma* | Non-Executive Director | 3 | 3 |
| 5. | Dr Kishore Kumar Sansi | Independent Director | 3 | 3 |
| 6. | Ms Geeta Mathur | Independent Director | 3 | 3 |
| 7. | Mr Anuj Mathur | Managing Director and Chief Executive Officer | 3 | 3 |

*Mr Raj Kamal Verma ceased to be director of the Company with effect from 31st March 2025.

3. Provide the web-link(s) where Composition of CSR Committee, CSR Policy and CSR Projects approved by the board are disclosed on the website of the company

<https://www.canarashbclife.com/about-us/corporate-social-responsibility.html/>

4. Provide the executive summary along with web-link(s) of Impact Assessment of CSR Projects carried out in pursuance of sub-rule (3) of rule 8, if applicable.

Not Applicable

5. (a) Average net profit of the company as per sub-section (5) of section 135.

₹ 792,859,596/-

- (b) Two percent of average net profit of the company as per sub-section (5) of section 135:
₹15,857,192/-
- (c) Surplus arising out of the CSR Projects or programmes or activities of the previous financial year: Nil
- (d) Amount required to be set-off for the financial year, if any: Nil
- (e) Total CSR obligation for the financial year [(b)+(c)-(d)]:
₹ 15,857,192/-

The Board approved an amount of ₹ 15,900,000/- for CSR projects during financial year 2023-24.

6. (a) Amount spent on CSR Projects (both Ongoing Project and other than Ongoing Project)-
₹ 15,900,000/-
- (b) Amount spent in Administrative Overheads. - Nil
- (c) Amount spent on Impact Assessment, if applicable. - Nil
- (d) Total amount spent for the Financial Year [(a) + (b) + (c)] - ₹ 15,900,000/-
- (e) CSR amount spent or unspent for the Financial Year:

| Total Amount Spent for the Financial Year (in ₹) | Amount Unspent (in ₹) | | | | |
|--|---|------------------|---|--------|------------------|
| | Total Amount transferred to Unspent CSR Account as per sub-section (6) of section 135 | | Amount transferred to any fund specified under Schedule VII as per second proviso to sub-section (5) of section 135 | | |
| | Amount | Date of transfer | Name of the Fund | Amount | Date of transfer |
| 15,900,000/- | NA | NA | NA | NA | NA |

- (f) Excess amount for set-off, if any:

| Sl. No. | Particular | Amount (in ₹) |
|---------|---|----------------|
| (1) | (2) | (3) |
| (i) | Two percent of average net profit of the company as per sub-section (5) of section 135 | 15,857,192/- |
| (ii) | Total amount spent for the Financial Year | 15,900,000/- |
| (iii) | Excess amount spent for the Financial Year [(ii)-(i)] | 42,808/- |
| (iv) | Surplus arising out of the CSR projects or programmes or activities of the previous Financial Years, if any | Not Applicable |
| (v) | Amount available for set off in succeeding Financial Years [(iii)-(iv)] | Not Applicable |

*The Board approved an amount of ₹15,900,000/- for CSR projects during financial year 2024-25.

7. Details of Unspent Corporate Social Responsibility amount for the preceding three Financial Years: Nil

| 1 S. No. | 2 Preceding Financial Year(s) | 3 Amount transferred to Unspent CSR Account under sub-section (6) of section 135 (in ₹) | 4 Balance Amount in Unspent CSR Account under sub-section (6) of section 135 (in ₹) | 5 Amount Spent in the Financial Year (in ₹) | 6 Amount transferred to a Fund as specified under Schedule VII as per second proviso to sub-section (5) of section 135, if any | | 7 Amount remaining to be spent in succeeding Financial Years (in ₹) | 8 Deficiency, if any |
|-------------|----------------------------------|--|--|--|---|------------------|--|-------------------------|
| | | | | | Amount (in ₹) | Date of Transfer | | |
| 1 | FY-1 | | | | | | | |
| 2 | FY-2 | | | | | | | |
| 3 | FY-3 | | | | | | | |

8. Whether any capital assets have been created or acquired through Corporate Social Responsibility amount spent in the Financial Year: No

If yes, enter the number of Capital assets created/ acquired: Not Applicable

Furnish the details relating to such asset(s) so created or acquired through Corporate Social Responsibility amount spent in the Financial Year: Not Applicable

| Sl. No. | Short particulars of the property or asset(s) [including complete address and location of the property] | Pincode of the property or asset(s) | Date of creation | Amount of CSR amount spent | Details of entity/ Authority/ beneficiary of the registered owner | | |
|---------|---|-------------------------------------|------------------|----------------------------|---|------|--------------------|
| (1) | (2) | (3) | (4) | (5) | (6) | | |
| | | | | | CSR Registration Number, if applicable | Name | Registered address |
| 1 | NA | - | - | - | - | - | - |

(All the fields should be captured as appearing in the revenue record, flat no., house no., Municipal Office/Municipal Corporation/ Gram panchayat are to be specified and also the area of the immovable property as well as boundaries)

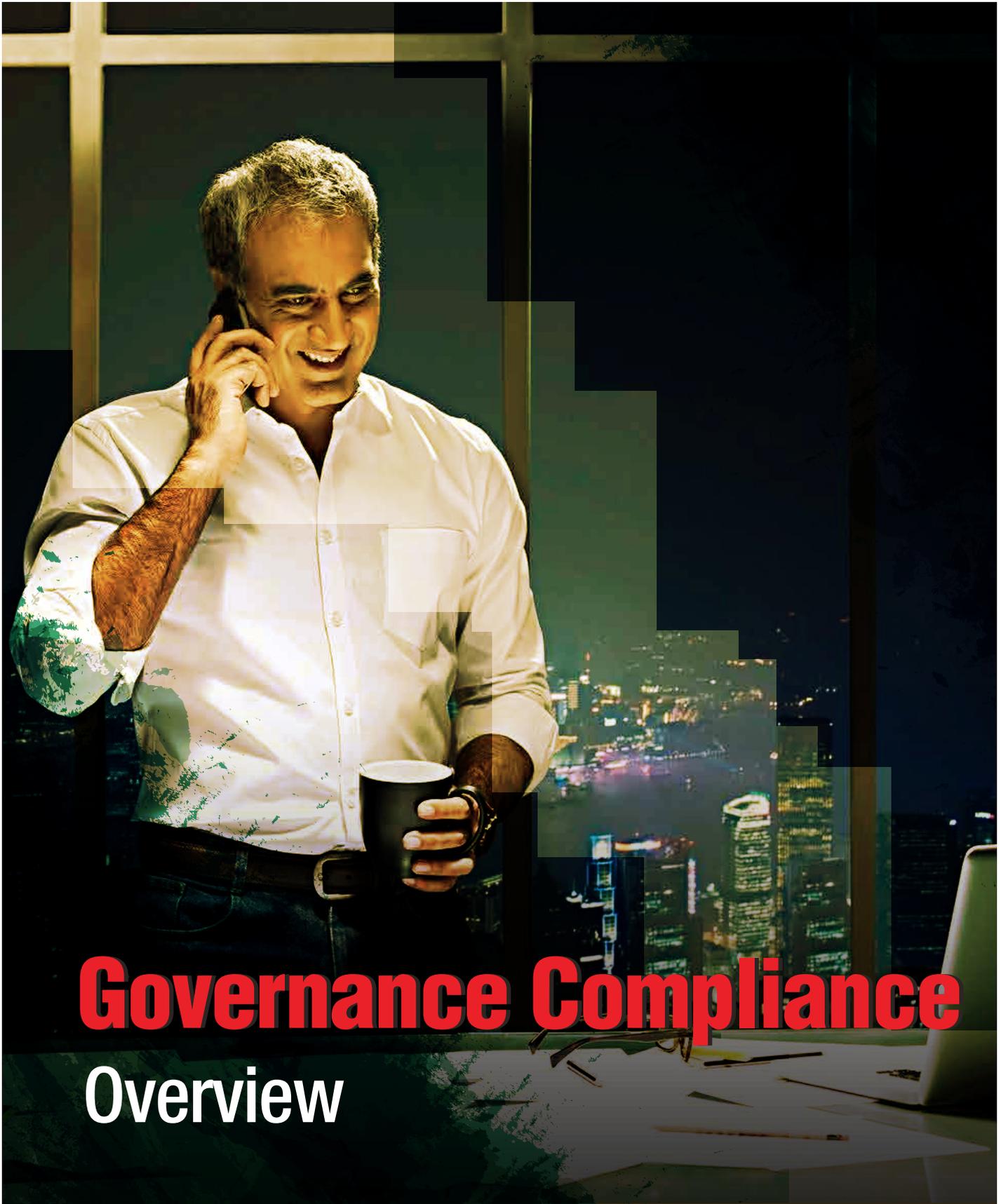
9. Specify the reason(s), if the company has failed to spend two per cent of the average net profit as per sub-section (5) of section 135.

Not applicable

Anuj Mathur
Managing Director and
Chief Executive Officer
DIN: 0058405

Suryanarayana Somayajula
Chairman of the CSR Committee
DIN: 00739992

Secretarial Audit Report



Governance Compliance Overview

Form No. MR-3
Secretarial Audit Report
For the year ended March 31, 2025

[Pursuant to section 204(1) of the Companies Act, 2013 and rule No.9 of the Companies (Appointment and Remuneration Personnel) Rules, 2014]

To,
The Members of
Canara HSBC Life Insurance Company Limited
8th Floor, Unit No. 808-814,
Ambadeep Building, Kasturba Gandhi Marg, Connaught Place
New Delhi- 110001

We have conducted the Secretarial Audit of the compliance of applicable statutory provisions and the adherence to good corporate practices by Canara HSBC Life Insurance Company Limited ("hereinafter called the Company"). Secretarial Audit was conducted in a manner that provided us a reasonable basis for evaluating the corporate conducts/ statutory compliances and expressing our opinion thereon.

Based on our verification of the Company's books, papers, minute books, forms and returns filed and other records maintained by the Company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, we hereby report that in our opinion, the Company has, during the audit period covering the financial year ended March 31, 2025 complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place to the extent, in the manner and subject to the reporting made hereinafter.

We have examined the books, papers, minute books, forms and returns filed and other records maintained by the Company for the financial year ended on March 31, 2025 according to the provisions of:

- (i) The Companies Act, 2013 ('the Act') and the rules made thereunder;
- (ii) The Securities Contracts (Regulation) Act, 1956 (SCRA') and the rules made thereunder; **Not Applicable**
- (iii) The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder to the extent of Regulation 76 of SEBI (Depositories and Participants) Regulations, 2018; applicable only to the extent of dematerialization of equity shares of the Company;
- (iv) Foreign Exchange Management Act, 1999 and the rules and regulations made hereunder to the extent of Foreign Direct Investment, Overseas Direct Investment and External Commercial Borrowings, **to the extent applicable;**
- (v) The following Regulations and Guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ('SEBI Act'); Not Applicable
 - a) The Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011 ('SAST Regulations');
 - b) The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015 ('PIT Regulations');
 - c) The Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018;
 - d) The Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity) Regulations, 2021;

- e) The Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021;
 - f) The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 regarding the Companies Act and dealing with client to the extent of securities issued;
 - g) The Securities and Exchange Board of India (Delisting of Equity Shares) Regulations, 2021; and
 - h) The Securities and Exchange Board of India (Buyback of Securities) Regulations, 2018;
- (vi) The Management has identified and confirmed the following Laws as being specifically applicable to the Company:
1. Insurance Regulatory and Development Authority of India Act, 1999,
 2. Insurance Act, 1938 and various Rules, Regulations & Guidelines issued thereunder, including circulars issued from time to time.

We have also examined compliance with the applicable clauses/regulations of the following:

- i. Secretarial Standards issued by The Institute of Company Secretaries of India
- ii. SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015; **Not Applicable**

During the period under review, the Company has generally complied with the provisions of the Act, Rules, Regulations, Guidelines, Standards, etc.

We further report that,

The Board of Directors of the Company is duly constituted with a proper balance of Executive Directors, Non-Executive Directors and Independent Directors. The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the Act.

Adequate notice is given to all Directors to schedule the Board/Committee Meetings, agenda and detailed notes on agenda were sent at least seven days in advance (except in cases where meetings were convened at a shorter notice for which necessary process was followed), and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.

All decisions at the Board and Committees meetings are carried out unanimously as recorded in the minutes of the meetings of the Board of Directors or Committees of the Board, as the case may be.

We further report that there are adequate systems and processes in the Company commensurate with the size and operations of the Company to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

We further report that during the audit period no specific events / actions took place, having a major bearing on the Company's affairs in pursuance of the Above referred laws, rules, regulations, guidelines, standards following:

- The Board of Directors in its meeting held on 12th March 2025, granted approval for an initial public offering of equity shares of the Company and the application for approval of the same was also filed with Insurance Regulatory and Development Authority of India ("IRDAI") on 14th March 2025.
- The Board of Directors in their meeting held on 28th April 2025, approved filing of Draft Red Herring Prospectus in respect of the initial public offering (the "Offer")

of equity shares of face value of Rs. 10 each of the Company consisting of an offer for sale of up to 237,500,000 Equity Shares by Canara Bank, HSBC Insurance (Asia- Pacific) Holdings Limited and Punjab National Bank for filing with the SEBI, BSE Limited and National Stock Exchange of India Limited.

For **Chandrasekaran Associates**

Company Secretaries

FRN: P1988DE002500

Peer Review Certificate No.: 6689/2025

Shashikant Tiwari

Partner

Membership No. F11919

Certificate of Practice No. 13050

UDIN: F011919G000768061

Date: 14.07.2025

Place: Delhi

Note:

I. This report is to be read with our letter of even date which is annexed as Annexure A and forms an integral part of this report.

Annexure A

To
The Members,
Canara HSBC Life Insurance Company Limited
8th Floor, Unit No. 808-814,
Ambadeep Building, Kasturba Gandhi Marg, Connaught Place
New Delhi- 110001

Auditor's responsibility

Based on audit, our responsibility is to express an opinion on the compliance with the applicable laws and maintenance of records by the Company. We conducted our audit in accordance with the auditing standards CSAS 1 to CSAS 4 ("CSAS") prescribed by the Institute of Company Secretaries of India ("ICSI"). These standards require that the auditor complies with statutory and regulatory requirements and plans and performs the audit to obtain reasonable assurance about compliance with applicable laws and maintenance of records.

Due to the inherent limitations of an audit including internal, financial and operating controls, there is an unavoidable risk that some misstatements or material non-compliances may not be detected, even though the audit is properly planned and performed in accordance with the CSAS. Our report of even date is to be read along with this letter.

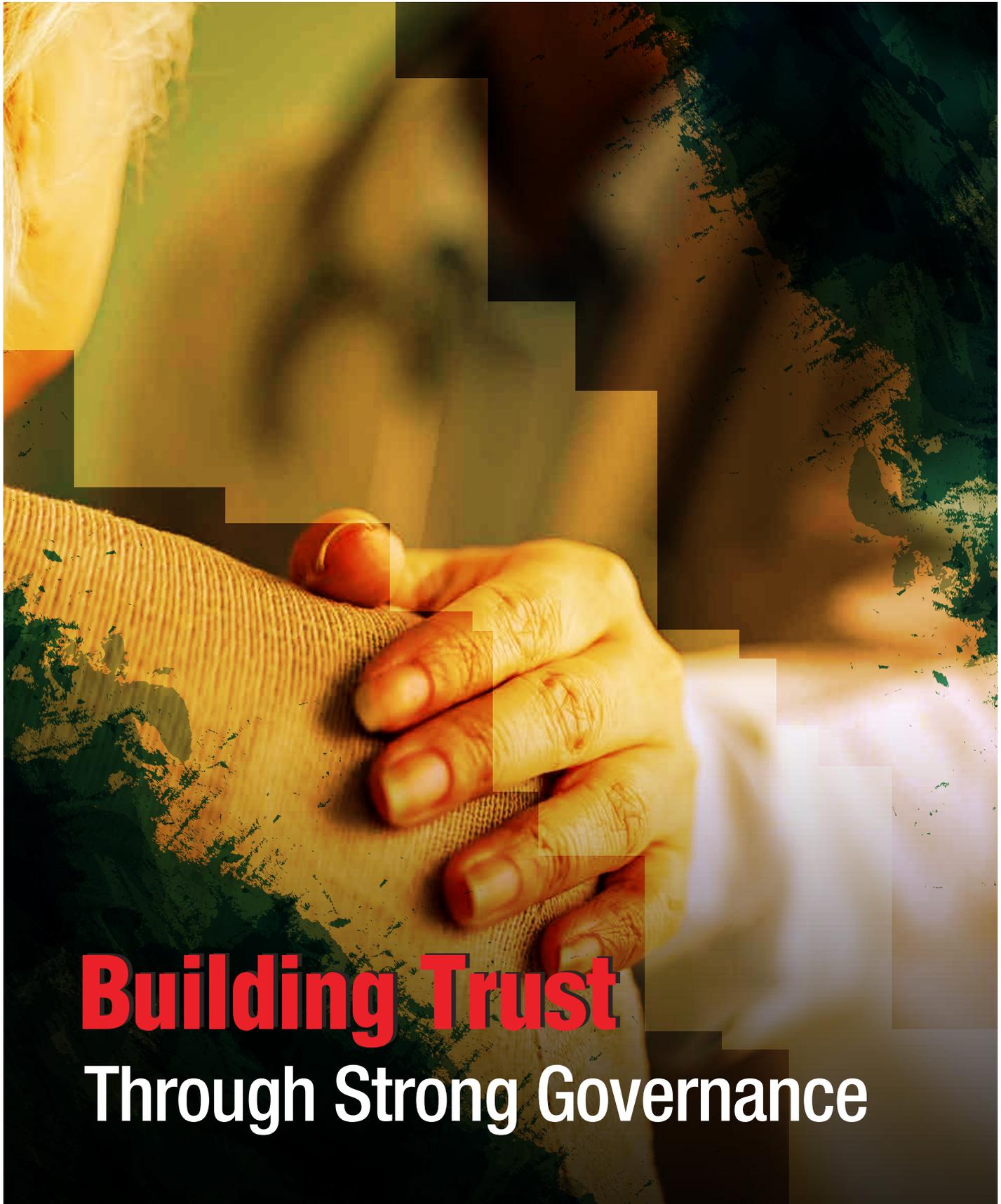
1. Maintenance of secretarial record is the responsibility of the management of the Company. Our responsibility is to express an opinion on these secretarial records based on our audit.
2. We have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the secretarial records. The verification was done on the random test basis to ensure that correct facts are reflected in secretarial records. We believe that the processes and practices, we followed provide a reasonable basis for our opinion.
3. We have not verified the correctness and appropriateness of financial records and Books of Accounts of the Company and for which we relied on the report of statutory auditor.
4. Wherever required, we have obtained the Management representation about the compliance of laws, rules and regulations and happening of events etc.
5. The compliance of the provisions of Corporate and other applicable laws, rules, regulations, standards is the responsibility of management. Our examination was limited to the verification of procedures on random test basis.
6. The Secretarial Audit report is neither an assurance as to the future viability of the Company nor of the efficacy or effectiveness with which the management has conducted the affairs of the Company.

For **Chandrasekaran Associates**
Company Secretaries
FRN: P1988DE002500
Peer Review Certificate No.: 6689/2025

Shashikant Tiwari
Partner
Membership No. F11919
Certificate of Practice No. 13050
UDIN: F011919G000768061
Date: 14.07.2025
Place: Delhi



Corporate Governance Report



Building Trust
Through Strong Governance

CORPORATE GOVERNANCE REPORT

Corporate Governance Philosophy

For your Company, corporate governance is not just about rules, but an intrinsic way in which business is operated. As a good corporate citizen, the Company is committed to sound corporate practices based on conscience, fairness, transparency and professionalism. The Company defines Corporate Governance as a set of systems, processes and principles which ensure that a company is governed in the best interest of all its stakeholders, internal as well as external.

Cornerstones of corporate governance in the Company include the following:

- Tone at the top
- Systematic flow of information
- Diversity at Board level
- Effective control functions
- Structured delegation to Committees

During the year under review, the Company had in place, a Corporate Governance Policy (Policy) in line with IRDAI (Corporate Governance for Insurers) Regulations, 2024 ("CG Regulations") and Master Circular issued thereunder and requirements under the Companies Act, 2013. The Policy ensures that the Board of Directors and the senior management of the Company fully recognize the expectations of all stakeholders, including policyholders and the Regulators.

I. Board of Directors

As on the date of signing of this report, the Board comprises of 12 Directors, including 6 Independent Directors, 5 Non-Executive Directors and 1 Executive Director.

The Directors on the Board come from diverse backgrounds and possess a wide range of relevant experience and skills. None of the Directors of the Company are related to each other.

Further disclosures with respect to the Board of Directors:

The Company's Board comprised of 9 Directors as at 31st March 2025, including 4 Independent Directors, 4 Non-Executive Directors and 1 Executive Director. The Chairman of the Board holds a non-executive position and the Managing Director & Chief Executive Officer is the only Executive Director.

a. Composition of Board as on 31st March 2025

| Name and position on the Board | Qualifications and field of specialization | No. of directorships in other companies [^] |
|--|---|--|
| Mr Satyanarayana Raju K Chairman & Non-Executive Director DIN: 08607009 | Qualifications: MBA (B&F), BSc, CAIIB Field of specialization: Banking, Operations & Services, Corporate Credit, Retail Credit, IT, Treasury, Human Resources and Leadership | 4 |

| Name and position on the Board | Qualifications and field of specialization | No. of directorships in other companies ^ |
|--|---|---|
| Mr Debashish Mukherjee* Non-Executive Director DIN: 08193978 | Qualifications: MBA (Finance), BSc (Hons in Physics), B.A (Economics) and CAIIB Field of specialization: Banking, Corporate Credit, Credit Monitoring, Recovery and Leadership | 4 |
| Mr Edward Moncreiffe Non-Executive Director DIN: 10637615 | Qualifications: Bachelor of Arts (Honors), Master's in Business Administration (Honors), Chartered Insurer, Advanced Diploma in Insurance Field of specialization: Banking and Insurance | Nil |
| Mr Amitabh Nevatia Non-Executive Director DIN: 10891350 | Qualifications: Bachelor of Commerce (Hons) and Chartered Accountant Field of specialization: Banking | Nil |
| Mr Supratim Bandyopadhyay Independent Director DIN: 03558215 | Qualifications: Bachelor of Science and Chartered Accountant Field of specialization: Insurance, Finance, Investments and Debt operations | 6 |
| Dr Kishore Kumar Sansi Independent Director DIN: 07183950 | Qualifications: Postgraduate in Electronics, M.Phil, MSc (Physics) and M.Tech (Computer Science) Field of specialization: International Banking, Information Technology and Human Resource Development | 5 |
| Ms Geeta Mathur Independent Director DIN: 02139552 | Qualifications: B.Com (Hons.) and Chartered Accountant Field of specialization: Banking, Accounting, Financial Management, Governance and Risk Management | 11 |

| Name and position on the Board | Qualifications and field of specialization | No. of directorships in other companies ^ |
|--|---|---|
| Mr Suryanarayana Somayajula Independent Director DIN: 00739992 | Qualifications: Chartered Accountant Field of specialization: Banking and Financial Management | Nil |
| Mr Anuj Mathur Managing Director & Chief Executive Officer DIN: 00584057 | Qualifications: FCA, FCS, AICWA and B.Com. Field of specialization: Governance, Strategic management, Financial management, and Risk management spread across Insurance and Automobile sectors | Nil |

[^]For the purpose of calculation of number of directorships, the directorships in section 8 companies, foreign companies and alternate directorships have been excluded.

* Ceased to be a director of the Company with effect from 1st June 2025.

b. Duties and responsibilities of the Board of Directors

The Company is a Board-governed Company and the Board is the highest authority, under whose supervision, management of the day-to-day operations is run.

The Board provides the necessary guidance and direction for the functioning of the operations of the Company, with a view to protect the best interest of all stakeholders. The Board regularly reviews the progress of various aspects of the business of the Company and studies the impact of changing regulatory and economic environment in order to provide the necessary advice and strategic path. The Board is also responsible for reviewing the risk strategy of the Company and evaluating the risks and related mitigants in place.

The broad duties of the Board of Directors include:

- acting in good faith and in the best interest of all stakeholders;
- exercising duties with due care and diligence and apply independent judgment;
- avoiding conflict of interest;
- acquiring proper understanding of the business;
- setting clear and transparent policy framework strategy;
- developing a corporate culture that recognizes and rewards adherence to ethical standards.

c. Board Meetings

During the financial year 2024-25, Board meetings were held in accordance with the provisions of the Companies Act, 2013, IRDAI (Corporate Governance for Insurers) Regulations, 2025 (“CG Regulations”) and Master Circular issued thereunder and Articles of Association of the Company. Eight meetings were held, with an interval of not more than one hundred and twenty days, between two consecutive meetings.

The Board is provided with requisite information and detailed agenda papers for every meeting, together with necessary supporting papers, as required. The Board papers along with detailed agenda notes are circulated to the directors well in advance.

The Board regularly invites various officials of the Company to present updates on the different aspects of the business and operations. The Board also interacts with expert advisors and consultants.

Details of Board Meetings

During the financial year 2024-25, the Board meetings were held on 29th April 2024, 27th May 2024, 22nd July 2024, 22nd October 2024, 13th November 2024, 23rd January 2025, 12th March 2025 and 26th March 2025.

Constitution of the Board of Directors, number of meetings held and attended by the Directors during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|---|---|--|--------------------------|
| Mr Satyanarayana Raju K | Non-Executive Director & Chairman | 8 | 6 |
| Mr Debashish Mukherjee | Non-Executive Director | 8 | 7 |
| Mr Edward Moncreiffe (from 27 th May 2024) | Non-Executive Director | 7 | 6 |
| Mr Swapan Khanna (from 22 nd July 2024 to 21 st October 2024) | Alternate Director for Mr Edward Moncreiffe | 1 | 1 |
| Mr Amitabh Nevatia (from 16 th January 2025) | Non-Executive Director | 3 | 3 |
| Mr Ashok Chandra (up to 15 th January 2025) | Non-Executive Director | 5 | 4 |
| Mr Devendran Surendran (up to 23 rd March 2025) | Non-Executive Director | 7 | 7 |
| Mr Ranjan Bhattacharya (up to 30 th December 2024) | Non-Executive Director | 5 | 4 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Non-Executive Director | 8 | 8 |
| Ms Geeta Mathur | Independent Director | 8 | 8 |
| Mr Suryanarayana Somayajula | Independent Director | 8 | 8 |
| Mr Supratim Bandyopadhyay | Independent Director | 8 | 8 |
| Dr Kishore Kumar Sansi | Independent Director | 8 | 8 |
| Mr Anuj Mathur | Managing Director & Chief Executive Officer | 8 | 8 |

II. Board Committees

The Board has constituted the following Committees for delegation of various responsibilities and has approved the terms of reference of each of these Committees, with an objective to enable better and more focused attention on the affairs of the business.

a. Audit Committee

Composition

The Committee comprises majority of Independent Directors with the Chairperson being an Independent Director. The Chairperson of the Audit Committee is a Chartered Accountant.

Key Terms of Reference

The qualified and independent Audit Committee has been constituted to monitor and provide an effective supervision of the financial reporting process, set-up procedures and processes to address all concerns relating to adequacy of checks and control mechanisms with high level of transparency, integrity and quality. The Committee oversees the reports of internal audit & external audits. The Committee also acts as the Compliance Committee, monitors deployment of policies for an effective compliance mechanism and ensures independence and effectiveness of control functions. The Committee also provides oversight and makes recommendations to the Board, within the scope of these terms of reference.

Meetings

During the year under review, the Committee met on seven occasions with a gap of not more than one hundred and twenty days between two consecutive meetings. The meetings were held on 29th April 2024, 27th May 2024, 22nd July 2024, 22nd October 2024, 13th November 2024, 23rd January 2025 and 20th March 2025.

Constitution of the Audit Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|--|---|--|--------------------------|
| Ms Geeta Mathur | Chairperson, Independent Director | 7 | 7 |
| Mr Debashish Mukherjee | Member, Non-Executive Director | 6 | 6 |
| Mr Devendran Surendran* | Member, Non-Executive Director | 1 | 1 |
| Mr Ranjan Bhattacharya** | Member, Non-Executive Director | 1 | 1 |
| Mr Edward Moncreiffe (from 27 st May 2024) | Member, Non-Executive Director | 4 | 4 |
| Mr Swapan Khanna (from 22 nd July 2024 to 21 st October 2024)*** | Member, Alternate Director for Mr Edward Moncreiffe | 1 | 1 |

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|--|--------------------------------|--|--------------------------|
| Mr Amitabh Nevatia**** | Member, Non-Executive Director | 1 | 1 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Member, Non-Executive Director | 7 | 7 |
| Dr Kishore Kumar Sansi | Member, Independent Director | 7 | 7 |
| Mr Supratim Bandyopadhyay | Member, Independent Director | 7 | 7 |
| Mr Suryanarayana Somayajula | Member, Independent Director | 7 | 7 |

*Mr Devendran Surendran was appointed as a member in place of Mr Debashish Mukherjee for the meeting held on 22nd July 2024.

**Mr Ranjan Bhattacharya was appointed as a representative of HSBC Insurance (Asia-Pacific) Holdings Limited for the Audit Committee meeting held on 29th April 2024.

***Mr Swapan Khanna was appointed as an alternate director for Mr Edward Moncreiffe and consequently as a member in place of Mr Edward Moncreiffe for the meeting held on 22nd July 2024.

****Mr Amitabh Nevatia was appointed as a member in place of Mr Edward Moncreiffe for the meeting held on 20th March 2025.

b. Risk Management Committee

Composition

As on 31st March 2025, the Risk Management Committee comprises of eight members including two Independent Directors, the Chief Executive Officer, the Chief Financial Officer, the Appointed Actuary and the Chief Risk Officer. The Committee is chaired by an Independent Director.

Key Terms of Reference

The Risk Management Committee has been constituted to monitor all risks covering various aspects of business of the Company and establish appropriate mitigation strategies, and approving the annual risk appetite statement. As part of risk management oversight, members of the Committee maintain a group-wide and aggregated view on the risk profile of the Company in addition to the individual risk profile. The Committee is expected to review various policies and processes on risk management, including monitoring of asset liability management. The Committee provides oversight and makes recommendations to the Board, within the scope of its approved terms of reference.

Meetings

During the period under review, the Committee met on four occasions on 16th May 2024, 22nd July 2024, 13th November 2024 and 04th March 2025.

Constitution of the Risk Management Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|---|---|--|--------------------------|
| Dr Kishore Kumar Sansi | Chairman, Independent Director | 4 | 4 |
| Mr Ashok Chandra (up to 15 th January 2025) | Member, Non-Executive Director | 3 | 3 |
| Mr Debashish Mukherjee* | Member, Non-Executive Director | 1 | 1 |
| Mr Ranjan Bhattacharya** | Member, Non-Executive Director | 1 | 1 |
| Mr Edward Moncreiffe (from 27 th May 2024) | Member, Non-Executive Director | 1 | 1 |
| Mr Swapan Khanna (from 22 nd July 2024 to 21 st October 2024) *** | Member, Alternate Director for Mr Edward Moncreiffe | 1 | 1 |
| Mr Amitabh Nevatia**** | Member, Non-Executive Director | 1 | 1 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Member, Non-Executive Director | 4 | 4 |
| Mr Supratim Bandyopadhyay | Member, Independent Director | 4 | 4 |
| Mr Anuj Mathur | Member, Managing Director & Chief Executive Officer | 4 | 4 |
| Mr Tarun Rustagi | Member, Chief Financial Officer | 2 | 2 |
| Mr Akshay Dhand | Member, Appointed Actuary | 2 | 2 |
| Mr Vikas Gupta | Member, Chief Risk Officer | 2 | 2 |

*Mr Debashish Mukherjee was appointed as a representative of Canara Bank for the Risk Management Committee meeting held on 04th March 2025.

**Mr Ranjan Bhattacharya was appointed as a representative of HSBC Insurance (Asia-Pacific) Holdings Limited for the Risk Management Committee meeting held on 16th May 2024.

***Mr Swapan Khanna was appointed as an alternate director for Mr Edward Moncreiffe and consequently as a member in place of Mr Edward Moncreiffe for the meeting held on 22nd July 2024.

****Mr Amitabh Nevatia was appointed as a member in place of Mr Edward Moncreiffe for the meeting held on 04th March 2025.

c. Investment Committee

Composition

As on 31st March 2025, the Investment Committee comprises of nine members including two Independent Directors, Chief Executive Officer, Chief Financial Officer, Chief Investment Officer, Appointed Actuary and Chief Risk Officer. The Investment Committee is chaired by an Independent Director.

Key Terms of Reference

The Investment Committee has been constituted to review various aspects of the investment activity to ensure that investments of shareholder and policyholder funds are consistent with the regulatory guidelines, and internal policies and keeping in view protection, safety and liquidity of all funds. The Committee is responsible for formulating the overall investment policy and establishing a framework for investment operations with effective controls. The Committee also provides oversight and makes recommendations to the Board, within the scope of these terms of reference.

Meetings

During the period under review, the Committee met on four occasions on 16th May 2024, 22nd July 2024, 13th November 2024 and 04th March 2025.

Constitution of the Investment Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|--|--|--|--------------------------|
| Mr Supratim Bandyopadhyay | Chairman, Independent Director | 4 | 4 |
| Mr Ashok Chandra (up to 15 th January 2025) | Member, Non-Executive Director | 3 | 3 |
| Mr Debashish Mukherjee* | Member, Non-Executive Director | 1 | 1 |
| Mr Ranjan Bhattacharya** | Member, Non-Executive Director | 1 | 1 |
| Mr Edward Moncreiffe | Member, Non-Executive Director | 1 | 1 |
| Mr Swapan Khanna (from 22 nd July 2024 to 21 st October 2024)*** | Member, Alternate Director for Mr. Edward Moncreiffe | 1 | 1 |
| Mr Amitabh Nevatia**** | Member, Non-Executive Director | 1 | 1 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Member, Non-Executive Director | 4 | 4 |
| Mr Suryanarayana Somayajula | Member, Independent Director | 4 | 4 |
| Mr Anuj Mathur | Member, Managing Director & Chief Executive Officer | 4 | 4 |

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|--------------------|-------------------------------------|--|--------------------------|
| Mr Tarun Rustagi | Member, Chief Financial Officer | 4 | 4 |
| Ms Jyoti Vaswani | Member, Chief Investment Officer | 4 | 4 |
| Mr Akshay Dhand | Member, Appointed Actuary | 4 | 4 |
| Mr Vikas Gupta | Member, Chief Risk Officer | 4 | 4 |

**Mr Debashish Mukherjee was appointed as a representative of Canara Bank for the Investment Committee meeting held on 04th March 2025.*

***Mr Ranjan Bhattacharya was appointed as a representative of HSBC Insurance (Asia-Pacific) Holdings Limited for the Investment Committee meeting held on 16th May 2024.*

****Mr Swapan Khanna was appointed as an alternate director for Mr Edward Moncreiffe and consequently as a member in place of Mr Edward Moncreiffe for the meeting held on 22nd July 2024.*

*****Mr Amitabh Nevatia was appointed as a member in place of Mr Edward Moncreiffe for the meeting held on 04th March 2025.*

d. Policyholder Protection, Grievance Redressal and Claims Monitoring Committee

Composition

As on 31st March 2025, the Policyholder Protection, Grievance Redressal and Claims Monitoring Committee comprises of five members, including two Independent Directors. The Committee is chaired by an Independent Director.

Key Terms of Reference

The Policyholder Protection, Grievance Redressal and Claims Monitoring Committee has been constituted to monitor the initiatives around protection of policyholders' interest and improve customer experience. The Committee is also expected to monitor adoption of sound and best market practices in terms of sales, redressal of customer grievances, claims handling, customer servicing, consumer awareness and education. The Committee also provides oversight and makes recommendations to the Board, within the scope of these terms of reference.

Meetings

During the period under review, the Committee met on four occasions on 16th May 2024, 22nd July 2024, 13th November 2024 and 04th March 2025.

Constitution of the Policyholder Protection, Grievance Redressal and Claims Monitoring Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|--|---|--|--------------------------|
| Ms Geeta Mathur | Chairperson, Independent Director | 4 | 4 |
| Mr Suryanarayana Somayajula | Member, Independent Director | 4 | 4 |
| Mr Ashok Chandra (up to 16 th January 2025) | Member, Non-Executive Director | 3 | 3 |
| Mr Debashish Mukherjee* | Member, Non-Executive Director | 1 | 1 |
| Mr Ranjan Bhattacharya** | Member, Non-Executive Director | 1 | 1 |
| Mr Edward Moncreiffe | Member, Non-Executive Director | 1 | 1 |
| Mr Swapan Khanna (from 22 nd July 2024 to 22 nd October 2024)*** | Member, Alternate Director for Mr Edward Moncreiffe | 1 | 1 |
| Mr Amitabh Nevatia**** | Member, Non-Executive Director | 1 | 1 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Member, Non-Executive Director | 4 | 4 |
| Mr Anuj Mathur | Member, Executive Director | 4 | 4 |

*Mr Debashish Mukherjee was appointed as a representative of Canara Bank for the Policyholder Protection, Grievance Redressal and Claims Monitoring Committee meeting held on 04th March 2025.

**Mr Ranjan Bhattacharya was appointed as a representative of HSBC Insurance (Asia-Pacific) Holdings Limited for the Policyholder Protection, Grievance Redressal and Claims Monitoring Committee meeting held on 16th May 2024.

***Mr Swapan Khanna was appointed as an alternate director for Mr Edward Moncreiffe and consequently as a member in place of Mr Edward Moncreiffe for the meeting held on 22nd July 2024.

****Mr Amitabh Nevatia was appointed as a member in place of Mr Edward Moncreiffe for the meeting held on 04th March 2025.

e. Nomination and Remuneration Committee

Composition

The Committee comprises of majority of Independent Directors and is chaired by an Independent Director.

Key terms of reference

The Nomination and Remuneration Committee (the "Committee") has been constituted to formulate and monitor people related policies and guidelines and identify the right talent to be included in the management and at the Board level. The

Committee is also required to coordinate and oversee evaluation of the performance of the Board & Committees and individual directors. The Committee also provides oversight and makes recommendations to the Board, within the scope of these terms of reference.

Meetings

During the period under review, the Committee met on four occasions on 27th May 2024, 22nd July 2024, 13th November 2024 and 20th March 2025.

Constitution of the Nomination and Remuneration Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|---|---|--|--------------------------|
| Mr Supratim Bandyopadhyay | Chairman, Independent Director | 4 | 4 |
| Mr Debashish Mukherjee | Member, Non-Executive Director | 3 | 3 |
| Mr Devendran Surendran* | Member, Non-Executive Director | 1 | 1 |
| Mr Edward Moncreiffe | Member, Non-Executive Director | 3 | 3 |
| Mr Swapan Khanna (from 22 nd July 2024 to 22 nd October 2024)** | Member, Alternate Director for Mr Edward Moncreiffe | 1 | 1 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Member, Non-Executive Director | 4 | 4 |
| Dr Kishore Kumar Sansi | Member, Independent Director | 4 | 4 |
| Ms Geeta Mathur | Member, Independent Director | 4 | 4 |
| Mr Suryanarayana Somayajula | Member, Independent Director | 4 | 4 |

*Mr Devendran Surendran was appointed as a member in place of Mr Debashish Mukherjee for the meeting held on 22nd July 2024.

** Mr Swapan Khanna was appointed as an alternate director for Mr Edward Moncreiffe and consequently as a member in place of Mr Edward Moncreiffe for the meeting held on 22nd July 2024.

f. Corporate Social Responsibility Committee

Composition

As on 31st March 2025, the Committee comprises of six Directors, including three Independent Director and the Committee is chaired by an Independent Director.

Key Terms of Reference

The Corporate Social Responsibility (CSR) Committee (the “Committee”) has been constituted for overseeing the CSR activities of the Company, to fulfill the commitment of the Company to be recognized as a socially and ethically responsible corporate and to contribute to environment and social development. The Committee also provides oversight and makes recommendations to the Board, within the scope of this terms of reference.

Meetings

During the period under review, the Committee met on three occasions on 27th May 2024, 13th November 2024 and 20th March 2025.

Constitution of the Corporate Social Responsibility Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|---|---|--|--------------------------|
| Mr Suryanarayana Somayajula | Chairman, Independent Director | 3 | 3 |
| Mr Debashish Mukherjee | Member, Non-Executive Director | 3 | 3 |
| Mr Edward Moncreiffe | Member, Non-Executive Director | 3 | 3 |
| Ms Geeta Mathur | Member, Independent Director | 3 | 3 |
| Dr Kishore Kumar Sansi | Member, Independent Director | 3 | 3 |
| Mr Raj Kamal Verma (up to 30 th March 2025) | Member, Non-Executive Director | 3 | 3 |
| Mr Anuj Mathur | Member, Managing Director & Chief Executive Officer | 3 | 3 |

g. With-Profits Committee

Composition

The Committee was constituted in terms of IRDAI Actuarial, Finance and Investment Regulations, and comprises of an Independent Actuary, an Independent Director, Appointed Actuary, Chief Executive Officer and Chief Financial Officer of the Company. The Committee is chaired by an Independent Director.

Key Terms of Reference

The With-Profits Committee has been constituted primarily to approve the methodology and basis used for calculation of asset share for the with-profits business of the Company and approve the bonus philosophy for the participating policies issued by the Company. The Committee members also approve and recommend to the Board, the bonus rates to be declared on with-profits policies for the financial year basis the bonus determination philosophy.

Meetings

During the period under review, the Committee met once on 29th April 2024.

Constitution of the With-Profits Committee, number of meetings held and attended by the Members during the financial year ended 31st March 2025 are as follows:

| Name of the Member | Designation | No. of Meetings held during the tenure | No. of Meetings attended |
|---------------------------|---|--|--------------------------|
| Ms Geeta Mathur | Chairperson, Independent Director | 1 | 1 |
| Mr Anuj Mathur | Member, Managing Director & Chief Executive Officer | 1 | 1 |
| Mr Sai Srinivas Dhulipala | Member, Independent Actuary | 1 | 1 |
| Mr Tarun Rustagi | Member, Chief Financial Officer | 1 | 1 |
| Mr Akshay Dhand | Member, Appointed Actuary | 1 | 1 |

III. MEETING OF INDEPENDENT DIRECTORS

The Independent Directors met separately once in the last financial year, without the presence of the management or other Non-Executive Directors, to discuss the following:

- Review the performance of Non-Independent Directors and the Board as a whole;
- Assess the quality, quantity and timeliness of flow of information between the Company management and the Board that is necessary for the Board to effectively and reasonably perform their duties.

Meetings

During the financial year 2024-25, the Independent Directors met on 27th May 2024. The detail of attendance of the members in the meeting is given below:

| Name | No. of meeting | |
|-----------------------------|--------------------|----------|
| | Held during tenure | Attended |
| Ms Geeta Mathur | 1 | 1 |
| Mr Suryanarayana Somayajula | 1 | 1 |
| Dr Kishore Kumar Sansi | 1 | 1 |
| Mr Supratim Bandyopadhyay | 1 | 1 |

IV. Details of Remuneration paid to Directors

Of the 9 Directors on the Board of the Company as at 31st March 2025, only the Managing Director & Chief Executive Officer is an Executive Director who receives remuneration as approved by the Nomination and Remuneration Committee and Board of Directors and Insurance Regulatory and Development Authority of India.

The Non-Executive Director nominated by Punjab National Bank (PNB) and the Independent Directors were paid sitting fees for attending the Board and Committee meetings during the year.

