

Canara HSBC Oriental Bank of Commerce Life Insurance gets ISO 9001: 2015 Certification

Canara HSBC Oriental Bank of Commerce Life Insurance Company announced that it has been accorded the ISO 9001: 2015 certification for establishing quality management standards within the company, a feat achieved by very few life insurers. ISO 9001: 2015 is designed to help companies ensure that they meet the needs of customers and other stakeholders while meeting statutory and regulatory requirements related to a product or services.

Aligned to the Company's vision of keeping customer first and in its

constant endeavor to enhance servicing capabilities, multiple initiatives have been taken. The Company has inducted internal processes to establish quality management system in its product design and development, customer service and operations. Speaking about this achievement, Mr. Anuj Mathur, Chief Executive Officer, Canara HSBC Oriental Bank of Commerce Life Insurance said, "Customer centricity is embedded in our corporate culture and we are committed to provide best in class services to our customers. We have integrated our

systems and processes; strengthened internal controls and continue to rely upon the global standards to enhance customer experience."

The Company has access to pan-India network of over 10,000 branches of bank partners. The formidable distribution strength and in-depth knowledge of Canara Bank, HSBC and Oriental Bank of Commerce make Canara HSBC Oriental Bank of Commerce Life Insurance an unparalleled union of financial strength, expertise and most importantly "Trust".