The details of remuneration/sitting fees paid to the Directors during the financial year 2024-25 are as follows:

| Name of Directors | Designation | Sitting fees | Remuneration | Others |
|---|--|--------------|--------------|--------|
| Mr K Satyanarayana Raju | Non-Executive Director | Nil | Nil | Nil |
| Mr Debashish Mukherjee | Non-Executive Director | Nil | Nil | Nil |
| Mr Ashok Chandra (up to 15 th January 2025) | Non-Executive Director | Nil | Nil | Nil |
| Mr Devendran Surendran (up to 23 rd March 2025) | Non-Executive Director | Nil | Nil | Nil |
| Mr Ranjan Bhattacharya (up to 30 th December 2024) | Non-Executive Director | Nil | Nil | Nil |
| Mr Gregory T Hingston (up to 30 th April 2024) | Non-Executive Director | Nil | Nil | Nil |
| Mr Edward Moncreiffe | Non-Executive Director | Nil | Nil | Nil |
| Mr Swapan Khanna (from 22 nd July 2024 to 21 st October 2024) | Alternate Director for Mr Edward Moncreiffe | Nil | Nil | Nil |
| Mr Amitabh Nevatia | Non-Executive Director | Nil | Nil | Nil |
| Mr Raj Kamal Verma | Non-Executive Director | 25,50,000 | Nil | Nil |
| Ms Geeta Mathur | Independent Director | 22,50,000 | Nil | Nil |
| Mr Suryanarayana Somayajula | Independent Director | 23,25,000 | Nil | Nil |
| Dr Kishore Kumar Sansi | Independent Director | 21,00,000 | Nil | Nil |
| Mr Supratim Bandyopadhyay | Independent Director | 26,25,000 | Nil | Nil |
| Mr Anuj Mathur | Managing Director & Chief Executive Officer | Nil | 4,92,04,111 | Nil |

All the above amounts have been duly approved to be paid by the Nomination and Remuneration Committee and the Board.

V. Elements of Remuneration Packages Key Management Persons as per Clause 8 of the Master Circular on Corporate Governance for Insurer, 2024

| Elements of remuneration of Key Management Persons (KMP) | (₹ in crore) |
|---|--------------|
| Basic salary, allowances and other taxable components* | 17.4 |
| PF contribution | 0.93 |
| NPS contribution | 0.33 |
| Perquisites | 0.11 |
| Variable pay, including bonus, deferred bonus and long term bonus | 9.68 |

* This does not include nontaxable reimbursements

Note:

- Remuneration details of the Managing Director & Chief Executive Officer are provided in detail elsewhere in the Annual Report.
- Remuneration of KMP includes all KMPs as defined under IRDAI Corporate Governance Guidelines, including remuneration of Managing Director & Chief Executive Officer.

VI. Other Governance matters

a. Code of conduct for Directors and Senior Management

The business of life insurance involves a fiduciary relationship between the insurance company and the life assured. An insurer and its officials are expected to carry out the responsibilities towards policyholders and other concerned stakeholders with the highest levels of integrity, transparency and commitment. Compliance with applicable laws and regulations in the true spirit is seen as a minimum standard for achieving this objective.

To this effect, the Company has in place a Code of Conduct for Members of the Board and Senior Management, which has been approved by the Board, and which lays down a set of standards and guidelines in line with the corporate values. The Directors on the Board and the senior management certify compliance with the standards on an annual basis.

b. Performance evaluation and meeting of Independent Directors

The Company has put in place a Board and Directors' Evaluation Policy including a questionnaire for evaluation of Board's functioning, strategy, leadership strengths and weakness, governance, compliance, quality/ timeliness of information flow to the Board and performance of Committee members and Directors, including the Chairman. The questionnaire is circulated to the Directors at the end of every financial year and the responses received are reviewed at the meeting of Independent Directors, Nomination and Remuneration Committee and the Board.

c. Investment Code of Conduct

As a best practice, the Company had in place an Investment Code of Conduct since 2008, which was approved by the Investment Committee and the Board. The IRDAI Investment Regulations as amended from time to time mandates the Investment Code of Conduct to be based on the lines of SEBI (Prohibition of Insider Trading) Regulations. Accordingly, the Company has in place Investment Code of Conduct that ensures covered persons do not misuse the information available with them, through regular disclosures and approval processes.

d. Compliance framework

In accordance with the compliance procedures at the Company, Audit Committee and the Board are regularly provided with the following:

- i. Certificate confirming compliance with the requirements of Companies Act 2013, along with various Rules, Circulars and Guidelines issued thereunder, IRDAI Corporate Governance Regulations and Secretarial Standards.
- ii. Certificate confirming appropriate processes to ensure compliance with the provisions of applicable laws.
- iii. Certificate confirming compliance with various laws, regulations and internal policies and procedures for every quarter.
- iv. Compliance status of certain components of the derivative framework implemented by the Company, including existence of a derivatives policy, systems, processes etc.
- v. Compliance status report for every financial year, with respect to Stewardship Guidelines.
- vi. Status of Compliance with the Investment Code of Conduct for every quarter.

e. Whistle Blower Mechanism

The Company has in place 'Whistle Blower Policy' which provide employees/ third party/ vendors of the Company a mechanism to report their genuine concerns of unethical, non-compliant or other improper act, omission or conduct taking place within the Company, without fear of reprisal or retribution of any kind and to provide for investigation and further action on such reports received. The identity of the Whistleblower, who makes the complaint in good faith, is protected and kept confidential.

f. Other Board approved policies

The Company has put in place the following key Board approved policies, which are reviewed on an annual basis by the Board/ Committees:

- Anti-Fraud Policy
- Compliance Policy
- Insurance Awareness Policy
- Anti Money Laundering Policy
- Asset Liability Management Policy
- Performance Management System Policy
- Procurement Policy
- Investment Code of Conduct
- Information and Cyber Security Policy
- Commission Policy
- Protection of Policyholders' Interest Policy
- Policies related to GIFSC Insurance Office (IIO) of the Company

VII. Disclosures required under IRDAI Corporate Governance Guidelines

The following disclosures required in line with the clause 8 and 9 of Master Circular on Corporate Governance for Insurer, 2024 issued by IRDAI are disclosed under note 10 and 39 of the Notes to Accounts forming part of the financial statements for the financial year ended 31st March 2025:

- a. Quantitative and qualitative information on the financial and operating ratios, viz. incurred claim, commission and expenses ratios
- b. Actual solvency margin details vis-à-vis the required margin
- c. Persistency ratio
- d. Financial performance including growth rate and current financial position
- e. Description of the risk management architecture
- f. Details of number of claims intimated, disposed off and pending with details of duration
- g. Payments made to group entities from the Policyholders' Funds
- h. Information relating to the composition and mandate of the Nomination and Remuneration Committee
- i. Information relating to the design and structure of remuneration processes and the key features and objective of remuneration policy
- j. Description of the ways in which current and future risks are taken into account in the remuneration processes
- k. Description of the ways in which the insurer seeks to link performance during a performance measurement period with levels of remuneration
- l. Complete details of remuneration awarded for the financial year 2024-25 to Managing Director and Chief Executive Officer.

On behalf of the Board of Directors

For **CANARA HSBC LIFE INSURANCE COMPANY LIMITED**

Satyanarayana Raju K
Chairman
DIN: 08607009

Anuj Mathur
Managing Director & Chief Executive Officer
DIN: 00584057

Date: 21st July 2025
Place: Bengaluru

Date: 21st July 2025
Place: Bengaluru

Annexure D

Certification for compliance of the Corporate Governance Master Circular

We hereby certify that Canara HSBC Life Insurance Company Limited has complied with the IRDAI (Corporate Governance for Insurers) Regulations, 2024 and the circulars issued there under.

We also confirm that nothing has been concealed or suppressed.

Manoj Jain
Chief Compliance Officer

Vatsala Sameer
Company Secretary

Annexure E

Form No. AOC-2

(Pursuant to clause (h) of sub-section (3) of section 134 of the Act and Rule 8(2) of the Companies (Accounts) Rules, 2014)

The details of material related party transactions at arms' length principles for the year ended 31st March 2025 on an aggregate basis are given below:

| S No. | Nature of contracts/ transactions | Name of the related party | Nature of relationship | Duration of contracts | Salient term of contracts/ transactions | (₹ in Lakhs) |
|-------|---------------------------------------|---|--|--|---|--------------|
| 1. | Premium Income | Canara Bank | Holding Company | As per the duration of the multiple policies issued | Premium income for group term policy for employees of the related party and for offering insurance to its customers. Premium income is as per the product features approved by IRDAI. | 62,585 |
| | | HSBC Software Development (India) Pvt. Ltd. | Company in the same group as a significant shareholder | | | 10,601 |
| 2. | Commission | Canara Bank | Holding Company | 16 th June 2023 to 15 th June 2033 | Payment of commission under Corporate Agency agreement, in line with the regulatory stipulations | 37,636 |
| 3. | Benefits paid | HSBC Software Development (India) Pvt. Ltd. | Company in the same group as a significant shareholder | As per the duration of the multiple policies issued | Payment of benefits under group insurance policies issued | 2,430 |
| | | Canara Bank | Holding Company | | | 2,419 |
| 4. | Purchase/Sale/Maturity of Investments | The Hongkong and Shanghai Banking Corporation Limited | Holding Company of substantial shareholder | Investment transactions as and when undertaken | At market price | 6311 |
| | | Punjab National Bank | Significant Shareholder | | | 4,195 |
| | | Canara Robeco Mutual Fund (Managed by Canara Robeco Asset Management Company Limited) | Subsidiary of Holding Company | | | 4,674 |

| S No. | Nature of contracts/ transactions | Name of the related party | Nature of relationship | Duration of contracts | Salient term of contracts/ transactions | (₹ in Lakhs) |
|-------|-----------------------------------|---|--|-------------------------|--|--------------|
| 5. | Rent and other expenses | Canara Bank | Holding Company | Multiple and continuing | Payment of rent for three office premises, bank charges for day to day banking and fees for outsourcing activities | 276 |
| 6. | Brokerage services | Canara Bank Securities Limited | Fellow subsidiary | Continuing | Broker for purchase/ sale of equity shares | 116 |
| | | HSBC Securities and Capital Markets (India) Private Limited | Entity managed by a company in the same group as a significant shareholder | | | 114 |

On behalf of the Board of Directors

For **CANARA HSBC LIFE INSURANCE COMPANY LIMITED**

Satyanarayana Raju K
Chairman
DIN: 08607009

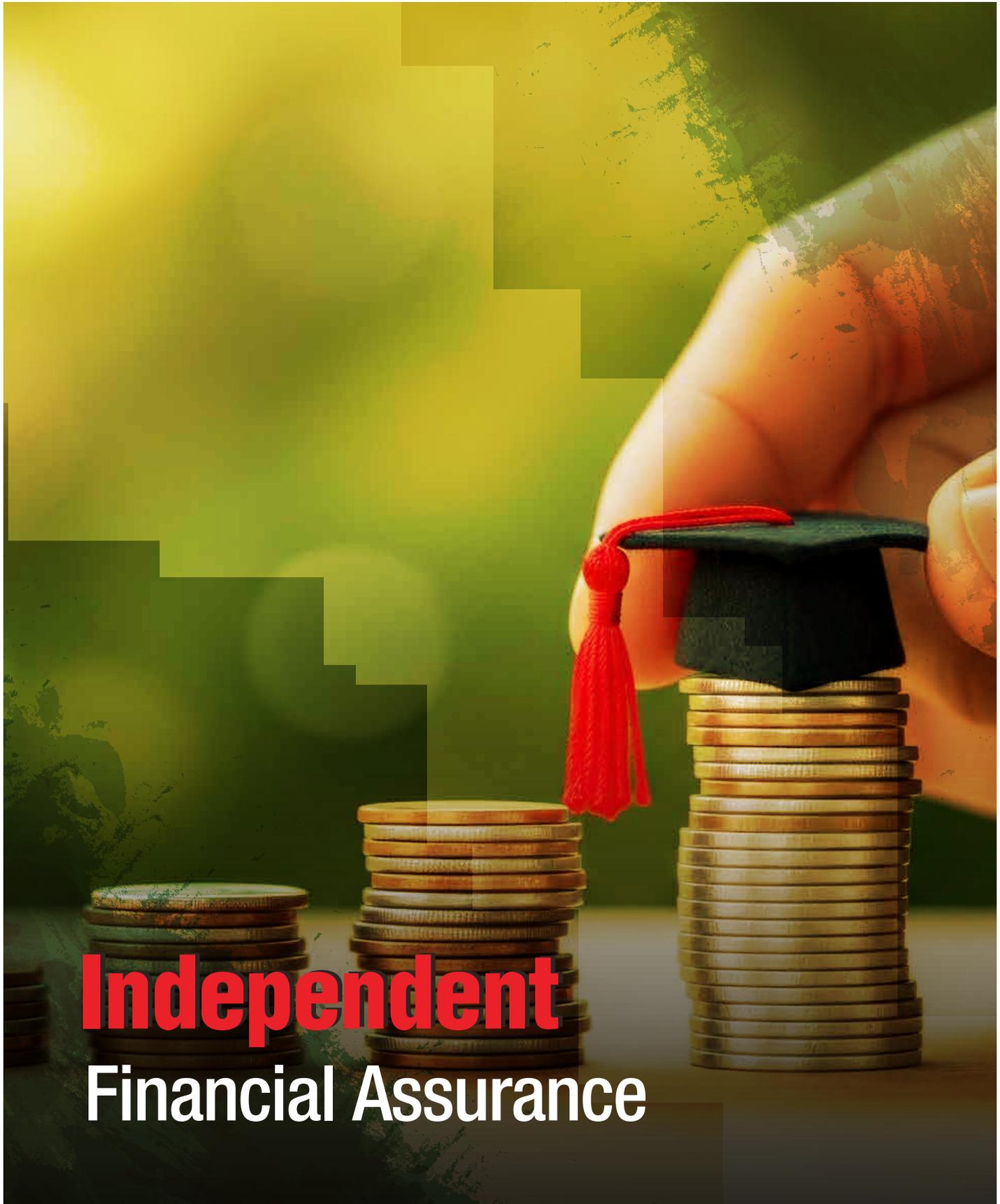
Anuj Mathur
Managing Director & Chief Executive Officer
DIN: 00584057

Date: 21st July 2025
Place: Bengaluru

Date: 21st July 2025
Place: Bengaluru



Auditors' Report



Independent
Financial Assurance

Bhatia & Bhatia
Chartered Accountants
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Brahmayya & Co.
Chartered Accountants
Flat No.403 & 404, Golden
Green Apartments, Irrum manzil
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INDEPENDENT AUDITORS' REPORT

To
The Members of
Canara HSBC Life Insurance Company Limited

Report on the Audit of the Financial Statements

Opinion

1. We have audited the Financial Statements of Canara HSBC Life Insurance Company Limited ("the Company"), which comprise the Balance Sheet as at March 31, 2025, the related Revenue Account (also called the "Policyholders' Account" or "Technical Account"), the Profit and Loss Account (also called the "Shareholders' Account" or "Non-Technical Account") and the Receipts and Payments Account (also called "Cash Flow Statement") for the year ended on that date and Notes to Accounts including summary of Significant Accounting Policies and other explanatory information (hereinafter referred to as "the financial statements").
2. In our opinion and to the best of our information and according to the explanations given to us the aforesaid financial statements are prepared in accordance with the requirements of the Insurance Act, 1938, as amended by Insurance Laws (Amendment) Act, 2015 and Insurance (Amendment) Act, 2021 (the "Insurance Act"), read with Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act"), Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 ("the Regulations"), orders/directions, circulars, guidelines issued by the Insurance Regulatory and Development Authority of India (IRDAI) in this regard and in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Companies Act, 2013 ("the Act") read with Rule 7 of the Companies (Accounts) Rules, 2014 as amended and Companies (Accounting Standards) Amendment Rules, 2021 to the extent applicable and in the manner so required, and give a true and fair view in conformity with the generally accepted accounting principles in India and the practices prevailing with in the Insurance Industry in India:
 - i. In the case of the Balance Sheet, of the state of affairs of the Company as at March 31, 2025;
 - ii. In the case of the Revenue Account, of the surplus for the year ended March 31, 2025;
 - iii. In the case of the Profit and Loss Account, of the profit for the year ended March 31, 2025; and
 - iv. In the case of the Receipts and Payments Account, of the receipts and payments for the year ended March 31, 2025.

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Brahmayya & Co.
Chartered Accountants
Flat No.403 & 404, Golden
Green Apartments, Irrum manzil
Colony, Hyderabad-500082

Basis for Opinion

3. We conducted our audit in accordance with the Standards on Auditing (SAs) specified under section 143(10) of the Act. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with the ethical requirements that are relevant to our audit of the financial statements under the provisions of the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

4. Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. We have determined the matters described below to be the key audit matters to be communicated in our report:

| S. No | Key Audit Matter | How the matter was addressed in our audit |
|-------|---|---|
| 1 | <p>Valuation of Investments: (AUM: March 31, 2025 – ₹ 4,116,641 Lakhs; March 31, 2024 – ₹ 3,738,044 Lakhs)</p> <p>Investments are made and valued in accordance with the provisions of the Insurance Act, 1938, Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 ("the Regulations"), Investment Policy of the Company and relevant Indian Generally Accepted Accounting Principles.</p> <p>The valuation methods used to value investments use multiple observable market inputs, including interest rates, equity prices, indices, etc.</p> | <p>Our Audit Procedures included the following:</p> <p>a. We have reviewed the compliances framework in place for compliance with requirements of IRDAI and Investment Policy with regard to investments.</p> <p>b. We have assessed the design and operating effectiveness of internal controls around the investment function. This includes aspects relating to governance, monitoring, regulation, procurement / disposal, valuation, accounting and disclosure of investments.</p> <p>c. We have conducted independent reconciliation of quantum of holdings of investments with the holdings confirmed by Custodians / third parties.</p> |

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| S. No | Key Audit Matter | How the matter was addressed in our audit |
|-------|--|---|
| | Considering the materiality of such investments, we have considered investments as having significant impact on overall risk levels, controls and related audit procedures designed by us. Valuation of investments was considered as one of the areas of most significance to overall audit strategy. | d. We have reviewed the methodologies followed by the Company w.r.t valuation of investments and have validated the pricing sources. |
| 2 | <p>Information Technology (IT):</p> <p>The Company's financial accounting and reporting systems are highly dependent on the effective working of the operating and accounting system/s due to extensive volumes, variety and complexity of transactions.</p> <p>The company has separate software applications for management of its various activities. Transfer of data from / to these softwares is critical for accurate compilation of financial information.</p> <p>We have identified 'IT systems and controls' as key audit matter because of significant use of IT system and the scale and complexity of the IT architecture. Our audit outcome is dependent on the effective functioning of such operating and accounting system</p> | <p>We have carried out the following procedures to verify the effectiveness of IT controls:</p> <ul style="list-style-type: none"> ➤ We have obtained an understanding of the Company's IT environment and key changes if any during the audit period that may be relevant to the audit. ➤ Our audit procedures included testing and reviewing the design and operating effectiveness of the key automated and manual business cycle controls and logic for system generated reports relevant to the audit by verifying the reports and other financial and non-financial information generated from the system on a test check basis. ➤ We have reviewed the reconciliations between the core operating systems and the accounting software to mitigate the risk of incorrect data flow to/from separate application software. ➤ We have also obtained management representations wherever considered necessary. |

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Other Matters

5. The actuarial valuation of liabilities for life policies in force is the responsibility of the Company's Appointed Actuary (the Appointed Actuary). The actuarial valuation of these liabilities as at March 31, 2025 for policies in force and policies in respect of which premium has been discontinued but liability exists as at that date has been duly certified by the Appointed Actuary. The Appointed Actuary has certified to the Company that the assumptions for such valuations are in accordance with the guidelines and norms issued by the Insurance Regulatory and Development Authority of India (IRDAI) and the Institute of Actuaries of India in concurrence with the IRDAI.
6. We have relied upon the Appointed Actuary's certificate in this regard and our opinion in so far as it relates to the actuarial valuation is based solely on the certificate of the Appointed Actuary and is not modified in respect of this matter (Refer Note No. 7 of Schedule 16 (B) Significant Accounting Policies and Note 2 of Schedule 16 (C) Notes to Accounts).

Other Information

7. The Company's Board of Directors is responsible for the other information. The other information obtained at the date of this auditors' report is management report but does not include the financial statements and our auditors' report thereon.
8. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance on the conclusion thereon.
9. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.
10. When we read the Other Information, if we conclude that there is a material misstatement therein, we are required to communicate the matters to those charged with governance.

Management's Responsibility for the Financial Statements

11. The Company's Board of Directors is responsible for the matters stated in section 134(5) of the Act with respect to the preparation of these financial statements that give a true and fair view of the financial position, financial performance, and cash flows of the Company in accordance with the Regulations, the provisions of Insurance Act, the IRDA Act, various circulars/guidelines issued by IRDAI and the accounting principles generally accepted in India, including the accounting standards specified under Section 133 of the Act read with Rule 7 of the Companies (Accounts) Rules, 2014 as amended to the extent applicable and in the manner so required. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the applicable laws for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

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12. In preparing the financial statements, the Board of Directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.
13. The Board of Directors are also responsible for overseeing the Company's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

14. Our objective is to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an audit report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.
15. As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:
 - Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
 - Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Act, we are also responsible for expressing our opinion on whether the Company has adequate internal financial controls system in place and the operating effectiveness of such controls.
 - Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
 - Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.
 - Evaluate the overall presentation, structure and content of the financial statements, including the disclosures as required under the regulations, the provisions of Insurance Act, the IRDA Act, various circulars/guidelines issued by

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IRDAI and accounting standards referred to under the Act, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

- Materiality is the magnitude of misstatements in the financial statements that, individually or in aggregate, makes it probable that the economic decisions of a reasonably knowledgeable user of the financial statements may be influenced. We consider quantitative materiality and qualitative factors in (i) planning the scope of our audit work and in evaluating the results of our work; and (ii) to evaluate the effect of any identified misstatements in the financial statements.
16. We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.
17. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.
18. From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

19. We have issued a separate Certificate, as required, certifying the matters specified in paragraph 3 and 4 of Part III of Schedule II of Chapter III of the Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 ("the Regulations").
20. Further to our comments in the certificate referred to in para 19 above, and, as required by the IRDA Act, the regulations issued under Section 114A of the Insurance Act and read with section 143 (3) of "the Act" we report that:
- a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit and have found them to be satisfactory;
 - b) In our opinion, and to the best of our information and according to the explanations given to us, proper books of account as required by law have been maintained by the Company so far as it appears from our examination of those books;
 - c) The Company's financial accounting system is centralized, accounting returns are not required to be submitted by the branches and other offices of the Company for the purposes of our audit;
 - d) The Balance Sheet, the Revenue Account, the Profit and Loss Account and the Receipts and Payments Account dealt in this Report are in agreement with the books of account;

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- e) The actuarial valuation of liabilities as at March 31, 2025 for policies in force and policies in respect of which premium has been discontinued but liability exists as at that date has been duly certified by the Appointed Actuary. The Appointed Actuary has certified to the Company that the assumptions for such valuations are in accordance with the guidelines and norms issued by the Insurance Regulatory and Development Authority of India (IRDAI) and the Institute of Actuaries of India in concurrence with the IRDAI.
- f) In our opinion and to the best of our information and according to the explanations given to us, the Balance Sheet, the Revenue Account, the Profit and Loss Account and the Receipts and Payments Account dealt with by this report comply with the Accounting Standards referred to in Section 133 of the Act read with Rule 7 of the Companies (Accounts) Rules, 2014 to the extent they are not inconsistent with the accounting principles prescribed in the Regulations and orders/directions issued by IRDAI in this regard; and
- g) On the basis of written representations received from directors as on March 31, 2025 and taken on record by the Board of Directors, none of the directors is disqualified as on March 31, 2025, from being appointed as a director in terms of section 164 (2) of the Act.
- h) The Investments of the Company have been valued in accordance with the provisions of the Insurance Act, Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 (“the Regulations”), the Investment policy of the company and Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI, May 2024.
- i) In our opinion and to the best of our information and according to the explanations given to us, the accounting policies selected by the Company are appropriate and are in compliance with the Accounting Standards referred under the section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014 as amended and Companies (Accounting Standards) Amendment Rules, 2021), to the extent they are not inconsistent with the accounting principles prescribed in the provisions of Insurance Act, the IRDA Act, the regulations, various circulars/guidelines issued by IRDAI and amendments to these Acts, Regulations and Standards, from time to time;
- j) With respect to the adequacy of the internal financial controls over financial reporting of the Company and the operating effectiveness of such controls, refer to our separate Report in “Annexure 1”.
- k) With respect to the other matters to be included in the Auditors’ Report in accordance with the requirements of section 197(16) of the Act, as amended:
- In our opinion and to the best of our information and according to the explanations given to us, pursuant to Section 34A of the Insurance Act, 1938, the provisions of Section 197 of the Act are not applicable for the remuneration paid to the Managing Director of the Company.
 - The Company has paid sitting fees to the independent directors which is in accordance with the provisions for section 197(5) of the Act. The Company has not paid any other remuneration to non-executive directors and independent directors.

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- l) With respect to other matters to be included in the Auditors' Report in accordance with Rule 11 of the Companies (Audit and Auditor's) Rules, 2014, as amended in our opinion and to the best of our information and according to the explanations given to us:
- i. The Company has disclosed the impact of pending litigations on its financial position in its financial statements (Refer Note 1 and Note 42 of the Schedule 16 (C) Notes to Accounts);
 - ii. The Company is in the life insurance business where in long term contracts are entered into with the policyholders and the liability estimated by the Appointed Actuary for the same has been provided for by the Company (Refer Para 5 and 6 above).
 - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.
 - iv. (a) the Management has represented that, to the best of its knowledge and belief, no funds (which are material either individually or in the aggregate) have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the company to or in any other person or entity, including foreign entity ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the company ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
(b) the Management has represented, that, to the best of its knowledge and belief, no funds (which are material either individually or in the aggregate) have been received by the company from any person or entity, including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Company shall, whether, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries; and
(c) Based on audit procedures that have been considered reasonable and appropriate in the circumstances, nothing has come to our notice that has caused us to believe that the representations under sub-clause (i) and (ii) of Rule 11(e), as provided under (a) and (b) above, contain any material mis-statement.
 - v. (a) The final dividend proposed in the previous year, declared and paid by the Company during the year is in accordance with the Section 123 of the Act.
(b) The Board of Directors of the Company have proposed final dividend for the year which is subject to the approval of the members at the ensuing Annual General Meeting. The amount of dividend proposed is in accordance with section 123 of the Act, as applicable.
 - vi. Based on our examination which included test checks, the Company has used an accounting software for maintaining its books of account which has a feature of recording audit trail (edit log) facility and the same has operated

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throughout the year for all relevant transactions recorded in the software. Further, during the course of our audit we did not come across any instance of audit trail feature being tampered with. Furthermore, the audit trail has been preserved by the Company in accordance with statutory requirements for record retention.

- m) The Company being Insurance Company, the requirements of the Companies (Auditors' Report) Order, 2020 issued by the Central Government of India in terms of Section 143(11) of the Companies Act, 2013, are not applicable to the Company. Our report therefore does not comment on this aspect.
- n) In terms of reporting under Point 11 (d) of Annexure INV-I to Insurance Regulatory and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024, relating to applicable NAV or applications received on the last business day of the quarters, we confirm, that the company has complied with Point No. 5 of the said Annexure INV-I.
- o) We annex our report in terms of section 143(5) of "the Act", on the basis of such checks of the books and records of the Company as we considered appropriate and according to the information and explanations given to us, in Annexure-2 on the directions and sub-directions issued by the Comptroller and Auditor General of India.

For Bhatia & Bhatia
Chartered Accountants
(Registration No. 003202N)

(CA. Rajat Anand)
Partner
Membership Number: 536030

Place: Bengaluru
Date: 06.05.2025

UDIN: 25536030BMNQUJ4160

For Brahmayya & Co.
Chartered Accountants
(Registration No. 000513S)

(CA. CV Ramana Rao)
Partner
Membership Number: 018545

Place: Bengaluru
Date: 06.05.2025

UDIN: 25018545BMIOSI6784

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Annexure 1 to the Independent Auditors' Report of even date

(Refer paragraph 20(j) under the heading "Report on Other Legal and Regulatory Requirements")

Report on the Internal Financial Controls under Clause (i) of Sub-section 3 of Section 143 of "the Act".

1. We have audited the internal financial controls over financial reporting in financial statements of Canara HSBC Life Insurance Company Limited ("the Company") as at March 31, 2025 in conjunction with our audit of the financial statements of the Company for the year ended on that date.

Management's Responsibility for Internal Financial Controls

1. The Company's Board of Directors and management are responsible for establishing and maintaining internal financial controls based on, "the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India". These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to Company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records and the timely preparation of reliable financial information, as required under the Companies Act, 2013 (the "Act") including the provisions of the Insurance Act, 1938 as amended (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act"), Insurance Regulatory and Development Authority of India (Actuarial, Finance & Investment Functions of Insurers) Regulations, 2024 (the "IRDAI Financial Statements Regulations"), circulars/orders/directions issued by the Insurance Regulatory and Development Authority of India (the "IRDAI") in this regard.

Auditors' Responsibility

2. Our responsibility is to express an opinion on the Company's internal financial controls over financial reporting in financial statements based on our audit. We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting ("Guidance Note") and the Standards on Auditing, issued by the Institute of Chartered Accountants of India and deemed to be prescribed under section 143(10) of "the Act", to the extent applicable to an audit of internal financial controls with reference to financial statements. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls, over financial reporting in financial statements was established and maintained and if such controls operated effectively in all material respects.
3. Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls over financial reporting in financial statements and their operating effectiveness.

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4. Our audit of internal financial controls over financial reporting in financial statements included obtaining an understanding of internal financial controls with reference to financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.
5. We believe that the audit evidence, we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls over financial reporting in financial statements.

Meaning of Internal Financial Controls over Financial Reporting

6. A company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A Company's internal financial control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the Company are being made only in accordance with authorisations of management and directors of the Company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the Company's assets that could have a material effect on the financial statements.

Inherent Limitations of Internal Financial Controls over Financial Reporting

7. Because of the inherent limitations of internal financial controls over financial reporting in financial statements including the possibility of collusion or improper management override of controls, material misstatements due to which an error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Opinion

8. In our opinion, the Company has, in all material respects, adequate internal financial controls over financial reporting in financial statements and such internal financial controls were operating effectively as at March 31, 2025 based on "the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India".

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Other Matter

9. We report that the actuarial valuation of liabilities for life policies in force and policies in respect of which premium has been discontinued but liability exists as at March 31, 2025 has been duly certified by the Appointed Actuary as per the Regulations, and has been relied upon by us as mentioned in Para 5 to 6 “Other Matters” of our Auditors’ Report on the financial statements for the year ended March 31, 2025. Accordingly, our opinion on the internal financial controls over financial reporting does not include reporting on the operating effectiveness of the management’s internal controls over the valuation and accuracy of the aforesaid actuarial valuation. Our opinion is not modified in respect of above matters.

For Bhatia & Bhatia
Chartered Accountants
(Registration No. 003202N)

(CA. Rajat Anand)
Partner
Membership Number: 536030

Place: Bengaluru
Date: 06.05.2025

UDIN: 25536030BMNQUJ4160

For Brahmayya & Co.
Chartered Accountants
(Registration No. 000513S)

(CA. CV Ramana Rao)
Partner
Membership Number: 018545

Place: Bengaluru
Date: 06.05.2025

UDIN: 25018545BMIOSI6784

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Annexure 2 to the Independent Auditors' report of even date (Refer paragraph 20(o)):

| S. No | Directions / Sub-Directions | Auditors Comments |
|------------------------|--|---|
| Directions | | |
| 1 | Whether the Company has system in place to process all the accounting transaction through IT System? If yes, the implications of processing of accounting transactions outside IT system on the integrity of the accounts along with the financial implication, if any, may be stated. | The Company has system in place to process all the accounting transactions through IT Systems. |
| 2 | Whether there is any restructuring of an existing loan or cases of waiver/write off of debts/loans/interest etc. made by a lender to the company due to the company's inability to repay the loan? If yes, the financial impact may be stated. Whether such cases are properly accounted for? (In case, lender is a Government company, then this direction is also applicable for statutory auditor of Lender Company). | The Company has not borrowed any loans and therefore the question of waiver/write off of debts/loans/interest etc. made by a lender to the company due to the company's inability to repay the loan does not arise. |
| 3 | Whether funds (grants/subsidy etc.) received/receivable for specific schemes from Central/State Government or its agencies were properly accounted for/utilized as per its term and conditions? List the case of deviation. | The Company has not received any funds under any specific scheme from central/state government agencies. |
| Sub- Directions | | |
| 1 | Number of titles of ownership in respect of CGS/SGS/Bonds/Debentures etc. available in physical / demat form and out of these, number of cases which are not in agreement with the respective amounts shown in the Company's books of accounts may be verified and discrepancy found may be suitably reported. | The Company holds investments in dematerialized form with clear title of ownership. The holdings are in agreement with the respective amounts shown in the books of accounts of the Company as at March 31, 2025. |

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| | | |
|---|---|---|
| 2 | Whether Investment Policy exists and includes mechanism to review investment portfolios and also whether stop loss limits are prescribed? If yes, whether it was adhered to? If not in existence or not adhered to, details may be given. | The company maintains an investment policy that includes a mechanism to regularly review investment portfolios. The investment policy also outlines prescribed stop loss limits, which were adhered to and reviewed by the appropriate authority. During the year, in two instances where stop loss cases were triggered in respect of equity shares, the company has adhered to the investment policy. |
|---|---|---|

For Bhatia & Bhatia
Chartered Accountants
(Registration No. 003202N)

(CA. Rajat Anand)
Partner
Membership Number: 536030

Place: Bengaluru
Date: 06.05.2025

UDIN: 25536030BMNQUJ4160

For Brahmayya & Co.
Chartered Accountants
(Registration No. 000513S)

(CA. CV Ramana Rao)
Partner
Membership Number: 018545

Place: Bengaluru
Date: 06.05.2025

UDIN:25018545BMIOSI6784

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INDEPENDENT AUDITORS' CERTIFICATE

(Referred to in paragraph 19 of our Independent Auditors' Report of even date)

1. This certificate is issued to comply with the provisions of the paragraph 3 and 4 of Part III of Schedule II of Chapter III of the Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 ("the Regulations") and may not be suitable for any other purpose.
2. The Board of Directors and Management of the Company are responsible for complying with the provisions of the Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 ("the Regulations") the Insurance Act, 1938, as amended by the Insurance Laws (Amendment) Act, 2015 and Insurance (Amendment) Act, 2024, Insurance Regulatory and Development Authority Act, 1999, various circulars/guidelines/ orders and directions issued by IRDAI and amendments to these Acts and Regulations from time to time. This includes collecting, collating and validating data and designing, implementing and monitoring of internal controls suitable for ensuring compliance as aforesaid.
3. Our responsibility, for the purpose of this certificate, is limited to certifying matters contained in paragraph 3 and 4 of Part III of Schedule II of Chapter III of the Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 ("the Regulations"). We conducted our examination in accordance with the Guidance Note on Audit Reports and Certificates for Special Purposes issued by the Institute of Chartered Accountants of India (the 'ICAI').
4. In accordance with the information and explanations given to us and to the best of our knowledge and belief and based on our examination of the books of account and other records maintained by Canara HSBC Life Insurance Company Limited ('the Company') for the year ended March 31, 2025, we certify that:
 - a) We have reviewed the Management Report attached to the financial statements for the year ended March 31, 2025 and have found no apparent mistake or material inconsistencies with the financial statements;
 - b) Based on the information and explanations received during the normal course of our audit and management representations and the compliance certificate submitted by the officers of the Company charged with the compliance and noted by the Risk Management Committee, Audit Committee and the Board of Directors, nothing has come to our attention that causes us to believe that the Company has not complied with the terms and conditions of the Registration as per sub section 4 of section 3 of the Insurance Act, 1938 as amended from time to time;
 - c) We have verified the securities relating to the Company's investments and cash as at March 31, 2025, by actual inspection or on the basis of certificates/confirmations received from the Custodian/Depository Participants appointed by the Company/Management, as the case may be. The Company does not have securities relating to the insurer's loans, reversions and life interests as at March 31, 2025;

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- d) The Company is not a trustee of any trust; and
- e) No Part of the assets of the Policyholders' Funds has been directly or indirectly applied in contravention to the provisions of the Insurance Act, 1938 as amended from time to time, relating to the application and investments of the Policyholders' funds.

For Bhatia & Bhatia
Chartered Accountants
(Registration No. 003202N)

(CA. Rajat Anand)
Partner
Membership Number: 536030

Place: Bengaluru
Date: 06.05.2025

UDIN: 25536030BMNQJ4160

For Brahmayya & Co.
Chartered Accountants
(Registration No. 000513S)

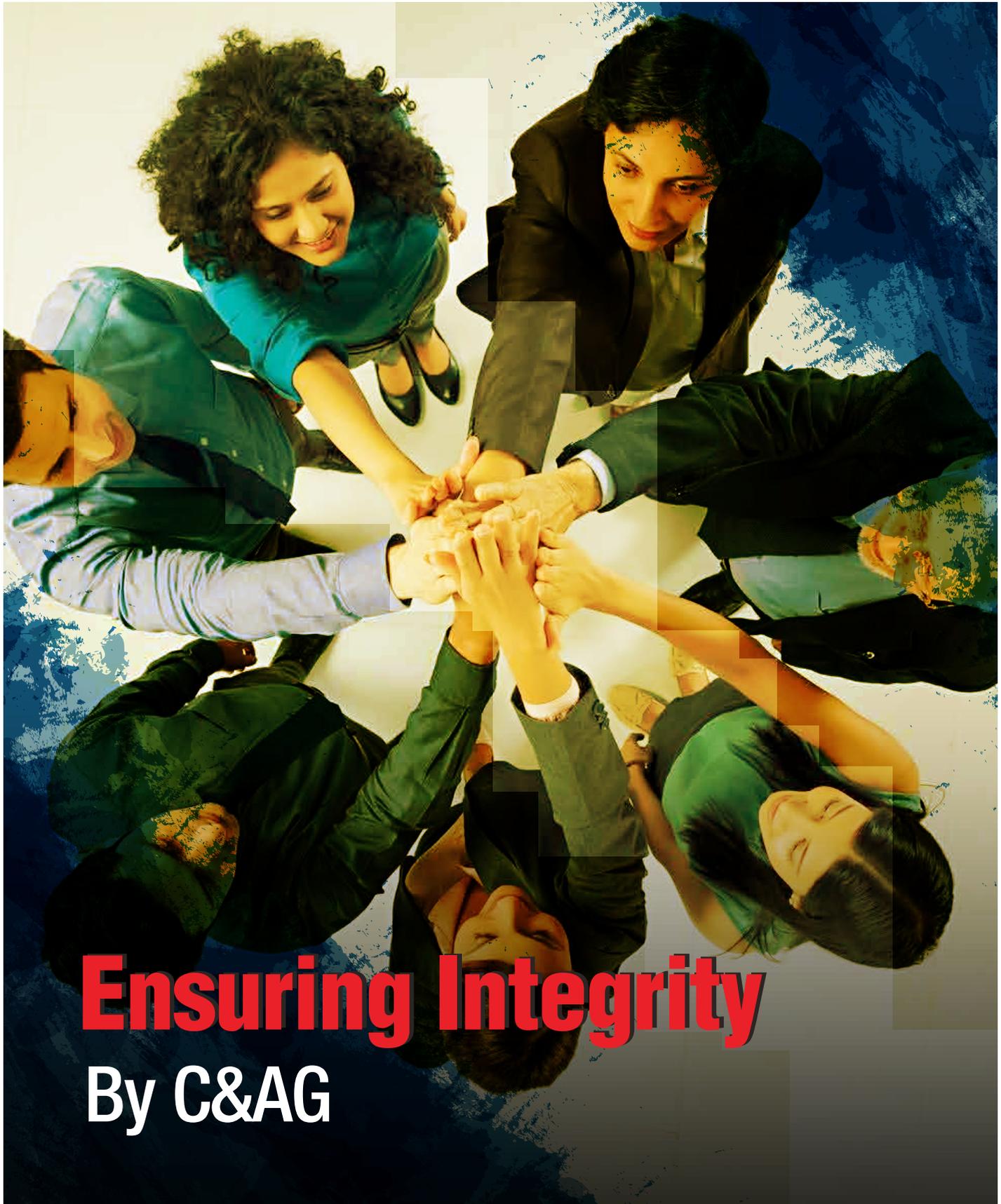
(CA. CV Ramana Rao)
Partner
Membership Number: 018545

Place: Bengaluru
Date: 06.05.2025

UDIN: 25018545BMIOSI6784



C&AG Report



Ensuring Integrity
By C&AG

कार्यालय प्रधान निदेशक लेखापरीक्षा,
उद्योग एवं कॉर्पोरेट कार्य
ए.जी.सी.आर, भवन, आई.पी. एस्टेट,
नई दिल्ली-110 002



OFFICE OF THE PRINCIPAL DIRECTOR OF AUDIT,
INDUSTRY AND CORPORATE AFFAIRS
A.G.C.R. BUILDING I.P. ESTATE,
NEW DELHI-110 002

संख्या: एएमजी-II/12(1)/वार्षिक लेखा/कनरा
एचएसबीसी(2024-25)/2025-26//48-149
दिनांक: 24 JUL 2025

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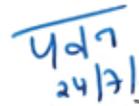
अध्यक्ष
केनरा एचएसबीसी लाइफ इन्शुरेंस कंपनी लिमिटेड,
139 पी, सेक्टर-44,
गुरुग्राम – 122 003, हरियाणा

विषय : कंपनी अधिनियम 2013 की धारा 143 (6) (b) के अधीन 31 मार्च 2025 को समाप्त वर्ष के लिए
केनरा एचएसबीसी लाइफ इन्शुरेंस कंपनी लिमिटेड के वार्षिक वित्तीय लेखों पर भारत के नियंत्रक
एवं महालेखापरीक्षक की टिप्पणियाँ।

महोदय,

कंपनी अधिनियम 2013 की धारा 143 (6) (b) के अधीन 31 मार्च 2025 को समाप्त हुए वर्ष के लिए
केनरा एचएसबीसी लाइफ इन्शुरेंस कंपनी लिमिटेड (Canara HSBC Life Insurance Company Limited) के
वार्षिक वित्तीय लेखों पर उपरोक्त विषय संबंधित संलग्न पत्र अग्रेषित है।

भवदीय,


(डॉ पवन कुमार कोंडा)
ओ एस डी
(उद्योग एवं कारपोरेट कार्य)
नई दिल्ली

संलग्नक:- यथोपरि

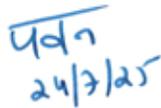
**COMMENTS OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA
UNDER SECTION 143(6) (b) OF THE COMPANIES ACT, 2013 ON THE FINANCIAL
STATEMENTS OF CANARA HSBC LIFE INSURANCE COMPANY LIMITED FOR
THE YEAR ENDED 31 MARCH 2025**

The preparation of financial statements of Canara HSBC Life Insurance Company Limited for the year ended 31 March 2025 in accordance with the financial reporting framework prescribed under the Insurance Act, 1938 read with the Insurance Regulatory and Development Authority (Preparation of Financial Statements and Auditor's Report of Insurance Companies) Regulation, 2002 and the Companies Act, 2013 is the responsibility of the management of the Company. The Statutory Auditor appointed by the Comptroller and Auditor General of India under Section 139(5) of the Act is responsible for expressing opinion on the financial statements under Section 143 of the Act based on independent audit in accordance with the standards on auditing prescribed under Section 143(10) of the Act. This is stated to have been done by them vide their Audit Report dated 06 May 2025.

I, on behalf of the Comptroller and Auditor General of India, have conducted a supplementary audit of the financial statements of Canara HSBC Life Insurance Company Limited for the year ended 31 March 2025 under Section 143(6) (a) of the Act. This supplementary audit has been carried out independently without access to the working papers of the Statutory Auditor and is limited primarily to inquiries of the Statutory Auditor and company personnel and a selective examination of some of the accounting records.

On the basis of my supplementary audit nothing significant has come to my knowledge which would give rise to any comment upon or supplement to the statutory auditors' report under section 143(6)(b) of the Act.

**For and on behalf of the
Comptroller & Auditor General of India**


(Dr. Pawan Kumar Konda)
O S D
(Industry and Corporate Affairs)
New Delhi

Place: New Delhi

Date: 24 JUL 2025

Internal



Management Report



Management Insights & Outlook

MANAGEMENT REPORT

In accordance with the Insurance Regulatory and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular issued by IRDAI in May 2024, the Board of Directors presents its Management Report for the financial year ended March 31, 2025 and hereby confirms, certifies and declares that:

1. Certificate of Registration

The Certificate of Registration granted by the Insurance Regulatory and Development Authority of India ('IRDAI') to enable the Company to transact life insurance business was valid as at March 31, 2025 and is in force as on the date of this report;

2. Statutory Liabilities/Dues

All the dues payable to the statutory authorities have been duly paid except those under dispute or disclosed under Contingent liabilities;

3. Shareholding Pattern

The shareholding pattern and transfer of shares during the year are in accordance with the statutory and regulatory requirements;

4. Investments outside India

The Company has not directly or indirectly invested outside India the funds of the holders of policies issued in India;

5. Solvency Margin

The Company had adequate assets to maintain its solvency margin during the period, as required by Section 64VA of the Insurance Act, 1938 as amended from time to time, the IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024.

The actual solvency ratio as compared to required minimum solvency ratio of 150% is as below:

| Particulars | As at 31 st March 2025 | As at 31 st March 2024 |
|----------------|-----------------------------------|-----------------------------------|
| Solvency Ratio | 206% | 213% |

6. Valuation of assets in the Balance Sheet

The values of all the assets have been reviewed as on March 31, 2025 and that in the management's belief the assets set forth in the Balance Sheet are shown in the aggregate at amounts not exceeding their realisable or market value under the several headings – "loans", "investments" (excluding fixed income securities held in the shareholders' account and non-linked policyholders' account which are carried at amortised cost), "agents balances", "outstanding premiums", "interest, dividends and rents outstanding", "interest, dividends and rents accruing but not due", "amounts due from other persons or bodies carrying on insurance business", "sundry debtors", "bills receivable", "cash" and several items specified under "other accounts";

7. Application and Investments of Life Insurance Funds

No part of the life insurance fund has been directly or indirectly applied in contravention of the provisions of the Insurance Act, 1938 (4 of 1938), as amended from time to time, IRDA (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and directions issued by IRDAI thereafter relating to the application and investment of the life insurance funds;

8. Overall Risk Exposure and Strategy adopted to mitigate the same

The Company's risk management framework is governed by the Board approved Risk Policy. The Company has a strong corporate governance framework, which includes independent directors on the Board, constitution of a Risk Management Committee and an Audit Committee chaired by an Independent Director. The risk management framework, within the Company, is based on the concept of 'three lines of defense' where in the process owners as a part of the first line are responsible for day-to-day management of risks and implementation of controls to manage risks. The Second Line of Defense comprises of Company's control functions i.e. Risk Management and Compliance. They provide an independent oversight on the risk management activities of the first line of defense and own the Risk Management Framework for the Company. They provide a holistic risk reporting on exposure and appetite to support decision making by the Senior Management. They are also responsible to set policy, risk appetite limits and assess the adequacy of risk management activities in the first line of defense. The Third Line of Defense i.e. the Internal Audit function, provides independent assurance to the management and the Board constituted Audit Committee on the operating effectiveness of the control environment institutionalized within the Company.

The Company has a governance structure in place that fosters a culture of ownership and accountability at all levels of management. It has adopted a set of values that ensures a culture where all employees understand the importance of these values and practice these values in their day to day working.

Key mitigation strategy with respect to select key risks as covered under the current Risk Management framework is:

8.1 Market Risk, Credit Risk and Liquidity Risk

Investment risk includes the risk emanating from volatility of market prices of investment assets, including the risk arising from any mismatch between assets and liabilities, due to external market and economic factors. Investment Risk also includes within its ambit Credit Risk i.e risk of loss if another party fails to perform its obligations under a contract or fails to perform them in a timely fashion. In addition, the Investment risk further includes Liquidity risk, which is a risk that a firm, though solvent, (on a balance sheet basis) either does not have sufficient financial resources available to meet its obligations as they fall due, or can secure them only at excessive cost. The key mitigation approaches for these risks are as follows:

- (a) All investments are made within the ambit of board approved Investment Policy, to ensure that risk undertaken is commensurate to meet policyholder reasonable expectations (PRE) principles & underlying fiduciary risks/obligations towards policyholders.
- (b) The Company is also investing in derivatives for stable future returns and hence, reducing interest rate fluctuation risk.
- (c) As part of Asset Liability Management (ALM), Company's endeavor is to match asset cash flows with liability outgoes to the extent possible and in order to ensure that the reinvestment risk is to the least possible.
- (d) In addition to the above, the Company also has a liquidity contingency plan in place and all investments are made to ensure that the liquidity requirements of the company are met.

8.2 Insurance risk

Insurance risk refers to the inherent uncertainties as to the occurrence, amount and timing of insurance liabilities arising through insurance contracts and includes risks pertaining to adverse mortality experience, adverse persistency, risk of

anti-selection etc. The key mitigation approaches for these risks are as follows:

- (a) The Company operates within the ambit of Board approved Underwriting policy, to assess and manage mortality and morbidity risks.
- (b) The Company maintains appropriate reinsurance cover to support its business.
- (c) Non-medical underwriting limits are designed based upon claims experience, market dynamics and basis feedback from the reinsurer and in a way where it does not attract the risk of anti-selection.
- (d) The Company ensures that treaties are entered with Reinsurers adhere to the prescribed regulations and the ratings are monitored on a regular basis.
- (e) Suitable preventive and detective controls are implemented in line with Anti-fraud and Conduct risk framework to detect & respond to any worsening of mortality experience to prevent any anti-selection risk.
- (f) The Company regularly monitors various trends to maintain an adequate oversight on lapse risk. The Company ensures continuous monitoring of lapsation which is actively supported through data analytics, propensity based models and collection strategy.

8.3 Operational risk

Operational risk is the risk of loss arising through frauds, unauthorized activities, errors, omissions, inefficiencies, system failures, security events, people risk, vendor/ outsourcing risk or from external events and also includes compliance risks including matters pertaining to financial crime compliance and anti-money laundering. Operational risk further covers conduct risk related matters pertaining to selling of insurance products, overall conduct of staff, culture within the organization and engagement with third party vendors.

The Company uses the following approaches to manage the risk:

- (a) The Company uses various frameworks and monitoring mechanisms to facilitate comprehensive assessment of Operational Risks
- (b) Risk assessment is undertaken for key projects and initiatives and risks identified are appropriately addressed.
- (c) Information & Cyber Security controls are designed in a manner that it safeguards the Customers as well as Business sensitive information in line with the Board approved Information & Cyber Security Policy.
- (d) The Company has put in place appropriate preventive & detective anti-fraud control mechanisms to protect the interest of its customers and shareholders and in line with regulatory requirements and prevailing best practices.
- (e) The Company has endeavored to implement transparent and fair sales practices with relevant controls at the front end and back end to ensure quality of sales.
- (f) Appropriate contingency and disaster recovery plan has been established for systems and processes that are identified as critical to business. The Company has put in place a Business Continuity Management & Disaster Recovery framework in line with regulatory requirements and the prevailing best practices.
- (g) The Company associates with vendors that match the Company's expectations with respect to quality standards. Material outsourcing relationships undergo a due diligence process and periodic monitoring of vendor performance.
- (h) The Company also has in place adequate focus on system testing, change management and IT delivery related controls.

- (i) The Company's continued endeavor is to abide by all the applicable regulatory, statutory and tax requirements in all jurisdictions where it operates.
- (j) The Company also ensures that manpower/ people attrition rates are contained within the defined thresholds and are in line with industry experience.

8.4 Revenue Performance Risk

- (a) With Company's continued focus on building a long term profitable and sustainable business; revenue performance and profitability is regularly monitored and actions are undertaken in a timely manner to ensure that Company achieves the desired outcome.
- (b) The Company also monitors having a healthy product mix in line with the customer needs, market trends and Company's strategic objectives.

8.5 Strategic Risk

- (a) The Company has adequate monitoring mechanism institutionalized to identify and act appropriately on opportunities and/or threats arising from changes in operating environment, market dynamics, customer preferences, regulatory developments and external socio economic factors which may have a direct or indirect impact on the strategy of the Company.

In addition, the Company may face reputation damage and/or regulatory sanctions as a consequence of any of the above-mentioned risk types materializing. The maintenance of customer confidence is a prime objective of management and can be achieved through a strong and healthy financial position and by exhibiting successful risk management, but can be severely damaged by non-compliance with relevant regulations or by inappropriate actions or comments in the media or in the public domain. Considering the same, reputation of the Company is critical to its success and therefore Reputational risk is closely monitored as well.

9. Operations abroad

The Company does not have any operations outside India;

10. Claims

Average claim settlement time for last five years along with ageing of outstanding claims as at balance sheet date is as follows:

| Year | Average claim settlement time* (in days) (Individual and group claims) |
|---------|---|
| 2024-25 | 5.56 days |
| 2023-24 | 6.12 days |
| 2022-23 | 5.97 days |
| 2021-22 | 8.64 days |
| 2020-21 | 7.20 days |

*Average claim settlement time taken by the Company from the date of submission of final requirement by the claimant to the claim payment date.

Ageing of claims registered and settled

Linked Business

(₹ in Lacs)

| Period | Upto 30 days | | 31 days to 6 months | | Above 6 months to 1 year | | Above 1 year to 5 years | | Above 5 years | | Total | |
|---------|---------------|----------------|---------------------|----------------|--------------------------|----------------|-------------------------|----------------|---------------|----------------|---------------|----------------|
| | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled |
| FY 2025 | 485 | 5,457.7 | 59 | 1,335.0 | - | - | - | - | - | - | 544 | 6,792.7 |
| FY 2024 | 472 | 3,941.4 | 75 | 1,710.9 | - | - | - | - | - | - | 547 | 5,652.3 |
| FY 2023 | 515 | 4,392.4 | 96 | 1,538.1 | - | - | - | - | - | - | 611 | 5,930.5 |
| FY 2022 | 667 | 4,768.8 | 430 | 5,639.6 | 1 | 253.9 | - | - | - | - | 1,098 | 10,662.2 |
| FY 2021 | 615 | 3,870.9 | 107 | 1,850.5 | - | - | - | - | - | - | 722 | 5,721.5 |

Non Linked Business

(₹ in Lacs)

| Period | Upto 30 days | | 31 days to 6 months | | Above 6 months to 1 year | | Above 1 year to 5 years | | Above 5 years | | Total | |
|---------|---------------|----------------|---------------------|----------------|--------------------------|----------------|-------------------------|----------------|---------------|----------------|---------------|----------------|
| | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled |
| FY 2025 | 11,100 | 41,436.5 | 399 | 8,523.3 | - | - | - | - | - | - | 11,499 | 49,959.8 |
| FY 2024 | 9,011 | 30,098.0 | 551 | 9,432.3 | - | - | - | - | - | - | 9,562 | 39,530.3 |
| FY 2023 | 8,626 | 27,117.2 | 581 | 7,811.5 | - | - | - | - | - | - | 9,207 | 34,928.7 |
| FY 2022 | 10,644 | 33,999.8 | 1,760 | 20,648.4 | 8 | 613.8 | - | - | - | - | 12,412 | 55,261.9 |
| FY 2021 | 5,018 | 15,395.2 | 1,568 | 9,846.2 | - | - | - | - | - | - | 6,586 | 25,241.4 |

Ageing of claims registered and not settled

Linked Business

(₹ in Lacs)

| Period | Upto 30 days | | 31 days to 6 months | | Above 6 months to 1 year | | Above 1 year to 5 years | | Above 5 years | | Total | |
|---------|---------------|----------------|---------------------|----------------|--------------------------|----------------|-------------------------|----------------|---------------|----------------|---------------|----------------|
| | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled |
| FY 2025 | - | - | - | - | - | - | - | - | - | - | - | - |
| FY 2024 | - | - | - | - | - | - | - | - | - | - | - | - |
| FY 2023 | - | - | - | - | - | - | - | - | - | - | - | - |
| FY 2022 | - | - | - | - | - | - | - | - | - | - | - | - |
| FY 2021 | - | - | - | - | - | - | - | - | - | - | - | - |

Non Linked Business

(₹ in Lacs)

| Period | Upto 30 days | | 31 days to 6 months | | Above 6 months to 1 year | | Above 1 year to 5 years | | Above 5 years | | Total | |
|---------|---------------|----------------|---------------------|----------------|--------------------------|----------------|-------------------------|----------------|---------------|----------------|---------------|----------------|
| | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled | No. of claims | Amount settled |
| FY 2025 | - | - | - | - | - | - | - | - | - | - | - | - |
| FY 2024 | 2 | 87.2 | - | - | - | - | - | - | - | - | 2 | 87.2 |
| FY 2023 | 1 | 55.0 | 1 | 50.0 | - | - | - | - | - | - | 2 | 105.0 |
| FY 2022 | - | - | 3 | 250.0 | - | - | - | - | - | - | 3 | 250.0 |
| FY 2021 | 3 | 80.0 | 23 | 508.8 | - | - | - | - | - | - | 26 | 588.8 |

Note: Claims are pending for pre-existing ailment information/records and certain other details awaited from the beneficiary/claimant.

11. Valuation of Investments

- (a) **Shareholders' and non-linked policyholders' investments:** Fixed income securities are considered as 'held to maturity' and are accordingly stated at historical cost subject to amortization. Listed equity shares and exchange traded funds (ETFs) are valued at market value based on the closing price of the primary stock exchange [National Stock Exchange (NSE)]. In case the equity shares are not listed / not traded on the primary stock exchange, closing price of the secondary stock exchange [Bombay Stock Exchange (BSE)] shall be used. In case, the exchange traded funds are not traded, the real time NAV as published by the Asset Management Company is used. Mutual fund units are valued at the previous day net asset value. Infrastructure Investment Trust (InvITs) /Real estate Investment Trust (REITs) are valued in line with equity shares and valued at the closing price of primary stock exchange (NSE) and if it is not available on Primary stock exchange, then it is valued at closing price of secondary stock exchange (BSE). In case the InvITs/REIT is not traded either on the Primary or the Secondary Stock Exchange on any given day, then latest quoted price on exchange shall be considered, however, the last quoted price should not be later than 30 days. Where market quote is not available for last 30 days, the units shall be valued at the latest NAV (not more than 6 months old) as published by the Infrastructure Investment Trust/Real Estate trust. Additional Tier 1 (Basel III compliant) Perpetual Bonds (AT1 bonds) are valued at prices, arrived basis applicable market yield rates published by SEBI registered rating agency (Credit Rating Information Services of India Limited, CRISIL) using bond valuer. The difference between the purchase price and market value for equity shares, mutual funds, InvITs, REIT and AT1 bonds is shown under the 'Fair Value Change Account'. Fixed Income derivatives are valued as per accounting policy disclosed in significant accounting policies. In respect of discounted instruments, difference between the face value and book value is accreted over the life of assets, on a straight-line basis and accordingly these instruments are valued at accreted cost. Fixed deposits and Reverse repo are valued at cost till maturity. Unlisted Equity shares are stated at historical cost.

The market value of such investments for comparison purpose has been ascertained by applying the valuation norms as applicable to the Unit Linked Investments (as mentioned in para 11.b).

(b) **Unit Linked investments:** All securities are valued on a 'mark-to-market' basis. Listed equity shares and exchange traded funds (ETFs) are valued at market value based on the closing price on the primary stock exchange [National Stock Exchange (NSE)]. In case these are not listed/not traded on the primary stock exchange, closing price of the secondary stock exchange [Bombay Stock Exchange (BSE)] shall be used. In case, the exchange traded funds are not traded, the real time NAV as published by the Asset Management Company is used. Mutual fund units are valued at the previous day net asset value. Infrastructure Investment Trust (InvITs)/Real estate Investment Trust (REIT) are valued in line with equity shares and valued at the closing price of primary stock exchange (NSE) and if it is not available on Primary stock exchange, then these are value at the closing price of secondary stock exchange (BSE). In case the InvITs/REIT is not traded either on the Primary or the Secondary Stock Exchange on any given day, then latest quoted price on exchange shall be considered, however, the last quoted price should not be later than 30 days. Where market quote is not available for last 30 days, the units shall be valued at the latest NAV (not more than 6 months old) as published by the Infrastructure Investment Trust/Real Estate trust. Additional Tier 1 (Basel III compliant) Perpetual Bonds (AT1 bonds) are valued at prices arrived basis applicable market yield rates published by SEBI registered rating agency (Credit Rating Information Services of India Limited, CRISIL) using bond valuer. Government securities are valued at prices obtained from CRISIL and other fixed income securities are valued at prices arrived from CRISIL Bond Valuer. In respect of discounted instruments, difference between the face value and book value is accreted over the life of assets, on a straight line basis and accordingly these instruments are valued at accreted cost. Fixed deposits and Reverse repo are valued at cost till maturity. Equity shares lent under the Securities Lending and Borrowing scheme (SLB) continue to be recognized in the Balance Sheet as the Company retains all the associated risks and rewards of these securities. Unlisted Equity shares are stated at historical cost.

The valuation basis is in accordance with the Insurance Regulatory and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular issued by IRDAI in May 2024 and other applicable regulations.

12. Review of asset quality and performance of Investments

The Company invests its funds in accordance with the regulatory norms prescribed by IRDAI and the Investment policy as approved by the investment committee along with strong investment risk management system and processes. The Company has a well-diversified portfolio and the investments are made after detailed research as well as due diligence. The investments in Unit Linked funds are made keeping in mind the fund objectives of maximizing returns while keeping the risks at the minimum. In Fixed Income segment, more than 97% (including Central Government Securities, State Government Securities and Other Approved Securities) of the rated debt investments are in Sovereign and highly rated fixed income securities, which indicates the safe & reliable asset quality. The assets held are ₹ 4,116,641 Lakhs as on March 31, 2025 and is having the following bifurcation:

(₹ in Lacs)

| Investment Category | Shareholder Fund | | Policyholder Funds | | | | Grand Total | |
|--|------------------|---------------|-----------------------|---------------|-------------------|---------------|------------------|---------------|
| | | | Non-Unit linked funds | | Unit linked funds | | | |
| | Amount | % | Amount | % | Amount | % | Amount | % |
| Government Securities | 62,820 | 45.7% | 1,438,876 | 63.5% | 154,081 | 9.0% | 1,655,776 | 40.2% |
| Corporate Bonds: | | | | | | | | |
| - AAA | 54,912 | 39.9% | 643,667 | 28.4% | 95,805 | 5.6% | 794,383 | 19.3% |
| - AA/AA+ | 7,490 | 5.4% | 47,361 | 2.1% | 7,991 | 0.5% | 62,842 | 1.5% |
| - AA- & Below | - | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% |
| Equity Shares | 660 | 0.5% | 52,624 | 2.3% | 1,292,134 | 75.4% | 1,345,418 | 32.7% |
| Money Market Instruments and others ¹ | 11,586 | 8.4% | 81,824 | 3.6% | 164,813 | 9.6% | 258,222 | 6.3% |
| Total | 137,467 | 100.0% | 2,264,351 | 100.0% | 1,714,823 | 100.0% | 4,116,641 | 100.0% |

¹Includes Investment amounting to ₹ 1,589 Lacs in Infrastructure Investment Trust Units (InvITs) in Non Unit Linked policyholders' Funds.

Returns generated by Unit Linked Funds during the year are given below:

(₹ in Lacs)

| Fund Name | AUM | Fund Return (FY 2024-25) | Benchmark Return (FY 2024-25) |
|---|------------|--------------------------|-------------------------------|
| Balanced fund (ULIF00316/06/08BLNCEDFUND136) | 17,765.29 | 6.80% | 6.24% |
| Debt fund (ULIF00409/07/08INDEBTFUND136) | 49,303.08 | 8.84% | 7.52% |
| Equity fund (ULIF00116/06/08EQUITYFUND136) | 65,116.32 | 3.68% | 5.34% |
| Growth fund (ULIF00216/06/08GROWTHFUND136) | 12,198.94 | 6.26% | 5.65% |
| Liquid fund (ULIF00514/07/08LIQUIDFUND136) | 59,051.49 | 6.79% | 6.25% |
| Equity-II fund (ULIF00607/01/10EQUITYIIFND136) | 342,197.89 | 5.32% | 5.34% |
| Growth-II fund (ULIF00707/01/10GROWTIIFND136) | 9,856.14 | 6.12% | 5.73% |
| Balanced-II fund (ULIF00807/01/10BLNCDIIFND136) | 19,693.81 | 7.26% | 6.37% |

(₹ in Lacs)

| Fund Name | AUM | Fund Return (FY 2024-25) | Benchmark Return (FY 2024-25) |
|--|------------|--------------------------|-------------------------------|
| Balanced Plus fund (ULIF01013/09/10BLNCDPLFND136) | 191,782.42 | 6.63% | 6.21% |
| Growth Plus fund (ULIF00913/09/10GROWTPLFND136) | 51,244.33 | 5.98% | 5.69% |
| Debt Plus fund (ULIF01115/09/10DEBTPLFUND136) | 30,132.02 | 7.79% | 7.07% |
| Discontinued Policy Fund (ULIF01319/09/11POLDISCFND136) | 79,730.12 | 6.65% | NA |
| Pension growth fund (ULIF01405/11/15PENSGROFND136) | 12,181.08 | 6.10% | 6.05% |
| India Multicap fund (ULIF01816/08/16IMCAPEQFND136) | 487,238.50 | 6.17% | 4.96% |
| Pension Discontinued Policy Fund (ULIF01705/11/15PENSDISFND136) | 4,808.58 | 6.42% | NA |
| Emerging Leaders Equity Fund (ULIF02020/12/17EMLEDEQFND136) | 139,275.96 | 8.24% | 7.48% |
| Pension Balanced Fund (ULIF01505/11/15PENSBALFND136) | 8,045.81 | 7.09% | NA |
| Large Cap Advantage Fund (ULIF02109/06/20LARCPADFND136) | 87,212.29 | 5.36% | 5.37% |
| Midcap Momentum Growth Index Fund (ULIF02218/03/24MIDMIEQFND136)* | 5,708.11 | -5.28% | -3.01% |
| India Manufacturing Fund (ULIF02305/11/24INMFGEQFND136)** | 41,403.72 | -7.98% | -5.37% |
| Multicap Momentum Quality Index Fund (ULIF02410/03/25MLMMQEQFND136)*** | 877.15 | -0.59% | -0.70% |

* Fund Launched on 30-Apr-2024

** Fund Launched on 22-Nov-2024

*** Fund Launched on 24-Mar-2025

The Company does not have real estate and loans in investment portfolio.

Returns generated by Non Unit Linked Funds during the year are given below:

(₹ in Lacs)

| Fund Name | AUM | | Returns on Assets* (%) | |
|---|----------------|----------------|------------------------|----------------|
| | March 31, 2025 | March 31, 2024 | March 31, 2025 | March 31, 2024 |
| Shareholders' Funds | 137,467 | 157,033 | 7.36% | 7.11% |
| Non-Linked Participating Policyholder Funds | 723,174 | 608,938 | 8.23% | 7.75% |
| Non-Linked Non Participating Policyholder Funds | 1,541,177 | 1,380,313 | 7.72% | 7.84% |

*Return are including realised income i.e. without considering the unrealised gains and Losses.

13. Management Responsibility Statement

The management hereby certifies that:

- In the preparation of financial statements, the applicable accounting standards, principles and policies have been followed along with proper explanations relating to material departures, if any;
- The management has adopted accounting policies and applied them consistently and made judgements and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the operating profit and of the profit of the Company for the year;
- The management has taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the applicable provisions of the Insurance Act, 1938 (4 of 1938) (amended by the Insurance Laws (Amendment) Act, 2015)/ Companies Act, 2013 to the extent applicable and as amended from time to time, for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- The management has prepared the financial statements on a going concern basis;
- The management has ensured that an internal audit system commensurate with the size and nature of the business exists and is operating effectively;

14. Payments made to parties in which directors are interested

A schedule of payments which have been made to individuals, firms, companies and organisations in which directors of the Company are interested is annexed herewith.

15. The Company does not have any subsidiaries, associates, joint ventures or any other arrangements.

For **Canara HSBC Life Insurance Company Limited**

K Satyanarayana Raju
Chairman
DIN : 08607009

Debashish Mukherjee
Director
DIN : 08193978

Rabi Narayan Mishra
Director
DIN : 09435887

Anuj Mathur
Managing Director & Chief Executive Officer
DIN : 00584057

Akshay Dhand
Appointed Actuary
IAI : 244

Tarun Rustagi
Chief Financial Officer
ACA : 098275

Vatsala Sameer
Company Secretary &
Compliance Officer
ACS : 14813

Place: Bengaluru
Date: 06.05.2025

Annexure to Management Report

(₹ in Lacs)

| S. No. | Name of the Director | Designation | Entity in which Director is interested | Interested as | Description of Transaction /Payment Made for | FY 2024-25 | FY 2023-24 |
|--------|--|-----------------------------------|--|--|--|------------|------------|
| 1 | Mr. K Satyanarayana Raju | Chairman & Non-Executive Director | Canara Bank | Managing Director & Chief Executive Officer | Commission, Rent, Bank Charges, Benefit Paid and Dividend Paid etc | 41,320.42 | 35,207.59 |
| 2 | Mr. Debashish Mukherjee | Non-Executive Director | | Executive Director | | | |
| 3 | Mr. Ashok Chandra* | Non-Executive Director | | Executive Director | | | |
| 4 | Mr. K. Satyanarayana Raju | Chairman & Non-Executive Director | Can Fin Homes Limited | Director | Commission | 319.38 | 311.44 |
| 5 | Mr. Debashish Mukherjee | Non-Executive Director | | Director | | | |
| 6 | Ms. Geeta Mathur | Independent Director | Info Edge (India) Limited | Director | Recruitment Services | 12.48 | 12.00 |
| 7 | Mr. Debashish Mukherjee | Non-Executive Director | Canara Bank Securities Limited | Director | Brokerage Service | 115.65 | 68.44 |
| 8 | Mr. Edward Charles Lawrence Moncreiffe** | Non-Executive Director | HSBC Insurance (Asia-Pacific) Holdings Limited | Chairman, Chief Executive Officer and Director | Dividend Paid | 494.00 | 1,235.00 |
| 9 | Mr. Gregory T Hingston*** | Additional Non-Executive Director | | Director | | | |
| 10 | Mr Edward Charles Lawrence Moncreiffe** | Non-Executive Director | The Hong Kong and Shanghai Banking Corporation Limited | Executive Committee member | Commission, Bank Charges and Guarantees and Collateral issued | 3,578.65 | - |

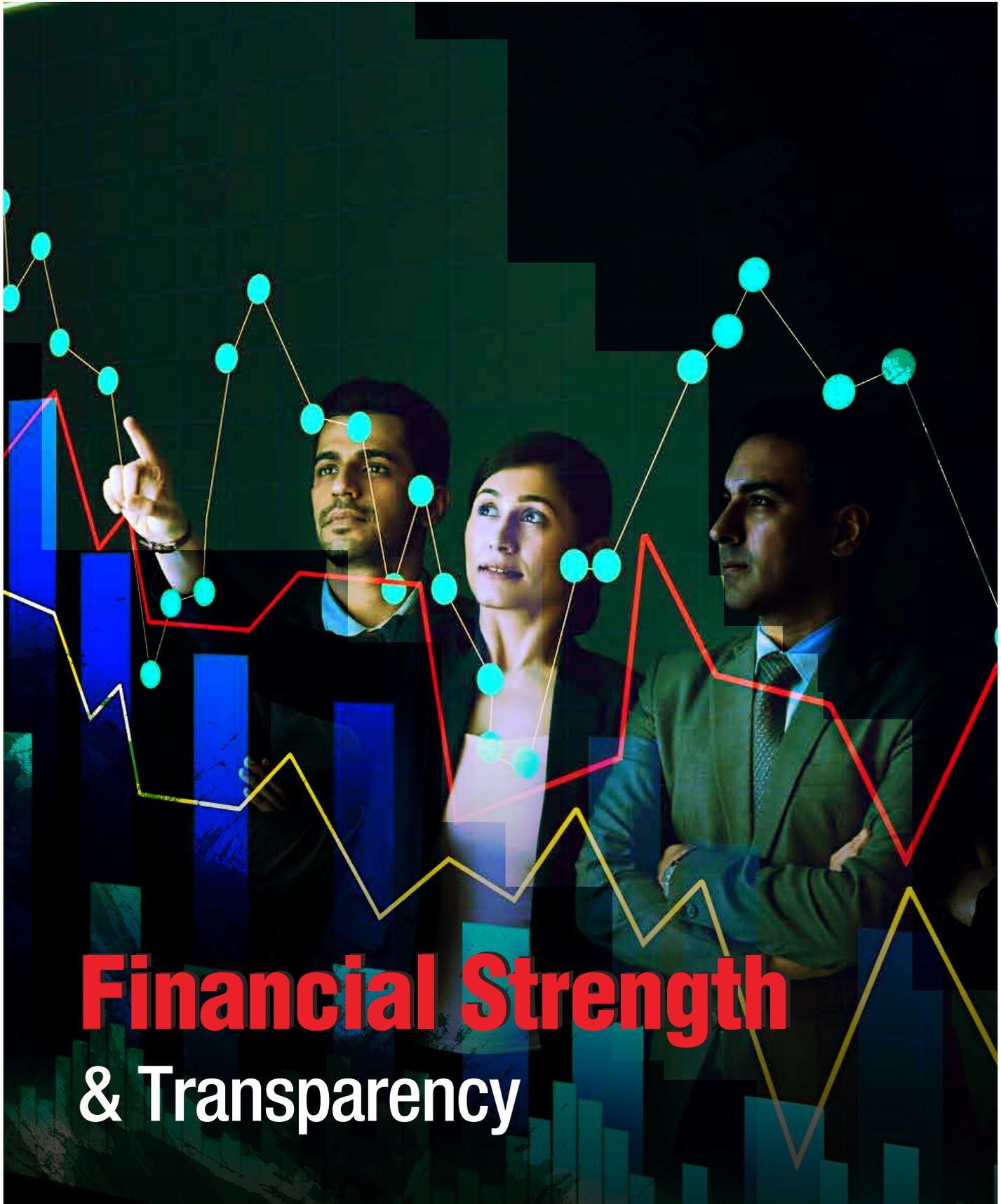
* Mr Ashok Chandra has resigned w.e.f. 16th January, 2025.

** Mr Edward Charles Lawrence Moncreiffe appointed as Director of the Company w.e.f. 27th May, 2024.

*** Mr Gregory T Hingston has resigned w.e.f. 01st May, 2024.



Financials



Financial Strength
& Transparency

Form A-RA
Canara HSBC Life Insurance Company Limited
Registration No. 136; Date of Registration : May 8, 2008

REVENUE ACCOUNT FOR THE YEAR ENDED MARCH 31, 2025

Policyholders' Account (Technical Account)

| Particulars | Schedule Ref. | For the year ended March 31, 2025 | (₹ In Lakhs) For the year ended March 31, 2024 |
|--|---------------|--------------------------------------|--|
| Premiums earned - net | | | |
| (a) Premium | 1 | 802,746 | 712,870 |
| (b) Reinsurance ceded | | (17,722) | (19,606) |
| (c) Reinsurance accepted | | - | - |
| Sub Total | | 785,024 | 693,264 |
| Income from Investments | | | |
| (a) Interest, Dividends and Rent – Gross | | 172,463 | 153,601 |
| (b) Profit on sale/redemption of investments | | 141,069 | 89,225 |
| (c) Loss on sale/ redemption of investments | | (11,061) | (9,502) |
| (d) Transfer/Gain on revaluation/change in fair value* | | (49,342) | 227,764 |
| (e) Amortisation of Premium / Discount on investments | | 22,607 | 20,152 |
| Sub Total | | 275,736 | 481,240 |
| Other Income (Miscellaneous Income) | | 1,637 | 1,066 |
| Contribution from Shareholders' A/c | | - | - |
| (a) Towards Excess Expenses of management (Refer Schedule 16C- Note 41) | | - | - |
| (b) Towards remuneration of MD/ CEO/ WTD/ Other KMPs (Refer Schedule 16C - Note 10) | | 242 | - |
| (c) Others | | - | - |
| Total (A) | | 1,062,639 | 1,175,570 |
| Commission | 2 | 50,712 | 41,112 |
| Operating Expenses related to Insurance Business | 3 | 99,422 | 93,540 |
| Provision for Doubtful debts | | - | 104 |
| Bad debts written off | | - | - |
| Provision for Tax | | - | - |
| Provisions (other than taxation) | | - | - |
| (a) For diminution in the value of investments (Net) | | - | - |
| (b) For Others: Provision for non-standard assets / non-performing assets (Refer Schedule 16C - Note 12) | | (199) | (64) |
| Goods and Service Tax on ULIP charges | | 9,066 | 7,202 |
| Total (B) | | 159,001 | 141,894 |
| Benefits Paid (Net) | 4 | 506,089 | 315,065 |
| Interim & terminal bonus paid | | 2,283 | 1,571 |
| Change in valuation of liability in respect of life policies | | - | - |
| (a) Gross** | | 258,404 | 412,244 |
| (b) Amount ceded in Reinsurance | | 5,684 | (584) |
| (c) Amount accepted in Reinsurance | | - | - |
| (d) Fund Reserve for Linked Policies | | 118,102 | 289,363 |
| (e) Fund for Discontinued Policies | | 4,961 | 8,452 |
| Total (C) | | 895,523 | 1,026,111 |
| Total (B+C) | | 1,054,524 | 1,168,005 |
| Surplus/Deficit (D)=(A)-(B)-(C) | | 8,115 | 7,565 |
| Amount transferred from Shareholders' A/c (Non-technical A/c) (Refer Schedule 16C- Note 25) | | 9,657 | 10,627 |
| Amount Available for Appropriation | | 17,772 | 18,192 |
| Appropriations | | | |
| Transfer to Shareholders' Account (Refer Schedule 16C - Note 25) | | 13,205 | 14,439 |
| Transfer to Other Reserves | | - | - |
| Balance being Funds for Future Appropriations | | 4,567 | 3,753 |
| Total | | 17,772 | 18,192 |

* Represents the deemed realised gain as per norms specified by the Authority.
**Represents Mathematical Reserves after allocation of bonus

The break up of total surplus is as under:

| | | |
|---|---------------|---------------|
| (a) Interim & terminal Bonus Paid: | 2,283 | 1,571 |
| (b) Allocation of Bonus to policyholders: | 10,413 | 9,198 |
| (c) Surplus shown in the Revenue Account: | 17,772 | 18,192 |
| (d) Total Surplus: ((a)+(b)+(c)): | 30,468 | 28,961 |

Significant Accounting Policies and Notes to the Accounts

16

Schedules referred to herein form an integral part of the Policyholders' Revenue Account

As per our report of even date

For Bhatia and Bhatia
Chartered Accountants
(Registration No. 003202N)

For Brahmayya & Co.
Chartered Accountants
(Registration No. 0005135)

For and on behalf of the Board of Directors

CA Rajat Anand
Partner
Membership no. : 536030

CA C.V. Ramana Rao
Partner
Membership no. : 018545

K Satyanarayana Raju
Chairman
DIN : 0867009

Debashish Mukherjee
Director
DIN : 08193978

Rabi Narayan Mishra
Director
DIN : 09435887

Anuj Mathur
Managing Director & Chief Executive Officer
DIN : 00584057

Akshay Dhand
Appointed Actuary
IAI : 244

Tarun Rustagi
Chief Financial Officer
ACA : 098275

Vatsala Sameer
Company Secretary &
Compliance Officer
ACS : 14813

Place : Bengaluru
Date : 06.05.2025

Form A-PL
Canara HSBC Life Insurance Company Limited
Registration No. 136; Date of Registration : May 8, 2008

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2025

Shareholders' Account (Non-technical Account)

| Particulars | Schedule Ref. | ₹ In Lakhs | |
|--|---------------|--------------------------------------|--------------------------------------|
| | | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
| Amount transferred from Policyholders Account (Technical Account) (refer Schedule 16C - Note 25) | | 13,205 | 14,439 |
| Income From Investments | | | |
| (a) Interest, Dividends and Rent – Gross | | 9,179 | 8,840 |
| (b) Profit on sale/redemption of investments | | 382 | 98 |
| (c) (Loss on sale/ redemption of investments) | | (122) | (68) |
| (d) Amortisation of Premium / Discount on investments | | 757 | 778 |
| Other Income | | - | - |
| TOTAL (A) | | 23,401 | 24,087 |
| Expense other than those directly related to the insurance business | 3A | 575 | 622 |
| Contribution to Policyholders' A/c | | | |
| (a) Towards Excess Expenses of Management (refer Schedule 16C - Note 41) | | - | - |
| (b) Towards remuneration of MD/ CEO/ WTD/ Other KMPs (refer Schedule 16C - Note 10) | | 242 | 339 |
| (c) Others | | - | - |
| Interest on subordinated debt | | - | - |
| Expenses towards CSR activities (refer Schedule 16C - Note 40) | | 159 | 145 |
| Penalties | | - | - |
| Bad debts written off | | - | - |
| Amount Transferred to Policyholders' Account (refer Schedule 16C - Note 25) | | 9,657 | 10,627 |
| Provisions (Other than taxation) | | | |
| (a) For diminution in the value of investments (net) | | - | - |
| (b) Provision for doubtful debts | | 177 | - |
| (c) Others: Provision for non-standard assets / non-performing assets (Refer Schedule 16C - Note 12) | | (224) | (33) |
| TOTAL (B) | | 10,586 | 11,700 |
| Profit/ (Loss) before tax | | 12,815 | 12,387 |
| Provision for Taxation (refer Schedule 16C - Note 19) | | 1,117 | 1,056 |
| Profit / (Loss) after tax | | 11,698 | 11,331 |
| APPROPRIATIONS | | | |
| (a) Balance at the beginning of the year | | 34,388 | 27,807 |
| (b) Interim dividend paid | | - | 1,900 |
| (c) Final dividend paid | | 1,900 | 2,850 |
| (d) Transfer to reserves/ other accounts | | - | - |
| Profit/ (Loss) carried forward to the Balance Sheet | | 44,186 | 34,386 |
| Earnings per equity share | | | |
| Weighted average number of equity shares outstanding | | 950,000,000 | 950,000,000 |
| Basic and diluted earnings per equity share (In absolute ₹) (refer Schedule 16C - Note 27) | | 1.23 | 1.19 |
| Face value per equity share (In absolute ₹) | | 10.00 | 10.00 |

Significant Accounting Policies and Notes to the Accounts

16

Schedules referred to herein form an integral part of the shareholders' account

As per our report of even date

For Bhatia and Bhatia
Chartered Accountants
(Registration No. 003202N)

For Brahmayya & Co.
Chartered Accountants
(Registration No. 000513S)

For and on behalf of the Board of Directors

CA Rajat Anand
Partner
Membership no. : 536030

CA C.V. Ramana Rao
Partner
Membership no. : 018545

K Satyanarayana Raju
Chairman
DIN : 08607009

Debashish Mukherjee
Director
DIN : 08193978

Rabi Narayan Mishra
Director
DIN : 09435887

Anuj Mathur
Managing Director & Chief Executive Officer
DIN : 00584057

Akshay Dhand
Appointed Actuary
IAI : 244

Tarun Rustagi
Chief Financial Officer
ACA : 098275

Vatsala Sameer
Company Secretary &
Compliance Officer
ACS : 14813

Place : Bengaluru
Date : 06.05.2025

FORM A-BS
Canara HSBC Life Insurance Company Limited
Registration No. 136; Date of Registration : May 8, 2008

BALANCE SHEET AS AT MARCH 31, 2025

| Particulars | Schedule Ref. | ₹ In Lakhs | |
|---|---------------|----------------------|----------------------|
| | | As at March 31, 2025 | As at March 31, 2024 |
| SOURCES OF FUNDS | | | |
| <i>Shareholders' Funds:</i> | | | |
| Share Capital | 5 & 5A | 95,000 | 95,000 |
| Share Application Money Pending Allotment | | - | - |
| Reserves and Surplus | 6 | 56,686 | 46,888 |
| Credit/(Debit) Fair Value Change Account | | - | - |
| Sub-Total | | 151,686 | 141,888 |
| Borrowings | 7 | - | - |
| <i>Policyholders' Funds:</i> | | | |
| Credit/(Debit) Fair Value Change Account | | 13,208 | 11,096 |
| Policy Liabilities | | 2,236,682 | 1,972,594 |
| <i>Funds for Discontinued Policies</i> | | | |
| (i) Discontinued on account of non-payment of premiums | | 82,936 | 78,666 |
| (ii) Others | | 1,603 | 912 |
| Sub-Total (Funds for Discontinued Policies) | | 84,539 | 79,578 |
| Insurance Reserves | | - | - |
| Provision for Linked Liabilities | | - | - |
| Linked Liabilities | | 1,307,309 | 1,139,593 |
| Add: Credit/(Debit) Fair Value Change Account | | 322,975 | 372,589 |
| Sub-Total (Provision for Linked Liabilities) | | 1,630,284 | 1,512,182 |
| Sub-Total | | 3,964,713 | 3,575,450 |
| <i>Funds for Future Appropriation</i> | | | |
| Linked | | 743 | - |
| Non-Linked (Non-PAR) | | - | - |
| Non-Linked (PAR) | | 68,066 | 64,242 |
| Sub-Total (Funds for Future Appropriation) | | 68,809 | 64,242 |
| Deferred Tax Liabilities (Net) | | - | - |
| TOTAL | | 4,185,208 | 3,781,580 |
| APPLICATION OF FUNDS | | | |
| <i>Investments</i> | | | |
| Shareholders' | 8 | 137,467 | 157,033 |
| Policyholders' | 8A | 2,264,351 | 1,989,251 |
| Assets held to cover linked liabilities | 8B | 1,714,823 | 1,591,760 |
| Loans | 9 | 10,080 | 4,905 |
| Fixed Assets | 10 | 4,630 | 5,625 |
| Deferred Tax Assets (Net) | | - | - |
| <i>Current Assets</i> | | | |
| Cash and Bank Balances | 11 | 61,096 | 42,198 |
| Advances and Other Assets | 12 | 98,981 | 84,311 |
| Sub-Total (A) | | 160,077 | 126,509 |
| <i>Current Liabilities</i> | | | |
| Provisions | 13 | 103,027 | 90,887 |
| | 14 | 3,193 | 2,616 |
| Sub-Total (B) | | 106,220 | 93,503 |
| Net Current Assets (C) = (A - B) | | 53,857 | 33,006 |
| Miscellaneous Expenditure (To The Extent Not Written Off Or Adjusted) | 15 | - | - |
| Debit Balance In Profit And Loss Account (Shareholders' Account) | | - | - |
| Deficit in Revenue Account (Policyholders' account) | | - | - |
| TOTAL | | 4,185,208 | 3,781,580 |

CONTINGENT LIABILITIES (Refer Schedule 16C - Note 1)

| Particulars | ₹ In Lakhs | |
|---|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Partly paid-up investments | 239 | 307 |
| Claims, other than against policies, not acknowledged as debts by the company | - | - |
| Underwriting commitments outstanding (in respect of shares and securities) | - | - |
| Guarantees given by or on behalf of the Company | 55 | 50 |
| Statutory demands/ liabilities in dispute, not provided for | 24,775 | 17,881 |
| Reinsurance obligations to the extent not provided for in accounts | - | - |
| Others | - | - |
| (a) Claims against policies | 6,230 | 5,932 |
| | 31,299 | 24,170 |

Significant Accounting Policies and Notes to the Accounts

Schedules referred to herein form an integral part of the Balance Sheet

As per our report of even date

For Bhatia and Bhatia
Chartered Accountants
(Registration No. 003202N)

For Brahmayya & Co.
Chartered Accountants
(Registration No. 0005135)

For and on behalf of the Board of Directors

CA Rajat Anand
Partner
Membership no. : 536030

CA C.V. Ramana Rao
Partner
Membership no. : 018545

K Satyanarayana Raju
Chairman
DIN : 08607009

Debashish Mukherjee
Director
DIN : 08193978

Rabi Narayan Mishra
Director
DIN : 09435887

Anuj Mathur
Managing Director & Chief Executive Officer
DIN : 00584057

Akshay Dhand
Appointed Actuary
IAI : 244

Tarun Rustagi
Chief Financial Officer
ACA : 098275

Vatsala Sameer
Company Secretary &
Compliance Officer
ACS : 14813

Place : Bengaluru
Date : 06.05.2025

RECEIPTS AND PAYMENTS ACCOUNT (CASH FLOW STATEMENT) FOR THE YEAR ENDED MARCH 31, 2025

| | For the year ended March 31, 2025 | (₹ In Lakhs) For the year ended March 31, 2024 |
|---|--------------------------------------|--|
| I Cash flows from operating activities | | |
| Premium received from policyholders, including advance receipts | 799,749 | 704,712 |
| Other receipts | 1,073 | 780 |
| Payments to the re-insurers, net of commissions and claims | (2,465) | (8,589) |
| Payments to co-insurers, net of claims recovery | - | - |
| Payments of claims | (524,365) | (322,709) |
| Payments of commission and brokerage | (50,377) | (42,462) |
| Payments of other operating expenses (refer note 1) | (92,789) | (91,050) |
| Preliminary and pre-operative expenses | - | - |
| Deposits, advances and staff loans | (952) | (618) |
| Income taxes paid (Net) | (1,098) | (1,119) |
| Goods and Service Tax (GST) paid | (7,994) | (7,934) |
| Other payments | - | - |
| Cash flows before extraordinary items | <u>120,782</u> | <u>231,011</u> |
| Cash flow from extraordinary operations | - | - |
| Net cash flow from / (used in) Operating Activities | <u>120,782</u> | <u>231,011</u> |
| II Cash flows from investing activities | | |
| Purchase of Fixed Assets | (1,155) | (2,770) |
| Proceeds from sale of Fixed Assets | 28 | 50 |
| Purchase of Investments | (1,476,682) | (1,105,650) |
| Loans disbursed | - | - |
| Loans against policies | (4,778) | (2,562) |
| Sale of Investments | 1,216,060 | 726,994 |
| Repayments received | - | - |
| Rents/Interests/Dividends received | 181,945 | 164,501 |
| Investments in money market instruments and in liquid mutual funds (Net) (refer note 2) | 13,135 | 14,963 |
| Expenses related to investments | - | - |
| Net cash flow from / (used in) Investing Activities | <u>(71,447)</u> | <u>(204,474)</u> |
| III Cash flows from financing activities | | |
| Proceeds from issuance of share capital | - | - |
| Proceeds from borrowing | - | - |
| Repayments of borrowing | - | - |
| Dividends paid | (1,900) | (4,750) |
| Net cash flow from / (used in) Financing Activities | <u>(1,900)</u> | <u>(4,750)</u> |
| IV Effect of foreign exchange rates on cash and cash equivalents, net | | |
| | - | - |
| Net increase / (decrease) in cash and cash equivalents | 47,435 | 21,787 |
| Cash and cash equivalents at beginning of the year | 139,719 | 117,932 |
| Cash and cash equivalents at the end of the year | <u>187,154</u> | <u>139,719</u> |
| Break up as follows : | | |
| Cash (Including Cheques, Drafts and Stamps) | 3,955 | 6,040 |
| Balances with Banks | 57,141 | 36,158 |
| Fixed Deposit (less than 3 months) | - | - |
| Money Market Instruments | 126,058 | 97,521 |
| | <u>187,154</u> | <u>139,719</u> |

Notes:

- 1) Includes amount paid towards Corporate Social Responsibility expenditure ₹ 159 lakhs (previous year ₹ 145 lakhs)
- 2) Net investment in money market instrument includes movement in net current assets

The above Receipts and payments account has been prepared as prescribed by Insurance Regulatory and Development Authority (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular issued by IRDAI in May 2024 under the "Direct method" in accordance with Accounting Standard 3 Cash Flow Statements.

For Bhatia and Bhatia
Chartered Accountants
(Registration No. 003202N)

For Brahmayya & Co.
Chartered Accountants
(Registration No. 0005135)

For and on behalf of the Board of Directors

CA Rajat Anand
Partner
Membership no. : 536030

CA C.V. Ramana Rao
Partner
Membership no. : 018545

K Satyanarayana Raju
Chairman
DIN : 08607009

Debashish Mukherjee
Director
DIN : 08193978

Rabi Narayan Mishra
Director
DIN : 09435887

Anuj Mathur
Managing Director & Chief Executive Officer
DIN : 00584057

Akshay Dhand
Appointed Actuary
IAI : 244

Tarun Rustagi
Chief Financial Officer
ACA : 098275

Vatsala Sameer
Company Secretary &
Compliance Officer
ACS : 14813

Place : Bengaluru
Date : 06.05.2025

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 1

PREMIUM (NET OF GOODS AND SERVICES TAX)

| Particulars | (₹ In Lakhs) | |
|----------------------|--------------------------------------|--------------------------------------|
| | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
| First year premiums | 217,372 | 169,387 |
| Renewal premiums | 490,593 | 422,762 |
| Single premiums | 94,781 | 120,721 |
| Total Premium | 802,746 | 712,870 |

Premium Income from business written :

| | | |
|----------------------|----------------|----------------|
| In India | 802,746 | 712,870 |
| Outside India | - | - |
| Total Premium | 802,746 | 712,870 |

Note: For accounting policy, refer schedule 16B - Note 3(a)

SCHEDULE- 2

COMMISSION EXPENSES

| Particulars | (₹ In Lakhs) | |
|---|--------------------------------------|--------------------------------------|
| | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
| Commission | | |
| Direct - First year premiums | 32,905 | 26,128 |
| - Renewal premiums | 14,558 | 13,150 |
| - Single premiums | 3,249 | 1,834 |
| Gross Commission | 50,712 | 41,112 |
| Add : Commission on Re-insurance Accepted | - | - |
| Less : Commission on Re-insurance Ceded | - | - |
| Net Commission | 50,712 | 41,112 |

Channel wise break up of Commission (Excluding Reinsurance Commission):

| | | |
|----------------------------------|---------------|---------------|
| Individual agents | 51 | 83 |
| Corporate Agents - Banks/FII/HFC | 48,048 | 40,425 |
| Corporate Agents - Others | (61) | (65) |
| Brokers | 2,676 | 672 |
| Micro Agents | - | - |
| Direct Business - Online | - | - |
| Direct Business - Others | - | - |
| Common Service Centre (CSC) | - | - |
| Web Aggregators | (2) | (3) |
| IMF | - | - |
| Point of Sales (Direct) | - | - |
| Others | - | - |
| Total | 50,712 | 41,112 |

Commission (Excluding Reinsurance) Business written :

| | | |
|---------------|--------|--------|
| In India | 50,712 | 41,112 |
| Outside India | - | - |

Note: For accounting policy, refer schedule 16B - Note 6

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 3

OPERATING EXPENSES RELATED TO INSURANCE BUSINESS

| Particulars | (₹ In Lakhs) | |
|---|--------------------------------------|--------------------------------------|
| | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
| Employees' remuneration and welfare benefits | 63,748 | 58,267 |
| Travel, conveyance and vehicle running expenses | 2,154 | 2,169 |
| Training expenses | 3,475 | 1,054 |
| Rents, rates and taxes | 1,865 | 1,254 |
| Repairs | 405 | 399 |
| Printing and stationery | 354 | 303 |
| Communication expenses | 2,177 | 5,066 |
| Legal and professional charges | 2,501 | 2,246 |
| Medical fees | 537 | 629 |
| Auditors' fees, expenses etc | | |
| a) as auditor* | 52 | 53 |
| b) as adviser or in any other capacity, in respect of | | |
| (i) Taxation matters | 4 | 4 |
| (ii) Insurance matters | - | - |
| (iii) Management services; and | - | - |
| c) in any other capacity | 9 | 9 |
| Advertisement and publicity | 2,565 | 3,923 |
| Interest and bank charges | 812 | 867 |
| Depreciation | 2,176 | 2,269 |
| Brand/Trade Mark usage fee/charges | - | - |
| Business Development and Sales Promotion Expenses | 4,752 | 3,546 |
| Stamp duty on policies | 840 | 768 |
| Information technology expenses | 8,370 | 7,894 |
| Goods and Services Tax (GST) | 755 | 785 |
| Others | 1,871 | 2,035 |
| TOTAL | 99,422 | 93,540 |
| Operating Expenses Related to Insurance Business | | |
| In India | 99,422 | 93,540 |
| Outside India | - | - |

* Includes out of pocket reimbursements

SCHEDULE – 3A

EXPENSE OTHER THAN THOSE DIRECTLY RELATED TO THE INSURANCE BUSINESS

| Particulars | (₹ In Lakhs) | |
|--|--------------------------------------|--------------------------------------|
| | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
| Employees' remuneration and welfare benefits | 28 | 42 |
| Legal and professional charges | 1 | 1 |
| Interest and bank charges | 7 | 8 |
| Others | 539 | 571 |
| TOTAL | 575 | 622 |

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 4

BENEFITS PAID [NET]

| Particulars | For the year ended March 31, 2025 | (₹ In Lakhs) For the year ended March 31, 2024 |
|---------------------------------|--------------------------------------|--|
| Insurance Claims | | |
| (a) Claims by Death | 56,149 | 46,201 |
| (b) Claims by Maturity | 45,221 | 25,871 |
| (c) Annuities/Pensions payment | 5,891 | 6,186 |
| (d) Periodical Benefit | 3,182 | 5,081 |
| (e) Health | 9 | 77 |
| (f) Surrenders | 150,255 | 157,134 |
| (g) Other benefits | | |
| (i) Withdrawals | 261,043 | 85,938 |
| Benefits Paid (Gross) | | |
| In India | 521,750 | 326,488 |
| Outside India | - | - |
| (Amount ceded in reinsurance): | | |
| (a) Claims by Death | (15,659) | (11,423) |
| (b) Claims by Maturity | - | - |
| (c) Annuities/Pensions payment | - | - |
| (d) Periodical Benefit | - | - |
| (e) Health | (2) | - |
| (f) Other benefits | - | - |
| Amount accepted in reinsurance: | | |
| (a) Claims by Death | - | - |
| (b) Claims by Maturity | - | - |
| (c) Annuities/Pensions payment | - | - |
| (d) Periodical Benefit | - | - |
| (e) Health | - | - |
| (f) Other benefits | - | - |
| TOTAL | 506,089 | 315,065 |
| Benefits paid (Net) | | |
| In India | 506,089 | 315,065 |
| Outside India | - | - |
| | 506,089 | 315,065 |

Note: For accounting policy, refer schedule 16B - Note 5

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 5

SHARE CAPITAL

| Particulars | (₹ In Lakhs) | |
|---|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Authorised Capital | | |
| 1,200,000,000 (Previous Year 1,200,000,000) Equity shares of ₹ 10 each | 120,000 | 120,000 |
| Preference Shares | - | - |
| Issued Capital | | |
| 950,000,000 (Previous Year 950,000,000) Equity shares of ₹ 10 each | 95,000 | 95,000 |
| Preference Shares | - | - |
| Subscribed Capital | | |
| 950,000,000 (Previous Year 950,000,000) Equity shares of ₹ 10 each | 95,000 | 95,000 |
| Preference Shares | - | - |
| Called up Capital | | |
| 950,000,000 (Previous Year 950,000,000) Equity shares of ₹ 10 each | 95,000 | 95,000 |
| Less: Calls unpaid | - | - |
| Add : Shares forfeited (Amount originally paid up) | - | - |
| Less: Par value of Equity Shares bought back | - | - |
| Less: Preliminary expenses | - | - |
| Expenses including commission or brokerage on Underwriting or subscription of shares | - | - |
| Preference Shares | - | - |
| TOTAL | 95,000 | 95,000 |

Notes:

Of the above 484,500,000 equity shares (previous year 484,500,000 equity shares) of ₹ 10 each are held by Canara Bank and its nominees, being the holding Company.

SCHEDULE – 5A

PATTERN OF SHAREHOLDING
[As certified by the Management]

| Shareholder | As at March 31, 2025 | | As at March 31, 2024 | |
|--------------|----------------------|--------------|----------------------|--------------|
| | Number of Shares | % of Holding | Number of Shares | % of Holding |
| Promoters | | | | |
| - Indian | 484,500,000 | 51% | 484,500,000 | 51% |
| - Foreign | 247,000,000 | 26% | 247,000,000 | 26% |
| Investors | | | | |
| - Indian | 218,500,000 | 23% | 218,500,000 | 23% |
| - Foreign | - | - | - | - |
| Others | | | | |
| - Indian | - | - | - | - |
| - Foreign | - | - | - | - |
| TOTAL | 950,000,000 | 100% | 950,000,000 | 100% |

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 6

RESERVES AND SURPLUS

| Particulars | (₹ In Lakhs) | |
|---|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Capital Reserve | - | - |
| Capital Redemption Reserve | - | - |
| Share Premium | 12,500 | 12,500 |
| Revaluation Reserve | - | - |
| General Reserves | - | - |
| Less: Amount utilized for Buy-back of Shares | - | - |
| Less: Amount utilized for issue of Bonus shares | - | - |
| Catastrophe Reserve | - | - |
| Other Reserves | - | - |
| Balance of profit in Profit and Loss Account | 44,186 | 34,388 |
| TOTAL | 56,686 | 46,888 |

SCHEDULE - 7

BORROWINGS

| Particulars | (₹ In Lakhs) | |
|-----------------------------|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Debentures/ Bonds | - | - |
| From Banks | - | - |
| From Financial Institutions | - | - |
| From Others | - | - |
| TOTAL | - | - |

Disclosure for Secured Borrowings

| Source/ Instrument | Amount Borrowed | Amount of Security | Nature of Security |
|--------------------|-----------------|--------------------|--------------------|
| | NIL | | |

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE - 8

INVESTMENTS- SHAREHOLDERS

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| LONG TERM INVESTMENTS | | |
| 1. Government Securities & Government Guaranteed Bonds including Treasury Bills | 15,028 | 35,426 |
| 2. Other Approved Securities | 47,791 | 45,861 |
| 3. Other Investments (Other Approved Investments) | | |
| (a) Shares | | |
| (aa) Equity | - | - |
| (bb) Preference | - | - |
| (b) Mutual Funds | - | - |
| (c) Derivative Instruments | - | - |
| (d) Debentures/ Bonds | 27,568 | 25,991 |
| (e) Other Securities | - | - |
| (f) Subsidiaries | - | - |
| (g) Investment Properties-Real Estate | - | - |
| 4. Investments in Infrastructure and Housing Sector | | |
| (a) Debentures/Bonds | 24,843 | 27,510 |
| 5. Other than Approved Investments (Other Investments) | | |
| (a) Debentures/Bonds | - | 2,493 |
| (b) Equity | 660 | - |
| Sub Total | 115,890 | 137,281 |
| SHORT TERM INVESTMENTS | | |
| 1. Government Securities & Government Guaranteed Bonds including Treasury Bills | - | 100 |
| 2. Other Approved Securities | - | - |
| 3. Other Investments (Other Approved Investments) | | |
| (a) Shares | | |
| (aa) Equity | - | - |
| (bb) Preference | - | - |
| (b) Mutual Funds | - | - |
| (c) Derivative Instruments | - | - |
| (d) Debentures / Bonds | 2,500 | 3,002 |
| (e) Other Securities | | |
| Reverse Repo / Tri Party Repo Investments | 4,229 | 5,808 |
| Certificate of Deposits | 2,444 | 4,452 |
| Commercial Papers | 4,912 | 2,490 |
| (f) Subsidiaries | - | - |
| (g) Investment Properties-Real Estate | - | - |
| 4. Investments in Infrastructure and Housing Sector | | |
| (a) Debentures/ Bonds | 7,492 | 3,900 |
| 5. Other than Approved Investments (Other Investments) | - | - |
| Sub Total | 21,577 | 19,752 |
| Grand Total | 137,467 | 157,033 |
| Aggregate amount of Investments other than listed equity securities and derivative instruments | 137,467 | 157,033 |
| Aggregate market value of Investments other than listed equity securities and derivative instruments | 138,005 | 155,336 |

Notes:

Particulars

| | As at March 31, 2025 | As at March 31, 2024 |
|--|----------------------|----------------------|
| 1) Investments in Subsidiary, Holding Company, Joint Venture & Associates at cost | - | - |
| 2) Investments made out of Catastrophe reserve is ₹ Nil (Previous Year ₹ Nil) | | |
| 3) Investments maturing within twelve months from balance sheet date and investments made with the specific intention to dispose of within twelve months from balance sheet date has been classified as short-term investments | | |
| 4) Reduction in Market value of Debt securities (if any) represents market conditions and not a permanent diminution in the value of investments | | |
| 5) Refer Schedule 16B - Note 8 for accounting policy | | |
| 6) Refer Schedule 16C - Note 12 for provision for non performing assets | | |

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE - 8A

INVESTMENTS- POLICYHOLDERS

| Particulars | ₹ In Lakhs | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| LONG TERM INVESTMENTS | | |
| 1. Government Securities & Government Guaranteed Bonds including Treasury Bills | 750,745 | 613,337 |
| 2. Other Approved Securities | 680,218 | 597,866 |
| 3. Other Investments (Other Approved Investments) | | |
| (a) Shares | | |
| (aa) Equity* | 47,039 | 21,722 |
| (bb) Preference | - | - |
| (b) Mutual Funds | - | - |
| (c) Derivative Instruments | - | - |
| (d) Debentures/ Bonds | 264,272 | 309,204 |
| (e) Other Securities | - | - |
| (f) Subsidiaries | - | - |
| (g) Investment Properties-Real Estate** | - | 2,315 |
| 4. Investments in Infrastructure and Housing Sector | | |
| (a) Equity | 3,596 | 3,260 |
| (b) Debentures/Bonds | 364,372 | 340,381 |
| (c) Infrastructure Investment Trusts (InvIT) | 1,589 | 1,980 |
| 5. Other than Approved Investments (Other Investments) | | |
| (a) Equity | 1,450 | 409 |
| (b) Debentures/Bonds | - | 9,398 |
| (c) Passively Managed Equity ETF | 539 | - |
| Sub Total | 2,113,820 | 1,899,872 |
| SHORT TERM INVESTMENTS | | |
| 1. Government Securities & Government Guaranteed Bonds including Treasury Bills | 5,416 | 600 |
| 2. Other Approved Securities | 7,414 | 1,001 |
| 3. Other Investments (Other Approved Investments) | | |
| (a) Shares | | |
| (aa) Equity | - | - |
| (bb) Preference | - | - |
| (b) Mutual Funds | - | - |
| (c) Derivative Instruments | - | - |
| (d) Debentures / Bonds | 44,960 | 9,965 |
| (e) Other Securities | | |
| Reverse Repo / Tri Party Repo Investments | 70,463 | 62,004 |
| Commercial Papers | 4,854 | - |
| (f) Subsidiaries | - | - |
| (g) Investment Properties-Real Estate | - | - |
| 4. Investments in Infrastructure and Housing Sector | | |
| (a) Debentures/ Bonds | 14,424 | 15,809 |
| 5. Other than Approved Investments (Other Investments) | | |
| (a) Debentures/ Bonds | 3,000 | - |
| Sub Total | 150,531 | 89,379 |
| Grand Total | 2,264,351 | 1,989,251 |
| Aggregate amount of Investments other than listed equity securities and derivative instruments | 2,217,431 | 1,963,860 |
| Aggregate market value of Investments other than listed equity securities and derivative instruments | 2,264,873 | 1,967,916 |

Notes:

Particulars

| | As at March 31, 2025 | As at March 31, 2024 |
|--|----------------------|----------------------|
| 1) Investments in Subsidiary, Holding Company, Joint Venture & Associates at Cost | - | - |
| 2) Investments made out of Catastrophe reserve is ₹ Nil (Previous Year ₹ Nil) | - | - |
| 3) Investments maturing within twelve months from balance sheet date and investments made with the specific intention to dispose of within twelve months from balance sheet date has been classified as short-term investments | - | - |
| 4) Reduction in Market value of Debt securities (if any) represents market conditions and not a permanent diminution in the value of investments | - | - |
| 5) Refer Schedule 16B - Note 8 for accounting policy | - | - |
| *Includes Investment in additional Tier 1 (AT1) Bonds rated AA+ amounting ₹ 5,165 (in Lakhs) (Previous Year ₹ Nil (in Lakhs)) | - | - |
| **Investment Properties-Real Estate represents investment in "Real Estate Investment Trusts (REITs)" of amount ₹ Nil (in Lakhs) (Previous Year ₹ 2,315 (in Lakhs)). | - | - |

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE - 8B

ASSETS HELD TO COVER LINKED LIABILITIES

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| LONG TERM INVESTMENTS | | |
| 1. Government Securities & Government Guaranteed Bonds including Treasury Bills | 118,020 | 120,385 |
| 2. Other Approved Securities | 24,151 | 18,851 |
| 3. Other Investments (Other Approved Investments) | | |
| (a) Shares | | |
| (aa) Equity | 1,040,163 | 970,931 |
| (bb) Preference | - | - |
| (b) Mutual Funds | - | - |
| (c) Derivative Instruments | - | - |
| (d) Debentures/ Bonds | 32,367 | 19,346 |
| (e) Other Securities | | |
| Passively Managed Equity ETF | 47,127 | - |
| (f) Subsidiaries | - | - |
| (g) Investment Properties-Real Estate | - | - |
| 4. Investments in Infrastructure and Housing Sector | | |
| (a) Equity | 127,777 | 95,898 |
| (b) Debentures/Bonds | 62,417 | 57,385 |
| 5. Other than Approved Investments (Other Investments) | | |
| (a) Equity | 76,652 | 70,412 |
| (b) Passively Managed Equity ETF | 415 | 58,044 |
| (c) Debentures/ Bonds | - | 2,191 |
| Sub Total | 1,529,089 | 1,413,443 |
| SHORT TERM INVESTMENTS | | |
| 1. Government Securities & Government Guaranteed Bonds including Treasury Bills | 64,452 | 73,503 |
| 2. Other Approved Securities | 11,910 | 6,028 |
| 3. Other Investments (Other Approved Investments) | | |
| (a) Shares | | |
| (aa) Equity | - | - |
| (bb) Preference | - | - |
| (b) Mutual Funds | - | - |
| (c) Derivative Instruments | - | - |
| (d) Debentures / Bonds | 1,499 | 8,023 |
| (e) Other Securities | | |
| Reverse Repo / Tri Party Repo Investments | 51,356 | 29,620 |
| Certificate of Deposits | 11,837 | 8,527 |
| Commercial Papers | 8,682 | 11,130 |
| (f) Subsidiaries | - | - |
| (g) Investment Properties-Real Estate | - | - |
| 4. Investments in Infrastructure and Housing Sector | | |
| (a) Debentures/ Bonds | 7,513 | 15,041 |
| 5. Other than Approved Investments (Other Investments) | - | - |
| 6. Other Current Assets (Net) | 28,485 | 26,445 |
| Sub Total | 185,734 | 178,317 |
| Grand Total | 1,714,823 | 1,591,760 |
| Aggregate amount of Investments other than listed equity securities and derivative instruments | 470,231 | 454,519 |
| Aggregate market value of Investments other than listed equity securities and derivative instruments | 470,231 | 454,519 |

Notes:

| Particulars | As at March 31, 2025 | As at March 31, 2024 |
|---|----------------------|----------------------|
| 1) Investments in Subsidiary, Holding Company, Joint Venture & Associates at cost | - | - |
| 2) Investments made out of Catastrophe reserve is ₹ Nil (Previous Year ₹ Nil) | | |
| 3) Investments maturing within twelve months from balance sheet date and investments made with the specific intention to dispose of within twelve months from balance sheet date has been classified as short-term investments. | | |
| 4) Refer Schedule 16B - Note 8 for accounting policy | | |
| 5) Refer Schedule 16C - Note 12 for provision for non performing assets | | |

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

DISCLOSURE FOR SCHEDULES 8, 8A & 8B

Aggregate value of Investments other than Listed Equity Securities and Derivative Instruments

| Particulars | Shareholders | | Policyholders | | Assets held to cover Linked Liabilities | | Total | |
|--------------------------------|----------------------|----------------------|----------------------|----------------------|---|----------------------|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 | As at March 31, 2025 | As at March 31, 2024 | As at March 31, 2025 | As at March 31, 2024 | As at March 31, 2025 | As at March 31, 2024 |
| Long term Investments: | | | | | | | | |
| Book value | 115,890 | 137,281 | 2,066,900 | 1,874,481 | 284,497 | 276,202 | 2,467,287 | 2,287,964 |
| Market Value | 116,468 | 135,580 | 2,114,117 | 1,878,530 | 284,497 | 276,202 | 2,515,082 | 2,290,312 |
| Short term Investments: | | | | | | | | |
| Book value | 21,577 | 19,752 | 150,531 | 89,379 | 185,734 | 178,317 | 357,842 | 287,448 |
| Market Value | 21,537 | 19,756 | 150,756 | 89,386 | 185,734 | 178,317 | 358,027 | 287,459 |

Note: Market Value in respect of Shareholders and Policyholders investments is arrived as per the guidelines prescribed for linked business investments under IRDAI (Actuarial, Finance and Investment Functions of Insurers Regulations) 2024.

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE - 9

LOANS

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| SECURITY-WISE CLASSIFICATION | | |
| <i>Secured</i> | | |
| (a) On mortgage of property | | |
| (aa) In India | - | - |
| (bb) Outside India | - | - |
| (b) On Shares, Bonds, Govt. Securities, etc | - | - |
| (c) Loans against policies | 10,080 | 4,905 |
| (d) Others | - | - |
| <i>Unsecured</i> | | |
| TOTAL | 10,080 | 4,905 |
| BORROWER-WISE CLASSIFICATION | | |
| (a) Central and State Governments | - | - |
| (b) Banks and Financial Institutions | - | - |
| (c) Subsidiaries | - | - |
| (d) Companies | - | - |
| (e) Loans against policies | 10,080 | 4,905 |
| (f) Others | - | - |
| TOTAL | 10,080 | 4,905 |
| PERFORMANCE-WISE CLASSIFICATION | | |
| (a) Loans classified as standard | | |
| (aa) In India | 10,080 | 4,905 |
| (bb) Outside India | - | - |
| (b) Non-standard loans less provisions | | |
| (aa) In India | - | - |
| (bb) Outside India | - | - |
| TOTAL | 10,080 | 4,905 |
| MATURITY-WISE CLASSIFICATION | | |
| (a) Short Term | - | - |
| (b) Long Term | 10,080 | 4,905 |
| TOTAL | 10,080 | 4,905 |
| Provisions against Non-performing Loans | | |
| Non-Performing Loans | Loan Amount | Provision |
| Sub-standard | - | - |
| Doubtful | - | - |
| Loss | - | - |
| Total | - | - |

Notes:

- 1) Short term loans include those which have residual maturity within 12 months from the date of Balance Sheet. Long term loans are the loans other than short term loans.
- 2) For accounting policy, refer schedule 16B - Note 8(e)

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

Schedule-10

FIXED ASSETS

| Description | Gross Block | | | Depreciation | | | Net block | | |
|---|----------------------|--------------|--------------|----------------------|----------------------|--------------|-----------------------|----------------------|----------------------|
| | As at April 01, 2024 | Additions | Deductions | As at March 31, 2025 | As at April 01, 2024 | For the Year | On sale / adjustments | As at March 31, 2025 | As at March 31, 2024 |
| Goodwill | - | - | - | - | - | - | - | - | - |
| Intangibles (Software) | 14,320 | 551 | - | 14,871 | 11,858 | 1,023 | - | 1,990 | 2,462 |
| Land-Freehold | - | - | - | - | - | - | - | - | - |
| Leasehold improvements | 1,352 | 84 | 73 | 1,363 | 894 | 207 | 73 | 335 | 458 |
| Buildings | - | - | - | - | - | - | - | - | - |
| Furniture and Fittings | 516 | 46 | 68 | 494 | 328 | 42 | 64 | 188 | 188 |
| Information Technology Equipment | 6,928 | 212 | 913 | 6,227 | 4,731 | 851 | 911 | 1,556 | 2,197 |
| Vehicles | 59 | - | - | 59 | 59 | - | - | - | - |
| Office equipment | 368 | 66 | 26 | 408 | 261 | 47 | 26 | 126 | 107 |
| Others (Communication Equipment) | 115 | 23 | 12 | 126 | 105 | 6 | 12 | 27 | 10 |
| Total | 23,658 | 982 | 1,092 | 23,548 | 18,236 | 2,176 | 1,086 | 4,222 | 5,422 |
| Capital Work in progress (including capital advances) | 203 | 692 | 487 | 408 | - | - | - | 408 | 203 |
| Grand Total | 23,861 | 1,674 | 1,579 | 23,956 | 18,236 | 2,176 | 1,086 | 4,630 | 5,625 |
| Previous year | 22,527 | 5,094 | 3,760 | 23,861 | 17,253 | 2,269 | 1,286 | 5,625 | 5,274 |

Note: For accounting policy, refer schedule 16B - Note 9

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE- 11

CASH AND BANK BALANCES

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Cash (including cheques,drafts and stamps) | 3,955 | 6,040 |
| Bank Balances | | |
| (a) Deposit Accounts | | |
| (aa) Short-term (due within 12 month of the date of balance sheet) | - | - |
| (bb) Others | - | - |
| (b) Current Accounts | 57,141 | 36,158 |
| (c) Others | - | - |
| Money at Call and Short Notice | | |
| (a) With Banks | - | - |
| (b) With other Institutions | - | - |
| Others | - | - |
| TOTAL | 61,096 | 42,198 |

Balances with non-scheduled banks are Nil

CASH AND BANK BALANCES

| | | |
|---------------|---------------|---------------|
| In India | 61,096 | 42,198 |
| Outside India | - | - |
| TOTAL | 61,096 | 42,198 |

Note: Cheques on hand amount to ₹ 3,839 Lakhs (Previous year ₹ 5,751 Lakhs)

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 12

ADVANCES AND OTHER ASSETS

| Particulars | (₹ In Lakhs) | |
|---|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| ADVANCES | | |
| Reserve deposits with ceding companies | - | - |
| Application money for investments | - | - |
| Prepayments | 1,870 | 1,459 |
| Advances to Directors/Officers | - | - |
| Advance tax paid and taxes deducted at source (Net of provision for taxation) | 106 | 125 |
| Goods and Service Tax Credit | 2,542 | 2,962 |
| Others (includes vendor and travel advances) - Gross | 1,041 | 874 |
| Less: Provision for Doubtful Balances | <u>(185)</u> | <u>(105)</u> |
| Net | 856 | 769 |
| TOTAL (A) | <u>5,374</u> | <u>5,315</u> |
| OTHER ASSETS | | |
| Income accrued on investments | 48,473 | 42,645 |
| Outstanding Premiums | 27,540 | 23,891 |
| Agents' Balances | 199 | 114 |
| Less: Provision for Doubtful Balances | <u>(199)</u> | <u>(113)</u> |
| Net | - | 1 |
| Foreign Agencies' Balances | - | - |
| Due from other entities carrying on insurance business (including reinsurers) | 5,210 | 4,100 |
| Due from subsidiaries/ holding company | - | - |
| Investments held for Unclaimed Amount of Policyholders | 1,103 | 1,826 |
| Interest on investments held for Unclaimed Amount of Policyholders | 71 | 25 |
| Total Unclaimed Assets (refer note 1) | <u>1,174</u> | <u>1,851</u> |
| Others | - | - |
| Refundable Security Deposits (Gross) | 1,803 | 1,429 |
| Less: Provision for Doubtful Balances | <u>(52)</u> | <u>(40)</u> |
| Net | 1,751 | 1,389 |
| Derivative margin receivable (refer note 2) | - | - |
| Derivative Asset | 4,149 | 2,702 |
| Redemption Receivable against investments (refer note 3) | 8,610 | 8,834 |
| Less : Provision for non-standard assets / non performing assets | <u>(8,610)</u> | <u>(8,834)</u> |
| Net | - | - |
| Trade Receivable | 3,085 | 457 |
| Dividend Receivable | 2 | - |
| Others misc. | 2,223 | 1,960 |
| TOTAL (B) | <u>93,607</u> | <u>78,996</u> |
| TOTAL (A+B) | <u>98,981</u> | <u>84,311</u> |

Notes:

- 1) Refer Schedule 16C - Note 37 for Unclaimed Amount of Policyholders
- 2) Refer Schedule 16C - Note 18 for nature & terms of derivative contracts
- 3) Refer Schedule 16C - Note 12 for provision for non performing assets

Canara HSBC Life Insurance Company Limited
Schedules forming part of the Financial Statements for the year ended March 31, 2025

SCHEDULE – 13

CURRENT LIABILITIES

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Agents' Balances | 2,850 | 2,430 |
| Balances due to other insurance companies | 5,810 | 5,104 |
| Deposits held on re-insurance ceded | - | - |
| Premium received in advance | 301 | 313 |
| Unallocated premium | 7,543 | 6,072 |
| Sundry creditors | 11 | 85 |
| Due to subsidiaries/ holding company | - | - |
| Claims Outstanding | 15,166 | 14,821 |
| Annuities Due | - | - |
| Due to Officers/ Directors | - | - |
| Unclaimed Amount of Policyholders | 1,103 | 1,826 |
| Income accrued on Unclaimed amounts | 71 | 25 |
| Total Unclaimed Liability (refer note 1) | 1,174 | 1,851 |
| Interest payable on debentures/ bonds | - | - |
| Goods and Service tax Liabilities | 5,221 | 4,457 |
| Others: | | |
| Due to policyholders' funds | 19,771 | 14,303 |
| Premium/ proposal deposits to be refunded | 1,818 | 2,625 |
| Payable for Investments Purchased | 8,157 | 9,659 |
| Derivative margin payable | 3,428 | 2,131 |
| Accrual for expenses | 29,544 | 25,040 |
| Others (includes statutory dues payable and payables to employees) | 2,233 | 1,996 |
| TOTAL | 103,027 | 90,887 |

Details of Unclaimed Amounts and Investment Income thereon

| Particulars | (₹ In Lakhs) | |
|---|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Opening Balance as at April 01, 2024 | 1,851 | 579 |
| Add: Amount transferred to unclaimed amount | 399 | 5,392 |
| Add: Cheques issued out of the unclaimed amount but not encashed by the policyholders | - | - |
| Add: Investment Income on Unclaimed Fund | 66 | 102 |
| Less: Amount of claims paid during the year | 1,142 | 4,179 |
| Less: Amount transferred to SCWF during the year (net of claims paid in respect of amounts transferred earlier) | - | 43 |
| Closing Balance of Unclaimed Amount as at March 31, 2025 | 1,174 | 1,851 |

Notes:

1) Refer Schedule 16C - Note 37 for Unclaimed Amount of Policyholders

SCHEDULE – 14

PROVISIONS

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| For Taxation (less advance tax and taxes deducted at source) | - | - |
| For Employee Benefits (refer note 1) | 3,193 | 2,616 |
| For Others | - | - |
| TOTAL | 3,193 | 2,616 |

Notes:

1) Refer Schedule 16C - Note 30 for employee benefits

SCHEDULE – 15

**MISCELLANEOUS EXPENDITURE
(to the extent not written off or adjusted)**

| Particulars | (₹ In Lakhs) | |
|--|----------------------|----------------------|
| | As at March 31, 2025 | As at March 31, 2024 |
| Discount Allowed in issue of shares / debentures | - | - |
| Others | - | - |
| TOTAL | - | - |

Schedule 16: Significant Accounting Policies and Notes to Accounts

A COMPANY INFORMATION

Canara HSBC Life Insurance Company Limited ('the Company'), a joint venture between Canara Bank (51%), HSBC Insurance (Asia-Pacific) Holdings Limited (26%) and Oriental Bank of Commerce (23%) was incorporated on 25th September, 2007 as a Company under the Companies Act, 1956. Pursuant to the amalgamation of Oriental Bank of Commerce with Punjab National Bank, its 23% stake in the Company stands transferred to Punjab National Bank, with effect from April 01, 2020. On 15th June 2022, the Company's name has been changed from 'Canara HSBC Oriental Bank of Commerce Life Insurance Company Limited' to 'Canara HSBC Life Insurance Company Limited'.

The Company is licensed by the Insurance Regulatory and Development Authority of India ('IRDAI') for carrying on life insurance business in India. The Company commenced operations from 16th June 2008. The Company carries on business in the areas of life insurance, pensions and health insurance. The business spans across individual and group platform, offering participating, non-participating, unit linked, annuity, variable insurance products etc.

The Company is covered under Sec 139 (5) of the Companies Act, 2013 (appointment of Statutory Auditors) since it is indirectly controlled by the Government of India through its shareholding in Canara Bank and Punjab National Bank.

B SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

1. Basis of preparation

The accompanying financial statements have been prepared and presented under the historical cost convention unless otherwise stated, on the accrual basis of accounting, in accordance with the IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulation, 2024, the provisions of Insurance Act, 1938 and Insurance Regulatory and Development Authority (IRDA) Act, 1999 as amended by the Insurance Laws (Amendment) Act, 2015 and Insurance (Amendment) Act, 2021, various circulars/guidelines issued by IRDAI and accounting standards referred to under the Companies Act, 2013 (section 133 read with Rule 7 of the Companies (Accounts) Rules, 2014 and Companies (Accounting Standards) Amendment Rules, 2021) to the extent applicable, as amended from time to time and in the manner so required as per the generally accepted accounting principles in India (GAAP) and the practices prevailing within the insurance industry in India. The significant accounting policies followed are consistent with those followed in the previous year, unless otherwise stated.

2. Use of Estimates

The preparation of the financial statements in conformity with generally accepted accounting principles (GAAP) in India requires Company's management ('management') to make estimates and assumptions that affect the reported amounts of revenues and expenses for the year, reported balances of assets and liabilities and disclosure relating to contingent liabilities as on the balance sheet date. The estimates and assumptions used in the accompanying financial statements are based upon management's evaluation of the relevant facts and circumstances up to and as on the date of the financial statements. Actual results could differ from the estimates. Any revision to accounting estimates is recognized prospectively.

3. Revenue recognition

a) Premium Income

Premium of non-linked business is recognised as income (net of Goods and Services Tax ("GST")) when due from policyholders, where the grace period (as per the product terms & conditions, as approved by IRDAI) has not expired. For unit linked business, premium is recognised as income when the associated units are created/ allocated. In case of variable insurance products and other fund based group products, premium is recognised as income on the date of receipt of funds.

Premium on lapsed policies is recognised as income when such policies are reinstated.

Products having regular premium paying plans with limited premium payment term and/or pre-determined policy term are treated as regular business with due classification of premium into first year and renewal. Premium income on products other than aforesaid is classified as single premium.

Top-up premium paid by the unit linked policyholders' is considered as single premium and recognized as income when the associated units are created / allocated.

b) Income from Linked Business

Fund management charges, administrative charges, mortality charges and other charges as per the product features are recovered from linked funds in accordance with the terms and conditions of policies and are recognised when due and recoverable. Allocation charges are recovered when associated units are created / allocated in accordance with the terms and conditions of policies.

Goods and Services Tax ("GST") recovered on above Unit Linked charges are shown under "Goods and Services tax ("GST") recovered on ULIP charges" in the Revenue account as required by IRDAI guidelines.

c) Income from Investments

Interest income on investments is recognised on accrual basis. Dividend income is recognised on 'ex-dividend' date in case of listed equity shares and when the right to receive dividend is established in case of unlisted equity shares, if any.

Accretion of discount and amortisation of premium to the face value in respect of debt securities, for other than linked assets, is recognised over the holding/maturity period on a straight-line basis.

In case of discounted instruments, the difference between the face value and book value is accreted over the life of the instrument on a straight line basis

The realised gain or loss on sale of linked assets is the difference between the sales consideration and weighted average book cost.

The realised gain or loss on sale of debt securities in case of non-linked assets is the difference between the sales consideration and the weighted average accreted /amortised cost.

The realised gain or loss on sale / redemption of equity shares / mutual funds / Infrastructure Investment Trusts (InvITs) / Real estate Investment Trust (REIT) / Additional Tier I Bonds in case of non-linked assets is the difference between sales consideration and weighted average book cost. In respect of non-linked assets, the profit or loss includes the accumulated changes in the fair value previously recognised under "Fair Value Change Account".

Sales consideration for the purpose of realised gain or loss is net of brokerage and taxes, if any.

The unrealised gains and losses on linked assets are recognised in the respective funds' revenue account.

Lending Fee, net of brokerage, on Equity shares lent under Security Lending and Borrowing (SLB) transactions is recognised on accrual basis under the straight line method on the entire tenure of the contract in the respective funds. In case if the securities are re-called prior to the end of the contract term or if the SLB position is closed out in the exchange due to a corporate action, the unamortized lending fee, net of the fees to be paid on recall, is transferred to the funds' revenue account.

d) Others

Policy reinstatement fee is recognised on receipt basis, in accordance with the terms and conditions of policies.

Interest on loans against policies is recognised on an accrual basis.

4. Reinsurance Premium

Re-insurance premium ceded is accounted on due basis in accordance with the treaty or in-principle arrangement with the re-insurer.

5. Benefits paid (including claims)

Claims costs consist of the policy benefit amount and claim settlement costs, where applicable. Death claims and rider claims are accounted for on receipt of intimation up to the balance sheet date.

Survival benefit claims, annuity claims and maturity claims are accounted when these become due.

Surrenders and withdrawals (net of charges) under unit linked policies are accounted for when associated units are cancelled. Under non linked policies, these are accounted for when the intimation for the surrender is received and accepted up to the balance sheet date.

In case of Unit-Linked insurance products having the feature of waiver of the balance future premiums on the death of the life proposer, the entire future premiums waived are recognised as liability under the benefits paid on the occurrence of death of the life proposer. When the subsequent modal premium becomes due, the said premiums are funded by reducing the aforesaid liability and the premium income is recognized for the same.

Repudiated claims disputed before judicial authorities are provided for/ disclosed as contingent liability, based on management prudence, considering the facts and evidences available in respect of such claims.

Re-insurance recoveries on claims are accounted for, in the same accounting period as the related claims.

6. Acquisition costs

Acquisition costs (such as commission, medical examination fees etc.) are costs which vary with and are primarily related to acquisition of insurance contracts and are expensed off in the period in which they are incurred. Recovery on account of clawback of the commission paid, if any, in future is accounted in the year in which its recovery is due.

7. a) Policy liability valuation

The value of liabilities, for policies in force and policies in respect of which premium has been discontinued but liability exists as on reporting date, is determined in accordance with Insurance Regulatory and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024, Insurance Act, 1938 as amended by the Insurance Laws (Amendment) Act, 2015 and other relevant circulars/regulations issued by IRDAI, as amended from time to time, the Actuarial Practice Standards (APS 2 and APS 7) issued by the Institute of Actuaries of India and generally accepted actuarial principles in India.

A brief methodology for calculating the actuarial liability is given below:

- The policy liabilities are valued on policy by policy basis, i.e. each policy is valued separately.
- The linked portion on unit-linked policies is determined by multiplying the number of units in various unit-linked funds with the Net Asset Value per unit as at the valuation date.
- The non-unit liability of unit-linked policies and liability for non-linked policies (other than fund based group products and one year renewable group term assurance plans) is determined using the prospective gross premium valuation methodology.
- For one year renewable group term assurance plans, the liability is determined using the unearned premium method or prospective gross premium valuation methodology, whichever leads to a higher reserve.
- In case of fund based group products, the liability is determined on the basis of scheme account value allowing appropriately for the interest declared or guaranteed.
- In case of Variable group insurance products, the liability is calculated by projecting the account value of the relevant scheme till the end of the current quarter using the guaranteed interest rate declared at the beginning of the quarter and then discounting this value to the valuation date using the gross expected return after applying an appropriate margin for adverse deviation.

The Company also holds additional aggregate risk reserves (such as Incurred But Not Reported Reserves, Closure to New Business Reserves, Free-Look Reserve etc.) to allow for the risks that cannot be attributed to specific policies or lines of businesses. Significant assumptions relating to policyholders' liability are disclosed in Note 2 of Part C of this schedule.

Change in actuarial liability is charged to the Revenue account.

b) Funds for future appropriations

Funds for future appropriations (Linked business)

In case of unit linked policies, the discontinuance charges deducted from the lapsed policies which are not expected to be revived are held as Funds for Future Appropriations in Balance Sheet until the exit of the policy from books due to expiry of revival period or due to death of the life assured or expiry of the lock-in period as applicable.

Funds for future appropriations (Non-Linked business)

The Funds for Future Appropriations represents the surplus which is yet to be appropriated to policyholders / shareholders, in the participating segment.

Transfers to and from the fund reflect the excess or deficit of income over expenses and appropriations in each accounting period arising in the participating policyholders' fund. In respect of participating policies, any allocation to the policyholder would also give rise to a shareholder transfer in the required proportion.

8. Investments

Investments are made and accounted for in accordance with the Insurance Act, 1938, as amended by the Insurance Laws (Amendment) Act, 2015, Insurance Regulatory and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024, Investment Policy of the Company and various circulars and notifications issued by the IRDAI in this context, as amended from time to time.

Investments are recorded on trade date at cost, which includes brokerage and related taxes, if any and excludes pre-acquisition interest accrued, if any.

Broken period interest paid/received is debited/ credited to interest receivable account.

Bonus entitlements are recognized as investments on the 'ex-bonus date'. Rights entitlements are recognized as investments on the 'ex-rights date'.

a) Classification

Investments maturing within twelve months from the balance sheet date and investments made with the specific intention to dispose off within twelve months from the balance sheet date are classified as short-term investments. All other Investments are classified as long-term investments.

Investments are specifically made for policyholders and shareholders and held in separately maintained accounts. The income relating to these investments is recognised in the respective policyholder and shareholder account.

b) Valuation – Linked Funds

Listed equity shares

The Company has selected National Stock Exchange (NSE) as the primary exchange and Bombay Stock Exchange (BSE) as secondary exchange in line with the IRDAI guidelines for Equity valuation.

Listed equity shares are valued at market value based on the closing price of the primary stock exchange (National Stock Exchange, NSE). In case the equity shares are not listed/ traded on the National Stock Exchange, they are valued on the closing price of the secondary stock exchange (Bombay Stock Exchange, BSE). Unrealised gains and losses are recognized in the respective funds' revenue account.

Mutual funds

Mutual Fund units are valued at the previous day net asset value. Unrealised gains and losses are recognized in the respective funds' revenue account.

Additional Tier 1 (Basel III compliant) Perpetual Bonds (AT1 bonds)

AT1 bonds are valued at prices arrived basis applicable market yield rates published by a SEBI registered rating agency (Credit Rating Information Services of India Limited, CRISIL) using bond valuer at yield to call basis.

Exchange Traded Funds (ETFs)

Units of ETFs are valued in line with the equity shares and are valued at the closing price of the particular scheme on NSE. In case the scheme is not listed/ traded on the National Stock Exchange, it is valued on the closing price of the secondary stock exchange (Bombay Stock Exchange, BSE). In case the ETF is not traded on any day, real time NAV as published by the Asset Management Company (AMC) is considered for valuation. Unrealised gains and losses are recognized in the respective funds' revenue account.

Infrastructure Investment Trust (InvITs) / Real estate Investment Trust (REIT)

InvITs/REITs are valued in line with equity shares and valued at the closing price of primary stock exchange (NSE) and if it is not available on Primary stock exchange, then secondary stock exchange (BSE). In case the InvITs/REIT is not traded either on the Primary or the Secondary Stock Exchange on any given day, then latest quoted price on exchange shall be considered however the last quoted price should not be later than 30 days. Where market quote is not available for last 30 days, the units shall be valued at the latest NAV (not more than 6 months old) as published by the Infrastructure Investment Trust / Real Estate trust. Unrealised gains and losses are recognized in the respective funds' revenue account.

Debt securities

Central & State Government securities are market valued as per CRISIL Gilt prices and other debt securities are market valued at prices arrived from the CRISIL Bond Valuer. Unrealised gains and losses are recognized in the respective funds' revenue account.

Discounted money market instruments (treasury bills, certificate of deposits, commercial paper and Tri-Party Repo (TREPS)) are valued at accreted cost. The difference between the face value and book value is accreted over the life of the asset, on a straight line basis.

Fixed deposits and Reverse repo are valued at cost till maturity.

c) Valuation – Non-Linked Policyholders' Funds and Shareholders' Fund

Equity shares

The Company has selected National Stock exchange (NSE) as the primary exchange and Bombay Stock exchange (BSE) as secondary exchange in line with the IRDAI guidelines for Equity valuation.

Listed equity shares are valued at market value based on the closing price at the primary stock exchange (National Stock Exchange, NSE). In case the equity shares are not listed/ traded on the National Stock Exchange, they are valued on the closing price at the secondary stock exchange (Bombay Stock Exchange, BSE). Unlisted Equity shares are stated at historical cost.

Mutual funds

Mutual Fund units are valued at previous day net asset values.

Additional Tier 1 (Basel III compliant) Perpetual Bonds (AT1 bonds)

AT1 bonds are valued at prices arrived basis applicable market yield rates published by a SEBI registered rating agency (Credit Rating Information Services of India Limited, CRISIL) using bond valuer at yield to call basis.

Exchange Traded Funds (ETFs)

Units of ETFs are valued in line with the equity shares and are valued at the closing price of the particular scheme on NSE. In case the scheme is not listed/ traded on the National Stock Exchange, it is valued on the closing price of the secondary stock exchange (Bombay Stock Exchange, BSE). In case the ETF is not traded on any day, real time NAV as published by the Asset Management Company (AMC) is considered for valuation.

Infrastructure Investment Trust (InvITs) / Real estate Investment Trust (REIT)

InvITs/REITs are valued in line with equity shares and valued at the closing price of primary stock exchange (NSE) and if it is not available on Primary stock exchange, then secondary stock exchange (BSE). In case the InvITs/REIT is not traded either on the Primary or the Secondary Stock Exchange on any given day, then latest quoted price on exchange shall be considered however the last quoted price should not be later than 30 days. Where market quote is not available for last 30 days, the units shall be valued at the latest NAV (not more than 6 months old) as published by the Infrastructure Investment Trust / Real Estate trust.

Unrealised gains and losses on equity shares, mutual funds, AT1 bonds, ETFs, InvITs and REITs are taken to the "fair value change account" and carried forward in the balance sheet.

Debt securities

All debt securities, including Government securities are considered as 'held to maturity' and accordingly stated at cost, subject to accretion/ amortisation of the discount/ premium on a straight line basis over the period of maturity / holding.

Discounted money market instruments (treasury bills, certificate of deposits, commercial paper, Tri-Party Repo (TREPS)) are valued at accreted cost. The difference between the face value and book value is accreted over the life of the asset, on a straight line basis.

Fixed deposits and Reverse repo are valued at cost till maturity.

d) Derivative Instrument

Certain Guaranteed products offered by the company assure the policy holders a fixed rate of return for premiums to be received in the future and the Company is exposed to interest rate risk on account of re-investment of interest & principal maturities at future date and Guarantee risk on premiums from already written policies. Interest rate derivative contracts are used for hedging of highly probable forecasted transactions on insurance contracts and investment cash flows.

A forward rate agreement ("FRA") is a forward contract to hedge the risk of movements in interest rates. The Company is using FRA instruments to hedge interest rate risk arising out of premiums from already written policies and re-investment risk of interest & principal maturities at future date.

The Company follows hedge accounting in accordance with the 'Guidance Note on Accounting for Derivative Contracts' issued by the Institute of Chartered Accountants of India (ICAI) and IRDAI Investment Master Circular, as amended from time to time

The Company has well defined Board approved Derivative Policy and Process document setting out the strategic objectives, risk measures and functioning of the derivative transactions as per the hedging strategy. At the inception of the hedge, the Company designates and documents the relationship between the hedging instrument

and the hedged item, the risk management objective, strategy for undertaking the hedge and the methods used to assess the hedge effectiveness.

For Cash Flow Hedges, hedge effectiveness is ascertained at the time of inception of the hedge and periodically thereafter.

- The portion of fair value gain / loss on the Interest Rate Derivative that is determined to be an effective hedge is recognised directly in appropriate equity account i.e. 'Hedge Fluctuation Reserve'.
- The ineffective portion of the change in fair value of such instruments is recognised in the Revenue Account in the period in which they arise.
- If the hedging relationship ceases to be effective or it becomes probable that the expected forecasted transaction will no longer occur, hedge accounting is discontinued and the cumulative gains or losses that were recognized earlier in Hedge Fluctuation Reserve shall be reclassified to the Revenue Account.
- The accumulated gains or losses that were recognised in the Hedge Fluctuation Reserve are reclassified into Revenue Account or profit and loss account, in the same period during which the income from investments acquired from underlying forecasted cash flow is recognised in the Revenue Account.

Recognition of Derivatives in Balance Sheet

- **Initial Recognition:** All derivatives are initially recognised in the Balance sheet at their fair value, which usually represents their cost. Any fair value gain or loss on the date of inception of the transaction is recognized in Revenue account with a corresponding adjustment in the value of derivative asset or liability.
- **Subsequent Recognition:** All derivatives are subsequently re-measured at their fair value, with the method of recognising movements in this value depending on whether they are designated as hedging instruments and, if so, the nature of the item being hedged. In case the Hedging Instrument is found effective, then the movement in fair value gain or loss is directly adjusted in to Hedge Fluctuation Reserve with a corresponding adjustment in the value of derivative asset or liability. In case the Hedging Instrument is found ineffective, the ineffective portion of the change in fair value of such instruments is recognised in the Revenue Account in the period in which they arise. All derivatives are carried as assets when the fair values are positive and as liabilities when the fair values are negative.

e) Loans against policies

Loans against policies are valued at the aggregate of book values (net of repayments) plus capitalized interest and are subject to impairment, if any.

f) Impairment of investments

The Company assesses on each Balance Sheet date, whether impairment other than temporary has occurred in its investments based on its investment policy.

An impairment loss shall be recognized as an expense in Revenue / Profit and Loss Account to the extent of the difference between the re-measured fair value of the investment and its acquisition cost as reduced by any previous impairment loss recognised as expense in Revenue / Profit and Loss Account.

However, at the Balance Sheet date if there is any indication that a previously recognised impairment loss no longer exists, then such loss is reversed in Revenue / Profit and Loss Account and the investment is reinstated to that extent.

g) Provision for Non Performing Assets (NPA)

All assets where the interest and/or installment of principal repayment remains overdue for more than 90 days at the Balance Sheet date are classified as NPA in the manner required by the IRDAI regulations on this behalf and adequate provisions are made.

h) Transfer of investments

Transfer of debt securities from Shareholders' to Non-Linked policyholders' fund is transacted at the lower of net amortised cost or prevailing market value. Inter fund transfer of securities within the unit linked funds are carried at prevailing market value.

9. Fixed assets, Intangibles and Impairment

a) Fixed assets and depreciation

Fixed Assets are stated at cost less accumulated depreciation and impairment loss, if any. Cost includes the purchase price and any cost directly attributable to bring the asset to its working condition for its intended use. Subsequent expenditure incurred on existing fixed assets is expensed out except where such expenditure increases the future economic benefits from the existing assets. Any additions to the original fixed assets are depreciated over the remaining useful life of the original asset.

Advances paid towards the acquisition of fixed assets outstanding at each balance sheet and the cost of fixed assets not ready for its intended use as on such date are disclosed under capital work-in-progress.

Depreciation is provided on straight-line method (SLM) basis, pro-rated from the date of being ready for its intended use. The Company uses depreciation rates equal to or higher than the rates prescribed under Schedule II of the Companies Act, 2013, based on management's assessment of the estimated useful life for each class of asset as mentioned hereunder:

| Nature of Assets | Useful Life |
|---|--|
| Information Technology & Communication Equipment – End user devices | 3 Years |
| Information Technology & Communication Equipment – Server and network related devices | 6 Years |
| Furniture & Fittings | 10 Years |
| Office Equipment | 5 Years |
| Leasehold Improvements | Over the period of lease of the premises subject to maximum of 5 Years |
| Vehicles* | 5 Years |

** For these class of Assets, based on internal and / or external assessment / technical evaluation carried out by the management, the management believes that the useful lives as mentioned above best represent the useful life of these respective assets, however these are lower than as prescribed under Part C of Schedule II of the Companies Act, 2013.*

Based on internal assessment carried out by the management, the residual value at the end of life for all the categories of assets is very negligible and hence considered to be nil. Individual assets costing ₹ 5,000 or less are depreciated in full in the year of purchase.

b) Intangibles

Intangible assets are reported at acquisition cost with deductions for accumulated amortization and impairment losses, if any.

Cost relating to development of software are capitalised and amortised on a straight line basis over a period of four years or the period of the useful life, whichever is lower, from the date of being ready for its intended use. Significant improvements to software are capitalized and amortised over the remaining useful life of the original software if it is probable that such expenditure will enable the asset to generate future economic benefits in excess of its originally assessed standards of performance and such expenditure can be measured and attributed to the asset reliably.

Amortisation method, useful lives and residual values of fixed assets and intangibles are reviewed at the end of each financial year and if expectation differs from previous estimates, the changes are accounted for as a change in accounting estimate in accordance with Accounting Standard 5.

c) Impairment of assets

The management assesses on an annual basis, whether there is any indication that an asset may be impaired. Impairment occurs where the carrying value exceeds the present value of future cash flows expected to arise from the continuing use of the asset and its eventual disposal. The impairment loss to be expensed is determined as the excess of the carrying amount over the higher of the asset's net sales price or present value as determined above. If at the balance sheet date there is an indication that a previously assessed impairment loss no longer exists or may have decreased, the recoverable amount is reassessed and the asset is reflected at the recoverable amount, subject to a maximum of depreciable historical cost.

10. Foreign currency transactions

Transactions in foreign currencies are recorded at the exchange rates prevailing on the date of transaction. Monetary assets and liabilities in foreign currencies are translated at the year-end rates. Non-monetary items, which are measured in terms of historical cost denominated in a foreign currency, are reported using the exchange rate at the date of the transaction. Exchange gains or losses arising on settlement of transactions and on account of the year end translations are recognized either in the Revenue Account or Profit and loss account, as the case may be.

11. Taxation

a) Direct Taxes (Current tax and Deferred tax)

Income tax expense comprises of current tax (i.e. amount of tax for the year determined in accordance with the Income Tax Act, 1961) and deferred tax charge or credit (reflecting the tax effects of timing differences between accounting income and taxable income for the year).

Provision for current income tax is made based on the estimated tax liability computed as per the method prescribed under the Income Tax Act, 1961 for life insurance

companies and is based on the surplus or deficit disclosed by the actuarial valuation made in accordance with the Insurance Act, 1938.

The deferred tax charge or credit and the corresponding deferred tax liabilities or assets are recognized using the tax rates that have been enacted or substantively enacted by the balance sheet date. The tax effect is calculated on the accumulated timing differences at the end of an accounting period based on prevailing enacted regulations.

A deferred tax asset is recognised only to the extent there is a reasonable certainty of realisation in future. However, where there is carried forward business loss under taxation laws, deferred tax assets are recognised only if there is virtual certainty of realisation of such assets. Deferred tax assets are reviewed at each balance sheet date and written up / down to reflect the amount that is reasonably/ virtually certain (as the case may be) to be realised.

b) Indirect Taxes (Goods and Services Tax (“GST”))

The Company claims input tax credit of Goods and Services Tax on the input goods and services, which is set off against Goods and Services Tax liability on the output services. Unutilised credit, if any, is carried forward for utilization in the future periods to the extent there is reasonable certainty that the assets can be realised in future.

12. Provisions, Contingent Liabilities and Contingent Assets

A provision is recognised when there is a present obligation as a result of past event and it is probable that an outflow of resources will be required to settle the obligation, in respect of which a reliable estimate can be made. Provisions are determined based on the management’s estimate of the amount required to settle the obligation, at the balance sheet date. These are reviewed at each balance sheet date and adjusted to reflect the current management estimates.

Contingent liabilities are disclosed in respect of possible obligations that arise from past events, but their existence or otherwise would be confirmed by the occurrence or non occurrence of one or more uncertain future events not wholly within the control of the Company or present obligation that arises from past events but is not recognized because it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation or a reliable estimate of the amount of the obligation cannot be made.

Contingent assets are neither accounted nor disclosed.

13. Operating Leases

Leases where the lessor effectively retains substantially all the risks and rewards of ownership over the leased term are classified as operating leases. Operating lease rentals are recognised as an expense over the lease period.

14. Employee Benefits

a) Short Term Employee Benefits

All employee benefits payable within twelve months of rendering the service are classified as short-term employee benefits. Benefits such as salaries, performance bonus and incentives etc. are recognized in the period in which the employee renders the related service. All short term employee benefits are accounted for on an undiscounted basis.

b) Post Employment Benefits

Defined Contribution Plan

Provident fund is a defined contribution scheme and the contributions as required by the statute to Government provident fund are charged off as an expense to Revenue account and Profit or Loss account when due.

Further the Company for certain employees contributes to National Pension Scheme which is managed and administered by pension fund management companies licensed by the Pension Funds Regulatory and Development Authority ('PFRDA'). Contribution made to National Pension Scheme is charged off as an expense to Revenue account and Profit and Loss account when due.

Defined Benefit Plan

Gratuity liability is a defined benefit scheme and is wholly funded. The Company accounts for the liability for future gratuity benefits based on an actuarial valuation using projected unit credit method. The Company makes contribution to a Gratuity Fund administered by trustees.

c) Other Employee Benefits

The Company accrues the liability for compensated absences based on the actuarial valuation as at the balance sheet date conducted by an independent actuary using projected unit credit method.

Long term incentive plans, deferred bonuses and long term association rewards are other long term employee benefits and are accounted for based on actuarial valuations at the year end conducted by an independent actuary using projected unit credit method.

Gain or loss arising from change in actuarial assumptions/experience adjustments is recognised in the Revenue account and Profit and Loss account for the period, in which they emerge, for all employee benefits.

d) Employee Cash Linked Stock Appreciation Rights Plan

The Company has an Employee Cash Linked Stock Appreciation Rights Plan (CSAR) {(earlier called Employee Phantom Option plan (EPOP)}, which is a share linked cash settled long term deferred incentive plan, for its Key Managerial Persons.

In line with the accounting prescribed under **Master Circular on Corporate Governance for Insurers, 2024**, as amended from time to time, the liability with respect to the CSAR pertaining to a performance year is created in the same performance year.

The fair value of Option is being remeasured at each reporting date and at the date of settlement, with any changes in such value being recognized in the Revenue Account or Profit and Loss Account, as the case may be.

Deferred remuneration pertaining to previous financial years and paid in the reporting financial year is adjusted against the liability outstanding in the books of accounts at the beginning of the financial year.

In case of any forfeiture of deferred pay, the corresponding liability outstanding is reduced accordingly.

In case of recovery of earlier paid remuneration, if any, the same is credited to Revenue Account or Profit and Loss Account, as the case may be.

15. Segmental Reporting

In accordance with the IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulation, 2024 and various circulars and notifications issued by the IRDAI in this context as amended from time to time read with Accounting Standard 17 on "Segmental Reporting" notified under section 133 of the Companies Act 2013 and rules there under, the Company has classified and disclosed segmental information separately for Shareholders' and Policyholders'. Within the Policyholders', following primary business segments have been classified and disclosed:

- Linked Non-Participating - Life
- Linked Non-Participating – Pension
- Linked Non-Participating – Health
- Linked Non-Participating – Others
- Non-Linked Participating – Life
- Non-Linked Participating – Pension
- Non-Linked Participating – Health
- Non-Linked Participating – Others
- Non-Linked Non-Participating - Life
- Non-Linked Non-Participating - Pension
- Non-Linked Non-Participating – Health
- Non-Linked Non-Participating – Others

The Company operates only in India, therefore the same is considered as one geographical segment. The accounting policies used in segmental reporting are same as those used in the preparation of the financial statements.

The allocation of revenue, expenses, assets and liabilities to the business segments, for shareholders and policyholders', is done on the following basis:

- Revenue and expenses, assets and liabilities, which are directly attributable and identifiable to the business segments, for shareholders and policyholders', are allocated on actual basis.
- Revenue, assets and liabilities, which are not directly identifiable, are apportioned to the various business segments based on relevant drivers like:
 - Gross written premium
 - Commission
 - Benefits paid
 - Actuarial reserves etc.
- Expenses, which are not directly identifiable, are allocated to the various business segments, for shareholders and policyholders', after considering the following:
 - Cost centres as identified by the management
 - Distribution channel level used for the business segment
 - Weighted new business premium income
 - Number of new policies / lives added
 - Number of policies / lives in force
 - Funds under management
 - Commission etc.

16. Unclaimed amount of policyholders

Pursuant to IRDAI Master circular on Operations and Allied Matters of Insurers (Ref: IRDAI/PPGR/CIR/MISC/97/06/2024) dated 19th June, 2024 (as amended from time to time), the Company has created a single segregated fund to manage all unclaimed monies.

Unclaimed amount of policyholders' liability is determined on the basis of NAV of the units outstanding as at the valuation date.

Assets held for unclaimed amount of policyholders and unclaimed amount of policyholders' liability are considered as Current Assets & Current Liabilities, and disclosed as a separate line item in the specified Schedules to the Balance sheet respectively.

Income on unclaimed amount of policyholders is accreted to the unclaimed fund and is accounted for on an accrual basis, net of fund management charges.

Amounts remaining unclaimed for a period of 10 years together with all respective accretions are deposited into the Senior Citizen Welfare Fund (SCWF) as per the requirement of the regulations.

17. Provision for doubtful debts

The Company regularly evaluates the probability of recovery and provides for doubtful deposits, advances and others receivables.

18. Earnings per share

Basic earnings per share is calculated by dividing the net profit or loss for the year attributable to equity shareholders by the weighted average number of equity share outstanding during the year. For the purpose of calculating diluted earnings per share, the net profit or loss for the year attributable to equity shareholders is divided by the weighted average number of shares outstanding during the year adjusted for the effects of all dilutive potential equity shares.

19. Cash and Cash Equivalentents

Cash and cash equivalentents for the purpose of Receipts and Payments Account comprises of cash and cheques in hand, bank balances, deposits with banks and other short-term highly liquid investments with original maturities of three months or less.

C NOTES TO ACCOUNTS

1. Contingent Liabilities

(₹ in Lakhs)

| Particulars | | As at March 31, 2025 | As at March 31, 2024 |
|--------------|---|-------------------------|-------------------------|
| 1 | Partly paid-up investments | 239 | 307 |
| 2 | Claims, other than against policies, not acknowledged as debts by the Company | - | - |
| 3 | Underwriting commitments outstanding (in respect of shares and securities) | - | - |
| 4 | Guarantees given by or on behalf of the Company | 55 | 50 |
| 5 | Statutory demands/ liabilities in dispute, not provided for (refer note 1) | 24,775 | 17,881 |
| 6 | Reinsurance obligation to the extent not provided for in accounts | - | - |
| 7 | Others | | |
| | a) Claims against policies (refer note 2) | 6,230 | 5,932 |
| Total | | 31,299 | 24,170 |

Note-1: Statutory demands / liabilities in dispute represent various Service Tax/ GST demands raised and includes interest and penalty. The Company has appealed against these and believes that these demand should get dropped in due course. Hence, the Company has disclosed the above as a contingent liability and has not created any provisions against the same.

Note-2: Represents claims made against insurance policies pending litigation.

2. (a) Actuarial Assumptions

Assumptions used in the valuation of the actuarial liabilities are determined as an estimate of the future based on past experience and judgment about their long term level at the date of valuation with margins for adverse deviations. A brief of the assumptions used in actuarial valuation is as below:

Interest Rate: The best estimate interest rate assumptions are based on a weighted average return of the actual locked in yields on the existing funds and the expected yields on the future net cash flows. The valuation rate of interest is subsequently derived by reducing these for margins for adverse deviations from 10% to 25.5% (previous year 10% to 25.5%).

Mortality Rate: The mortality rates used for assurances are based on the published “Indian Assured Lives Mortality Table (2012-14) Ultimate” (IALM 2012-14) (previous year IALM 2012-14). The best estimate rate for unit linked business ranges from 40% to 96% of IALM 2012-14 mortality tables (previous year 40% to 96% of IALM 2012-14). For conventional business, it ranges from 22% to 473.4% of IALM 2012-14 (previous year 22% to 263% of IALM 2012-14). The valuation mortality assumptions for life assurance products are based on increasing the best estimate rates by a margin for adverse deviation of 10% to 20% depending on the segment and product (previous year 10% to 30%). The valuation mortality assumptions for health assurance products are based on decreasing the best estimate rates by a margin for adverse deviation of 20% (previous year 20%).

The mortality rates used for annuities are based on the published “Indian Individual Annuitant’s Mortality table (2012-2015)” (previous year - Indian Individual Annuitant’s Mortality table (2012-2015)). The best estimate rates used for annuities are 84% of Indian Individual Annuitant’s table (2012-2015) (previous year – 84% of Indian Individual Annuitant’s table (2012-2015)). The valuation mortality assumptions for annuities are based on decreasing the best estimate rates by a margin for adverse deviation of 20% (previous year 20%) in addition to applying some mortality improvement factors to the rates.

Morbidity Rates: The morbidity rates used for health assurance are based on the published “Critical Illness Basic Table 1993” (CIBT93) (previous year – Critical Illness Basic Table 1993). The best estimate rates ranges from 1.6% to 347.4% (including Group Credit policies) of CIBT93 depending on age and cover chosen (previous year 3% to 349%). The valuation morbidity assumptions for health assurance products are based on increasing the best estimate rates by a margin for adverse deviation from 20% to 30% (previous year 20% to 30%).

Expenses: Best estimate maintenance expenses are derived at the levels such that when used for projecting expense recoveries based on the long term business plan, result in reasonable expense break-even year and minimize projected over-runs. The valuation expenses have been derived by increasing the best estimate assumptions by a margin for adverse deviation of 10% (previous year 10%).

Further, the company does not expect any additional maintenance expenses to be incurred over and above the expenses already being reserved for in the base actuarial reserves. Hence, there is no requirement to maintain an explicit “cost gap reserve” as part of the additional aggregate reserves as at 31st March, 2025 (previous year Nil).

Inflation: The valuation expense inflation assumption has been fixed at 5% p.a. till the policy term of 30 years or policy term and 3.2% p.a. post that (previous year 5% p.a. till the policy term of 30 years or policy term and 3.2% p.a. post that) for all the products (as applicable).

Lapses/Paid-ups/Surrenders: The best estimate assumption for lapse/paid-up/surrenders ranges between 0% to 30% (previous year 0% to 30%) in first year; and from 0% to 80% in subsequent years (previous year 0% to 80%). The valuation lapse assumption has been further adjusted by a margin for adverse deviation which ranges between positive 30% to negative 30% (previous year positive 30% to negative 30%) depending on the product.

Revivals: The best estimate revival assumption ranges from 0% to 100% (previous year 0% to 100%), depending on the year in which the policy lapsed / paid-up and the duration elapsed since the policy lapsed / paid-up. The valuation revival assumption has been further adjusted by a margin for adverse deviation of positive 30% (previous year positive 30%).

(b) Freelook Reserves:

The Free look cancellation reserves are determined by multiplying the total new business premium corresponding to Unit Linked, Traditional as well as Group business (excluding the fund based products) which is eligible for free-look cancellation as at valuation date by an appropriate free look percentage rate (based on a prudent value of the recent past experience).

The free look percentage rate used is 1.97% (previous year 2.0%) for individual business and 1.28% (previous year 0.55%) for Group business.

The Freelook Reserve as at 31st March 2025 is ₹ 724 lakhs (previous year ₹ 618 lakhs).

(c) Actuarial liability valuation:

The valuation of actuarial liabilities for policies in force and policies in respect of which premium has been discontinued but liability exists as on the reporting date has been duly certified by the Appointed Actuary.

(₹ in Lakhs)

| Particulars | As at March 31, 2025 | As at March 31, 2024 | Movement |
|---|-------------------------|-------------------------|----------------|
| Policy Liabilities | | | |
| Linked Non Participating – Life | 7,339 | 5,654 | 1,685 |
| Linked Non Participating – Pension | 266 | 235 | 31 |
| Non Linked Participating – Life | 676,979 | 559,760 | 117,219 |
| Non Linked Non Participating – Life | 1,264,764 | 981,486 | 283,278 |
| Non Linked Non Participating – Pension | 286,788 | 425,006 | (138,218) |
| Non Linked Non Participating – Health | 546 | 453 | 93 |
| Sub-Total (A) | 2,236,682 | 1,972,594 | 264,088 |
| Funds for Discontinued Policies | | | |
| Discontinued on account of non-payment of premium | 82,936 | 78,666 | 4,270 |
| Others | 1,603 | 912 | 691 |
| Sub-Total (B) | 84,539 | 79,578 | 4,960 |

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(₹ in Lakhs)

| Particulars | As at March 31, 2025 | As at March 31, 2024 | Movement |
|---|-------------------------|-------------------------|----------------|
| Provision for Linked Liabilities | | | |
| Linked Non Participating – Life | 1,287,655 | 1,120,825 | 166,830 |
| Linked Non Participating – Pension | 19,654 | 18,768 | 886 |
| Add: Credit/(Debit) Fair Value Change Account (net) | 322,975 | 372,589 | (49,614) |
| Sub-Total (C) | 1,630,284 | 1,512,182 | 118,102 |
| Total (A + B + C) | 3,951,505 | 3,564,354 | 387,151 |

The Bonus to the participating policyholders, as recommended by the Appointed Actuary, has been included in the change in valuation of liabilities (Cost of Bonus for current year ₹ 10,413 lakhs, previous year ₹ 9,198 lakhs).

(d) Funds for Future Appropriation (FFA):

In case of Participating business, based on the recommendation of Appointed Actuary, un-appropriated profits are held in the Balance Sheet as Funds for Future Appropriation (FFA). The balance of FFA on participating business as at March 31, 2025 are ₹ 68,066 lakhs (previous year ₹ 64,242 lakhs).

As per the para 1 (1) (ii) in Section-II on Valuation of Life Insurance Business, chapter I (Actuarial function) of the Master Circular on Actuarial, Finance, and Investment Functions of Insurers issued by IRDAI in May 2024, the discontinuance charges of lapsed unit-linked policies, where revival is unlikely but policies are still in revival period are required to be held as “Funds for Future Appropriation” (FFA) in the Balance Sheet with effect from Financial Year 2024-25 onwards. Accordingly, as at March 31, 2025, the Company has held ₹ 743 lakhs (previous year ₹ Nil) as “Funds for Future Appropriation” (FFA) for discontinuance charges of lapsed unit-linked policies, where revival is unlikely but policies are still in revival period.

3. Solvency Ratio

As at March 31, 2025, the Company has a solvency ratio of 206% (previous year 213%) as against the required ratio of 150%.

Solvency ratio as at March 31, 2025 has been stated on the basis of computation certified by Appointed Actuary and it excludes inadmissible assets as required by the IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (for previous year, as required by the IRDAI (Assets, Liabilities and Solvency Margin of Insurers) Regulations, 2016) and directions as received from IRDAI from time to time.

4. Percentage of risks retained and risk reinsured

(₹ in Lakhs)

| Particulars | As at March 31, 2025 | | As at March 31, 2024 | |
|----------------------------------|----------------------|-------------|----------------------|-------------|
| | Sum at Risk | % | Sum at Risk | % |
| Individual Business | | | | |
| Sum at Risk Retained | 7,490,914 | 62% | 6,691,846 | 62% |
| Sum at Risk Reinsured | 4,536,553 | 38% | 4,127,823 | 38% |
| Total Individual Business | 12,027,467 | 100% | 10,819,669 | 100% |
| Group Business | | | | |
| Sum at Risk Retained | 17,787,242 | 61% | 16,924,977 | 62% |
| Sum at Risk Reinsured | 11,472,585 | 39% | 10,260,136 | 38% |
| Total Group Business | 29,259,827 | 100% | 27,185,113 | 100% |

5. Commitments made and outstanding for Loans, Investments and Fixed Assets

Estimated amount of capital commitments made and outstanding at year end for fixed assets (net of capital advances) to the extent not provided for amounts to ₹ 37 lakhs (previous year ₹ 271 lakhs).

Commitments made and outstanding for investments (excluding the unpaid amount on partly paid investments disclosed under Contingent Liabilities in note 16(C)(1)) are ₹ Nil lakhs (previous year ₹ Nil lakhs) and for loans are ₹ Nil lakhs (previous year ₹ Nil lakhs).

6. Encumbrance of assets and assets deposited under local laws

The assets of the Company are free from all encumbrances except to the extent of assets or monies which are required to be deposited as margin contributions for investment trade obligations of the Company or as mandated by the courts of law. Details of such assets are given below:

(a) Assets deposited with Clearing Corporation of India Limited (CCIL)

Details of amount/securities deposited under Tri-party Repo segment (TREPS) are as below:

(₹ in Lakhs)

| Particulars | As at March 31, 2025 | | As at March 31, 2024 | |
|-----------------------|----------------------|----------------|----------------------|----------------|
| | Market Value | Amortised Cost | Market Value | Amortised Cost |
| Cash | 1 | 1 | 1 | 1 |
| Government Securities | 1,963 | 1,988 | 1,967 | 2,008 |

(b) Deposits made under local laws

The Company has deposited ₹ 1,022 lakhs (previous year ₹ 641 lakhs) with various judicial forums / courts / Authorities for filing of appeals / revisions etc in 52 cases (previous year 34 cases). All the above cases are pending adjudication before the respective judicial forum / courts.

There are no other assets required to be deposited under any local laws or otherwise encumbered in or outside India as at March 31, 2025.

7. Restructured Assets

There are no assets including loans subject to re-structuring (previous year- Nil).

8. Operating Lease Commitments

In accordance with the Accounting Standard 19 on Leases, the details of leasing arrangements entered into by the Company are mentioned below.

The Company has entered into agreements in the nature of lease or leave and license with different lessors or licensors for office premises and motor vehicles. These are in the nature of operating lease. Some of these lease arrangements contain provisions for renewal and escalation. There are no restrictions imposed by lease arrangements nor are there any options given to the Company to purchase the properties and the rent is not determined based on any contingency.

The operating lease rentals charged to the Revenue Account during the year and future minimum lease payments under non – cancellable operating leases as at the Balance Sheet date are as follows:

(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|---|--------------------------------------|--------------------------------------|
| Lease rental charged to Revenue Account | 2,639 | 1,759 |

(₹ in Lakhs)

| Particulars | As at March 31, 2025 | As at March 31, 2024 |
|---|-------------------------|-------------------------|
| Lease obligation for: | | |
| - Not Later than one year | 1,279 | 775 |
| - Later than one year but not later than five years | 2,274 | 984 |
| - Later than five years | - | - |

9. Claims outstanding

As at March 31, 2025, there were no such claims (previous year - Nil) which remained settled but were unpaid for a period of more than six months.

10. Remuneration of Directors and Key Managerial Persons

As required by the IRDAI (Corporate Governance for Insurers) Regulation, 2024 and Master Circular on Corporate Governance for Insurers, 2024 issued by IRDAI in May 2024 (as amended from time to time), disclosures on remuneration of Directors and Key Managerial Persons are detailed as under:

Remuneration of Non-Executive/Independent directors

No remuneration has been paid to any of the Non-Executive/ Independent directors during the FY 2024-25 (previous year ₹ Nil) except for sitting fee amounting to total of ₹ 119 lakhs (previous year ₹ 124 lakhs).

Remuneration of Key Managerial Persons

(a) Qualitative Disclosures:

Composition and mandate of the Nomination and Remuneration Committee

The Nomination and Remuneration Committee (NRC) of the Company comprises of six directors (as on March 31, 2025) with majority being independent directors, as a good corporate governance measure. The Committee is headed by an independent director.

The NRC has been constituted to formulate and monitor people related policies and guidelines and identifying the right talent to be included in the management and at the Board level. The Committee is also required to coordinate and oversee evaluation of the performance of the Board & Committees and individual directors. Remuneration framework, both, for the senior management as well as directors, is formulated and monitored by the NRC. The Committee provides oversight and makes recommendations to the Board, within the scope of terms of reference approved by the Board.

Design, structure, key features and objective of remuneration policy:

The objective of Remuneration Policy is to define a compensation strategy that is fair, equitable, transparent, comprehensive and competitive with the market.

The Policy defines the key components of Fixed and Variable Pay and details how it shall ensure that a proper balance is maintained between these components to ensure employees deliver good performance while keeping overall risk management and good governance in sight.

The Policy ensures that the remuneration does not encourage taking of inappropriate or excessive risk for performance based variable pay.

The Policy defines the parameters that should be taken into account for performance assessment for payment of variable pay.

Description of the ways in which current and future risks are taken into account in the remuneration policy:

The Company ensures the effectual positioning of the compensation in line with the overall risk framework of the organisation. Different aspects of remuneration have been designed to ensure their applicability over a timeframe and cover the associated risks.

- The total compensation is aligned to the predefined balanced scorecard covering the Financial, Customer, Process and People indicators of performance.
- Portion of the remuneration is deferred and spread across the time horizon of risk in the form of Short Term and Long Term Incentive Plans.
- Deferred payouts are guided and controlled by the framework and continuing performance as per performance management framework/Policy.

Description of the ways in which the insurer seeks to link performance during a performance measurement period with levels of remuneration:

The Company follows a compensation philosophy of pay for performance and meritocratic growth in the organisation. There is linkage between pay and performance. In line with Company's pay for performance philosophy the compensation is designed to ensure that every employee will have at least a part of the total Compensation which will be linked to individual and/or Company performance. For senior management, the variable payouts depend upon the individual contribution and overall performance of the organisation. The performance is assessed on pre-defined balanced scorecard and the payout rate varies with the level of performance. The organization strives for higher variable pay at senior levels thereby ensuring more focus on performance driven remuneration.

(b) Quantitative Disclosure:

The appointment and remuneration of managerial persons is in accordance with the requirements of Section 34A of the Insurance Act, 1938 (amended by the Insurance Laws (Amendment) Act, 2015 and as amended from time to time) and has been approved by the IRDAI.

The details of the managerial remuneration of Managing Director & Chief Executive Officer are as per **Annexure 1**.

11. Segment Reporting

As per the requirements of Accounting Standard 17 "Segmental Reporting" read in conjunction with the IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 (as amended from time to time), the Company is required to prepare a segment wise financial statement. The same is detailed as **Annexure 2**.

12. Investments

All investments are made in accordance with the provisions of the Insurance Act, 1938 (as amended by the Insurance Laws (Amendment) Act, 2015), Insurance Regulatory

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and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular on Actuarial, Finance and Investment Functions of Insurers (as amended from time to time).

The Company did not hold any non-performing Investments during the year except as mentioned below.

(₹ in Lakhs)

| Issuer name / Asset type | As at March 31, 2025 | | | |
|--|-----------------------------|-----------------------------------|--------------|--------------------------------|
| | Gross Amount (Refer note-1) | | | |
| | Shareholder's funds | | | Policyholders' funds |
| | Schedule 8 | Current Assets (Refer note-2 & 5) | Total | Schedule 8B (Refer note-3 & 4) |
| Infrastructure Leasing and Financial Services | | | | |
| Commercial Papers | - | 6,000 | 6,000 | 1,500 |
| Non Convertible Debentures (Refer Note-3) | - | - | - | 806 |
| IL & FS Financial Services Ltd | | | | |
| Commercial Papers | - | 2,338 | 2,338 | 468 |
| Non Convertible Debentures | - | 272 | 272 | 463 |
| Total Gross amount (A) | - | 8,610 | 8,610 | 3,237 |
| NPA Provision created (B) | - | 8,610 | 8,610 | 3,237 |
| Book value after provision (C=A-B) | - | - | - | - |

(₹ in Lakhs)

| Issuer name/Asset type | As at March 31, 2024 | | | |
|--|-----------------------------|-----------------------------------|-------|--------------------------------|
| | Gross Amount (Refer note-1) | | | |
| | Shareholder's funds | | | Policyholders' funds |
| | Schedule 8 | Current Assets (Refer note-2 & 7) | Total | Schedule 8B (Refer note-3 & 6) |
| Infrastructure Leasing and Financial Services | | | | |
| Commercial Papers | - | 6,000 | 6,000 | 1,500 |
| Non Convertible Debentures (Refer Note-3 & 6) | - | - | - | 936 |
| IL & FS Financial Services Ltd | | | | |
| Commercial Papers | - | 2,500 | 2,500 | 500 |

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| Issuer name/Asset type | As at March 31, 2024 | | | |
|--|-----------------------------|-----------------------------------|--------------|--------------------------------|
| | Gross Amount (Refer note-1) | | | |
| | Shareholder's funds | | | Policyholders' funds |
| | Schedule 8 | Current Assets (Refer note-2 & 7) | Total | Schedule 8B (Refer note-3 & 6) |
| Non Convertible Debentures (Refer note -7) | - | 334 | 334 | 500 |
| Total Gross amount (A) | - | 8,834 | 8,834 | 3,436 |
| NPA Provision created (B) | - | 8,834 | 8,834 | 3,436 |
| Book value after provision (C = A – B) | - | - | - | - |

Note-1: In view of the downgrading of the credit rating of the said securities below investment grade and default in payments of the dues, the Company has classified its entire exposure in IL&FS group as non-performing in line with its accounting policy and regulatory guidelines and has created a full provision against the same as shown above.

Note-2: Redemption receivable and corresponding NPA provision is disclosed under Schedule-12 (Advances and Other Assets).

Note-3: Investments, redemption receivable and corresponding NPA provisions are disclosed under Schedule 8-B.

Note-4: During the financial year ended March 31, 2025, the Company is in receipt of ₹ 130 lakhs as interim distribution from Infrastructure Leasing and Financial Services against an investment of ₹ 1,000 lakhs and ₹ 37 lakhs as interim distribution from ILFS Financial Services Limited against an investment of ₹ 500 lakhs of Non-Convertible Debentures (NCDs) and also ₹ 32 lakhs as interim distribution from ILFS Financial Services Limited against an investment of ₹ 500 lakhs of Commercial Paper (CPs) in Unit Linked Policyholders' funds. Therefore, company has reduced Redemption Receivable and corresponding provisions on NPA under Schedule 8B.

Note-5: During the financial year ended March 31, 2025, the Company is in receipt of ₹ 62 lakhs as interim distribution from ILFS Financial Services Limited against an investment of ₹ 500 lakhs of Non-Convertible Debentures (NCDs) and receipt of ₹ 162 lakhs as interim distribution from ILFS Financial Services Limited against an investment of ₹ 2,500 lakhs of Commercial Paper (CPs) in Shareholders' funds. Therefore, company has reduced Redemption Receivable and corresponding provision on NPA under Schedule 12: "Advance and other assets".

Note-6: During the financial year ended March 31, 2024, the Company is in receipt of ₹ 64 lakhs as interim distribution from Infrastructure Leasing and Financial Services against an investment of ₹ 1,000 lakhs of Non-Convertible Debentures (NCDs) in Unit Linked Policyholder's funds. Therefore, company has reduced Redemption Receivable and corresponding provision on NPA under schedule 8B.

Note-7: During the financial year ended March 31, 2024, the Company is in receipt of ₹ 33 lakhs as interim distribution from ILFS Financial Services Limited against an investment of ₹ 500 lakhs of Non-Convertible Debentures (NCDs) in Shareholder's funds. Therefore, company has reduced Redemption Receivable and corresponding provision on NPA under schedule 12 – "Advance and other assets".

13. Value of unsettled contracts relating to Investments

Value of contracts in relation to investments, for:

- (a) Purchases where deliveries are pending – ₹ 15,910 lakhs (previous year ₹ 17,809 lakhs).
- (b) Sales where payments are overdue – Nil (previous year Nil).

14. Historical Cost of Investment

The historical costs of those investments whose reported value is based on fair value are:

(₹ in Lakhs)

| Particulars | As at March 31, 2025 | | As at March 31, 2024 | |
|---|----------------------|------------------|----------------------|------------------|
| | Reported Value | Historical Value | Reported Value | Historical Value |
| Investments - Shareholders (Schedule 8)* | - | - | - | - |
| Investments - Policyholders (Schedule 8A)* | 54,213 | 50,089 | 29,687 | 22,978 |
| Assets held to cover Linked Liabilities (Schedule 8B) | 1,686,338 | 1,358,724 | 1,565,315 | 1,188,794 |

* Representing Equity, Exchange Traded Funds, Liquid Mutual funds, additional Tier 1 Bonds (AT1), Infrastructure Investment Trusts (InvITs) and Real Estate Investment Trust (REITs)

15. Disclosures regarding Repo/Reverse Repo transactions

As required by IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time), details on participation in Reverse Repo transactions are detailed as under:

(₹in Lakhs)

| Particulars | For the year ended March 31, 2025 | | | |
|--|-------------------------------------|-------------------------------------|---|----------------------------------|
| | Minimum outstanding during the year | Maximum outstanding during the year | Daily average outstanding during the year | Outstanding as on March 31, 2025 |
| Securities sold under repo | | | | |
| i. Government securities | - | - | - | - |
| ii. Corporate Debt securities | - | - | - | - |
| Securities purchased under reverse repo | | | | |
| i. Government securities | 68,765 | 177,105 | 111,322 | 126,057 |
| ii. Corporate Debt securities | - | - | - | - |
| Securities sold under repo | | | | |
| i. Government securities | - | - | - | - |
| ii. Corporate Debt securities | - | - | - | - |
| Securities purchased under reverse repo | | | | |
| i. Government securities | 72,920 | 127,795 | 99,253 | 97,521 |
| ii. Corporate Debt securities | - | - | - | - |

Note: Reverse repo Investment Includes Triparty Repo Investment made during the year.

16. Processing of Unit Linked Applications received on Quarter Ends

The Company has complied with the guidelines under Point 5 of ANNEXURE INV-I to Insurance Regulatory and Development Authority of India (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 (as amended from time to time) governing the applicability of the NAV for the processing of the Unit Linked applications received on the last business day of the Quarters.

17. Revaluation of Investment Property

The Company does not have any Investment in real estate property and hence no revaluation is required. However, Company has investment in units of Real Estate Investment Trusts (REIT) of ₹ Nil lakhs as at 31st March 2025 (previous year ₹ 2,315 lakhs) which has been disclosed as part of the Investment Property as per IRDAI (Actuarial, Finance and Investment Functions of Insurers) Regulations, 2024 and Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time).

18. Nature and terms of outstanding derivative contracts

Certain Guaranteed products offered by the Company assure the policy holders a fixed rate of return for premiums to be received in the future and the Company is

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exposed to interest rate risk on account of re-investment of interest & principal maturities at future date and Guarantee risk on premiums from already written policies. Interest rate derivative contracts as permitted by IRDAI circular no. IRDA/F&I/INV/CIR/138/06/2014 dated June 11, 2014 ('the IRDAI circular on Interest Rate Derivatives') and IRDAI Master Circular on Actuarial, Finance and Investment Functions of Insurers issued in May 2024 (as amended from time to time) are used for hedging of highly probable forecasted transactions on insurance contracts and investment cash flows.

The Company has in place a derivative policy approved by Board which covers various aspects that apply to the functioning of the derivative transactions undertaken to substantiate the hedge strategy to mitigate the interest rate risk.

The Company has during the year, as part of its hedging strategy, entered into Forward Rate Agreement (FRA) which is over the counter (OTC) derivative contract to hedge interest rate risk arising out of premiums from already written policies and re-investment risk of interest & principal maturities at future date.

The details of forward rate agreements are as follows:

(a) Forward rate Agreement

(₹ in Lakhs)

| S. No. | Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|--|-----------------------------------|-----------------------------------|
| | Total notional principal amount of forward rate agreement undertaken during the year (instrument-wise) | | |
| | a) 7.18% Gsec 24-Jul-2037 | 10,150 | 47,422 |
| | b) 7.34% Gsec 22-Apr-2064 | 30,061 | - |
| | c) 8.17% Gsec 01-Dec-2044 | 34,500 | - |
| | d) 8.30% Gsec 31-Dec-2042 | 22,319 | - |
| 1 | e) 7.46% Gsec 06-Nov-2073 | 7,441 | - |
| | f) 7.23% Gsec 15-Apr-2039 | 14,000 | - |
| | g) 6.76% Gsec 22-Feb-2061 | 3,500 | - |
| | h) 6.80% Gsec 15-Dec-2060 | 2,500 | - |
| | i) 7.54% Gsec 23-May-2036 | - | 15,000 |
| | j) 7.25% Gsec 12-Jun-2063 | - | 35,939 |
| | k) 7.30% Gsec 19-Jun-2053 | - | 9,637 |
| | Total | 124,471 | 107,998 |

Canara HSBC Life Insurance Company Limited
Schedules forming part of Financial Statements for the year ended March 31, 2025

(₹ in Lakhs)

| S. No. | Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|---|-----------------------------------|-----------------------------------|
| | Total notional principal amount of forward rate agreement outstanding as on end of the year (instrument-wise) | | |
| | a) 8.24% Gsec 10-Nov-2033 | 726 | 2,354 |
| | b) 7.16% Gsec 20-Sep-2050 | 578 | 1,927 |
| | c) 8.83% Gsec 12-Dec-2041 | 2,564 | 8,736 |
| | d) 7.54% Gsec 23-May-2036 | 17,256 | 44,561 |
| | e) 7.41% Gsec 19-Dec-2036 | 1,000 | 14,500 |
| | f) 7.18% Gsec 24-Jul-2037 | 32,111 | 44,427 |
| | g) 7.25% Gsec 12-Jun-2063 | 18,801 | 33,439 |
| | h) 7.30% Gsec 19-Jun-2053 | 6,740 | 9,636 |
| 2 | i) 6.76% Gsec 22-Feb-2036 | 3,500 | - |
| | j) 8.17% Gsec 01-Dec-2044 | 32,734 | - |
| | k) 7.34% Gsec 22-Apr-2064 | 26,823 | - |
| | l) 7.23% Gsec 15-Apr-2039 | 1,900 | - |
| | m) 8.30% Gsec 31-Dec-2042 | 22,319 | - |
| | n) 7.46% Gsec 06-Nov-2073 | 6,331 | - |
| | o) 6.80% Gsec 15-Dec-2060 | 2,500 | - |
| | p) 7.40% Gsec 09-Sep-2035 | - | 1,254 |
| | q) 7.62% Gsec 15-Sep-2039 | - | 927 |
| | r) 6.83% Gsec 19-Jan-2039 | - | 407 |
| | s) 7.57% Gsec 17-Jun-2033 | - | 1,186 |
| | Total | 175,883 | 163,354 |
| 3 | Notional principal amount of forward rate agreement outstanding and not 'highly effective' as at Balance Sheet date | - | - |
| 4 | Mark-to-market value of forward rate agreement outstanding and not 'highly effective' as at Balance Sheet date | - | - |
| 5 | Loss which would be incurred if counter party failed to fulfil their obligation under agreements@ | 4,176 | 2,815 |

@ Positive (Favorable) MTM position of FRA counterparties have been disclosed. Margins are collected from Counterparties as agreed in Credit Support Annex (CSA) with respective Counterparties to reduce counterparty risk.

(b) The fair value mark to market (MTM) gains / (losses) in respect of forward rate agreement outstanding as at the Balance Sheet date is stated below:

(₹ in Lakhs)

| S. No. | Hedging Instrument | As at March 31, 2025 | As at March 31, 2024 |
|--------|------------------------|----------------------|----------------------|
| 1. | 8.24% Gsec 10-Nov-2033 | 13 | (27) |
| 2. | 7.16% Gsec 20-Sep-2050 | 13 | (2) |
| 3. | 8.83% Gsec 12-Dec-2041 | 127 | 222 |
| 4. | 7.54% Gsec 23-May-2036 | 761 | 937 |
| 5. | 7.41% Gsec 19-Dec-2036 | 62 | 442 |
| 6. | 7.18% Gsec 24-Jul-2037 | 1,224 | 911 |
| 7. | 7.25% Gsec 12-Jun-2063 | 499 | 216 |
| 8. | 7.30% Gsec 19-Jun-2053 | 134 | - |
| 9. | 8.17% Gsec 01-Dec-2044 | 727 | - |
| 10. | 7.34% Gsec 22-Apr-2064 | 155 | - |
| 11. | 7.23% Gsec 15-Apr-2039 | 46 | - |
| 12. | 8.30% Gsec 31-Dec-2042 | 227 | - |
| 13. | 7.46% Gsec 06-Nov-2073 | 72 | - |
| 14. | 6.76% Gsec 22-Feb-2061 | 73 | - |
| 15. | 6.80% Gsec 15-Dec-2060 | 16 | - |
| 16. | 7.40% Gsec 09-Sep-2035 | - | (3) |
| 17. | 7.62% Gsec 15-Sep-2039 | - | (2) |
| 18. | 6.83% Gsec 19-Jan-2039 | - | 4 |
| 19. | 7.57% Gsec 17-Jun-2033 | - | 4 |
| | Total | 4,149 | 2,702 |

(c) Movement in Hedge Reserve (Realised / Unrealised)

(₹ in Lakhs)

| S. No. | Hedge Reserve Account | For the year ended March 31, 2025 | | For the year ended March 31, 2024 | |
|--------|--|-----------------------------------|------------|-----------------------------------|------------|
| | | Realised | Unrealised | Realised | Unrealised |
| 1. | Balance at the beginning of the year | 775 | 3,613 | (336) | 799 |
| 2. | Add: Changes in fair value during the year | 3,812 | 1,042 | 1,110 | 2,814 |
| 3. | Less: Amounts reclassified to Revenue /Profit & Loss Account | 157 | - | (1) | - |
| 4. | Balance at the end of the year | 4,430 | 4,655 | 775 | 3,613 |

d) Counter party wise Details

(₹ in Lakhs)

| S. No. | Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|--|-----------------------------------|-----------------------------------|
| 1. | Name of counterparty | ICICI Bank Limited | ICICI Bank Limited |
| | | JP Morgan Chase N.A. | JP Morgan Chase N.A. |
| | | Standard Chartered Bank | Standard Chartered Bank |
| | | Kotak Mahindra Bank | Kotak Mahindra Bank |
| 2. | Hedge Designation | Cash flow Hedge | Cash flow Hedge |
| 3. | Underlying being hedged | Sovereign Bonds | Sovereign Bonds |
| | Derivative | Forward Rate Agreement | Forward Rate Agreement |
| 4. | Credit exposure | | |
| | i. Current Credit Exposure | 4,176 | 2,815 |
| | ii. Potential Future Credit Exposure | 1,983 | 1,735 |
| 5. | Likely impact of 1 bps change in interest rate | | |
| | -Underlying being hedged | 183 | 143 |
| | -Derivative | (183) | (143) |

During the Financial year 2023-2024, Company has entered into novation agreement with JP Morgan Chase N.A to transfer the rights and obligation of derivative trades pertains to Credit Suisse A.G. There is no financial cash-flow impact on account of this novation transactions on the company.

19. Taxation

The taxable profits of a life insurance company are required to be computed in accordance with the provisions of Section 44 read with the rules contained in the First Schedule of the Income Tax Act, 1961. The provision for current tax amounting to ₹ 1,117 lakhs (previous year ₹ 1,056 lakhs) has been computed accordingly. The Company does not have any timing difference (between accounting income and taxable income) and hence no deferred tax has been recognized in the financial statements.

20. Percentage of business sector-wise

The Company has been meeting all its Rural and Social Obligations as required under IRDAI Regulations. The sector wise (Rural and Social) break-up of business underwritten during the year ended March 31, 2025 as per IRDAI (Rural, Social Sector and Motor Third Party Obligations) Regulations, 2024 is as under:

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| Particulars | For the year ended March 31, 2025 | | | |
|--------------------------|-----------------------------------|---------------------|----------------------|-----------------------------------|
| | Number of Policies (A) | Number of lives (B) | Total Business (A+B) | New Business Premium (₹ in Lakhs) |
| Total business | 194,121 | 8,026,161 | 8,220,282 | 305,519 |
| Rural sector | - | 283,948 | 283,948 | 1,207 |
| As a % of total business | - | - | 3.45% | 0.39% |
| | | | | |
| Social Sector | - | 986,110 | 986,110 | 4,191 |
| As % of total business | - | - | 12.00% | 1.37% |

Notes :-

Rural – Company have achieved 261.39% against the target (“283,948” being total nos. of lives covered under Rural / “108629” being 10% of Total no. of Gram Panchayat Population allotted to the Company)

Total Gram Panchayats allocated to Company are 188. Total Rural Lives covered are 283,948. The Company have achieved the target of 10% in each Gram Panchayats allocated by IRDAI as of March 2025.

Social - Total Lives Insured by Company is 8,220,282 and the lives covered under Social are 986,110. The Company achieved 12.00% as of March 2025 against the requirement of 10%.

The sector wise (Rural and Social) break-up of business underwritten as per IRDAI (Obligations of Insurers to Rural and Social sectors) Regulations, 2015 during the year ended March 31, 2024 is as under:

| Particulars | For the year ended March 31, 2024 | | |
|--------------------------|-----------------------------------|-----------------------|-----------------------------------|
| | Number of Policies | Number of group lives | New Business Premium (₹ in Lakhs) |
| Total business | 184,746 | 8,679,821 | 283,691 |
| Rural sector | 73,423 | NA | 43,920 |
| As a % of total business | 39.74% | NA | 15.48% |
| Minimum Requirement | 20.00% | NA | NA |
| | | | |
| Social Sector | 3* | 408,073 | 1,556 |
| As % of total business | 0.00% | 4.70% | 0.55% |
| Minimum Requirement | NA | 5% | NA |
| No of Lives Covered** | NA | 6.64% | NA |

* Group Master Policy contains both social and nonsocial lives.

** Number of lives covered under social sector during the current financial year divided by sum of total number of policies issued in case of individual insurance and number of lives covered in case of Group Insurance during last financial year.

21. Allocation of investments and income thereon between Policyholders' Account and Shareholders' Account

The Company maintains separate funds for the shareholders and policyholders, therefore allocation of investments and income is not required between Policyholders' account and Shareholders' account.

22. Disclosure on other work given to Auditors

Pursuant to clause IV (1) (c) of Annexure 6 of Master Circular on Corporate Governance for Insurers, 2024 issued by IRDAI (as amended from time to time), the additional works (other than statutory/ internal audit) given to the Auditors are detailed below:

The Statutory Auditors of the Company were engaged for providing few certifications and the Tax audit (under Income Tax Act, 1961). The Board of Directors of the Company have approved such engagements as required under ordinary course of business.

(₹ in Lakhs)

| Name of Auditors | Services Rendered | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--|---------------------------------|-----------------------------------|-----------------------------------|
| M/s Bhatia & Bhatia (Statutory Auditors for FY 2023-24 & FY 2024-25) | Certifications* | 4.5 | 4.5 |
| | Tax Audit | 3.5 | 3.5 |
| | Fees for IPO related activity** | 12.0 | - |
| M/s Brahmayya & Co (Statutory Auditors for FY 2023-24(w.e.f September 2023) & FY 2024-25) | Certifications* | 4.5 | 2.5 |
| | Tax Audit | - | - |
| | Fees for IPO related activity** | 12.0 | - |
| M/s M. Bhaskara Rao & Co. (Statutory Auditors for FY 2023-24 (till Jun 2023)) | Certifications* | - | 2.0 |
| | Tax Audit | - | - |

* includes fees paid towards quarterly limited review of financial statements.

** Fees for Initial Public Offer of the Company (through an Offer for Sale) related activities, which will be borne by the selling Shareholders'.

23. Accounting Ratios

Key performance and accounting ratios are detailed as **Annexure 3**.

24. Summary of Financial Statements

A summary of the financial statements is detailed in **Annexure 4**.

25. Transfer from / (to) Revenue Account

During the current year, net surplus of ₹ 3,548 lakhs (previous year surplus of ₹ 3,812 lakhs) is being contributed by Policyholders' account to shareholders' account.

The segment wise details are tabulated below:

(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------------------------------------|--------------------------------------|--------------------------------------|
| Linked Non Participating Life | 1,956 | 12,773 |
| Linked Non Participating Pension | 560 | 389 |
| Non Linked Participating Life | 1,411 | 1,197 |
| Non Linked Non Participating Life | 9,278 | (6,490) |
| Non Linked Non Participating Pension | (9,637) | (4,047) |
| Non Linked Non Participating Health | (20) | (10) |
| Total | 3,548 | 3,812 |

Negative figures represent contribution to Policyholders' account

The shareholders' contribution is irreversible in nature and will not be recouped in the future and has been approved by shareholders at the General Meeting dated April 11, 2025.

The Bonus to participating policyholders for current year, as recommended by the Appointed Actuary based on the Company's Bonus philosophy, approved by the With-Profits Committee and the Board, has been included in the change in valuation for policies.

26. Related Party Disclosures

During the financial year, the Company had transactions with related parties as defined in the Accounting Standard 18. Lists of such transactions are disclosed as a part of the "Related party disclosures" and detailed in **Annexure 5**.

27. Computation of Earnings Per Share

In accordance with Accounting Standard 20 – Earnings per share, calculations for earning per share are as under:

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(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--|--------------------------------------|--------------------------------------|
| Net profit after tax as per Profit & Loss Account (in ₹ Lakhs) | 11,698 | 11,331 |
| Weighted average number of equity shares outstanding during the year | 950,000,000 | 950,000,000 |
| Basic and diluted earnings per equity share (amount in ₹) | 1.23 | 1.19 |
| Face value per equity share (amount in ₹) | 10 | 10 |

28. Micro, Small and Medium Enterprises Development Act, 2006

According to information available with the management, on the basis of intimation received from suppliers regarding their status under the Micro, Small and Medium Enterprises Development Act, 2006 (MSMED Act) as amended from time to time, the details of amounts due to Micro and Small Enterprises under the said Act are as follows:

(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|---|--------------------------------------|--------------------------------------|
| (a) (i) Principal amount remaining unpaid to supplier under MSMED Act | - | - |
| (ii) Interest on (a) (i) above | - | - |
| (b) (i) Amount of principal paid beyond the appointed date | - | - |
| (ii) Amount of interest paid beyond the appointed date (as per Section 16) | - | - |
| (c) Amount of interest due and payable for the period of delay in making payment, but without adding the interest specified under section 16 of the MSMED Act | - | - |
| (d) Amount of interest accrued and due | - | - |
| (e) Amount of further interest remaining due and payable even in succeeding years | - | - |

29. Disclosure of Expenses relating to Outsourcing Activities

As required by Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time), in line with the Outsourcing Return which is required to be submitted as per the regulations, details of outsourcing expenses are as follows:

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(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|------------------------------|--------------------------------------|--------------------------------------|
| Printing & Stationery | 231 | 238 |
| Communication Expenses | 1,802 | 2,451 |
| Legal & Professional charges | 337 | 354 |
| Total | 2,370 | 3,043 |

30. Employee Benefits

A) Defined benefit plan

(i) Gratuity:

The gratuity scheme provides for payments as per scheme rules to an employee on his/her exit from employment either by way of resignation, retirement or death, after completion of minimum prescribed continuous service with the Company and in case of death of an employee during the course of an active employment, the gratuity is paid even if the employee has not completed the required minimum continuous service.

The Company provides for gratuity benefits based on an actuarial valuation using projected unit credit method, in accordance with Accounting Standard (AS) 15 (revised 2005), 'Employee benefits'. The Company contributes towards net liabilities to Canara HSBC Life Insurance Company Limited Group Gratuity Trust. The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

Reconciliation of the opening and closing balance of the present value of the defined benefit obligation for gratuity benefits is detailed in **Annexure 6**. This is based on an actuarial valuation done by independent Actuary as on March 31, 2025.

B) Defined contribution plan

(i) Provident Fund:

The Company makes contribution towards employees' provident fund scheme as well as employees' pension scheme, a defined contribution plan. The Company's contribution for the year amounts to ₹ 1,340 lakhs (previous year ₹ 1,144 lakhs) and ₹ 876 lakhs (previous year ₹ 811 lakhs) respectively. The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

(ii) National Pension Scheme:

The Company makes contribution towards national pension scheme for the employees who had opted for the scheme. National pension scheme is a defined contribution plan which is managed and administered by pension fund management companies licensed by the Pension Funds Regulatory and Development Authority ('PFRDA'). The Company's contribution for the year amounts to ₹ 181 lakhs (previous year ₹ 132 lakhs). The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

(iii) Labour Welfare Fund:

The Company makes contribution towards Labour welfare fund scheme, a defined contribution plan. The Company's contribution for the year amounts to ₹ 11 lakhs (previous year ₹ 10 lakhs). The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

(iv) Employee Deposit Linked Insurance:

The Company makes contribution towards Employee Deposit Linked Insurance scheme, a defined contribution plan. The Company's contribution for the year amounts to ₹ 55 lakhs (previous year ₹ 51 lakhs). The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

(v) Employee State Insurance Corporation:

The Company makes contribution towards Employee State Insurance Corporation scheme, a defined contribution plan. The Company's contribution for the year amounts to ₹ 49 lakhs (previous year ₹ 87 lakhs). The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

C) Other employee benefits

(i) Leave Encashment:

The Company accrues the liability for leave encashment based on the actuarial valuation as at the balance sheet date conducted by an independent actuary. The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits". The assumptions used for valuation are:

| Particulars | As at March 31, 2025 | As at March 31, 2024 |
|--------------------------------|-------------------------|-------------------------|
| Discount rate (per annum) | 6.65% | 7.15% |
| Salary growth rate (per annum) | 8.00% | 8.00% |

(ii) Long Term Incentive Plan / Deferred Bonus and long term association rewards:

The Company accrues for the liability for the long term incentive plan, deferred bonuses and long term association rewards based on the actuarial valuation as at the balance sheet date conducted by an independent actuary. The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits". The assumptions used for valuation are:

| Particulars | As at March 31, 2025 | As at March 31, 2024 |
|---------------------------|-------------------------|-------------------------|
| Discount Rate (per annum) | 6.65% | 7.15% |

(iii) Accumulated Compensated Absences:

The Company accrues for the liability on account of accumulated compensated absences based on the actuarial valuation as at the balance sheet date conducted by an independent actuary. The related expenses have been recognized in Revenue and Profit & Loss account under "Employees' remuneration and welfare benefits".

| Particulars | As at March 31, 2025 | As at March 31, 2024 |
|--------------------------------|-------------------------|-------------------------|
| Discount rate (per annum) | 6.65% | 7.15% |
| Salary growth rate (per annum) | 8.00% | 8.00% |

31. Foreign exchange gain/ (loss)

The net foreign exchange loss debited to Revenue Account and Profit & Loss Account for the year ended March 31, 2025 is ₹ 4 lakhs (previous year ₹ 8 lakhs).

32. Foreign currency exposure

The year-end foreign currency exposures that have not been hedged by a derivative instrument or otherwise are Nil (previous year Nil).

33. Details of person in charge of management of the business under Section 11(3) of the Insurance Act, 1938 (amended by the Insurance Laws (Amendment) Act, 2015)

| Name | Description | Directorship held | Occupation |
|-------------|---|--|------------|
| Anuj Mathur | Managing Director & Chief Executive Officer | Canara HSBC Life Insurance Company Limited | Service |

34. Additional Disclosures as per requirements of IRDAI

Unit linked disclosures as required by Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time) is detailed as **Annexure 7**.

35. Disclosure on fines and penalties

As required by Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time), a report on penal actions has been detailed under **Annexure 8**.

36. Controlled Fund

As required by Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time), the reconciliation statement is detailed as **Annexure 9**.

37. Treatment of Unclaimed Amount of Policyholders

As required by Master Circular on Operation and Allied Matters of Insurers issued by

IRDAI in June 2024 as amended from time to time and erstwhile prevailing regulations, statement showing age-wise analysis of the unclaimed amount of the policyholders is detailed as **Annexure 10 A**.

Statement showing details of unclaimed amounts and investment income thereon is detailed as **Annexure 10 B**.

38. Disclosures regarding discontinued policies

As required by Master Circular on Actuarial, Finance and Investment Functions of Insurers issued by IRDAI in May 2024 (as amended from time to time) relating to the treatment of discontinued linked insurance policies, the disclosures are detailed under **Annexure 11**.

39. Additional disclosure requirements as per Corporate Governance guidelines

(A) Quantitative and qualitative information on the insurer's financial and operating ratios, namely, incurred claim, commission and expenses ratios

Refer Key performance and accounting ratios (**Annexure 3**) and Summary of financial statements (**Annexure 4**).

(B) Actual solvency margin details vis-à-vis the required solvency margin

Refer Schedule 16C – Note 3.

(C) Persistency ratio

Refer Key performance and accounting ratios (**Annexure 3**).

(D) Financial performance including growth rate and current financial position of the insurer

Refer Key performance and accounting ratios (**Annexure 3**) and Summary of financial statements (**Annexure 4**).

(E) Description of the risk management architecture

The Company relies on robust risk management practices and governance mechanism towards managing risks and recognizes that an effective risk management framework is fundamental to its success. The risk management framework, within the Company, is based on the concept of 'three lines of defense', that fosters a culture of ownership and accountability at all levels of management. This ensures that risk is seen as part of the overall business process and a robust framework of risk identification, evaluation, monitoring and control exists.

Management of risks, including its measurement, requires adopting a multi-faceted approach where a risk and its impact is analyzed from various aspects in order to build a holistic and forward looking view to assess its relevance for the Company & other relevant stakeholders. Management of risks is also integrated into business decision making both at a strategic and operational level. A conducive Risk Management framework has been implemented to facilitate identification, assessment, mitigation and reporting of risks. This includes an assessment and periodic review of key risks' impacting the Company.

Additionally, management oversight on relevant risks is ensured through various

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internal governance forums, which have an oversight on key risk & overall control environment. The company has institutionalized a Risk Management Committee (RMC) of the Board, which has the responsibility of ensuring that an effective risk management framework is implemented. The RMC and Audit Committee are supported by Company's risk management and the internal audit functions respectively and are responsible for ensuring adequacy of the Company's risk management and internal control governance structure. This ensures that the risk is managed within the stated appetite and the risk management activities adequately support Company's objectives and long term strategies.

(F) Details of number of claims intimated, disposed off and pending with details of duration

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|---|--------------------------------------|--------------------------------------|
| No. of claims outstanding at the beginning of the year | 2 | 2 |
| Add: No. of claims reported during the year | 12,116 | 10,177 |
| Less: | | |
| No. of claims settled during the year | 12,043 | 10,109 |
| No. of claims repudiated during the year | 75 | 68 |
| No. of Claims rejected during the year | - | - |
| No. of claims written back | - | - |
| No. of claims settled during last financial year but paid during the current financial year | - | - |
| No. of claims outstanding at the end of the year | - | 2 |
| Details of duration of outstanding claims: | | |
| Less than 3 months | - | 2 |
| 3 months to 6 months | - | - |
| 6 months to 1 year | - | - |
| 1 year and above | - | - |

(G) Payments made to group entities from Policyholders Funds

Refer Related party transactions **(Annexure 5)**.

40. Corporate Social Responsibility

- (i) As per section 135 of Companies Act, 2013, the amount required to be spent by the Company on Corporate Social Responsibility (CSR) during financial year ended March 31, 2025 is ₹ 159 lakhs (previous year ₹ 145 lakhs).

During the year, the Company has spent ₹ 159 lakhs (previous year ₹ 145 lakhs) on various CSR initiatives mentioned in Schedule VII of the Companies Act, 2013.

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(₹ in Lakhs)

| Sector in which the project is covered | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--|--------------------------------------|--------------------------------------|
| Promoting education, including consumer education and special education and employment enhancing vocation skills especially among children, women, elderly and the differently-abled and livelihood enhancement projects | 83 | 77 |
| Ensuring environmental sustainability, ecological balance, protection of flora and fauna, animal welfare, agroforestry, conservation of natural resources and maintaining quality of soil, air and water | 46 | 50 |
| Eradicating hunger, poverty and malnutrition, promoting health care including preventive health care and sanitation and making available safe drinking water | 30 | 18 |
| Administrative expenditure | - | - |
| Total | 159 | 145 |

(ii) Amount spent during the year is as under:

(₹ in Lakhs)

| Particulars | Incurred and paid | |
|---|--------------------------------------|--------------------------------------|
| | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
| Construction / Acquisition of any asset | - | - |
| On purposes other than above | 159 | 145 |
| Total | 159 | 145 |

(iii) Amounts of related party transactions pertaining to CSR related activities for the year ended March 31, 2025 is Nil (previous year Nil).

(iv) There is no unspent/excess amount spent for the year under section 135(5) of Companies Act, 2013 & also no ongoing projects under section 135(6) of the Companies Act, 2013.

41. Expenses of Management

As per IRDAI Regulations on Expenses of Management, including Commission of Insurers (as amended from time to time), the actual expenses are within the allowable limits, on an overall basis and for par products & non-par (including linked) products, for FY 2024-25 and FY 2023-24.

42. Pending Litigations

The Company's pending litigations comprise of claims against the Company primarily by customers and proceedings pending with tax authorities. The Company has reviewed all its pending litigations and proceedings and has adequately provided for where provisions are required and disclosed the contingent liability where applicable, in its financial statements. The Company does not expect the outcome of these proceedings to have a material adverse effect on its financial results as at March 31, 2025. Reference is also drawn to note 1-Contingent Liabilities of Schedule 16 (C) in this regard.

43. Long term Contracts

The Company has a process whereby periodically all long term contracts are assessed for material foreseeable losses. At the year end, the Company has reviewed and ensured that adequate provision as required under any law / accounting standards for material foreseeable losses on such long term contracts including derivative contracts has been made in the financial statements. For insurance contracts, actuarial valuation of liabilities for policies is done by the Appointed Actuary of the Company. The methods and assumptions used in valuation of liabilities are in accordance with the regulations issued by the Insurance Regulatory and Development Authority of India ("IRDAI") and actuarial practice standards and guidance notes issued by the Institute of Actuaries of India.

44. Impact of COVID-19

The Indian economy has now almost fully recovered from the various impacts it faced after the outbreak of the COVID-19 pandemic. To cover the additional claims arising from COVID-19 pandemic, the Company also created additional mortality reserves in previous years.

The Company has reassessed the requirement of keeping COVID-19 reserves as at March 31, 2025 and since it is no longer witnessing any significant impact of COVID-19 on its claim experience now, no reserve has been kept for COVID-19 as at March 31, 2025 (previous year ₹ 986 lakhs).

45. IND-AS Implementation

The Ministry of Corporate Affairs (MCA) on 14th August 2024 has notified the Ind AS 117 - Insurance Contracts which is based on IFRS 17 issued by the International Accounting Standards Board (IASB).

The Insurance Regulatory and Development Authority of India (IRDAI) vide its letter dated 30th September 2024, has suggested the implementation of Ind AS for all insurers from 1st April 2027. The proposed implementation timelines reflects the complexity of the standard and its implications for financial reporting, actuarial systems and operational frameworks.

The Company is in the process of implementing the new standard under the Guidance of Steering committee comprising of the Chief Financial Officer, Appointed Actuary and other members from cross-functional areas such as investments, information technology etc., and is sharing the status update on the implementation with Audit Committee of the Board on a regular basis.

46. Dividend

The Board of Directors have recommended a final dividend of ₹ 0.40 per equity share of face value of ₹ 10 each in its meeting held on May 06, 2025, subject to Shareholders' approval in their Annual General Meeting.

47. Initial Public Offer (IPO)

The Company has filed a Draft Red Herring Prospectus (DRHP) on April 28, 2025 with the Securities and Exchange Board of India (SEBI), the National Stock Exchange (NSE) and the Bombay Stock Exchange (BSE) for an Initial Public Offer by way of an Offer of Sale, of 237,500,000 Equity shares by its existing shareholders. An amount of ₹ 141 Lakhs has been incurred by the Company towards the IPO related activities till March 31, 2025, which is to be recovered from the selling shareholders.

48. Previous year figures

Previous year figures have been regrouped as and where required to conform to the current year presentation. The explanations for the regroupings are as under:

(₹ in Lakhs)

| S. No. | Particulars (schedule and head of account) | | Regrouped/ Restated Amount (A) | Amount as per financials of Previous year (B) | Difference (B-A) | Reason for regrouping/ restatement |
|--------|---|---|--------------------------------|---|------------------|---|
| | Regrouped From | Regrouped To | | | | |
| 1. | Form A-RA: Interest, Dividends and Rent – Gross | Form A-RA: Amortisation of Premium / Discount on investments | 153,601 | 173,753 | 20,152 | Compliance with New IRDAI Regulations effective from April 2024 |
| 2. | Form A-PL: Interest, Dividends and Rent – Gross | Form A-PL: Amortisation of Premium / Discount on investments | 8,840 | 9,618 | 778 | Compliance with New IRDAI Regulations effective from April 2024 |
| 3. | Schedule 3 (Operating Expenses Related to Insurance Business): Rents, rates and taxes | Schedule 3 (Operating Expenses Related to Insurance Business): Stamp duty on policies | 1,254 | 2,022 | 768 | Compliance with New IRDAI Regulations effective from April 2024 |

Canara HSBC Life Insurance Company Limited
Schedules forming part of Financial Statements for the year ended March 31, 2025

(₹ in Lakhs)

| S. No. | Particulars (schedule and head of account) | | Regrouped/ Restated Amount (A) | Amount as per financials of Previous year (B) | Difference (B-A) | Reason for regrouping/ restatement |
|--------|--|--|--------------------------------|---|------------------|---|
| | Regrouped From | Regrouped To | | | | |
| 4. | Schedule 3 (Operating Expenses Related to Insurance Business): Advertisement and publicity | Schedule 3 (Operating Expenses Related to Insurance Business): Business Development and Sales Promotion Expenses | 3,923 | 7,469 | 3,546 | Compliance with New IRDAI Regulations effective from April 2024 |
| 5. | Schedule 12 (Advances and Other Assets): Other Assets - Goods and Service Tax Credit | Schedule 12 (Advances and Other Assets): Advances - Goods and Service Tax Credit | 2,962 | 2,962 | - | Compliance with New IRDAI Regulations effective from April 2024 |

For and on behalf of the Board of Directors

K Satyanarayana Raju
Chairman
DIN : 08607009

Debashish Mukherjee
Director
DIN : 08193978

Rabi Narayan Mishra
Director
DIN : 09435887

Anuj Mathur
Managing Director & Chief Executive Officer
DIN : 00584057

Akshay Dhand
Appointed Actuary
IAI : 244

Tarun Rustagi
Chief Financial Officer
ACA : 098275

Vatsala Sameer
Company Secretary &
Compliance Officer
ACS : 14813

Place: Bengaluru
Date: 06.05.2025

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Remuneration and Other payments made during the year ended March 31, 2025 to MD/ CEO/ WTD

Annexure 1

| S. No. | Name of the MD/ CEO/ WTD | Designation | Fixed Pay | | | Variable Pay | | | | Total of Fixed and Variable Pay (c) + (f) | Amount debited to Revenue A/c | Amount debited to Profit & Loss A/c ³ | Value of Joining/ Sign on Bonus | Retirement benefits like gratuity, pension, etc paid during the year | Amount of deferred remuneration of earlier years paid/ settled during the year | |
|--------|--------------------------|---|----------------------|----------------------|-------------------|-----------------------------|-----------------------|-----------------------------|----------|---|-------------------------------|--|---------------------------------|--|--|-----------------------|
| | | | Pay & Allowances (a) | Perquisites, etc (b) | Total (c)=(a)+(b) | Cash components (d) | | Share-linked components (e) | | | | | | | | Total (f) = (d) + (e) |
| | | | | | | Paid / Payable ¹ | Deferred ² | Settled | Deferred | | | | | | | |
| 1 | Anuj Mathur | Managing Director & Chief Executive Officer | 335 | 7 | 342 | 139 | 161 | - | - | 139 | 161 | 642 | 400 | 242 | - | 54 |
| | Total | | 335 | 7 | 342 | 139 | 161 | - | - | 139 | 161 | 642 | 400 | 242 | - | 54 |

Note:

- Includes :
i) Provision for Performance Bonus for FY 2024-25 amounting to ₹ 104 Lacs (subject to approval by the NRC), and
ii) Excess of final amount of performance bonus towards performance of FY 2023-24 as approved by NRC over provision created in previous financial year, amounting to ₹ 35 Lacs.
- Includes :
i) Provision for deferred variable pay, amounting to ₹ 104 Lacs, which is in the nature of Employee Cash Linked Stock Appreciation Rights Plan (CSAR) (earlier called Employee Phantom Option plan (EPOP)) for FY 2024-25 performance, which will be granted in FY 2025-26 subject to approval by the NRC. The said amount will be vested over 3 years and will be settled in cash as per the said plan. The entire amount, payable over three years, have been provided in the year of performance as per the IRDAI (Corporate Governance for Insurers) Regulation, 2024 and Master Circular issued by IRDAI in May 2024.,
ii) Excess of final amount of EPOP of FY 2023-24 as approved by NRC over provision created in previous financial year amounting to ₹ 35 Lacs, and
iii) Fair value change on existing EPOP grants of ₹ 22 Lacs.
- Managerial remuneration in excess of the limit prescribed by IRDAI (₹ 400 Lacs for FY 2024-25), being ₹ 242 Lacs is charged to the Profit and Loss Account.

Remuneration and Other payments made during the year ended March 31, 2024 to MD/ CEO/ WTD

| S. No. | Name of the MD/ CEO/ WTD | Designation | Fixed Pay | | | Variable Pay | | | | Total of Fixed and Variable Pay (c) + (f) | Amount debited to Revenue A/c | Amount debited/ reclassified to Profit & Loss A/c ³ | Value of Joining/ Sign on Bonus | Retirement benefits like gratuity, pension, etc paid during the year | Amount of deferred remuneration of earlier years paid/ settled during the year | |
|--------|--------------------------|---|----------------------|----------------------|-------------------|-----------------------------|-----------------------|-----------------------------|----------|---|-------------------------------|--|---------------------------------|--|--|-----------------------|
| | | | Pay & Allowances (a) | Perquisites, etc (b) | Total (c)=(a)+(b) | Cash components (d) | | Share-linked components (e) | | | | | | | | Total (f) = (d) + (e) |
| | | | | | | Paid / Payable ¹ | Deferred ² | Settled | Deferred | | | | | | | |
| 1 | Anuj Mathur | Managing Director & Chief Executive Officer | 317 | 6 | 323 | 82 | 82 | - | - | 82 | 82 | 487 | 400 | 87 | - | 49 |
| | Total | | 317 | 6 | 323 | 82 | 82 | - | - | 82 | 82 | 487 | 400 | 87 | - | 49 |

Note:

- Includes provision of Performance Bonus for Financial Year (FY) 2023-24 amounting to ₹ 82 lakhs (subject to approval by the Nomination and Remuneration Committee (NRC)).
- For FY 2023-24 performance, deferred variable pay in the nature of Phantom Stocks as per Employee Phantom Option Plan (EPOP), will be granted in FY 2024-25 subject to approval by the NRC. The said amount will be vested over 3 years and will be settled in cash as per the said plan. The entire amount, payable over three years, have been provided in the year of performance as per IRDAI's Guidelines (IRDAI circular no. IRDAI/F&A/GDL/MISC/14/11/6/2023 dated 30th June 2023).
- Managerial remuneration in excess of the limit prescribed by IRDAI (₹ 400 lakhs), being ₹ 87 lakhs is charged to the Profit and Loss Account. Additionally, in compliance with the IRDAI circular no. IRDAI/F&A/GDL/MISC/14/11/6/2023 dated 30th June 2023, deferred remuneration of earlier years and outstanding as on 31st March 2024 amounting to ₹ 113 lakhs along with reclassification of performance bonus payment of ₹ 90 lakhs relating to performance of FY 2022-23 and long term incentive payments amounting to ₹ 49 lakhs provided in earlier years is also being reclassified and charged to Profit and Loss Account. As a result the total amount shown under "Remuneration of MD / CEO / KMP over and above the specified Limit" in Profit and Loss Account is ₹ 339 lakhs.

FORM A-B
 Canara HSBC Life Insurance Company Limited
 Registration No. 136; Date of Registration : May 8, 2008
 Annexure to Schedule 16 for the year ended March 31, 2025
SEGMENTAL BALANCE SHEET AS AT MARCH 31, 2025

Annexure 2
 (₹ in Lakhs)

| Particulars | SOURCES OF FUNDS | | | | | | | | | | Total | | | |
|---|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|--|------------|---------------------------------------|---------------------------------------|------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Non Participating - Life | Non Linked Non Participating - Pension | | Non Linked Non Participating - Health | Non Linked Non Participating - Others | Shareholder |
| Shareholders' Funds: | | | | | | | | | | | | | | |
| Share Capital | - | - | - | - | - | - | - | - | - | - | - | - | 95,000 | 95,000 |
| Share Application Money Pending Allotment | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Reserves and Surplus | - | - | - | - | - | - | - | - | - | - | - | - | 56,686 | 56,686 |
| Credit/Debit Fair Value Change Account | - | - | - | - | - | - | - | - | - | - | - | - | 151,686 | 151,686 |
| Sub-Total | 1,695,227 | 27,201 | 27,201 | 27,201 | 650,583 | 287,358 | 287,358 | 546 | 1,273,418 | 287,358 | 546 | 137,467 | 4,185,208 | |
| Borrowings | | | | | | | | | | | | | | |
| Policyholders' Funds: | | | | | | | | | | | | | | |
| Credit/Debit Fair Value Change Account | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Policy Liabilities | 7,339 | 266 | - | - | 3,984 | 676,979 | 286,788 | 570 | 8,654 | 570 | 546 | - | 13,208 | 2,236,682 |
| Funds for Discontinued Policies | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| (i) Others | 78,159 | 4,777 | - | - | - | - | - | - | - | - | - | - | - | 82,936 |
| Sub-Total (Funds for Discontinued Policies) | 79,731 | 4,800 | - | - | - | - | - | - | - | - | - | - | - | 82,936 |
| Insurance Reserves | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Provision for Linked Liabilities | 1,287,655 | 19,654 | - | - | - | - | - | - | - | - | - | - | - | 1,307,309 |
| Linked Liabilities | 320,302 | 2,473 | - | - | - | - | - | - | - | - | - | - | - | 322,775 |
| Add: Credit/Debit Fair Value Change Account | 1,606,137 | 22,127 | - | - | - | - | - | - | - | - | - | - | - | 1,628,264 |
| Sub-Total (Provision for Linked Liabilities) | 1,695,227 | 27,201 | - | - | 650,583 | 287,358 | 287,358 | 546 | 1,273,418 | 287,358 | 546 | - | 3,954,713 | |
| Funds for Future Appropriation | | | | | | | | | | | | | | |
| Linked (Non-PAR) | 715 | 28 | - | - | - | - | - | - | - | - | - | - | - | 743 |
| Non-Linked (PAR) | - | - | - | - | 68,066 | - | - | - | - | - | - | - | - | 68,066 |
| Sub-Total (Funds for Future Appropriation) | 715 | 28 | - | - | 68,066 | - | - | - | - | - | - | - | - | 68,809 |
| Deferred Tax Liabilities (Net) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 3,695,842 | 27,229 | - | - | 749,029 | 287,358 | 287,358 | 546 | 1,273,418 | 287,358 | 546 | - | 151,686 | 4,185,208 |
| APPLICATION OF FUNDS | | | | | | | | | | | | | | |
| Investments | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Shareholders' | 13,137 | 861 | - | - | 723,174 | - | - | - | 1,246,564 | 280,025 | 590 | - | 137,467 | 137,467 |
| Policyholders' | 1,687,888 | 26,935 | - | - | - | - | - | - | - | - | - | - | - | 2,264,351 |
| Assets held to cover linked liabilities | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Loans | - | - | - | - | 6,136 | - | - | - | 3,936 | 8 | - | - | - | 10,080 |
| Fixed Assets | 1,986 | 32 | - | - | 793 | - | - | - | 1,482 | 336 | 1 | - | - | 4,630 |
| Deferred Tax Assets (Net) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Current Assets | 20,022 | 229 | - | - | 9,409 | - | - | - | 21,831 | 9,499 | 38 | - | 68 | 61,096 |
| Cash and Bank Balances | 14,307 | 24 | - | - | 19,900 | - | - | - | 41,275 | 9,299 | 25 | - | 14,151 | 98,981 |
| Advances and Other Assets | 34,329 | 253 | - | - | 29,309 | - | - | - | 63,106 | 18,798 | 63 | - | 14,219 | 160,077 |
| Sub-Total (A) | 40,527 | 849 | - | - | 40,527 | - | - | - | 40,527 | 11,528 | 104 | - | 109,007 | |
| Current Liabilities | 40,527 | 849 | - | - | 9,727 | - | - | - | 40,527 | 11,528 | 104 | - | - | 109,007 |
| Shareholders' | 851 | 3 | - | - | 756 | - | - | - | 2,088 | 231 | - | - | - | 1,062,526 |
| Sub-Total (B) | 41,398 | 852 | - | - | 10,383 | - | - | - | 41,615 | 11,809 | 108 | - | 109,220 | |
| Net Current Assets (C) = (A - B) | (7,069) | (599) | - | - | 18,926 | - | - | - | 21,635 | 6,589 | (45) | - | 14,219 | 59,887 |
| Miscellaneous Expenditure (To The Extent Not Written Off Or Adjusted) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Debit Balance In Profit And Loss Account (Shareholders' Account) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Deficit in Revenue Account (Policyholders' account) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 1,695,842 | 27,229 | - | - | 749,029 | 287,358 | 287,358 | 546 | 1,273,418 | 287,358 | 546 | - | 151,686 | 4,185,208 |

FORM A-BIS
 Centara HSBC Life Insurance Company Limited
 Registration No. 136; Date of Registration : May 8, 2008
 Annexure to Schedule 20 for the year ended March 31, 2025
 SEGMENTAL BALANCE SHEET AS AT MARCH 31, 2024

Annexure 2
 (₹ In Lakhs)

| Particulars | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Shareholder | Total |
|--|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|----------------|------------------|
| SOURCES OF FUNDS | | | | | | | | | | |
| <i>Shareholders' Funds:</i> | | | | | | | | | | |
| Share Capital | - | - | - | - | - | - | - | - | 95,000 | 95,000 |
| Share Application Money Pending Allotment | - | - | - | - | - | - | - | - | - | - |
| Reserves and Surplus | - | - | - | - | - | - | - | - | 46,888 | 46,888 |
| Credit/(Debit) Fair Value Change Account | - | - | - | - | - | - | - | - | 341,888 | 341,888 |
| Sub-Total | | | | | | | | | | |
| <i>Borrowings</i> | | | | | | | | | | |
| <i>Policyholders' Funds:</i> | | | | | | | | | | |
| Credit/(Debit) Fair Value Change Account | 5,654 | - | - | - | 6,893 | - | - | - | 4,398 | 11,096 |
| Policy Liabilities | - | 235 | - | - | 559,760 | - | - | 453 | 981,486 | 1,972,594 |
| Funds for Discontinued Policies | - | - | - | - | - | - | - | - | (195) | - |
| (i) Discontinued on account of non-payment of premium | 74,381 | 4,295 | - | - | - | - | - | - | - | 78,676 |
| (ii) Discontinued on account of non-payment of premium on account of discontinued policies | 1,838 | - | - | - | - | - | - | - | - | 1,838 |
| Sub-Total (Funds for Discontinued Policies) | 75,219 | 4,295 | | | | | | | | 79,514 |
| <i>Insurance Reserves</i> | | | | | | | | | | |
| Provision for Policy Liabilities | 1,120,824 | 18,769 | - | - | - | - | - | - | - | 1,139,593 |
| Unpaid Claims and Claim Expenses | 370,179 | 2,410 | - | - | - | - | - | - | - | 372,589 |
| Add: Credit/(Debit) Fair Value Change Account | 1,491,003 | 21,179 | - | - | - | - | - | - | - | 1,512,182 |
| Sub-Total | 1,571,876 | 25,773 | | | 566,653 | | 453 | | 985,884 | 3,575,450 |
| <i>Funds for Future Appropriation</i> | | | | | | | | | | |
| Linked | - | - | - | - | - | - | - | - | - | - |
| Non-Linked (Non-PAR) | - | - | - | - | - | - | - | - | - | - |
| Non-Linked (PAR) | - | - | - | - | 64,242 | - | - | - | - | 64,242 |
| Sub-Total (Funds for Future Appropriation) | | | | | 64,242 | | | | | 64,242 |
| Deferred Tax Liabilities (Net) | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 1,571,876 | 25,773 | | | 630,895 | | 453 | | 985,884 | 3,761,580 |
| APPLICATION OF FUNDS | | | | | | | | | | |
| <i>Investments</i> | | | | | | | | | | |
| Shareholders' | | | | | | | | | | |
| Policyholders' | 8,454 | 391 | - | - | 608,938 | - | - | - | 157,033 | 157,033 |
| Assets held to cover linked liabilities | 1,566,222 | 25,538 | - | - | - | - | - | - | 415,632 | 553 |
| Loans | - | - | - | - | - | - | - | - | - | - |
| Fixed Assets | 2,481 | 41 | - | - | 3,374 | - | - | - | 1,506 | 25 |
| Deferred Tax Assets (Net) | - | - | - | - | 883 | - | - | - | 1,549 | 671 |
| <i>Current Assets</i> | | | | | | | | | | |
| Current Assets | 11,772 | 204 | - | - | 7,492 | - | - | - | 19,967 | 3,247 |
| Advances and Other Assets | 1,793 | 33 | - | - | 19,744 | - | - | - | 10,505 | 36 |
| Sub-Total (A) | 13,555 | 237 | | | 27,236 | | | | 68,430 | 62 |
| <i>Current Liabilities</i> | | | | | | | | | | |
| Current Liabilities | 18,398 | 427 | - | - | 8,637 | - | - | - | 39,463 | 178 |
| Current Liabilities | 1,838 | 77 | - | - | 950 | - | - | - | 144 | 144 |
| Sub-Total (B) | 18,636 | 454 | | | 9,587 | | | | 40,884 | 182 |
| Net Current Assets (C) = (A - B) | (5,281) | (197) | | | 37,700 | | | | 27,546 | (100) |
| Miscellaneous Expenditure (To The Extent Not Written Off Or Adjusted) | - | - | - | - | - | - | - | - | - | - |
| Debit Balance in Profit And Loss Account (Shareholders' Account) | - | - | - | - | - | - | - | - | - | - |
| Deficit in Revenue Account (Policyholders' account) | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 1,571,876 | 25,773 | | | 630,895 | | 453 | | 985,884 | 3,761,580 |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025
Schedules forming part of Segmental Revenue Account for the year ended March 31, 2025
SCHEDULE - 1-A
PREMIUM (NET OF GOODS AND SERVICES TAX)

Annexure 2

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2025 | | | | | | | | | | Total | | |
|--|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|------------|-----------------------------------|-----------------------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | | Non Linked Participating - Health | Non Linked Participating - Others |
| First year premiums | 121,709 | 272 | - | - | 20,136 | - | - | - | 45,988 | 29,255 | - | - | 217,372 |
| Renewal premiums | 164,795 | 4,030 | - | - | 94,855 | - | - | - | 207,376 | 19,299 | 238 | - | 490,593 |
| Single premiums | 912 | - | - | - | - | - | - | - | 89,182 | 4,687 | - | - | 94,781 |
| Total Premium | 287,416 | 4,302 | - | - | 114,991 | - | - | - | 342,556 | 53,241 | 240 | - | 802,746 |
| Premium income from business written: | | | | | | | | | | | | | |
| In India | 287,416 | 4,302 | - | - | 114,991 | - | - | - | 342,556 | 53,241 | 240 | - | 802,746 |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Premium | 287,416 | 4,302 | - | - | 114,991 | - | - | - | 342,556 | 53,241 | 240 | - | 802,746 |

| Particulars | For the year ended March 31, 2024 | | | | | | | | | | Total | | |
|--|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|------------|-----------------------------------|-----------------------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | | Non Linked Participating - Health | Non Linked Participating - Others |
| First year premiums | 64,173 | 1,043 | - | - | 19,173 | - | - | - | 63,646 | 21,344 | 8 | - | 169,387 |
| Renewal premiums | 146,936 | 4,595 | - | - | 93,521 | - | - | - | 177,447 | - | 263 | - | 422,762 |
| Single premiums | 1,560 | - | - | - | - | - | - | - | 85,439 | 33,722 | - | - | 120,721 |
| Total Premium | 212,669 | 5,638 | - | - | 112,694 | - | - | - | 326,532 | 55,066 | 271 | - | 712,870 |
| Premium income from business written: | | | | | | | | | | | | | |
| In India | 212,669 | 5,638 | - | - | 112,694 | - | - | - | 326,532 | 55,066 | 271 | - | 712,870 |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Total Premium | 212,669 | 5,638 | - | - | 112,694 | - | - | - | 326,532 | 55,066 | 271 | - | 712,870 |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Schedules forming part of Segmental Revenue Account for the year ended March 31, 2025

Annexure 2

SCHEDULE 2-A
COMMISSION EXPENSES

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2025 | | | | | | | | | | Total | | |
|--|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|--|-------|---------------------------------------|---------------------------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Non Participating - Life | Non Linked Non Participating - Pension | | Non Linked Non Participating - Health | Non Linked Non Participating - Others |
| Commission | 11,793 | 21 | - | - | 5,147 | - | - | - | 12,458 | 3,485 | - | 1 | 32,905 |
| Direct - First year premiums | 1,366 | 60 | - | - | 3,881 | - | - | - | 8,861 | 377 | - | 13 | 14,558 |
| - Renewal premiums | 17 | - | - | - | - | - | - | - | 3,169 | 63 | - | - | 3,249 |
| - Single premiums | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Gross Commission | 13,176 | 81 | - | - | 9,028 | - | - | - | 24,488 | 5,925 | - | 14 | 50,712 |
| Add: Commission on Re-insurance Accepted | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Less: Commission on Re-insurance Ceded | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net Commission | 13,176 | 81 | - | - | 9,028 | - | - | - | 24,488 | 5,925 | - | 14 | 50,712 |
| Commission (Excluding Reinsurance) Business written : | | | | | | | | | | | | | |
| In India | 13,176 | 81 | - | - | 9,028 | - | - | - | 24,488 | 5,925 | - | 14 | 50,712 |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - | - |

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2024 | | | | | | | | | | Total | | |
|--|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|--|-------|---------------------------------------|---------------------------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Non Participating - Life | Non Linked Non Participating - Pension | | Non Linked Non Participating - Health | Non Linked Non Participating - Others |
| Commission | 5,697 | 81 | - | - | 4,863 | - | - | - | 13,542 | 1,943 | - | 2 | 26,128 |
| Direct - First year premiums | 1,221 | 68 | - | - | 4,025 | - | - | - | 7,821 | - | - | 15 | 13,150 |
| - Renewal premiums | 30 | - | - | - | - | - | - | - | 1,672 | 132 | - | - | 1,834 |
| - Single premiums | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Gross Commission | 6,948 | 149 | - | - | 6,888 | - | - | - | 23,035 | 2,075 | - | 17 | 41,112 |
| Add: Commission on Re-insurance Accepted | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Less: Commission on Re-insurance Ceded | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net Commission | 6,948 | 149 | - | - | 6,888 | - | - | - | 23,035 | 2,075 | - | 17 | 41,112 |
| Commission (Excluding Reinsurance) Business written : | | | | | | | | | | | | | |
| In India | 6,948 | 149 | - | - | 6,888 | - | - | - | 23,035 | 2,075 | - | 17 | 41,112 |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - | - |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Schedules forming part of Segmental Revenue Account for the year ended March 31, 2025

SCHEDULE - 3-B
OPERATING EXPENSES RELATED TO INSURANCE BUSINESS

| Particulars | For the year ended March 31, 2025 | | | | | | | | | | | | |
|---|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------|
| | Linked Non-Participating - Life | Linked Non-Participating - Pension | Linked Non-Participating - Health | Linked Non-Participating - Others | Non-Linked Participating - Life | Non-Linked Participating - Pension | Non-Linked Participating - Health | Non-Linked Participating - Others | Non-Linked Participating - Life | Non-Linked Participating - Pension | Non-Linked Participating - Health | Non-Linked Participating - Others | Total |
| Employees' remuneration and welfare benefits: | | | | | | | | | | | | | |
| Travel, conveyance and vehicle running expenses | 16,091 | 54 | - | - | 13,104 | - | - | 28,116 | 5,418 | 65 | - | - | 63,748 |
| Training expenses | 496 | - | - | - | 494 | - | - | 974 | 188 | - | - | - | 2,154 |
| Rents, rates and taxes | 1,023 | 2 | - | - | 713 | - | - | 1,301 | 436 | - | - | - | 3,475 |
| Repairs | 705 | 2 | - | - | 286 | - | - | 690 | 177 | 5 | - | - | 1,865 |
| Printing and stationery | 140 | - | - | - | 67 | - | - | 161 | 36 | - | - | - | 405 |
| Communication expenses | 659 | 3 | - | - | 399 | - | - | 988 | 102 | 16 | - | - | 2,177 |
| Legal and professional charges | 738 | 3 | - | - | 456 | - | - | 1,108 | 190 | 6 | - | - | 2,501 |
| Medical fees | 108 | - | - | - | 25 | - | - | 403 | - | - | - | - | 537 |
| Auditors' fees, expenses etc | | | | | | | | | | | | | |
| a) as auditor* | 15 | - | - | - | 10 | - | - | 23 | 4 | - | - | - | 52 |
| b) as adviser or in any other capacity, in respect of | | | | | | | | | | | | | |
| (i) Taxation matters | 1 | - | - | - | 1 | - | - | 2 | - | - | - | - | 4 |
| (ii) Insurance matters | | | | | | | | | | | | | |
| (iii) Management services; and | | | | | | | | | | | | | |
| c) in any other capacity | 2 | - | - | - | 2 | - | - | 4 | - | - | - | - | 9 |
| Advertisement expenses | 1,394 | 2 | - | - | 167 | - | - | 767 | 205 | - | - | - | 2,566 |
| Interest and bank charges | 257 | 4 | - | - | 174 | - | - | 345 | 24 | - | - | - | 812 |
| Depreciation | 623 | 2 | - | - | 414 | - | - | 951 | 183 | - | - | - | 2,176 |
| Brand/Trade Mark usage fee/charges | | | | | | | | | | | | | |
| Business Development and Sales Promotion Expenses | 1,513 | 3 | - | - | 837 | - | - | 1,927 | 472 | - | - | - | 4,752 |
| Stamp duty on policies | 235 | 1 | - | - | 551 | - | - | 551 | 25 | - | - | - | 840 |
| Information technology expenses | 2,532 | 8 | - | - | 1,460 | - | - | 3,763 | 592 | 15 | - | - | 8,370 |
| Goods and Services Tax (GST) | 0 | 3 | - | - | 61 | - | - | 61 | 9 | - | - | - | 75 |
| Others | 61 | - | - | - | 329 | - | - | 701 | 167 | - | - | - | 1,875 |
| TOTAL | 28,188 | 88 | - | - | 19,050 | - | - | 43,713 | 8,259 | 124 | - | - | 99,422 |
| Operating Expenses Related to Insurance Business | | | | | | | | | | | | | |
| In India | 28,188 | 88 | - | - | 19,050 | - | - | 43,713 | 8,259 | 124 | - | - | 99,422 |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - | - |

* Includes out of pocket reimbursements

| Particulars | For the year ended March 31, 2024 | | | | | | | | | | | | |
|---|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------|
| | Linked Non-Participating - Life | Linked Non-Participating - Pension | Linked Non-Participating - Health | Linked Non-Participating - Others | Non-Linked Participating - Life | Non-Linked Participating - Pension | Non-Linked Participating - Health | Non-Linked Participating - Others | Non-Linked Participating - Life | Non-Linked Participating - Pension | Non-Linked Participating - Health | Non-Linked Participating - Others | Total |
| Employees' remuneration and welfare benefits: | | | | | | | | | | | | | |
| Travel, conveyance and welfare benefits | 9,750 | 154 | - | - | 13,348 | - | - | 31,658 | 3,266 | 91 | - | - | 58,267 |
| Travel, conveyance and vehicle running expenses | 320 | 5 | - | - | 528 | - | - | 1,195 | 119 | 2 | - | - | 2,169 |
| Training expenses | 186 | 2 | - | - | 230 | - | - | 620 | 98 | - | - | - | 1,954 |
| Rents, rates and taxes | 138 | 5 | - | - | 239 | - | - | 622 | 218 | 6 | - | - | 1,924 |
| Repairs | 79 | 1 | - | - | 77 | - | - | 218 | 21 | 2 | - | - | 309 |
| Printing and stationery | 47 | - | - | - | 63 | - | - | 177 | 14 | - | - | - | 303 |
| Communication expenses | 479 | 8 | - | - | 527 | - | - | 3,928 | 100 | 24 | - | - | 5,066 |
| Legal and professional charges | 360 | 6 | - | - | 459 | - | - | 1,310 | 102 | 9 | - | - | 2,246 |
| Medical fees | 95 | - | - | - | 14 | - | - | 518 | - | 2 | - | - | 629 |
| Auditors' fees, expenses etc | | | | | | | | | | | | | |
| a) as auditor or in any other capacity, in respect of | 8 | - | - | - | 11 | - | - | 31 | 3 | - | - | - | 53 |
| b) as adviser or in any other capacity, in respect of | | | | | | | | | | | | | |
| (i) Taxation matters | 1 | - | - | - | 1 | - | - | 2 | - | - | - | - | 4 |
| (ii) Insurance matters | | | | | | | | | | | | | |
| (iii) Management services; and | | | | | | | | | | | | | |
| c) in any other capacity | 1 | - | - | - | - | - | - | 5 | - | - | - | - | 9 |
| Advertisement and publicity | 575 | 9 | - | - | 307 | - | - | 2,824 | 208 | - | - | - | 3,923 |
| Interest and bank charges | 266 | 4 | - | - | 193 | - | - | 374 | 20 | 10 | - | - | 867 |
| Depreciation | 362 | 6 | - | - | 468 | - | - | 1,307 | 121 | 5 | - | - | 2,269 |
| Brand/Trade Mark usage fee/charges | | | | | | | | | | | | | |
| Business Development and Sales Promotion Expenses | 799 | 12 | - | - | 648 | - | - | 1,815 | 271 | - | - | - | 3,546 |
| Stamp duty on policies | 124 | 2 | - | - | 592 | - | - | 592 | 19 | - | - | - | 768 |
| Information technology expenses | 1,174 | 21 | - | - | 1,528 | - | - | 4,787 | 359 | 25 | - | - | 7,894 |
| Goods and Services Tax (GST) | - | - | - | - | - | - | - | 785 | - | - | - | - | 785 |
| Others | 409 | 8 | - | - | 401 | - | - | 1,091 | 316 | 10 | - | - | 2,035 |
| TOTAL | 15,343 | 246 | - | - | 19,049 | - | - | 53,825 | 4,885 | 192 | - | - | 93,540 |
| Operating Expenses Related to Insurance Business | | | | | | | | | | | | | |
| In India | 15,343 | 246 | - | - | 19,049 | - | - | 53,825 | 4,885 | 192 | - | - | 93,540 |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - | - |

* Includes out of pocket reimbursements

Canara HSEC Life Insurance Company Limited
Annexure to Schedule 16 for the year ended March 31, 2025
Schedules forming part of Segmental Revenue Account for the year ended March 31, 2025

SCHEDULE - 4-A
BENEFITS PAID (NET)

Annexure 2

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2025 | | | | | | | | | | Total | |
|--------------------------------|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|--|----------|---------------------------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Non Participating - Life | Non Linked Non Participating - Pension | | Non Linked Non Participating - Health |
| Insurance Claims | | | | | | | | | | | | |
| (a) Claims by Death | 6,629 | 110 | 3,776 | - | - | - | - | - | - | - | - | - |
| (b) Claims by Maturity | 44,155 | 242 | 2 | - | - | - | - | - | - | - | - | - |
| (c) Annuities/Pensions payment | - | - | - | - | - | - | - | - | - | - | - | - |
| (d) Periodical Benefit | - | - | 3,090 | - | - | - | - | - | - | - | - | - |
| (e) Health | - | - | - | - | - | - | - | - | - | - | - | - |
| (f) Surrenders | 121,473 | 3,804 | 8,961 | - | - | - | - | - | - | - | - | - |
| (g) Other benefits | - | - | - | - | - | - | - | - | - | - | - | - |
| (h) Withdrawals | 54,565 | - | - | - | - | - | - | - | - | - | - | - |
| Benefits Paid (Gross) | 227,024 | 4,156 | 15,629 | - | - | - | - | - | - | - | - | - |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - |
| (Amount ceded in reinsurance): | | | | | | | | | | | | |
| (a) Claims by Death | (418) | - | (198) | - | - | - | - | - | - | - | - | - |
| (b) Claims by Maturity | - | - | - | - | - | - | - | - | - | - | - | - |
| (c) Annuities/Pensions payment | - | - | - | - | - | - | - | - | - | - | - | - |
| (d) Periodical Benefit | - | - | - | - | - | - | - | - | - | - | - | - |
| (e) Health | - | - | - | - | - | - | - | - | - | - | - | - |
| (f) Other benefits | - | - | - | - | - | - | - | - | - | - | - | - |
| (g) Claims by Death | - | - | - | - | - | - | - | - | - | - | - | - |
| (h) Claims by Maturity | - | - | - | - | - | - | - | - | - | - | - | - |
| (i) Annuities/Pensions payment | - | - | - | - | - | - | - | - | - | - | - | - |
| (j) Periodical Benefit | - | - | - | - | - | - | - | - | - | - | - | - |
| (k) Health | - | - | - | - | - | - | - | - | - | - | - | - |
| (l) Other benefits | - | - | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 226,606 | 4,156 | 15,633 | - | - | - | - | - | 49,487 | 210,202 | 7 | - |

Benefits Paid (Net)

| | | | | | | | | | | | | |
|---------------|----------------|--------------|---------------|----------|----------|----------|----------|----------|---------------|----------------|----------|----------|
| In India | 226,606 | 4,156 | 15,631 | - | - | - | - | - | 49,487 | 210,202 | 7 | - |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 226,606 | 4,156 | 15,633 | - | - | - | - | - | 49,487 | 210,202 | 7 | - |

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2024 | | | | | | | | | | Total | |
|----------------------------------|-----------------------------------|------------------------------------|-----------------------------------|-----------------------------------|---------------------------------|------------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|--|-----------|---------------------------------------|
| | Linked Non Participating - Life | Linked Non Participating - Pension | Linked Non Participating - Health | Linked Non Participating - Others | Non Linked Participating - Life | Non Linked Participating - Pension | Non Linked Participating - Health | Non Linked Participating - Others | Non Linked Non Participating - Life | Non Linked Non Participating - Pension | | Non Linked Non Participating - Health |
| Insurance Claims | | | | | | | | | | | | |
| (a) Claims by Death | 5,567 | 181 | 3,509 | - | - | - | - | - | - | - | - | - |
| (b) Claims by Maturity | 22,878 | 167 | - | - | - | - | - | - | - | - | - | - |
| (c) Annuities/Pensions payment | - | - | - | - | - | - | - | - | - | - | - | - |
| (d) Periodical Benefit | - | - | 5,054 | - | - | - | - | - | - | - | - | - |
| (e) Health | - | - | - | - | - | - | - | - | - | - | - | - |
| (f) Surrenders | 139,312 | 2,000 | 5,879 | - | - | - | - | - | - | - | - | - |
| (g) Other benefits | - | - | - | - | - | - | - | - | - | - | - | - |
| (h) Withdrawals | 51,260 | - | - | - | - | - | - | - | - | - | - | - |
| Benefits Paid (Gross) | 219,017 | 2,348 | 14,542 | - | - | - | - | - | - | - | - | - |
| In India | - | - | - | - | - | - | - | - | - | - | - | - |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - |
| (Amount ceded in reinsurance): | | | | | | | | | | | | |
| (a) Claims by Death | (354) | - | (99) | - | - | - | - | - | - | - | - | - |
| (b) Claims by Maturity | - | - | - | - | - | - | - | - | - | - | - | - |
| (c) Annuities/Pensions payment | - | - | - | - | - | - | - | - | - | - | - | - |
| (d) Periodical Benefit | - | - | - | - | - | - | - | - | - | - | - | - |
| (e) Health | - | - | - | - | - | - | - | - | - | - | - | - |
| (f) Other benefits | - | - | - | - | - | - | - | - | - | - | - | - |
| Amount accepted in reinsurance : | | | | | | | | | | | | |
| (a) Claims by Death | - | - | - | - | - | - | - | - | - | - | - | - |
| (b) Claims by Maturity | - | - | - | - | - | - | - | - | - | - | - | - |
| (c) Annuities/Pensions payment | - | - | - | - | - | - | - | - | - | - | - | - |
| (d) Periodical Benefit | - | - | - | - | - | - | - | - | - | - | - | - |
| (e) Health | - | - | - | - | - | - | - | - | - | - | - | - |
| (f) Other benefits | - | - | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 218,663 | 2,348 | 14,443 | - | - | - | - | - | 41,731 | 37,803 | 77 | - |

Benefits Paid (Net)

| | | | | | | | | | | | | |
|---------------|----------------|--------------|---------------|----------|----------|----------|----------|----------|---------------|---------------|-----------|----------|
| In India | 218,663 | 2,348 | 14,443 | - | - | - | - | - | 41,731 | 37,803 | 77 | - |
| Outside India | - | - | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 218,663 | 2,348 | 14,443 | - | - | - | - | - | 41,731 | 37,803 | 77 | - |

Key Performance and accounting ratios for the year ended March 31, 2025

| Sl No. | Ratio | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|---|-----------------------------------|-----------------------------------|
| 1 | New business Premium Growth Rate (Segment-wise) | | |
| | (i) Linked Business: | | |
| | a) Life | 86.5% | 3.6% |
| | b) Pension | -73.9% | -74.5% |
| | c) Health | 0.0% | 0.0% |
| | d) Others | 0.0% | 0.0% |
| | (ii) Non-Linked Business: | | |
| | Participating: | | |
| | a) Life | 5.0% | 14.7% |
| | b) Annuity | 0.0% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 0.0% | 0.0% |
| | e) Others | 0.0% | 0.0% |
| | Non Participating: | | |
| | a) Life | -9.3% | -1.4% |
| | b) Annuity | 17.2% | 84.5% |
| | c) Pension | -99.6% | -78.3% |
| | d) Health | -73.9% | -55.7% |
| | e) Others | 0.0% | 0.0% |
| | Total | 7.6% | -21.9% |
| 2 | Percentage of Single Premium (Individual business) to Total New Business Premium (Individual Business) | 2.5% | 5.2% |
| 3 | Percentage of Linked New Business Premium (Individual business) to Total New Business Premium (Individual Business) | 55.2% | 37.4% |
| 4 | Net retention ratio (Net premium divided by gross premium) | | |
| | (i) Linked Business: | | |
| | a) Life | 99.7% | 99.6% |
| | b) Pension | 100.0% | 100.0% |
| | c) Health | 0.0% | 0.0% |
| | d) Others | 0.0% | 0.0% |
| | (ii) Non-Linked Business: | | |
| | Participating: | | |
| | a) Life | 99.9% | 99.9% |
| | b) Annuity | 0.0% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 0.0% | 0.0% |
| | e) Others | 0.0% | 0.0% |
| | Non Participating: | | |
| | a) Life | 95.1% | 94.3% |
| | b) Annuity | 100.0% | 100.0% |
| | c) Pension | 100.0% | 100.0% |
| | d) Health | 76.6% | 81.1% |
| | e) Others | 0.0% | 0.0% |
| | Total | 97.8% | 97.2% |
| 5 | Conservation Ratio | | |
| | (i) Linked Business: | | |
| | a) Life | 78.1% | 78.0% |
| | b) Pension | 71.5% | 69.8% |
| | c) Health | 0.0% | 0.0% |
| | d) Others | 0.0% | 0.0% |
| | (ii) Non-Linked Business: | | |
| | Participating: | | |
| | a) Life | 84.2% | 84.2% |
| | b) Annuity | 0.0% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 0.0% | 0.0% |
| | e) Others | 0.0% | 0.0% |
| | Non Participating: | | |
| | a) Life | 86.0% | 86.4% |
| | b) Annuity | 90.4% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 87.6% | 88.7% |
| | e) Others | 0.0% | 0.0% |
| | Total | 82.8% | 82.6% |

Key Performance and accounting ratios for the year ended March 31, 2025

| SI No. | Ratio | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|--|-----------------------------------|-----------------------------------|
| 6 | Expenses of Management to Gross Direct Premium Ratio (Gross Commission + Operating Expenses related to insurance business / Gross Direct Premium) | | |
| | (i) Linked Business: | | |
| | a) Life | 14.4% | 10.5% |
| | b) Pension | 3.9% | 7.0% |
| | c) Health | 0.0% | 0.0% |
| | d) Others | 0.0% | 0.0% |
| | (ii) Non-Linked Business: | | |
| | Participating: | | |
| | a) Life | 24.4% | 24.8% |
| | b) Annuity | 0.0% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 0.0% | 0.0% |
| | e) Others | 0.0% | 0.0% |
| | Non Participating: | | |
| | a) Life | 19.9% | 23.5% |
| | b) Annuity | 22.9% | 24.0% |
| | c) Pension | 4.9% | 0.1% |
| | d) Health | 57.5% | 77.2% |
| | e) Others | 0.0% | 0.0% |
| | Total | 18.7% | 18.9% |
| 7 | Commission ratio (Gross Commission / Gross Premium) | | |
| | (i) Linked Business: | | |
| | a) Life | 4.6% | 3.3% |
| | b) Pension | 1.9% | 2.7% |
| | c) Health | 0.0% | 0.0% |
| | d) Others | 0.0% | 0.0% |
| | (ii) Non-Linked Business: | | |
| | Participating: | | |
| | a) Life | 7.9% | 7.9% |
| | b) Annuity | 0.0% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 0.0% | 0.0% |
| | e) Others | 0.0% | 0.0% |
| | Non Participating: | | |
| | a) Life | 7.1% | 7.1% |
| | b) Annuity | 7.4% | 7.2% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 5.7% | 6.3% |
| | e) Others | 0.0% | 0.0% |
| | Total | 6.3% | 5.8% |
| 8 | Business Development and Sales Promotion Expenses to New Business Premium | 1.5% | 1.2% |
| 9 | Brand/ Trade Mark usage fee/ charges to New Business Premium | 0.0% | 0.0% |
| 10 | Ratio of policyholders' Funds to shareholders' funds | 2659.1% | 2565.2% |
| 11 | Change in Net Worth (₹ Lakhs) | 9798 | 6582 |
| 12 | Growth in Net Worth | 6.9% | 4.9% |
| 13 | Ratio of surplus to Policyholders' Fund | | |
| | (i) Linked Business: | | |
| | a) Life | 0.2% | 0.8% |
| | b) Pension | 2.2% | 1.5% |
| | c) Health | 0.0% | 0.0% |
| | d) Others | 0.0% | 0.0% |
| | (ii) Non-Linked Business: | | |
| | Participating: | | |
| | a) Life | 0.7% | 0.8% |
| | b) Annuity | 0.0% | 0.0% |
| | c) Pension | 0.0% | 0.0% |
| | d) Health | 0.0% | 0.0% |
| | e) Others | 0.0% | 0.0% |

Key Performance and accounting ratios for the year ended March 31, 2025

| SI No. | Ratio | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|---|-----------------------------------|-----------------------------------|
| | Non Participating: | | |
| | a) Life | 0.7% | -0.7% |
| | b) Annuity | -5.1% | -3.0% |
| | c) Pension | 0.2% | 0.0% |
| | d) Health | -3.6% | -2.2% |
| | e) Others | 0.0% | 0.0% |
| | Total | 0.2% | 0.2% |
| 14 | Profit after tax / Total income | 1.1% | 1.0% |
| 15 | (Total real estate + loans) / Cash & invested assets | 0.2% | 0.2% |
| 16 | Total investments / (Capital + Reserves and Surplus) | 2713.9% | 2634.5% |
| 17 | Total affiliated investments / (Capital + Reserves and Surplus) | 0.0% | 0.0% |
| 18 | Investment yield (gross and net) | | |
| | A. With Unrealised Gains | | |
| | Shareholders' Funds | 7.5% | 7.1% |
| | Policyholders' Funds* | 6.8% | 15.3% |
| | Non-Linked Non Participating* | 7.7% | 7.6% |
| | Non-Linked Participating | 7.7% | 8.6% |
| | Linked Non Participating | 5.7% | 25.7% |
| | B. Without Unrealised Gains | | |
| | Shareholders' Funds | 7.4% | 7.1% |
| | Policyholders' Funds | 8.3% | 7.7% |
| | Non-Linked Non Participating | 7.7% | 7.8% |
| | Non-Linked Participating | 8.2% | 7.8% |
| | Linked Non Participating | 8.8% | 7.6% |
| 19 | Persistency ratio - Premium Basis** (Regular Premium/ Limited Premium Payment under Individual Category) | | |
| | - 13th Month | 84.4% | 80.6% |
| | - 25th Month | 71.7% | 69.1% |
| | - 37th Month | 64.7% | 64.8% |
| | - 49th Month | 62.8% | 64.5% |
| | - 61st Month | 57.7% | 55.7% |
| | Persistency ratio - Premium Basis** (Single Premium/ Fully paid up under Individual Category) | | |
| | - 13th Month | 100.0% | 100.0% |
| | - 25th Month | 100.0% | 100.0% |
| | - 37th Month | 100.0% | 100.0% |
| | - 49th Month | 100.0% | 100.0% |
| | - 61st Month | 100.0% | 100.0% |
| | Persistency ratio - Number of Policy Basis** (Regular Premium/ Limited Premium Payment under Individual Category) | | |
| | - 13th Month | 76.5% | 74.0% |
| | - 25th Month | 64.8% | 65.6% |
| | - 37th Month | 60.1% | 60.3% |
| | - 49th Month | 57.8% | 56.6% |
| | - 61st Month | 51.6% | 50.6% |
| | Persistency ratio - Number of Policy Basis** (Single Premium/ Fully paid up under Individual Category) | | |
| | - 13th Month | 100.0% | 100.0% |
| | - 25th Month | 100.0% | 100.0% |
| | - 37th Month | 100.0% | 100.0% |
| | - 49th Month | 100.0% | 100.0% |
| | - 61st Month | 100.0% | 100.0% |
| 20 | NPA ratio | | |
| | A. Gross NPA Ratio | | |
| | Shareholders' Funds*** | 6.1% | 5.5% |
| | Policyholders' Funds*** | 0.1% | 0.1% |
| | Non Linked Non Participating | 0.0% | 0.0% |
| | Non Linked Participating | 0.0% | 0.0% |
| | Linked Non Participating*** | 0.2% | 0.2% |
| | B. Net NPA Ratio**** | | |
| | Shareholders' Funds | 0.0% | 0.0% |
| | Policyholders' Funds | 0.0% | 0.0% |

Key Performance and accounting ratios for the year ended March 31, 2025

| SI No. | Ratio | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--------|---|-----------------------------------|-----------------------------------|
| | Non Linked Non Participating | 0.0% | 0.0% |
| | Non Linked Participating | 0.0% | 0.0% |
| | Linked Non Participating | 0.0% | 0.0% |
| 21 | Solvency Ratio | 206% | 213% |
| 22 | Debt Equity Ratio | NA | NA |
| 23 | Debt Service Coverage Ratio | NA | NA |
| 24 | Interest Service Coverage Ratio | NA | NA |
| 25 | Average ticket size in ₹ - Individual premium (Non-Single) | 112,277 | 91,999 |
| 26 | Equity Holding Pattern for Life Insurers and Information on Earnings: | | |
| | No. of Shares (In Absolute) | 950,000,000 | 950,000,000 |
| | Percentage of Shareholding | | |
| | Indian | 74% | 74% |
| | Foreign | 26% | 26% |
| | Percentage of Government Holding (in case of public sector insurance companies) | NA | NA |
| | Basic EPS before extraordinary items (net of tax expenses) for the period | 1.23 | 1.19 |
| | Diluted EPS before extraordinary items (net of tax expenses) for the period | 1.23 | 1.19 |
| | Basic EPS after extraordinary items (net of tax expenses) for the period | 1.23 | 1.19 |
| | Diluted EPS after extraordinary items (net of tax expenses) for the period | 1.23 | 1.19 |
| | Book Value per Share (₹) | 15.97 | 14.94 |

* Profit/Loss on Derivative amount (TRAD & AnnuityR Fund) is being considered as "Unrealised Gain/Loss" and is included while computing the "Yield with Unrealised Gain and realised".

** Persistency ratios are calculated in accordance with the IRDAI circular IRDA/ACT/CIR/GEN/21/02/2010 dated February 11, 2010 and are with a lag of one month. Persistency ratios include individual business only, Group business policies have been excluded from the persistency calculation.

Persistency ratios for the year ended March 31, 2025 have been calculated on March 31, 2025 for the policies issued in March to February period of the relevant years. For example, the 13th month persistency for year ended March 31, 2025 is calculated for policies issued from March 1, 2023 to February 29, 2024.

Persistency ratios for the year ended March 31, 2024 have been calculated on March 31, 2024 for the policies issued in March to February period of the relevant years. For example, the 13th month persistency for the year ended March 31, 2024 is calculated for policies issued from March 1, 2022 to February 28, 2023.

*** During the financial year ended March 31, 2025, the Company received ₹ 224 lakhs as interim distribution from IL&FS Financial Services Ltd, resulting in a reduction of the NPA provision from ₹ 8,834 lakhs to ₹ 8,610 lakhs in the Shareholder Fund. Additionally, the Company received ₹ 130 lakhs as interim distribution from Infrastructure Leasing and Financial Services (IL&FS) and ₹ 69 lakhs as interim distribution from IL&FS Financial Services Ltd, leading to a reduction of the NPA provision from ₹ 3,436 lakhs to ₹ 3,237 lakhs in the Unit Linked Fund.

During the financial year ended March 31, 2024, the Company is in receipt of ₹ 33 lakhs as interim distribution on IL&FS Financial Services Ltd Non-Convertible Debentures (NCD), hence NPA provision is reduced from ₹ 8,867 lakhs to ₹ 8,834 lakhs in Shareholders' fund.

During the financial year ended March 31, 2024, the Company is in receipt of ₹ 64 lakhs as interim distribution on from Infrastructure Leasing and Financial Services Non-Convertible Debentures (NCD), hence NPA provision is reduced from ₹ 3,500 lakhs to ₹ 3,436 lakhs in Shareholder fund.

**** Company has provided 100% provision on CPs and NCDs of IL&FS and IL&FS financial services Ltd, due to default in repayment obligations due to downgrade of rating to Default (D) category.

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Summary of Financial Statements

Annexure 4

| | Particulars | | | | | (₹ In Lakhs) | | | | |
|-----|-------------|---------|---------|---------|---------|--------------|--|--|--|--|
| | 2024-25 | 2023-24 | 2022-23 | 2021-22 | 2020-21 | | | | | |
| 1 | | | | | | | | | | |
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| 33 | | | | | | | | | | |
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Net of reinsurance

Net of losses

Operating expenses relating to insurance business includes Provision for Doubtful debts, Bad debt to be written off (if any), Provision for non-standard assets (if any) and GST / Service tax recovered on

UL Charges

Inclusive of interim & terminal bonuses, if any

Inclusive of Funds for future appropriation

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Annexure 5

Related Party Transactions

Holding Company

-Canara Bank

Fellow Subsidiaries

-Canara Robeco Asset Management Company Limited
-Canbank Venture Capital Fund Limited
-Canbank Financial Services Limited
-Canbank Factors Limited
-Canbank Computer Services Limited
-Canara Bank Securities Limited
-Canara Bank (Tanzania) Limited

Substantial Interest

-HSBC Insurance (Asia-Pacific) Holdings Limited
-Punjab National Bank
-Tripura Gramin Bank
-The Hongkong and Shanghai Banking Corporation Limited
-HSBC Software Development (India) Private Limited
-HSBC Securities and Capital Markets (India) Private Limited
-HSBC Invest Direct Securities (India) Private Limited
-HSBC Asset Management (India) Private Limited
-HSBC Professional Services (India) Private Limited
-HSBC Electronic Data Processing India Private Limited
-PNB Metlife India Insurance Company Limited
-Himachal Pradesh Gramin Bank

Entities managed by Fellow Subsidiaries/Associates

-Canara Robeco Mutual Fund (Managed by Canara Robeco Asset Management Company Limited)

Associates of Holding Company

-Karnataka Gramin Bank
-Canfin Homes Limited
-Kerala Gramin Bank
-Karnataka Vikas Grameena Bank
-Andhra Pragathi Grameena Bank

Significant Influence

-Canara HSBC Life Insurance Company Limited Group Gratuity Trust

Key Management Personnel

-Mr. Anuj Mathur - Managing Director & Chief Executive Officer

Relatives of Key Management Personnel

-Mr. Aditya Mathur

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025
Related Party Transactions

Annexure 5

(₹ in Lakhs)

| For the year ended March 31, 2025 | | | | |
|---|-----------------|----------------------|---------------------|--------|
| Nature of Transaction | Holding Company | Substantial Interest | Fellow Subsidiaries | Others |
| Transactions during the period | | | | |
| Income | | | | |
| Premium Income | | | | |
| Canara Bank | 62,585 | - | - | - |
| The Hongkong And Shanghai Banking Corporation Limited | - | 1,089 | - | - |
| Karnataka Gramin Bank | - | - | - | 3,474 |
| Kerala Gramin Bank | - | - | - | 67 |
| Canara Robeco Asset Management Company Limited | - | - | 23 | - |
| HSBC Invest Direct Securities (India) Private Limited | - | 5 | - | - |
| HSBC Asset Management (India) Private Limited | - | 64 | - | - |
| HSBC Professional Services (India) Private Limited | - | 21 | - | - |
| HSBC Securities And Capital Markets (India) Private Limited | - | 31 | - | - |
| HSBC Electronic Data Processing India Private Limited | - | 2,963 | - | - |
| Canfin Homes Limited | - | - | - | 6,139 |
| HSBC Software Development (India) Private Limited | - | 10,601 | - | - |
| Canara HSBC Life Insurance Company Limited Group Gratuity Trust | - | - | - | 615 |
| Tripura Gramin Bank | - | 182 | - | - |
| Mr. Anuj Mathur | - | - | - | 6 |
| Relatives Of Key Management Personnel | - | - | - | 0.1 |
| Expenses | | | | |
| Reimbursement of Expenditure | | | | |
| Canara Bank | 20 | - | - | - |
| Commission | | | | |
| Canara Bank | 37,636 | - | - | - |
| Punjab National Bank | - | 1,834 | - | - |
| Himachal Pradesh Gramin Bank | - | 39 | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 3,545 | - | - |
| Karnataka Gramin Bank | - | - | - | 2,098 |
| Karnataka Vikas Grameena Bank | - | - | - | 1,075 |
| Kerala Gramin Bank | - | - | - | 244 |
| Andhra Pragathi Grameena Bank | - | - | - | 530 |
| Tripura Gramin Bank | - | 80 | - | - |
| Canfin Homes Limited | - | - | - | 319 |
| Benefits Paid | | | | |
| HSBC Software Development (India) Private Limited | - | 2,430 | - | - |
| Canara Bank | 2,419 | - | - | - |
| Canara HSBC Life Insurance Company Limited Group Gratuity Trust | - | - | - | 174 |
| Dividend Paid for FY 23-24 | | | | |
| Canara Bank | 969 | - | - | - |
| Punjab National bank | - | 437 | - | - |
| HSBC Insurance (Asia-Pacific) Holdings Limited | - | 494 | - | - |
| Contribution towards Gratuity Plan | | | | |
| Canara HSBC Life Insurance Company Limited Group Gratuity Trust | - | - | - | 615 |
| Purchase/(Sale/Maturity) of Investments | | | | |
| The Hongkong and Shanghai Banking Corporation Limited | - | (6,311) | - | - |
| Punjab National Bank | - | 4,195 | - | - |
| PNB Metlife India Insurance Company Limited | - | 1,005 | - | - |
| Canara Robeco Mutual Fund (Managed by Canara Robeco Asset Management Company Limited) | - | - | (4,674) | - |
| Establishment, Consultancy and Other Expenses | | | | |
| Canara Bank | 276 | - | - | - |
| Punjab National Bank | - | 5 | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 28 | - | - |
| Karnataka Gramin Bank | - | - | - | 1 |
| Karnataka Vikas Grameena Bank | - | - | - | 1 |
| Canbank Computer Services Limited | - | - | 24 | - |
| Brokerage Services | | | | |
| Canara Bank Securities Limited | - | - | 116 | - |
| HSBC Securities and Capital Markets (India) Private Limited | - | 114 | - | - |
| Guarantees and Collaterals Issued | | | | |
| The Hongkong and Shanghai Banking Corporation Limited | - | 5 | - | - |
| Managerial Remuneration | | | | |
| Mr. Anuj Mathur (refer Note 1) | - | - | - | - |
| Balances as at period end | | | | |
| Outstanding Payables/(Receivables) (Including commission) | | | | |
| Canara Bank | 457 | - | - | - |
| Canara Bank Securities Limited | - | - | 1 | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 552 | - | - |
| HSBC Securities and Capital Markets (India) Private Limited | - | 1 | - | - |
| Karnataka Gramin Bank | - | - | - | 434 |
| Karnataka Vikas Grameena Bank | - | - | - | 184 |
| Punjab National Bank | - | 251 | - | - |
| Kerala Gramin Bank | - | - | - | 90 |
| Andhra Pragathi Grameena Bank | - | - | - | 81 |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025
Related Party Transactions

Annexure 5
(₹ in Lakhs)

| For the year ended March 31, 2025 | | | | |
|---|-----------------|----------------------|---------------------|--------|
| Nature of Transaction | Holding Company | Substantial Interest | Fellow Subsidiaries | Others |
| Canfin Homes Limited | - | - | - | 55 |
| Tripura Gramin Bank | - | 15 | - | - |
| Himachal Pradesh Gramin Bank | - | 4 | - | - |
| Guarantees and Collaterals | | | | |
| The Hongkong and Shanghai Banking Corporation Limited | - | 55 | - | - |
| Bank Balances | | | | |
| Canara Bank | 14,981 | - | - | - |
| Punjab National Bank | - | 697 | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 21,797 | - | - |
| Karnataka Gramin Bank | - | - | - | 844 |
| Karnataka Vikas Grameena Bank | - | - | - | 180 |
| Andhra Pragathi Grameena Bank | - | - | - | 112 |
| Himachal Pradesh Gramin Bank | - | 15 | - | - |
| Tripura Gramin Bank | - | 32 | - | - |
| Kerala Gramin Bank | - | - | - | 156 |

Note 1: Please refer schedule 16C - Note 10 for Managerial Remuneration of Managing Director & Chief Executive Officer.

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025
Related Party Transactions

Annexure 5

(₹ in Lakhs)

| For the year ended March 31, 2024 | | | | |
|--|-----------------|----------------------|---------------------|--------|
| Nature of Transaction | Holding Company | Substantial Interest | Fellow Subsidiaries | Others |
| Transactions during the period | | | | |
| Income | | | | |
| Premium Income | | | | |
| Canara Bank | 59,892 | - | - | - |
| The Hongkong And Shanghai Banking Corporation Limited | - | 1,151 | - | - |
| Karnataka Gramin Bank | - | - | - | 2,666 |
| Kerala Gramin Bank | - | - | - | 10 |
| Canara Robeco Asset Management Company Limited | - | - | 26 | - |
| HSBC Invest Direct Securities (India) Limited | - | 3 | - | - |
| HSBC Asset Management India Private Limited | - | 51 | - | - |
| HSBC Professional Services (India) Private Limited | - | 23 | - | - |
| HSBC Securities And Capital Markets (India) Private Limited | - | 29 | - | - |
| HSBC Electronic Data Processing India Pvt Ltd | - | 2,855 | - | - |
| Can Fin Homes Limited | - | - | - | 5,840 |
| HSBC Software Development (India) Pvt. Ltd. | - | 8,603 | - | - |
| Canara Hsbc Life Insurance Company Limited Group Gratuity Trust | - | - | - | 238 |
| Mr. Anuj Mathur | - | - | - | 1 |
| Expenses | | | | |
| Reimbursement of Expenditure | | | | |
| Canara Bank | 17 | - | - | - |
| Commission | | | | |
| Canara Bank | 30,394 | - | - | - |
| Punjab National Bank | - | 2,129 | - | - |
| Himachal Pradesh Gramin Bank | - | 7 | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 3,558 | - | - |
| Karnataka Gramin Bank | - | - | - | 1,843 |
| Karnataka Vikas Grameena Bank | - | - | - | 930 |
| Kerala Gramin Bank | - | - | - | 242 |
| Andhra Pragathi Grameena Bank | - | - | - | 432 |
| Can Fin Homes Limited | - | - | - | 311 |
| Benefits Paid | | | | |
| HSBC Software Development (India) Pvt. Ltd. | - | 2,697 | - | - |
| Canara Bank | 2,223 | - | - | - |
| Canara HSBC Life Insurance Company Limited Group Gratuity Trust | - | - | - | 212 |
| Dividend Paid (FY 22-23) and Interim Dividend (FY 23-24) | | | | |
| Canara Bank | 2,423 | - | - | - |
| Punjab National bank | - | 1,093 | - | - |
| HSBC Insurance (Asia-Pacific) Holdings Limited | - | 1,235 | - | - |
| Contribution towards Gratuity Plan | | | | |
| Canara HSBC Life Insurance Company Limited Group Gratuity Trust | - | - | - | 238 |
| (Purchase)/Sale/Maturity of Investments | | | | |
| Punjab National Bank | - | 2,503 | - | - |
| PNB Metlife India Insurance Co. Ltd. | - | 2,531 | - | - |
| Establishment, Consultancy and Other Expenses | | | | |
| Canara Bank | 151 | - | - | - |
| Punjab National Bank | - | 10 | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 31 | - | - |
| Karnataka Gramin Bank | - | - | - | 2 |
| Can Bank Computer Services Ltd | - | - | 73 | - |
| Brokerage Services | | | | |
| Canara Bank Securities Limited | - | - | 68 | - |
| HSBC Securities and Capital Markets (India) Private Limited | - | 72 | - | - |
| Managerial Remuneration | | | | |
| Mr. Anuj Mathur (refer Note 1) | - | - | - | - |
| Balances as at period end | | | | |
| Outstanding Payables/(Receivables) (Including commission) | | | | |
| Canara Bank | 167 | - | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 856 | - | - |
| Karnataka Gramin Bank | - | - | - | 567 |
| Karnataka Vikas Grameena Bank | - | - | - | 135 |
| Punjab National Bank | - | 276 | - | - |
| Kerala Gramin Bank | - | - | - | 70 |
| Andhra Pragathi Grameena Bank | - | - | - | 72 |
| Can Fin Homes Limited | - | - | - | 54 |
| Himachal Pradesh Gramin Bank | - | 6 | - | - |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025
Related Party Transactions

Annexure 5

(₹ in Lakhs)

| For the year ended March 31, 2024 | | | | |
|---|-----------------|----------------------|---------------------|--------|
| Nature of Transaction | Holding Company | Substantial Interest | Fellow Subsidiaries | Others |
| Guarantees and Collaterals | | | | |
| The Hongkong and Shanghai Banking Corporation Limited | - | 50 | - | - |
| Bank Balances | | | | |
| Canara Bank | 6,138 | - | - | - |
| Punjab National Bank | - | 651 | - | - |
| The Hongkong and Shanghai Banking Corporation Limited | - | 22,531 | - | - |
| Karnataka Gramin Bank | - | - | - | 998 |
| Karnataka Vikas Grameena Bank | - | - | - | 144 |
| Andhra Pragathi Grameena Bank | - | - | - | 247 |
| Himachal Pradesh Gramin Bank | - | 9 | - | - |
| Kerala Gramin Bank | - | - | - | 137 |

Note 1: Please refer schedule 16C - Note 10 for Managerial Remuneration of Managing Director & Chief Executive Officer.

Change In Defined Benefit Obligations-Gratuity

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2025 | For the year ended March 31, 2024 |
|--|-----------------------------------|-----------------------------------|
| Change in benefit obligation | | |
| Present Value of obligation at the beginning of the year | 2,443 | 1,927 |
| Interest Cost | 175 | 139 |
| Service Cost | 523 | 368 |
| Past Service Cost | - | - |
| Benefits Paid | (174) | (212) |
| Actuarial (gain) / loss on Obligation | 161 | 221 |
| Present Value of obligation at the end of the year | 3,128 | 2,443 |
| Change in plan assets | | |
| Fair value of plan assets at the beginning of the period | 1,828 | 1,689 |
| Expected Return On plan assets | 131 | 134 |
| Contributions | 615 | 238 |
| Benefits Paid | (174) | (212) |
| Actuarial gain / (Loss) on Plan Assets | 37 | (21) |
| Fair value of plan assets at the end of the period | 2,437 | 1,828 |
| Total Actuarial gain / (loss) to be recognised | (124) | (242) |
| Balance Sheet Recognition | | |
| Present Value Of obligation | 3,128 | 2,443 |
| Fair Value Of Plan Assets | (2,437) | (1,828) |
| Liability / (Assets) | 691 | 615 |
| Unrecognised Past Service Cost | - | - |
| Liability/ (Asset) recognised in the Balance Sheet | 691 | 615 |
| Expenses recognised during the current year | | |
| Current Service Cost | 523 | 368 |
| Interest Cost | 175 | 139 |
| Expected Return on plan assets | (131) | (134) |
| Net Actuarial (gain) / loss recognised in the year | 124 | 242 |
| Past Service Cost | - | - |
| Expenses recognised in Revenue account and Profit & Loss account under "Employees' remuneration and welfare benefits" | 691 | 615 |
| Actual return on Plan assets | 168 | 113 |
| Enterprise best estimate of contribution during next year | 1,226 | 1,025 |
| Investment details of plan assets | | |
| Plan assets invested in insurer managed funds | 100% | 100% |
| Asset allocation: | | |
| Debentures and Bonds | 65.8% | 61.1% |
| Government Securities | 29.8% | 34.8% |
| Mutual Funds | 0.0% | 0.0% |
| Money Market instruments | 1.8% | 1.5% |
| Additional Tier 1 bonds | 0.0% | 0.0% |
| Others | 2.6% | 2.6% |
| Assumptions | | |
| Discount Rate | 6.65% p.a | 7.15% p.a. |
| Return On Plan Assets | 6.65% p.a | 7.15% p.a. |
| Mortality table | 100% of IALM 2012-14 | 100% of IALM 2012-14 |
| Future Salary Increases | 8.00% p.a | 8.00% p.a. |

Amounts of the present value of obligation, fair value of plan assets, surplus or deficit in the plan, experience adjustments arising on plan liabilities and plan assets for five annual periods

| Particulars | Year ended | | | | |
|--------------------------------------|----------------|----------------|----------------|----------------|----------------|
| | March 31, 2025 | March 31, 2024 | March 31, 2023 | March 31, 2022 | March 31, 2021 |
| Present Value of obligation | 3,128 | 2,443 | 1,927 | 1,806 | 1,614 |
| Plan assets | 2,437 | 1,828 | 1,690 | 1,535 | 1,304 |
| (Surplus)/ deficit | 691 | 615 | 237 | 271 | 310 |
| Experience adjustments (gain)/loss : | | | | | |
| - on plan liabilities | 35 | 84 | 72 | 77 | (10) |
| - on plan assets | (37) | 21 | (8) | (10) | (24) |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Annexure Z

Policyholders' Account (Technical Account): Break up of Unit Linked Business (UL)

| Particulars | Schedule | For the year ended March 31, 2025 | | | | | | | | | |
|---|----------|-----------------------------------|----------------|----------------|-------------|--------------|--------------|----------------|-------------------|--|--|
| | | Linked Life | | Linked Pension | | | | Total | Total Unit Linked | | |
| | | Non-Unit | Unit | Total | Non-Unit | Unit | Total | | | | |
| (1) | (2) | (3)=(1)+(2) | (4) | (5) | (6)=(4)+(5) | (7)=(3)+(6) | | | | | |
| Premiums earned – net | | | | | | | | | | | |
| (a) Premium | | 15,257 | 272,159 | 287,416 | 338 | 3,964 | 4,302 | 291,718 | | | |
| (b) Reinsurance ceded | | (949) | - | (949) | - | - | - | (949) | | | |
| Income from Investments | | | | | | | | | | | |
| (a) Interest, Dividends and Rent – Gross | | 450 | 32,022 | 32,472 | 23 | 990 | 1,013 | 33,485 | | | |
| (b) Profit on sale/redemption of investments | | - | 133,380 | 133,380 | - | 750 | 750 | 134,130 | | | |
| (c) (Loss on sale/ redemption of investments) | | (8) | (9,648) | (9,656) | - | (75) | (75) | (9,731) | | | |
| (d) Transfer/Gain on revaluation/change in fair value | | - | (49,320) | (49,320) | - | 75 | 75 | (49,245) | | | |
| (e) Amortisation of Premium / Discount on investments | | 386 | 8,598 | 8,984 | 12 | 380 | 392 | 9,376 | | | |
| Other Income | | | | | | | | | | | |
| (a) Linked Income | UL1 | 32,769 | (32,769) | - | 411 | (411) | - | - | | | |
| (b) Miscellaneous Income | | 346 | - | 346 | 6 | - | 6 | 352 | | | |
| Contribution from Shareholders' A/c | | | | | | | | | | | |
| (a) Towards Excess Expenses of management regulations | | - | - | - | - | - | - | - | | | |
| (b) Towards remuneration of MD/ CEO/ WTD/ Other KMPs | | 63 | - | 63 | - | - | - | 63 | | | |
| (c) Others | | - | - | - | - | - | - | - | | | |
| TOTAL (A) | | 48,314 | 354,422 | 402,736 | 790 | 5,673 | 6,463 | 409,199 | | | |
| Commission | | 13,176 | - | 13,176 | 81 | - | 81 | 13,257 | | | |
| Operating Expenses related to Insurance Business | | 28,188 | - | 28,188 | 88 | - | 88 | 28,276 | | | |
| Provision for Doubtful debts | | - | - | - | - | - | - | - | | | |
| Bad debts written off | | - | - | - | - | - | - | - | | | |
| Provision for Tax | | - | - | - | - | - | - | - | | | |
| Provisions (other than taxation) | | - | - | - | - | - | - | - | | | |
| (a) For diminution in the value of investments (Net) | | - | (199) | (199) | - | - | - | (199) | | | |
| (b) For Others: Provision for non-standard assets / non-performing assets | | - | 8,944 | 8,944 | - | 122 | 122 | 9,066 | | | |
| Goods and Service Tax on ULIP charges | | - | - | - | - | - | - | - | | | |
| TOTAL (B) | | 41,364 | 8,745 | 50,109 | 169 | 122 | 291 | 50,400 | | | |
| Benefits Paid (Net) | UL2 | 2,594 | 224,012 | 226,606 | 2 | 4,154 | 4,156 | 230,762 | | | |
| Interim & terminal bonus paid | | - | - | - | - | - | - | - | | | |
| Change in valuation of liability in respect of life policies | | 1,685 | 121,665 | 123,350 | 31 | 1,397 | 1,428 | 124,778 | | | |
| TOTAL (C) | | 4,279 | 345,677 | 349,956 | 33 | 5,551 | 5,584 | 355,540 | | | |
| SURPLUS/ (DEFICIT) (D) =(A)-(B)-(C) | | 2,671 | - | 2,671 | 588 | - | 588 | 3,259 | | | |
| APPROPRIATIONS | | | | | | | | | | | |
| Transfer to Shareholders' a/c | | 1,956 | - | 1,956 | 560 | - | 560 | 2,516 | | | |
| Funds available for future appropriations | | 715 | - | 715 | 28 | - | 28 | 743 | | | |
| Total (D) | | 2,671 | - | 2,671 | 588 | - | 588 | 3,259 | | | |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Annexure 7

Policyholders' Account (Technical Account): Break up of Unit Linked Business (UL)

| Particulars | Schedule | For the year ended March 31, 2024 | | | | | | | | | |
|---|----------|-----------------------------------|----------------|-----------------|--------------|----------------------|-----------------|--------------|----------------------|-------------------------|---------------------|
| | | Linked Life | | Linked Pension | | Total | | Total | | Total Unit Linked | |
| | | Non-Unit (1) | Unit (2) | Non-Unit (4) | Unit (5) | Total (3)=(1)+(2) | Non-Unit (4) | Unit (5) | Total (6)=(4)+(5) | Non-Unit (7)=(3)+(4) | Unit (8)=(5)+(6) |
| Premiums earned - net | | 10,773 | 201,896 | 412 | 5,226 | 212,669 | | | 5,638 | | 218,307 |
| (a) Premium | | (871) | - | - | - | (871) | | | - | | (871) |
| (b) Reinsurance ceded | | - | - | - | - | - | | | - | | - |
| Income from Investments | | 548 | 29,894 | 23 | 818 | 30,442 | | | 841 | | 31,283 |
| (a) Interest, Dividends and Rent - Gross | | 111 | 85,616 | - | 567 | 85,727 | | | 567 | | 86,294 |
| (b) Profit on sale/redemption of investments | | (69) | (9,224) | - | (71) | (9,293) | | | (71) | | (9,364) |
| (c) (Loss on sale/ redemption of investments) | | - | 226,892 | - | 1,319 | 226,892 | | | 1,319 | | 228,211 |
| (d) Transfer/Gain on revaluation/change in fair value | | 506 | 8,547 | 6 | 326 | 9,053 | | | 332 | | 9,385 |
| (e) Amortisation of Premium / Discount on investments | | - | - | - | - | - | | | - | | - |
| Other Income | | 27,881 | (27,881) | 356 | (356) | - | | | - | | - |
| (a) Linked Income | UL1 | 282 | - | 5 | - | 282 | | | - | | 287 |
| (b) Miscellaneous Income | | - | - | - | - | - | | | - | | - |
| Contribution from Shareholders' A/c | | - | - | - | - | - | | | - | | - |
| (a) Towards Excess Expenses of management regulations | | - | - | - | - | - | | | - | | - |
| (b) Towards remuneration of MD/ CEO/ WTD/ Other KMPS | | - | - | - | - | - | | | - | | - |
| (c) Others | | - | - | - | - | - | | | - | | - |
| TOTAL (A) | | 39,161 | 515,740 | 802 | 7,829 | 554,901 | 802 | 7,829 | 8,631 | | 563,532 |
| Commission | | 6,948 | - | 149 | 6,948 | 6,948 | 149 | 6,948 | 7,097 | | 7,097 |
| Operating Expenses related to Insurance Business | | 15,343 | - | 246 | 15,343 | 15,343 | 246 | 15,343 | 246 | | 15,589 |
| Provision for Doubtful debts | | 4 | - | - | 4 | 4 | - | 4 | - | | 4 |
| Bad debt to be written off | | - | - | - | - | - | - | - | - | | - |
| Provision for Tax | | - | - | - | - | - | - | - | - | | - |
| Provisions (other than taxation) | | - | - | - | - | - | - | - | - | | - |
| (a) For diminution in the value of investments (Net) | | - | (64) | - | - | (64) | - | - | - | | (64) |
| (b) For Others: Provision for non-standard assets / non-performing assets | | - | 7,072 | - | 7,072 | 7,072 | - | 7,072 | 130 | | 7,202 |
| Goods and Service Tax on ULIP charges | | - | - | - | - | - | - | - | - | | - |
| TOTAL (B) | | 22,295 | 7,008 | 395 | 130 | 29,303 | 395 | 130 | 525 | | 29,828 |
| Benefits Paid (Net) | UL2 | 2,365 | 216,298 | 30 | 2,318 | 218,663 | 30 | 2,318 | 2,348 | | 221,011 |
| Interim & terminal bonus paid | | - | - | - | - | - | - | - | - | | - |
| Change in valuation of liability in respect of life policies | | 1,728 | 292,434 | (12) | 5,381 | 294,162 | (12) | 5,381 | 5,369 | | 299,531 |
| TOTAL (C) | | 4,093 | 508,732 | 18 | 7,699 | 512,825 | 18 | 7,699 | 7,717 | | 520,542 |
| SURPLUS/ (DEFICIT) (D) =(A)-(B)-(C) | | 12,773 | - | 389 | - | 12,773 | 389 | - | 389 | | 13,162 |
| APPROPRIATIONS | | | | | | | | | | | |
| Transfer to Shareholders' a/c | | 12,773 | - | 389 | - | 12,773 | 389 | - | 389 | | 13,162 |
| Funds available for future appropriations | | - | - | - | - | - | - | - | - | | - |
| Total (D) | | 12,773 | - | 389 | - | 12,773 | 389 | - | 389 | | 13,162 |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Annexure 7

Schedules forming part of Policyholders' Account (UL) for the year ended March 31, 2025

(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | | |
|------------------------------|-----------------------------------|---------------------|---------------|
| | Life Linked Unit | Pension Linked Unit | Total |
| | (1) | (2) | (3)= (1)+(2) |
| Fund Management charge | 21,259 | 357 | 21,616 |
| Policy Administration charge | 1,387 | 39 | 1,426 |
| Surrender charge | 260 | 10 | 270 |
| Switching charge | 3 | - | 3 |
| Mortality charge | 9,860 | 5 | 9,865 |
| Rider Premium charge | - | - | - |
| Partial withdrawal charge | - | - | - |
| Miscellaneous charge | - | - | - |
| TOTAL (UL-1) | 32,769 | 411 | 33,180 |

* (net of GST/ service tax, if any)

(₹ in Lakhs)

| Particulars | For the year ended March 31, 2024 | | |
|------------------------------|-----------------------------------|---------------------|---------------|
| | Life Linked Unit | Pension Linked Unit | Total |
| | (1) | (2) | (3)= (1)+(2) |
| Fund Management charge | 17,832 | 297 | 18,129 |
| Policy Administration charge | 1,315 | 40 | 1,355 |
| Surrender charge | 170 | 12 | 182 |
| Switching charge | (7) | - | (7) |
| Mortality charge | 8,571 | 7 | 8,578 |
| Rider Premium charge | - | - | - |
| Partial withdrawal charge | - | - | - |
| Miscellaneous charge | - | - | - |
| TOTAL (UL-1) | 27,881 | 356 | 28,237 |

* (net of GST/ service tax, if any)

Schedule to Policyholders' Account (UL) forming part of Financial Statements for the year ended March 31, 2025

Schedule-UL2
BENEFITS PAID [NET]

(₹ In Lakhs)

| Sl. No. | Particulars | For the year ended March 31, 2025 | | | | | | Total Unit Linked |
|---------|------------------------------------|-----------------------------------|----------------|----------------|----------------|--------------|----------------|-------------------|
| | | Linked Life | | | Linked Pension | | | |
| | | Non Unit | Unit | Linked Life | Non-Unit | Unit | Linked Pension | |
| | (1) | (2) | (3)=(1)+(2) | (4) | (5) | (6)=(4)+(5) | (7)=(3)+(6) | |
| 1 | Insurance Claims | | | | | | | |
| (a) | Claims by Death | 2,968 | 3,861 | 6,829 | (4) | 114 | 110 | 6,939 |
| (b) | Claims by Maturity | - | 44,157 | 44,157 | - | 242 | 242 | 44,399 |
| (c) | Annuities / Pension payment | - | - | - | - | - | - | - |
| (d) | Other benefits | | | | | | | |
| | - Surrender | 44 | 121,429 | 121,473 | 6 | 3,798 | 3,804 | 125,277 |
| | - Withdrawals | - | 54,565 | 54,565 | - | - | - | 54,565 |
| | Sub Total (A) | 3,012 | 224,012 | 227,024 | 2 | 4,154 | 4,156 | 231,180 |
| 2 | Amount Ceded in reinsurance | | | | | | | |
| (a) | Claims by Death | 418 | - | 418 | - | - | - | 418 |
| (b) | Claims by Maturity | - | - | - | - | - | - | - |
| (c) | Annuities / Pension payment | - | - | - | - | - | - | - |
| (d) | Other benefits | - | - | - | - | - | - | - |
| | Sub Total (B) | 418 | - | 418 | - | - | - | 418 |
| | TOTAL (A) - (B) | 2,594 | 224,012 | 226,606 | 2 | 4,154 | 4,156 | 230,762 |
| | Benefits paid to claimants: | | | | | | | |
| | In India | 2,594 | 224,012 | 226,606 | 2 | 4,154 | 4,156 | 230,762 |
| | Outside India | - | - | - | - | - | - | - |
| | TOTAL (UL2) | 2,594 | 224,012 | 226,606 | 2 | 4,154 | 4,156 | 230,762 |

(₹ In Lakhs)

| Sl. No. | Particulars | For the year ended March 31, 2024 | | | | | | Total Unit Linked |
|---------|------------------------------------|-----------------------------------|----------------|----------------|----------------|--------------|----------------|-------------------|
| | | Linked Life | | | Linked Pension | | | |
| | | Non Unit | Unit | Linked Life | Non-Unit | Unit | Linked Pension | |
| | (1) | (2) | (3)=(1)+(2) | (4) | (5) | (6)=(4)+(5) | (7)=(3)+(6) | |
| 1 | Insurance Claims | | | | | | | |
| (a) | Claims by Death | 2,672 | 2,895 | 5,567 | 29 | 152 | 181 | 5,748 |
| (b) | Claims by Maturity | - | 22,878 | 22,878 | - | 167 | 167 | 23,045 |
| (c) | Annuities / Pension payment | - | - | - | - | - | - | - |
| (d) | Other benefits | | | | | | | |
| | - Surrender | 47 | 139,265 | 139,312 | 1 | 1,999 | 2,000 | 141,312 |
| | - Withdrawals | - | 51,260 | 51,260 | - | - | - | 51,260 |
| | Sub Total (A) | 2,719 | 216,298 | 219,017 | 30 | 2,318 | 2,348 | 221,365 |
| 2 | Amount Ceded in reinsurance | | | | | | | |
| (a) | Claims by Death | 354 | - | 354 | - | - | - | 354 |
| (b) | Claims by Maturity | - | - | - | - | - | - | - |
| (c) | Annuities / Pension payment | - | - | - | - | - | - | - |
| (d) | Other benefits | - | - | - | - | - | - | - |
| | Sub Total (B) | 354 | - | 354 | - | - | - | 354 |
| | TOTAL (A) - (B) | 2,365 | 216,298 | 218,663 | 30 | 2,318 | 2,348 | 221,011 |
| | Benefits paid to claimants: | | | | | | | |
| | In India | 2,365 | 216,298 | 218,663 | 30 | 2,318 | 2,348 | 221,011 |
| | Outside India | - | - | - | - | - | - | - |
| | TOTAL (UL2) | 2,365 | 216,298 | 218,663 | 30 | 2,318 | 2,348 | 221,011 |

Canara HSBC Life Insurance Company Limited
Annexures to Schedule 16 for the year ended March 31, 2025

Annexure 8
(₹ in Lakhs)

Disclosure on Fines and Penalties

| S. No. | Authority | Non-Compliance/ Violation | For the year ended March 31, 2025 | | | For the year ended March 31, 2024 | | |
|--------|---|------------------------------|-----------------------------------|--------------|----------------------------|-----------------------------------|--------------|----------------------------|
| | | | Penalty Awarded | Penalty Paid | Penalty Waived/ Reduced | Penalty Awarded | Penalty Paid | Penalty Waived/ Reduced |
| 1 | Insurance Regulatory and Development Authority of India | NIL | NIL | NIL | NIL | NIL | NIL | |
| 2 | GST / Service Tax Authorities | NIL | NIL | NIL | NIL | NIL | NIL | |
| 3 | Income Tax Authorities | NIL | NIL | NIL | NIL | NIL | NIL | |
| 4 | Any other Tax Authorities | NIL | NIL | NIL | NIL | NIL | NIL | |
| 5 | Enforcement Directorate/ Adjudicating Authority/ Tribunal or any Authority under FEMA | NIL | NIL | NIL | NIL | NIL | NIL | |
| 6 | Registrar of Companies/ NCLT/CLB/ Department of Corporate Affairs or any Authority under Companies Act 2013 | NIL | NIL | NIL | NIL | NIL | NIL | |
| 7 | Penalty awarded by any Court/ Tribunal for any matter including claim settlement but excluding compensation | NIL | NIL | NIL | NIL | NIL | NIL | |
| 8 | Securities and Exchange Board of India | NIL | NIL | NIL | NIL | NIL | NIL | |
| 9 | Competition Commission of India | NIL | NIL | NIL | NIL | NIL | NIL | |
| 10 | Any other Central/State/Local Government / Statutory Authority | NIL | NIL | NIL | NIL | NIL | NIL | |

Controlled Fund

(₹ in Lakhs)

| S. No. | Particulars | As at Mar 31, 2025 | As at Mar 31, 2024 |
|--------|---|--------------------|--------------------|
| 1 | Computation of Controlled fund as per the Balance Sheet | | |
| | Policyholders' Fund (Life Fund) | | |
| | Non Linked Participating | | |
| | Individual Assurance | 676,979 | 559,759 |
| | Individual Pension | - | - |
| | Others | - | - |
| | Non Linked Non Participating | | |
| | Individual Assurance | 1,020,812 | 772,706 |
| | Group Assurance | 243,952 | 208,781 |
| | Individual Annuity | 190,653 | 139,697 |
| | Group Pension | 96,135 | 285,308 |
| | Individual Health | 546 | 453 |
| | Others | - | - |
| | Linked Non Participating | | |
| | Individual Assurance | 1,695,227 | 1,571,877 |
| | Group Assurance | - | - |
| | Individual Pension | 27,201 | 25,773 |
| | Group Superannuation | - | - |
| | Group Gratuity | - | - |
| | Others | - | - |
| | Funds for Future Appropriations | 68,809 | 64,242 |
| | Total (A) | 4,020,314 | 3,628,596 |
| | Shareholders Fund | | |
| | Paid up Capital | 95,000 | 95,000 |
| | Reserves & Surpluses | 56,686 | 46,888 |
| | Fair Value Change | - | - |
| | Total (B) | 151,686 | 141,888 |
| | Misc. expenses not written off | - | - |
| | Credit / (Debit) from P&L A/c. | - | - |
| | Total (C) | - | - |
| | Total shareholders' funds (B+C) | 151,686 | 141,888 |
| | Borrowings (D) | - | - |
| | Controlled Fund (Total (A+B+C+D)) | 4,172,000 | 3,770,484 |
| 2 | Reconciliation of the Controlled Fund from Revenue and Profit & Loss Account | | |
| | Opening Balance of Controlled Fund | 3,770,484 | 3,050,673 |
| | Add: Inflow | | |
| | Income | | |
| | Premium Income | 802,746 | 712,870 |
| | Less: Reinsurance ceded | (17,722) | (19,606) |
| | Net Premium | 785,024 | 693,264 |
| | Investment Income | 275,736 | 481,240 |
| | Other Income | 1,637 | 1,066 |
| | Funds transferred from Shareholders' Accounts | 9,899 | 10,627 |
| | Total Income | 1,072,296 | 1,186,197 |
| | Less: Outgo | | |
| | (i) Benefits paid (Net) | 506,089 | 315,065 |
| | (ii) Interim & Terminal Bonus Paid | 2,283 | 1,571 |
| | (iii) Change in Valuation of Liability | 387,151 | 709,475 |
| | (iv) Commission | 50,712 | 41,112 |
| | (v) Operating Expenses | 99,422 | 93,540 |
| | (vi) Provision for Taxation | - | - |
| | (vii) GST/Service tax recovered on ULIP charges | 9,066 | 7,202 |
| | (viii) Provision for Doubtful debts | - | 104 |
| | (ix) Bad debt to be written off | - | - |
| | (x) Provision for Non Standard Asset / Non Performing Asset | (199) | (64) |
| | Total Outgo | 1,054,524 | 1,168,005 |
| | Surplus of the Policyholders' Fund | 17,772 | 18,192 |
| | Less: transferred to Shareholders' Account | 13,205 | 14,439 |
| | Net Flow in Policyholders' account | 4,567 | 3,753 |
| | Add: Net income in Shareholders' Fund | 11,698 | 11,331 |
| | Net In Flow / Outflow | 16,265 | 15,084 |
| | Add: change in valuation Liabilities | 387,151 | 709,477 |
| | Add: Increase in Paid up Capital | - | - |
| | Add/ (Less): Increase/ Decrease in Borrowings | - | - |
| | Add/ (Less): Increase/ Decrease in Reserves and Surplus (Other than P&L movement) | (1,900) | (4,750) |
| | Closing Balance of Controlled Fund as per Cash Flow | 4,172,000 | 3,770,484 |
| | Add/ Less: Credit/ (Debit) Fair Value Change Account & Revaluation reserve account | - | - |
| | Closing Balance of Controlled Fund | 4,172,000 | 3,770,484 |
| | As Per Balance Sheet | 4,172,000 | 3,770,484 |
| | Difference, if any | - | - |

(₹ in Lakhs)

| S. No. | Particulars | As at Mar 31, 2025 | As at Mar 31, 2024 |
|------------|--|--------------------|--------------------|
| 3 | Reconciliation with Shareholders' and Policyholders' Fund | | |
| | <u>Policyholders' Funds</u> | | |
| 3.1 | Policyholders' Funds - Traditional-PAR, NON-PAR | | |
| | Opening Balance of the Policyholders' Fund | 2,030,946 | 1,617,249 |
| | Add: Surplus of the Revenue Account | 4,856 | (5,597) |
| | Add/ (Less): Amount transferred from/ (to) Shareholders' Account | (1,032) | 9,350 |
| | Add: change in valuation Liabilities | 262,373 | 409,944 |
| | Total | 2,297,143 | 2,030,946 |
| | Add/ Less: Credit/ (Debit) Fair Value Change Account & Revaluation reserve account | - | - |
| | Total | 2,297,143 | 2,030,946 |
| | As per Balance Sheet | 2,297,143 | 2,030,946 |
| | Difference, if any | - | - |
| 3.2 | Policyholders' Funds - Linked | | |
| | Opening Balance of the Policyholders' Fund | 1,597,650 | 1,298,117 |
| | Add: Surplus of the Revenue Account | 3,259 | 13,162 |
| | Add/ (Less): Amount transferred from/ (to) Shareholders' Account | (2,516) | (13,162) |
| | Add: change in valuation Liabilities | 124,778 | 299,533 |
| | Total | 1,723,171 | 1,597,650 |
| | As per Balance Sheet | 1,723,171 | 1,597,650 |
| | Difference, if any | - | - |
| 3.3 | Borrowings | | |
| | Opening Balance of Borrowings | - | - |
| | Add/ (Less): Increase/ (Decrease) in Borrowings | - | - |
| | Total | - | - |
| | As per Balance Sheet | - | - |
| | Difference, if any | - | - |
| 3.4 | Shareholders Funds | | |
| | Opening Balance of Shareholders' Fund | 141,888 | 135,307 |
| | Add: net income of Shareholders' account (P&L) | 8,392 | 7,519 |
| | Add: Infusion of Capital | - | - |
| | Add: Increase/ (Decrease) in Reserves & Surplus (Other than P&L movement) | (1,900) | (4,750) |
| | Add/ (Less): Amount transferred from/ (to) Policyholders Account | 3,306 | 3,812 |
| | Closing Balance of the Shareholders' fund | 151,686 | 141,888 |
| | Add/ Less: Credit/ (Debit) Fair Value Change Account & Revaluation reserve account | - | - |
| | Closing Balance of the Shareholders' fund | 151,686 | 141,888 |
| | As per Balance Sheet | 151,686 | 141,888 |
| | Difference, if any | - | - |

Statement showing the age-wise analysis of the Unclaimed amount of the Policyholders as on March 31, 2025

Annexure 10 (A)
(₹ in Lakhs)

| S. No. | Particulars | Total Amount | Age-wise analysis | | | | | | | | | |
|--------|---|--------------|-------------------|-------------|--------------|--------------|--------------|--------------|---------------|----------------------|----------|----------|
| | | | 0-6 Months | 7-12 Months | 13-18 Months | 19-24 Months | 25-30 Months | 31-36 Months | 37-120 months | More than 120 months | | |
| 1 | Claims settled but not paid to the policyholders/beneficiaries due to any reasons* | 1,161 | 59 | 45 | 1,057 | - | - | - | - | - | - | - |
| 2 | Sum due to the policyholders/ beneficiaries on maturity or otherwise | 6 | - | 1 | - | - | - | - | 1 | 4 | - | - |
| 3 | Any excess collection of the premium/tax or any other charges which is refundable to the policyholders/ beneficiaries but not refunded so far | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Cheques issued but not encashed by the policyholder/ beneficiaries** | 7 | - | - | - | 1 | 1 | 1 | 1 | 1 | 4 | - |
| | Total | 1,174 | 59 | 46 | 1,057 | 1 | 1 | 1 | 2 | 8 | 4 | - |

* These includes remittance through NEFT/RTGS or any other electronic mode bounced back

** These do not include cheques which have been issued but have not yet aged for more than 3 months

Statement showing the age-wise analysis of the Unclaimed amount of the Policyholders as on March 31, 2024

(₹ in Lakhs)

| S. No. | Particulars | Total Amount | Age-wise analysis | | | | | | | | | |
|--------|--|--------------|-------------------|-------------|--------------|--------------|--------------|--------------|---------------|----------------------|------------|----------|
| | | | 0-6 Months | 7-12 Months | 13-18 Months | 19-24 Months | 25-30 Months | 31-36 Months | 37-120 months | More than 120 months | | |
| 1 | Claims settled but not paid to the policyholders/beneficiaries due to any reasons except under litigation from the policyholders/ beneficiaries* | 1,562 | 1,562 | - | - | - | - | - | - | - | - | - |
| 2 | Sum due to the policyholders/ beneficiaries on maturity or otherwise | 212 | 4 | 9 | 19 | 45 | 16 | 11 | 108 | - | - | - |
| 3 | Any excess collection of the premium/tax or any other charges which is refundable to the policyholders/ beneficiaries but not refunded so far | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Cheques issued but not encashed by the policyholder/ beneficiaries** | 77 | - | 1 | 7 | 17 | 16 | 8 | 28 | 19 | 136 | - |
| | Total | 1,851 | 1,566 | 10 | 26 | 62 | 32 | 19 | 136 | 28 | 136 | - |

* These includes remittance through NEFT/RTGS or any other electronic mode bounced back

** These do not include cheques which have been issued but have not yet aged for more than 3 months

Details of Unclaimed Amount and Investment Income

(₹ in Lakhs)

| Particulars | For the year ended March 31, 2025 | | For the year ended March 31, 2024 | |
|--|-----------------------------------|----------------|-----------------------------------|----------------|
| | Policy Dues | Income Accrued | Policy Dues | Income Accrued |
| Opening Balance | 1,826 | 25 | 539 | 40 |
| Add: Amount transferred to Unclaimed Fund | 399 | - | 5,392 | - |
| Add: Cheques issued out of the unclaimed amount but not encashed by the policyholders (To be included only when cheques are stale) | - | - | - | - |
| Add: Investment Income on Unclaimed Fund | - | 66 | - | 102 |
| Less: Amount of claims paid during the year | 1,122 | 20 | 4,071 | 108 |
| Less: Amount transferred to SCWF (net of claims paid in respect of amounts transferred earlier) | - | - | 34 | 9 |
| Closing Balance of Unclaimed Amount Fund | 1,103 | 71 | 1,826 | 25 |

Disclosures relating to fund for discontinued policies

(₹ In Lakhs)

| Particulars | For the year ended March 31, 2025 | | For the year ended March 31, 2024 | |
|---|-----------------------------------|--------|-----------------------------------|--------|
| | Sub-total | Total | Sub-total | Total |
| Fund for Discontinued Policies | | | | |
| Opening Balance of Funds for Discontinued Policies | | 79,578 | | 71,126 |
| Add: Fund of policies discontinued during the year | 71,908 | | 69,386 | |
| Less: Fund of policies revived during the year | 43,497 | | 41,883 | |
| Add: Net Income/ Gains on investment of the Fund | 5,924 | | 5,441 | |
| Less: Fund Management Charges levied | 498 | | 461 | |
| Less: Amount refunded to policyholders during the year | 28,876 | | 24,031 | |
| Closing Balance of Fund for Discontinued Policies | | 84,539 | | 79,578 |
| Other disclosures | | | | |
| Number of policies discontinued during the year (In Absolute) | | 8,822 | | 5,870 |
| Percentage of discontinued policies to total policies (product-wise) during the year (refer note below) | | | | |
| UL Dream Smart Plan | | 0.00% | | 0.00% |
| UL Dream Smart Plan - New | | 0.00% | | 0.00% |
| UL Future Smart Plan | | 0.00% | | 0.00% |
| UL Future Smart Plan - New | | 0.00% | | 0.00% |
| UL Grow Smart Plan | | 0.00% | | 0.00% |
| UL Grow Smart Plan - New | | 0.00% | | 0.00% |
| UL Insure Smart Plan - New | | 0.00% | | 0.00% |
| UL Insure Smart Plan-Revised | | 0.00% | | 0.00% |
| UL Smart Lifelong Plan | | 0.00% | | 0.08% |
| UL Smart Goals Plan | | 0.00% | | 0.30% |
| UL Smart Future Plan | | 0.00% | | 0.10% |
| UL Shubh Labh | | 0.00% | | 0.00% |
| UL Secure Bhavishya | | 0.00% | | 0.65% |
| UL Platinum Plus plan | | 0.00% | | 0.88% |
| UL Investshield Plan | | 0.00% | | 2.06% |
| UL Invest 4G | | 0.00% | | 2.46% |
| UL Titanium Plus plan | | 0.15% | | 1.98% |
| UL Invest 4G - Revised | | 5.14% | | 8.86% |
| UL Titanium Plus plan - Revised | | 7.36% | | 15.91% |
| UL Smart One Pay | | 0.00% | | 0.00% |
| UL New Invest4G Plan | | 9.41% | | 8.38% |
| UL Insure Smart Plan -Revised | | 4.86% | | 7.77% |
| UL Smart Future Plan - Revised | | 10.06% | | 6.72% |
| UL Smart Goals Plan - Revised | | 6.56% | | 8.31% |
| UL Secure Bhavishya - Revised | | 16.18% | | 14.96% |
| UL Smart Lifelong Plan Revised | | 5.44% | | 6.10% |
| Grow Smart Plan Revised | | 7.50% | | 16.67% |
| Future Smart Plan Revised | | 0.00% | | 0.00% |
| Wealth Edge | | 4.06% | | 0.11% |
| UL Alpha | | 2.03% | | 0.00% |
| UL Promise4growth | | 23.76% | | 0.00% |
| Number of policies revived during the year (In Absolute) | | 549 | | 700 |
| Percentage of policies revived (to discontinued policies) during the year | | 6.22% | | 11.93% |
| Charges imposed on account of discontinued policies | | 292 | | 216 |
| Charges readjusted on account of revival of policies | | 14 | | 22 |

Note : Total policies has been taken as Inforced policies as on last day of the reporting period



LIFE INSURANCE

**Canara HSBC Life Insurance Company Limited
(IRDAI Regn. No. 136)**

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